

**PLV Library Statistics**

**Comparative Performance Report**

**2015-16 to 2017-18**

**Based on data provided by Victoria’s public libraries through the PLV Annual Statistical Survey**

**I & J Management Services**

**October 2018**

**PLV Library Statistics Comparative Performance Report, 2015-16 to 2017-18**

Each year Victoria’s 47 public libraries (including Vision Australia ILS) compile annual statistics on library inputs, usage, throughputs and outputs. Data from the annual survey is published through the PLVN website <https://www.publiclibrariesvictoria.net.au/resources>.

Since 2013-14 the overall performance of Victoria’s public libraries has been documented through an annual report that presents data against the following 10 indicators, which represent a mix of input-output and performance information.

|  |  |
| --- | --- |
| *Appropriateness* | 1. Active library members 2. Attendance at library programs per capita |
| *Quality* | 1. Turnover rate – physical items 2. Turnover rate – digital items 3. Physical quality of library collection |
| *Cost* | 1. Library service funding per capita 2. Cost of library service per visit 3. Staff EFT per capita |
| *Service* | 1. Number of public access devices per capita 2. Customer satisfaction rating. |

The data captured through the annual survey allows for development of a broader view of public library performance over time by looking at a larger set of more than 50 indicators, including a mix of volume-based measures and per capita, usage, efficiency and financial ratios. This comparative performance report documents data and library service rankings from the 2015-16, 2016-17 and 2017-18 annual statistical surveys against the following indicators (which include the 10 measures reported in PLVN’s annual Summary Report – shaded grey).

| **Indicator group** | **Library indicator** |
| --- | --- |
| 1. Service setting | * Population |
|  | * Area serviced (sq. km) |
|  | * Static branches and mobiles |
| 2. Opening hours | * Total opening hours per week |
|  | * Average opening hours per branch |
| 3. Library membership | * Total members |
|  | * Active members |
|  | * Active members as % of population |
| 4. Library visits | * Library visits |
|  | * Library visits per capita |
|  | * Library visits per $000 expenditure |
|  | * Library visits per staff EFT |
|  | * Library visits per opening hour per week |
|  | * Mobile library visits |
|  | * Website visits |
|  | * Website visits per capita |
| 5. Collections | * Total number of physical items |
|  | * % of physical items purchased in last 5 years |
|  | * Turnover rate – physical items |
|  | * Total number of ebooks |
|  | * Turnover rate – digital items |
| 6. Loans | * Loans of physical items |
|  | * Loans (physical items) per capita |
|  | * Loans (physical items) per active member |
|  | * Loans (physical items) per $000 expenditure |
|  | * Loans (physical items) per staff EFT |
|  | * Downloads of ebooks |
|  | * Downloads of eboks per capita |
| 7. Library programs | * Number of program attendees |
|  | * Program attendees per ‘000 population |
| 8. Computers and wifi | * Public access computers |
|  | * PCs per ‘000 population |
|  | * Computer bookings (annual) |
|  | * Computer bookings per capita |
|  | * Wifi sessions (annual) |
|  | * Wifi sessions per capita |
| 9. Library income | * Income from Council |
|  | * Income from Council per capita |
|  | * Icome from State Government per capita |
|  | * Other income per capita (incl. user charges) |
|  | * Library service income per capita\* |
|  | * Council income as % of total income |
| 10. Library expenditure | * Total operating expenditure |
|  | * Operating expenditure per capita \* |
|  | * Cost per visit \* (Total income) |
|  | * Cost per opening hour \* (Total income) |
|  | * Cost per loan \* (Total income) |
|  | * Collections expenditure |
|  | * Collections expenditure per capita # |
|  | * Collections expenditure as % of total expenditure |
|  | * Staff expenditure |
|  | * Staff expenditure per capita # |
|  | * Staff expenditure as % of total expenditure |
| 11. Staffing | * Total staff EFT |
|  | * Staff EFT per ‘000 population # |
| 12. Customer satisfaction | * Customer satisfaction rating |

In the following tables all indicators are ranked from the highest value to the lowest value, except for some cost indicators where the lowest value is ranked No. 1 (marked \*).

Ranking of some other indicators is contestable. For example, very high or very low levels of staff expenditure per capita and staff EFT per capita may represent over- or under-servicing of the municipal/ regional population. In these cases an average or mid-range figure might be seen as a desirable outcome. For presentation purposes, the rankings for these indicators have the highest value ranked as No. 1 (marked #).

**1. Service setting**

| **2017-18** | **Value** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **Population** | **Area**  **sq km** | **Branches (Mobiles)** | **Popn** | **Area** | **Branch (only)** |
| Bayside LS | 104,030 | 37 | 4 | 27 | 42 | 29 |
| Brimbank Libraries | 208,443 | 123 | 5 | 8 | 32 | 18 |
| Campaspe LS | 37,463 | 4,519 | 5 | 40 | 15 | 18 |
| Casey-Cardinia LC | 429,896 | 1,691 | 7 (1) | 2 | 21 | 12 |
| Central Highlands Libraries | 202,608 | 20,157 | 15 (7) | 9 | 4 | 2 |
| City of Boroondara LS | 179,446 | 60 | 5 | 12 | 36 | 18 |
| Corangamite RLC | 88,818 | 13,448 | 11 (1) | 31 | 7 | 4 |
| Darebin Libraries | 158,553 | 54 | 4 | 18 | 37 | 29 |
| East Gippsland Shire Library | 45,960 | 20,940 | 6 (3) | 36 | 3 | 13 |
| Eastern RLC | 435,587 | 2,641 | 13 (2) | 1 | 19 | 3 |
| Frankston LS | 140,708 | 130 | 3 | 21 | 30 | 38 |
| Gannawarra LS | 10,563 | 3,735 | 3 | 45 | 17 | 38 |
| Geelong RLC | 301,536 | 5,513 | 16 (2) | 4 | 14 | 1 |
| Glen Eira LS | 151,746 | 39 | 4 | 19 | 40 | 29 |
| Glenelg Libraries | 19,644 | 6,218 | 3 (1) | 42 | 13 | 38 |
| Goldfields LC | 188,731 | 14,574 | 9 | 11 | 6 | 8 |
| Goulburn Valley RLC | 105,513 | 9,772 | 10 (1) | 26 | 9 | 7 |
| Greater Dandenong Libraries | 164,148 | 130 | 2 | 14 | 30 | 42 |
| High Country Library Network | 64,024 | 14,630 | 6 | 33 | 5 | 13 |
| Hobsons Bay Libraries | 94,984 | 64 | 5 | 29 | 35 | 18 |
| Hume Libraries | 215,928 | 504 | 5 (1) | 7 | 27 | 18 |
| Indigo LS | 16,220 | 2,040 | 4 | 43 | 20 | 29 |
| Kingston I&LS | 161,089 | 91 | 9 | 16 | 33 | 8 |
| Latrobe City Libraries | 74,612 | 1,426 | 4 | 32 | 22 | 29 |
| Maribyrnong LS | 89,705 | 31 | 5 | 30 | 43 | 18 |
| Melbourne LS | 159,992 | 37 | 6 | 17 | 41 | 13 |
| Melton L&IS | 148,896 | 528 | 2 | 20 | 26 | 42 |
| Mildura Rural City Council LS | 55,071 | 22,083 | 4 (1) | 34 | 2 | 29 |
| Mitchell Shire L&IS | 42,795 | 2,862 | 4 | 38 | 18 | 29 |
| Monash PLS | 196,789 | 82 | 6 | 10 | 34 | 13 |
| Moonee Valley LS | 125,425 | 43 | 5 | 22 | 39 | 18 |
| Moreland City Libraries | 176,589 | 51 | 5 | 13 | 38 | 18 |
| Mornington Peninsula Library | 163,151 | 724 | 4 (1) | 15 | 24 | 29 |
| Murrindindi LS | 14,167 | 3,879 | 3 (1) | 44 | 16 | 38 |
| Port Phillip LS | 110,397 | 21 | 5 | 25 | 45 | 18 |
| Stonnington L&IS | 114,138 | 26 | 4 | 23 | 44 | 29 |
| Swan Hill RLS | 20,849 | 9,155 | 1 (1) | 41 | 10 | 45 |
| Towong LS | 5,974 | 6,675 | 2 | 46 | 12 | 42 |
| Vision Australia ILS | - | - | 1 |  |  |  |
| Wellington Shire Library | 43,747 | 10,817 | 6 | 37 | 8 | 13 |
| West Gippsland RLC | 113,711 | 8,194 | 11 (2) | 24 | 11 | 4 |
| Whitehorse Manningham RLC | 298,031 | 178 | 8 | 5 | 29 | 11 |
| Wimmera RLC | 53,699 | 37,314 | 11 (1) | 35 | 1 | 4 |
| Wodonga Library | 40,564 | 433 | 1 | 39 | 28 | 45 |
| Wyndham City LS | 241,902 | 542 | 5 | 6 | 25 | 18 |
| Yarra Libraries | 96,368 | 20 | 5 | 28 | 46 | 18 |
| Yarra Plenty RLS | 410,499 | 985 | 9 (2) | 3 | 23 | 8 |
| **Victoria** | **6,322,709** | **227,213** | **271 (28)** |  |  |  |

**2. Opening hours**

| **2017-18** | **Value** | | **Rank** | |
| --- | --- | --- | --- | --- |
| **Library Service** | **Opening hours per week** | **Opening hours per brnch/mob** | **Opening hours per week** | **Opening hours per branch** |
| Bayside LS | 209 | 52 | 30 | 11 |
| Brimbank Libraries | 278 | 56 | 16 | 7 |
| Campaspe LS | 158 | 32 | 36 | 39 |
| Casey-Cardinia LC | 391 | 49 | 6 | 20 |
| Central Highlands Libraries | 586 | 27 | 3 | 44 |
| City of Boroondara LS | 284 | 57 | 15 | 4 |
| Corangamite RLC | 251 | 21 | 23 | 46 |
| Darebin Libraries | 223 | 56 | 26 | 6 |
| East Gippsland Shire Library | 302 | 34 | 12 | 35 |
| Eastern RLC | 740 | 49 | 2 | 17 |
| Frankston LS | 150 | 50 | 37 | 16 |
| Gannawarra LS | 72 | 24 | 44 | 45 |
| Geelong RLC | 755 | 42 | 1 | 28 |
| Glen Eira LS | 211 | 53 | 28 | 10 |
| Glenelg Libraries | 131 | 33 | 40 | 37 |
| Goldfields LC | 336 | 37 | 9 | 32 |
| Goulburn Valley RLC | 297 | 27 | 13 | 43 |
| Greater Dandenong Libraries | 144 | 72 | 38 | 1 |
| High Country Library Network | 225 | 37 | 25 | 31 |
| Hobsons Bay Libraries | 287 | 57 | 14 | 3 |
| Hume Libraries | 262 | 44 | 18 | 24 |
| Indigo LS | 140 | 35 | 39 | 34 |
| Kingston I&LS | 336 | 37 | 10 | 33 |
| Latrobe City Libraries | 193 | 48 | 32 | 21 |
| Maribyrnong LS | 254 | 51 | 22 | 15 |
| Melbourne LS | 337 | 56 | 8 | 5 |
| Melton L&IS | 127 | 63 | 42 | 2 |
| Mildura Rural City Council LS | 167 | 33 | 35 | 36 |
| Mitchell Shire L&IS | 171 | 43 | 34 | 25 |
| Monash PLS | 323 | 54 | 11 | 9 |
| Moonee Valley LS | 260 | 52 | 19 | 12 |
| Moreland City Libraries | 255 | 51 | 21 | 14 |
| Mornington Peninsula Library | 212 | 42 | 27 | 26 |
| Murrindindi LS | 130 | 32 | 41 | 38 |
| Port Phillip LS | 230 | 46 | 24 | 23 |
| Stonnington L&IS | 196 | 49 | 31 | 18 |
| Swan Hill RLS | 63 | 32 | 45 | 40 |
| Towong LS | 76 | 38 | 43 | 30 |
| Vision Australia ILS | 42 | 42 | 46 | 27 |
| Wellington Shire Library | 185 | 31 | 33 | 42 |
| West Gippsland RLC | 403 | 31 | 5 | 41 |
| Whitehorse Manningham RLC | 380 | 48 | 7 | 22 |
| Wimmera RLC | 210 | 18 | 29 | 47 |
| Wodonga Library | 40 | 40 | 47 | 29 |
| Wyndham City LS | 274 | 55 | 17 | 8 |
| Yarra Libraries | 260 | 52 | 19 | 12 |
| Yarra Plenty RLS | 538 | 49 | 4 | 19 |
| **Victoria** | **12,091** | **40** |  |  |

**3. Library membership**

|  | **Total members** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Yarra Plenty RLS | 126,992 | 132,892 | 137,983 | 1 | 1 | 1 |
| Eastern RLC | 118,946 | 131,050 | 130,786 | 2 | 2 | 2 |
| Geelong RLC | 101,399 | 105,660 | 123,520 | 5 | 4 | 3 |
| Casey-Cardinia LC | 115,343 | 116,860 | 120,615 | 3 | 3 | 4 |
| Whitehorse Manningham RLC | 104,724 | 101,294 | 101,820 | 4 | 5 | 5 |
| Greater Dandenong Libraries | 80,083 | 83,789 | 85,509 | 6 | 6 | 6 |
| Melbourne LS | 76,856 | 80,517 | 83,089 | 7 | 7 | 7 |
| Wyndham City LS | 67,272 | 71,233 | 74,554 | 10 | 9 | 8 |
| Brimbank Libraries | 76,678 | 76,844 | 72,005 | 8 | 8 | 9 |
| City of Boroondara LS | 67,524 | 67,657 | 69,730 | 9 | 11 | 10 |
| Goldfields LC | 67,082 | 68,019 | 67,818 | 11 | 10 | 11 |
| Frankston LS | 62,639 | 61,713 | 61,296 | 12 | 13 | 12 |
| Yarra Libraries | 52,320 | 56,028 | 60,587 | 17 | 17 | 13 |
| Stonnington L&IS | 55,975 | 63,349 | 60,257 | 15 | 12 | 14 |
| Central Highlands Libraries | 56,898 | 58,795 | 58,939 | 14 | 15 | 15 |
| Mornington Peninsula Library | 55,944 | 55,486 | 57,668 | 16 | 18 | 16 |
| Monash PLS | 60,465 | 58,843 | 57,363 | 13 | 14 | 17 |
| Glen Eira LS | 51,118 | 55,226 | 55,815 | 18 | 19 | 18 |
| Moonee Valley LS | 49,727 | 53,524 | 55,678 | 20 | 20 | 19 |
| Port Phillip LS | 50,247 | 56,978 | 51,147 | 19 | 16 | 20 |
| Bayside LS | 46,681 | 46,795 | 45,812 | 22 | 21 | 21 |
| Kingston I&LS | 45,849 | 44,665 | 44,885 | 25 | 22 | 22 |
| Melton L&IS | 47,139 | 42,295 | 44,327 | 21 | 25 | 23 |
| Moreland City Libraries | 45,964 | 42,424 | 42,105 | 24 | 23 | 24 |
| Hume Libraries | 46,287 | 42,035 | 38,759 | 23 | 26 | 25 |
| Darebin Libraries | 42,365 | 40,198 | 38,751 | 26 | 27 | 26 |
| Hobsons Bay Libraries | 37,162 | 32,889 | 38,280 | 28 | 28 | 27 |
| West Gippsland RLC | 42,293 | 42,336 | 32,819 | 27 | 24 | 28 |
| Goulburn Valley RLC | 28,974 | 30,286 | 31,389 | 29 | 29 | 29 |
| Mildura Rural City Council LS | 25,544 | 25,520 | 26,135 | 30 | 30 | 30 |
| High Country Library Network | 24,684 | 25,224 | 25,196 | 31 | 31 | 31 |
| Latrobe City Libraries | 21,033 | 22,913 | 21,155 | 32 | 32 | 32 |
| Corangamite RLC | 21,029 | 20,712 | 20,094 | 33 | 33 | 33 |
| Maribyrnong LS | 19,979 | 20,192 | 19,183 | 34 | 34 | 34 |
| Wellington Shire Library | 10,355 | 16,298 | 16,062 | 40 | 35 | 35 |
| Vision Australia ILS | 15,649 | 15,689 | 15,991 |  |  |  |
| East Gippsland Shire Library | 15,229 | 15,201 | 15,089 | 36 | 36 | 36 |
| Mitchell Shire L&IS | 9,332 | 12,720 | 14,946 | 41 | 40 | 37 |
| Wimmera RLC | 15,491 | 15,111 | 14,688 | 35 | 37 | 38 |
| Campaspe LS | 14,734 | 14,729 | 14,589 | 37 | 38 | 39 |
| Glenelg Libraries | 11,827 | 13,941 | 14,484 | 38 | 39 | 40 |
| Wodonga Library | 11,617 | 10,474 | 10,721 | 39 | 41 | 41 |
| Swan Hill RLS | 9,208 | 9,034 | 8,790 | 42 | 42 | 42 |
| Murrindindi LS | 5,391 | 5,897 | 4,724 | 43 | 43 | 43 |
| Indigo LS | 2,186 | 3,629 | 3,805 | 45 | 45 | 44 |
| Gannawarra LS | 3,637 | 3,636 | 3,665 | 44 | 44 | 45 |
| Towong LS | 1,050 | 1,217 | 1,309 | 46 | 46 | 46 |
| **Victoria** | **2,118,921** | **2,171,817** | **2,193,932** |  |  |  |

|  | **Active members** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Yarra Plenty RLS | 70,067 | 73,080 | 66,847 | 2 | 1 | 1 |
| Eastern RLC | 72,864 | 53,914 | 58,173 | 1 | 3 | 2 |
| Geelong RLC | 54,356 | 55,223 | 54,263 | 3 | 2 | 3 |
| Melbourne LS | 45,630 | 46,751 | 47,416 | 4 | 4 | 4 |
| Casey-Cardinia LC | 42,978 | 41,448 | 43,852 | 6 | 6 | 5 |
| Whitehorse Manningham RLC | 44,678 | 43,982 | 43,100 | 5 | 5 | 6 |
| City of Boroondara LS | 39,440 | 38,637 | 38,267 | 7 | 7 | 7 |
| Brimbank Libraries | 28,068 | 32,116 | 37,012 | 13 | 10 | 8 |
| Monash PLS | 35,665 | 35,046 | 34,459 | 8 | 8 | 9 |
| Wyndham City LS | 31,107 | 32,672 | 32,212 | 10 | 9 | 10 |
| Goldfields LC | 29,335 | 28,478 | 29,755 | 11 | 12 | 11 |
| Kingston I&LS | 27,518 | 27,890 | 29,616 | 14 | 13 | 12 |
| Mornington Peninsula Library | 34,800 | 30,707 | 27,297 | 9 | 11 | 13 |
| Moreland City Libraries | 25,268 | 26,665 | 26,231 | 17 | 14 | 14 |
| Central Highlands Libraries | 26,634 | 25,308 | 25,095 | 15 | 16 | 15 |
| Glen Eira LS | 28,643 | 24,396 | 25,031 | 12 | 17 | 16 |
| Darebin Libraries | 24,171 | 23,266 | 23,276 | 18 | 18 | 17 |
| Port Phillip LS | 20,129 | 20,834 | 22,514 | 24 | 22 | 18 |
| Bayside LS | 23,873 | 22,548 | 22,222 | 19 | 20 | 19 |
| Moonee Valley LS | 21,818 | 23,158 | 22,117 | 21 | 19 | 20 |
| West Gippsland RLC | 25,686 | 25,358 | 20,991 | 16 | 15 | 21 |
| Hume Libraries | 22,072 | 21,180 | 20,885 | 20 | 21 | 22 |
| Hobsons Bay Libraries | 20,169 | 17,855 | 20,866 | 23 | 26 | 23 |
| Yarra Libraries | 15,501 | 16,270 | 19,964 | 28 | 27 | 24 |
| Stonnington L&IS | 18,603 | 19,147 | 19,469 | 26 | 24 | 25 |
| Greater Dandenong Libraries | 21,180 | 20,023 | 19,331 | 22 | 23 | 26 |
| Frankston LS | 19,239 | 18,212 | 16,749 | 25 | 25 | 27 |
| Maribyrnong LS | 15,345 | 14,789 | 14,754 | 29 | 28 | 28 |
| Melton L&IS | 15,520 | 14,549 | 14,720 | 27 | 29 | 29 |
| Goulburn Valley RLC | 13,086 | 14,357 | 13,117 | 31 | 30 | 30 |
| Vision Australia ILS | 12,206 | 11,961 | 12,176 |  |  |  |
| Corangamite RLC | 12,861 | 12,726 | 12,135 | 32 | 31 | 31 |
| High Country Library Network | 13,673 | 11,201 | 10,959 | 30 | 32 | 32 |
| East Gippsland Shire Library | 9,987 | 9,511 | 9,498 | 34 | 33 | 33 |
| Latrobe City Libraries | 11,653 | 8,581 | 7,671 | 33 | 34 | 34 |
| Mildura Rural City Council LS | 9,555 | 7,055 | 6,765 | 35 | 35 | 35 |
| Campaspe LS | 6,415 | 6,292 | 6,113 | 37 | 36 | 36 |
| Wellington Shire Library | 5,630 | 5,841 | 6,044 | 38 | 38 | 37 |
| Wimmera RLC | 7,103 | 6,191 | 5,936 | 36 | 37 | 38 |
| Mitchell Shire L&IS | 4,953 | 4,789 | 5,204 | 39 | 39 | 39 |
| Wodonga Library | 4,679 | 4,612 | 4,590 | 40 | 40 | 40 |
| Swan Hill RLS | 3,710 | 2,704 | 3,769 | 41 | 43 | 41 |
| Glenelg Libraries | 3,290 | 4,330 | 3,488 | 42 | 41 | 42 |
| Murrindindi LS | 2,972 | 3,026 | 2,920 | 43 | 42 | 43 |
| Indigo LS | 2,186 | 2,664 | 2,788 | 44 | 44 | 44 |
| Gannawarra LS | 1,949 | 1,930 | 1,948 | 45 | 45 | 45 |
| Towong LS | 533 | 760 | 727 | 46 | 46 | 46 |
| **Victoria** | **1,026,798** | **992,033** | **992,332** |  |  |  |

|  | **Active members as % of population** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2014-15** | **2015-16** | **2017-18** |
| Melbourne LS | 35% | 34% | 30% | 1 | 1 | 1 |
| Hobsons Bay Libraries | 22% | 19% | 22% | 8 | 13 | 2 |
| Bayside LS | 24% | 22% | 21% | 3 | 4 | 3 |
| City of Boroondara LS | 23% | 22% | 21% | 5 | 5 | 4 |
| Yarra Libraries | 17% | 18% | 21% | 23 | 17 | 5 |
| East Gippsland Shire Library | 23% | 21% | 21% | 4 | 7 | 6 |
| Murrindindi LS | 22% | 22% | 21% | 9 | 6 | 7 |
| Port Phillip LS | 19% | 19% | 20% | 14 | 10 | 8 |
| West Gippsland RLC | 24% | 23% | 18% | 2 | 2 | 9 |
| Gannawarra LS | 19% | 19% | 18% | 11 | 9 | 10 |
| Kingston I&LS | 18% | 18% | 18% | 20 | 18 | 11 |
| Swan Hill RLS | 18% | 12% | 18% | 18 | 40 | 12 |
| Geelong RLC | 19% | 19% | 18% | 12 | 11 | 13 |
| Brimbank Libraries | 14% | 16% | 18% | 35 | 24 | 14 |
| Glenelg Libraries | 17% | 23% | 18% | 25 | 3 | 15 |
| Moonee Valley LS | 18% | 19% | 18% | 16 | 12 | 16 |
| Monash PLS | 19% | 18% | 18% | 13 | 15 | 17 |
| Indigo LS | 14% | 17% | 17% | 33 | 21 | 18 |
| High Country Library Network | 23% | 18% | 17% | 6 | 16 | 19 |
| Stonnington L&IS | 17% | 17% | 17% | 24 | 20 | 20 |
| Mornington Peninsula Library | 22% | 20% | 17% | 7 | 8 | 21 |
| Glen Eira LS | 20% | 16% | 16% | 10 | 23 | 22 |
| Maribyrnong LS | 18% | 17% | 16% | 15 | 19 | 23 |
| Campaspe LS | 17% | 17% | 16% | 21 | 22 | 24 |
| Yarra Plenty RLS | 18% | 18% | 16% | 17 | 14 | 25 |
| Goldfields LC | 16% | 16% | 16% | 26 | 26 | 26 |
| Moreland City Libraries | 15% | 16% | 15% | 30 | 25 | 27 |
| Darebin Libraries | 16% | 15% | 15% | 27 | 28 | 28 |
| Whitehorse Manningham RLC | 16% | 15% | 14% | 29 | 27 | 29 |
| Wellington Shire Library | 13% | 14% | 14% | 38 | 32 | 30 |
| Corangamite RLC | 15% | 15% | 14% | 31 | 29 | 31 |
| Eastern RLC | 17% | 13% | 13% | 22 | 38 | 32 |
| Wyndham City LS | 15% | 15% | 13% | 32 | 30 | 33 |
| Goulburn Valley RLC | 13% | 14% | 12% | 40 | 31 | 34 |
| Central Highlands Libraries | 14% | 13% | 12% | 37 | 37 | 35 |
| Mildura Rural City Council LS | 18% | 13% | 12% | 19 | 34 | 36 |
| Towong LS | 9% | 13% | 12% | 46 | 35 | 37 |
| Mitchell Shire L&IS | 13% | 12% | 12% | 41 | 41 | 38 |
| Frankston LS | 14% | 13% | 12% | 34 | 33 | 39 |
| Greater Dandenong Libraries | 14% | 13% | 12% | 36 | 36 | 40 |
| Wodonga Library | 12% | 12% | 11% | 42 | 42 | 41 |
| Wimmera RLC | 13% | 12% | 11% | 39 | 39 | 42 |
| Latrobe City Libraries | 16% | 12% | 10% | 28 | 43 | 43 |
| Casey-Cardinia LC | 11% | 10% | 10% | 45 | 46 | 44 |
| Melton L&IS | 12% | 10% | 10% | 43 | 45 | 45 |
| Hume Libraries | 11% | 11% | 10% | 44 | 44 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **17%** | **16%** | **16%** |  |  |  |

**4. Library visits**

|  | **Library visits (branch/mobile)** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Eastern RLC | 1,969,577 | 2,025,908 | 2,098,522 | 1 | 1 | 1 |
| Geelong RLC | 1,789,248 | 1,956,363 | 1,908,348 | 2 | 2 | 2 |
| Yarra Plenty RLS | 1,636,886 | 1,678,885 | 1,606,224 | 3 | 3 | 3 |
| Melbourne LS | 1,482,920 | 1,499,927 | 1,521,479 | 4 | 4 | 4 |
| Casey-Cardinia LC | 1,229,021 | 1,166,640 | 1,336,342 | 7 | 8 | 5 |
| Whitehorse Manningham RLC | 1,294,226 | 1,304,027 | 1,292,745 | 5 | 6 | 6 |
| Brimbank Libraries | 1,078,676 | 1,310,805 | 1,263,891 | 10 | 5 | 7 |
| Goldfields LC | 1,147,700 | 1,143,876 | 1,108,907 | 8 | 9 | 8 |
| Greater Dandenong Libraries | 1,242,738 | 1,220,836 | 1,100,017 | 6 | 7 | 9 |
| City of Boroondara LS | 1,083,492 | 1,108,137 | 1,081,768 | 9 | 10 | 10 |
| Monash PLS | 1,021,840 | 1,021,950 | 1,006,093 | 11 | 12 | 11 |
| Wyndham City LS | 875,870 | 1,035,131 | 974,706 | 13 | 11 | 12 |
| Central Highlands Libraries | 944,325 | 898,616 | 961,794 | 12 | 13 | 13 |
| Yarra Libraries | 527,482 | 571,513 | 787,998 | 27 | 26 | 14 |
| Moonee Valley LS | 775,935 | 798,339 | 765,301 | 14 | 14 | 15 |
| Moreland City Libraries | 731,325 | 693,977 | 678,995 | 15 | 16 | 16 |
| Hobsons Bay Libraries | 520,307 | 661,687 | 678,117 | 28 | 22 | 17 |
| Maribyrnong LS | 712,274 | 685,986 | 677,536 | 16 | 18 | 18 |
| Hume Libraries | 704,035 | 678,346 | 664,866 | 18 | 19 | 19 |
| Port Phillip LS | 670,179 | 687,565 | 661,916 | 20 | 17 | 20 |
| Bayside LS | 678,430 | 670,730 | 656,125 | 19 | 21 | 21 |
| Kingston I&LS | 546,129 | 546,627 | 654,414 | 26 | 28 | 22 |
| Glen Eira LS | 704,141 | 702,747 | 650,596 | 17 | 15 | 23 |
| Stonnington L&IS | 622,948 | 639,333 | 641,458 | 23 | 23 | 24 |
| Darebin Libraries | 650,687 | 634,629 | 630,613 | 22 | 24 | 25 |
| Mornington Peninsula Library | 668,937 | 672,801 | 628,875 | 21 | 20 | 26 |
| Melton L&IS | 586,251 | 556,363 | 601,028 | 24 | 27 | 27 |
| West Gippsland RLC | 584,037 | 585,995 | 567,708 | 25 | 25 | 28 |
| Frankston LS | 401,415 | 386,488 | 374,359 | 29 | 29 | 29 |
| High Country Library Network | 355,352 | 353,714 | 353,844 | 31 | 31 | 30 |
| Goulburn Valley RLC | 364,147 | 363,123 | 350,957 | 30 | 30 | 31 |
| Corangamite RLC | 325,789 | 349,062 | 319,653 | 32 | 32 | 32 |
| East Gippsland Shire Library | 324,565 | 318,053 | 316,143 | 33 | 33 | 33 |
| Latrobe City Libraries | 214,403 | 284,321 | 246,636 | 35 | 34 | 34 |
| Wellington Shire Library | 184,834 | 177,798 | 238,596 | 39 | 38 | 35 |
| Wimmera RLC | 230,168 | 215,838 | 199,920 | 34 | 35 | 36 |
| Mitchell Shire L&IS | 191,191 | 192,240 | 193,021 | 38 | 36 | 37 |
| Mildura Rural City Council LS | 196,971 | 182,966 | 184,226 | 37 | 37 | 38 |
| Campaspe LS | 202,289 | 166,066 | 154,830 | 36 | 39 | 39 |
| Wodonga Library | 146,758 | 148,099 | 145,541 | 40 | 40 | 40 |
| Glenelg Libraries | 143,309 | 133,364 | 138,913 | 41 | 41 | 41 |
| Indigo LS | 75,858 | 96,974 | 113,652 | 45 | 42 | 42 |
| Gannawarra LS | 85,685 | 89,363 | 87,114 | 44 | 44 | 43 |
| Murrindindi LS | 90,467 | 82,875 | 83,794 | 43 | 45 | 44 |
| Swan Hill RLS | 102,560 | 93,321 | 78,970 | 42 | 43 | 45 |
| Towong LS | 18,835 | 25,596 | 23,486 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **30134212** | **30817000** | **30810037** |  |  |  |

|  | **Library visits per capita** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Melbourne LS | 11.5 | 11.0 | 9.5 | 1 | 1 | 1 |
| Gannawarra LS | 8.6 | 9.0 | 8.2 | 2 | 2 | 2 |
| Yarra Libraries | 5.9 | 6.3 | 8.2 | 14 | 15 | 3 |
| Maribyrnong LS | 8.5 | 8.0 | 7.6 | 3 | 3 | 4 |
| Hobsons Bay Libraries | 5.6 | 7.0 | 7.1 | 17 | 6 | 5 |
| Glenelg Libraries | 7.5 | 7.0 | 7.1 | 5 | 7 | 6 |
| Indigo LS | 4.9 | 6.2 | 7.0 | 23 | 16 | 7 |
| East Gippsland Shire Library | 7.4 | 7.1 | 6.9 | 6 | 5 | 8 |
| Greater Dandenong Libraries | 8.1 | 7.8 | 6.7 | 4 | 4 | 9 |
| Geelong RLC | 6.3 | 6.8 | 6.3 | 11 | 8 | 10 |
| Bayside LS | 6.7 | 6.5 | 6.3 | 7 | 10 | 11 |
| Moonee Valley LS | 6.5 | 6.6 | 6.1 | 9 | 9 | 12 |
| Brimbank Libraries | 5.4 | 6.5 | 6.1 | 21 | 11 | 13 |
| City of Boroondara LS | 6.2 | 6.3 | 6.0 | 13 | 13 | 14 |
| Port Phillip LS | 6.3 | 6.3 | 6.0 | 12 | 12 | 15 |
| Murrindindi LS | 6.6 | 6.0 | 5.9 | 8 | 17 | 16 |
| Goldfields LC | 6.4 | 6.3 | 5.9 | 10 | 14 | 17 |
| Stonnington L&IS | 5.8 | 5.8 | 5.6 | 16 | 18 | 18 |
| High Country Library Network | 5.9 | 5.8 | 5.5 | 15 | 19 | 19 |
| Wellington Shire Library | 4.4 | 4.2 | 5.5 | 30 | 33 | 20 |
| Monash PLS | 5.5 | 5.4 | 5.1 | 20 | 21 | 21 |
| West Gippsland RLC | 5.5 | 5.4 | 5.0 | 19 | 20 | 22 |
| Eastern RLC | 4.7 | 4.8 | 4.8 | 27 | 22 | 23 |
| Central Highlands Libraries | 4.9 | 4.5 | 4.7 | 25 | 26 | 24 |
| Mitchell Shire L&IS | 4.9 | 4.7 | 4.5 | 24 | 23 | 25 |
| Whitehorse Manningham RLC | 4.5 | 4.5 | 4.3 | 28 | 27 | 26 |
| Glen Eira LS | 4.8 | 4.7 | 4.3 | 26 | 24 | 27 |
| Campaspe LS | 5.5 | 4.5 | 4.1 | 18 | 28 | 28 |
| Kingston I&LS | 3.5 | 3.5 | 4.1 | 42 | 42 | 29 |
| Melton L&IS | 4.4 | 4.0 | 4.0 | 29 | 38 | 30 |
| Wyndham City LS | 4.2 | 4.6 | 4.0 | 36 | 25 | 31 |
| Darebin Libraries | 4.3 | 4.1 | 4.0 | 34 | 34 | 32 |
| Towong LS | 3.3 | 4.4 | 3.9 | 43 | 29 | 33 |
| Yarra Plenty RLS | 4.3 | 4.2 | 3.9 | 35 | 31 | 34 |
| Mornington Peninsula Library | 4.3 | 4.3 | 3.9 | 32 | 30 | 35 |
| Moreland City Libraries | 4.4 | 4.1 | 3.8 | 31 | 36 | 36 |
| Swan Hill RLS | 5.0 | 4.1 | 3.8 | 22 | 35 | 37 |
| Wimmera RLC | 4.3 | 4.2 | 3.7 | 33 | 32 | 38 |
| Corangamite RLC | 3.8 | 4.1 | 3.6 | 38 | 37 | 39 |
| Wodonga Library | 3.8 | 3.8 | 3.6 | 37 | 40 | 40 |
| Mildura Rural City Council LS | 3.7 | 3.4 | 3.3 | 39 | 43 | 41 |
| Goulburn Valley RLC | 3.6 | 3.5 | 3.3 | 41 | 41 | 42 |
| Latrobe City Libraries | 2.9 | 3.8 | 3.3 | 46 | 39 | 43 |
| Casey-Cardinia LC | 3.2 | 2.9 | 3.1 | 44 | 45 | 44 |
| Hume Libraries | 3.6 | 3.4 | 3.1 | 40 | 44 | 45 |
| Frankston LS | 3.0 | 2.8 | 2.7 | 45 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **5.1** | **5.1** | **4.9** |  |  |  |

|  | **Library visits per $000 expenditure** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Indigo LS | 142 | 158 | 177 | 12 | 2 | 1 |
| Eastern RLC | 148 | 134 | 171 | 10 | 12 | 2 |
| Greater Dandenong Libraries | 190 | 170 | 162 | 2 | 1 | 3 |
| Goldfields LC | 194 | 144 | 147 | 1 | 4 | 4 |
| Brimbank Libraries | 65 | 140 | 147 | 45 | 6 | 5 |
| East Gippsland Shire Library | 167 | 127 | 139 | 4 | 17 | 6 |
| Central Highlands Libraries | 137 | 147 | 137 | 14 | 3 | 7 |
| High Country Library Network | 115 | 126 | 132 | 26 | 18 | 8 |
| Yarra Libraries | 41 | 39 | 132 | 46 | 46 | 9 |
| Melton L&IS | 165 | 139 | 130 | 5 | 8 | 10 |
| Port Phillip LS | 139 | 138 | 128 | 13 | 10 | 11 |
| Maribyrnong LS | 157 | 133 | 127 | 8 | 13 | 12 |
| Hobsons Bay Libraries | 111 | 129 | 126 | 29 | 16 | 13 |
| Moonee Valley LS | 129 | 133 | 125 | 18 | 14 | 14 |
| Casey-Cardinia LC | 134 | 115 | 125 | 15 | 23 | 15 |
| Hume Libraries | 130 | 142 | 125 | 17 | 5 | 16 |
| Wodonga Library | 127 | 129 | 125 | 20 | 15 | 17 |
| Towong LS | 147 | 139 | 125 | 11 | 7 | 18 |
| Mitchell Shire L&IS | 160 | 136 | 123 | 7 | 11 | 19 |
| Monash PLS | 149 | 122 | 122 | 9 | 20 | 20 |
| Bayside LS | 162 | 138 | 121 | 6 | 9 | 21 |
| Geelong RLC | 129 | 122 | 120 | 19 | 21 | 22 |
| Gannawarra LS | 131 | 118 | 109 | 16 | 22 | 23 |
| Melbourne LS | 114 | 109 | 107 | 27 | 27 | 24 |
| Stonnington L&IS | 105 | 109 | 106 | 35 | 26 | 25 |
| Wyndham City LS | 93 | 123 | 105 | 40 | 19 | 26 |
| Murrindindi LS | 119 | 103 | 103 | 24 | 30 | 27 |
| Corangamite RLC | 107 | 105 | 102 | 34 | 29 | 28 |
| Darebin Libraries | 108 | 101 | 102 | 33 | 32 | 29 |
| West Gippsland RLC | 114 | 95 | 101 | 28 | 35 | 30 |
| Mornington Peninsula Library | 79 | 101 | 97 | 44 | 31 | 31 |
| Whitehorse Manningham RLC | 124 | 95 | 95 | 22 | 33 | 32 |
| Glenelg Libraries | 172 | 91 | 95 | 3 | 36 | 33 |
| Yarra Plenty RLS | 126 | 113 | 92 | 21 | 24 | 34 |
| Moreland City Libraries | 116 | 108 | 91 | 25 | 28 | 35 |
| Kingston I&LS | 95 | 60 | 90 | 39 | 44 | 36 |
| Glen Eira LS | 109 | 95 | 88 | 31 | 34 | 37 |
| Latrobe City Libraries | 95 | 110 | 88 | 38 | 25 | 38 |
| Frankston LS | 88 | 80 | 87 | 41 | 39 | 39 |
| Goulburn Valley RLC | 99 | 89 | 85 | 37 | 37 | 40 |
| Wimmera RLC | 102 | 78 | 78 | 36 | 40 | 41 |
| Campaspe LS | 110 | 74 | 70 | 30 | 41 | 42 |
| City of Boroondara LS | 122 | 85 | 68 | 23 | 38 | 43 |
| Mildura Rural City Council LS | 83 | 62 | 67 | 43 | 43 | 44 |
| Wellington Shire Library | 108 | 48 | 66 | 32 | 45 | 45 |
| Swan Hill RLS | 86 | 70 | 58 | 42 | 42 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **116** | **108** | **112** |  |  |  |

|  | **Library visits per staff EFT** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Glenelg Libraries | 23,885 | 26,673 | 27,783 | 2 | 1 | 1 |
| Eastern RLC | 19,855 | 22,021 | 22,810 | 8 | 6 | 2 |
| East Gippsland Shire Library | 23,183 | 22,718 | 21,361 | 3 | 4 | 3 |
| Goldfields LC | 22,285 | 22,211 | 21,325 | 5 | 5 | 4 |
| Indigo LS | 13,792 | 17,632 | 20,664 | 35 | 19 | 5 |
| Maribyrnong LS | 21,584 | 20,787 | 20,531 | 6 | 8 | 6 |
| Brimbank Libraries | 17,800 | 21,098 | 20,353 | 16 | 7 | 7 |
| Greater Dandenong Libraries | 23,014 | 22,819 | 19,953 | 4 | 3 | 8 |
| Melbourne LS | 19,610 | 19,589 | 19,837 | 9 | 10 | 9 |
| High Country Library Network | 17,768 | 23,581 | 19,496 | 17 | 2 | 10 |
| Melton L&IS | 20,356 | 19,318 | 19,388 | 7 | 11 | 11 |
| Geelong RLC | 18,541 | 20,148 | 19,354 | 12 | 9 | 12 |
| Central Highlands Libraries | 16,567 | 16,917 | 18,355 | 22 | 22 | 13 |
| Whitehorse Manningham RLC | 18,949 | 18,513 | 18,347 | 10 | 13 | 14 |
| Monash PLS | 18,182 | 18,184 | 18,226 | 14 | 16 | 15 |
| Bayside LS | 18,845 | 18,631 | 18,226 | 11 | 12 | 16 |
| Wodonga Library | 17,682 | 17,843 | 17,535 | 18 | 18 | 17 |
| Moonee Valley LS | 18,045 | 18,144 | 17,393 | 15 | 17 | 18 |
| Yarra Plenty RLS | 17,677 | 18,189 | 17,365 | 19 | 15 | 19 |
| Casey-Cardinia LC | 15,787 | 14,609 | 16,980 | 26 | 31 | 20 |
| Mornington Peninsula Library | 14,708 | 17,576 | 16,815 | 29 | 20 | 21 |
| Gannawarra LS | 16,478 | 17,185 | 16,753 | 23 | 21 | 22 |
| Wellington Shire Library | 13,492 | 12,442 | 16,685 | 37 | 41 | 23 |
| Glen Eira LS | 18,289 | 18,253 | 16,597 | 13 | 14 | 24 |
| Stonnington L&IS | 15,973 | 16,393 | 16,448 | 25 | 25 | 25 |
| Yarra Libraries | 12,649 | 12,233 | 16,016 | 39 | 42 | 26 |
| Hobsons Bay Libraries | 12,388 | 15,792 | 15,770 | 40 | 28 | 27 |
| Hume Libraries | 16,185 | 16,228 | 15,755 | 24 | 26 | 28 |
| Wyndham City LS | 14,127 | 16,696 | 15,721 | 33 | 23 | 29 |
| Murrindindi LS | 16,753 | 15,347 | 15,517 | 21 | 29 | 30 |
| Port Phillip LS | 15,586 | 15,990 | 15,044 | 27 | 27 | 31 |
| Goulburn Valley RLC | 14,473 | 13,621 | 13,693 | 31 | 35 | 32 |
| Moreland City Libraries | 14,627 | 13,880 | 13,580 | 30 | 34 | 33 |
| Campaspe LS | 17,590 | 14,441 | 13,463 | 20 | 33 | 34 |
| Darebin Libraries | 13,528 | 13,194 | 13,110 | 36 | 36 | 35 |
| West Gippsland RLC | 15,178 | 14,473 | 12,888 | 28 | 32 | 36 |
| Kingston I&LS | 11,354 | 11,364 | 12,784 | 45 | 44 | 37 |
| Latrobe City Libraries | 12,916 | 16,530 | 12,713 | 38 | 24 | 38 |
| City of Boroondara LS | 14,189 | 13,006 | 12,697 | 32 | 37 | 39 |
| Mitchell Shire L&IS | 11,766 | 12,565 | 12,534 | 43 | 40 | 40 |
| Wimmera RLC | 14,121 | 15,094 | 12,228 | 34 | 30 | 41 |
| Corangamite RLC | 11,753 | 12,928 | 11,839 | 44 | 38 | 42 |
| Towong LS | 31,392 | 12,722 | 11,743 | 1 | 39 | 43 |
| Frankston LS | 11,841 | 11,458 | 11,011 | 42 | 43 | 44 |
| Swan Hill RLS | 12,357 | 11,243 | 9,514 | 41 | 45 | 45 |
| Mildura Rural City Council LS | 8,207 | 7,624 | 7,676 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **16,477** | **16,877** | **16,886** |  |  |  |

|  | **Library visits per opening hour per week** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Greater Dandenong Libraries | 166 | 163 | 147 | 1 | 1 | 1 |
| Melton L&IS | 90 | 83 | 91 | 2 | 4 | 2 |
| Brimbank Libraries | 75 | 91 | 87 | 5 | 2 | 3 |
| Melbourne LS | 85 | 86 | 87 | 3 | 3 | 4 |
| City of Boroondara LS | 76 | 75 | 73 | 4 | 5 | 5 |
| Wodonga Library | 71 | 71 | 70 | 6 | 7 | 6 |
| Wyndham City LS | 62 | 73 | 68 | 11 | 6 | 7 |
| Casey-Cardinia LC | 62 | 59 | 66 | 10 | 16 | 8 |
| Whitehorse Manningham RLC | 65 | 66 | 65 | 8 | 8 | 9 |
| Goldfields LC | 62 | 49 | 63 | 9 | 23 | 10 |
| Stonnington L&IS | 61 | 63 | 63 | 12 | 10 | 11 |
| Bayside LS | 50 | 61 | 60 | 23 | 11 | 12 |
| Monash PLS | 58 | 58 | 60 | 15 | 17 | 13 |
| Glen Eira LS | 67 | 64 | 59 | 7 | 9 | 14 |
| Yarra Libraries | 45 | 42 | 58 | 25 | 25 | 15 |
| Yarra Plenty RLS | 56 | 60 | 57 | 18 | 14 | 16 |
| Mornington Peninsula Library | 61 | 61 | 57 | 13 | 12 | 17 |
| Moonee Valley LS | 57 | 59 | 57 | 16 | 15 | 18 |
| Port Phillip LS | 59 | 61 | 55 | 14 | 13 | 19 |
| Eastern RLC | 53 | 47 | 55 | 22 | 24 | 20 |
| Darebin Libraries | 57 | 55 | 54 | 17 | 18 | 21 |
| Maribyrnong LS | 56 | 53 | 51 | 19 | 19 | 22 |
| Moreland City Libraries | 56 | 53 | 51 | 20 | 20 | 23 |
| Hume Libraries | 53 | 50 | 49 | 21 | 21 | 24 |
| Geelong RLC | 46 | 50 | 49 | 24 | 22 | 25 |
| Frankston LS | 33 | 30 | 48 | 28 | 28 | 26 |
| Hobsons Bay Libraries | 33 | 39 | 45 | 27 | 26 | 27 |
| Kingston I&LS | 35 | 35 | 38 | 26 | 27 | 28 |
| Central Highlands Libraries | 30 | 28 | 32 | 30 | 32 | 29 |
| High Country Library Network | 31 | 30 | 30 | 29 | 29 | 30 |
| West Gippsland RLC | 28 | 28 | 27 | 31 | 31 | 31 |
| Wellington Shire Library | 17 | 18 | 25 | 43 | 41 | 32 |
| Latrobe City Libraries | 24 | 29 | 25 | 33 | 30 | 33 |
| Corangamite RLC | 23 | 27 | 24 | 34 | 33 | 34 |
| Swan Hill RLS | 22 | 20 | 24 | 36 | 37 | 35 |
| Gannawarra LS | 20 | 20 | 23 | 40 | 38 | 36 |
| Goulburn Valley RLC | 24 | 24 | 23 | 32 | 34 | 37 |
| Mitchell Shire L&IS | 20 | 22 | 22 | 41 | 35 | 38 |
| Mildura Rural City Council LS | 23 | 21 | 21 | 35 | 36 | 39 |
| Glenelg Libraries | 21 | 20 | 20 | 37 | 39 | 40 |
| East Gippsland Shire Library | 21 | 17 | 20 | 39 | 42 | 41 |
| Campaspe LS | 19 | 16 | 19 | 42 | 43 | 42 |
| Wimmera RLC | 21 | 20 | 18 | 38 | 40 | 43 |
| Indigo LS | 9 | 13 | 16 | 45 | 44 | 44 |
| Murrindindi LS | 14 | 12 | 12 | 44 | 45 | 45 |
| Towong LS | 6 | 6 | 6 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **47** | **47** | **49** |  |  |  |

|  | **Mobile library visits** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Casey-Cardinia LC | 56,898 | 56,890 | 53,960 | 1 | 1 | 1 |
| Geelong RLC | 29,288 | 26,089 | 26,339 | 3 | 3 | 2 |
| West Gippsland RLC | 25,256 | 23,901 | 23,607 | 4 | 5 | 3 |
| Hume Libraries | 33,762 | 37,351 | 22,308 | 2 | 2 | 4 |
| Yarra Plenty RLS | 16,647 | 15,499 | 21,131 | 6 | 6 | 5 |
| Mornington Peninsula Library | 19,900 | 24,190 | 18,759 | 5 | 4 | 6 |
| Central Highlands Libraries |  | 15,190 | 17,733 |  | 7 | 7 |
| Swan Hill RLS | 15,367 | 13,972 | 12,307 | 7 | 8 | 8 |
| Eastern RLC | 12,752 | 11,473 | 10,412 | 8 | 9 | 9 |
| Goulburn Valley RLC | 7,406 | 5,722 | 6,673 | 12 | 12 | 10 |
| Wimmera RLC | 5,888 | 6,080 | 5,802 | 13 | 11 | 11 |
| Mildura Rural City Council LS | 5,733 | 5,372 | 3,795 | 14 | 13 | 12 |
| East Gippsland Shire Library | 3,524 | 3,440 | 3,328 | 15 | 14 | 13 |
| Murrindindi LS | 7,530 | 2,531 | 3,163 | 11 | 15 | 14 |
| Corangamite RLC | 1,416 | 1,330 | 1,201 | 17 | 16 | 15 |
| Glenelg Libraries |  |  | 294 |  |  | 16 |
| Goldfields LC | 9,234 | 7,079 |  | 10 | 10 |  |
| Wellington Shire Library | 2,741 |  |  | 16 |  |  |
| Bayside LS |  |  |  |  |  |  |
| Brimbank Libraries |  |  |  |  |  |  |
| Campaspe LS |  |  |  |  |  |  |
| City of Boroondara LS |  |  |  |  |  |  |
| Darebin Libraries |  |  |  |  |  |  |
| Frankston LS |  |  |  |  |  |  |
| Gannawarra LS |  |  |  |  |  |  |
| Glen Eira LS |  |  |  |  |  |  |
| Greater Dandenong Libraries |  |  |  |  |  |  |
| High Country Library Network |  |  |  |  |  |  |
| Hobsons Bay Libraries |  |  |  |  |  |  |
| Indigo LS |  |  |  |  |  |  |
| Kingston I&LS |  |  |  |  |  |  |
| Latrobe City Libraries |  |  |  |  |  |  |
| Maribyrnong LS |  |  |  |  |  |  |
| Melbourne LS |  |  |  |  |  |  |
| Melton L&IS |  |  |  |  |  |  |
| Mitchell Shire L&IS |  |  |  |  |  |  |
| Monash PLS |  |  |  |  |  |  |
| Moonee Valley LS |  |  |  |  |  |  |
| Moreland City Libraries |  |  |  |  |  |  |
| Port Phillip LS |  |  |  |  |  |  |
| Stonnington L&IS |  |  |  |  |  |  |
| Towong LS |  |  |  |  |  |  |
| Vision Australia ILS |  |  |  |  |  |  |
| Whitehorse Manningham RLC |  |  |  |  |  |  |
| Wodonga Library |  |  |  |  |  |  |
| Wyndham City LS |  |  |  |  |  |  |
| Yarra Libraries |  |  |  |  |  |  |
| **Victoria** | **253,342** | **256,109** | **230,812** |  |  |  |

|  | **Website visits** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Geelong RLC | 1,371,328 | 1,343,140 | 1,348,924 | 1 | 1 | 1 |
| Whitehorse Manningham RLC | 1,001,265 | 1,303,873 | 1,284,949 | 2 | 2 | 2 |
| Eastern RLC | 893,255 | 1,156,685 | 1,054,448 | 4 | 3 | 3 |
| Yarra Plenty RLS |  | 838,350 | 1,031,026 |  | 5 | 4 |
| Casey-Cardinia LC | 910,915 | 879,885 | 952,741 | 3 | 4 | 5 |
| Brimbank Libraries | 571,222 | 700,731 | 781,895 | 7 | 6 | 6 |
| City of Boroondara LS | 59,883 | 617,799 | 780,629 | 22 | 8 | 7 |
| Yarra Libraries | 619,175 | 653,730 | 670,003 | 6 | 7 | 8 |
| Melbourne LS | 717,237 | 612,733 | 574,735 | 5 | 9 | 9 |
| Darebin Libraries | 159,207 | 376,466 | 419,741 | 14 | 10 | 10 |
| Moonee Valley LS | 239,058 | 266,994 | 374,355 | 12 | 16 | 11 |
| Greater Dandenong Libraries | 429,366 | 367,587 | 374,056 | 8 | 11 | 12 |
| Frankston LS |  | 331,508 | 337,777 |  | 12 | 13 |
| Goldfields LC | 300,292 | 314,434 | 316,715 | 9 | 14 | 14 |
| Monash PLS | 246,759 | 316,597 | 298,711 | 11 | 13 | 15 |
| Hume Libraries | 269,376 | 251,854 | 295,362 | 10 | 17 | 16 |
| Central Highlands Libraries |  | 314,284 | 292,024 |  | 15 | 17 |
| West Gippsland RLC | 206,077 | 208,426 | 202,150 | 13 | 18 | 18 |
| Port Phillip LS | 157,498 | 157,620 | 190,484 | 15 | 20 | 19 |
| Wyndham City LS | 148,733 | 150,402 | 189,176 | 16 | 21 | 20 |
| Goulburn Valley RLC |  | 130,475 | 157,281 |  | 22 | 21 |
| Bayside LS |  | 93,252 | 155,100 |  | 24 | 22 |
| Hobsons Bay Libraries | 92,276 | 187,401 | 138,805 | 19 | 19 | 23 |
| Mornington Peninsula Library | 96,535 | 97,098 | 118,577 | 18 | 23 | 24 |
| Kingston I&LS | 86,784 | 92,955 | 114,281 | 20 | 25 | 25 |
| Melton L&IS | 103,684 | 92,776 | 94,983 | 17 | 26 | 26 |
| Moreland City Libraries |  | 79,281 | 67,330 |  | 27 | 27 |
| Wimmera RLC | 55,617 | 54,257 | 37,354 | 23 | 28 | 28 |
| Mildura Rural City Council LS | 63,156 | 32,668 | 35,687 | 21 | 30 | 29 |
| Corangamite RLC | 32,605 | 28,773 | 28,557 | 25 | 32 | 30 |
| Glenelg Libraries | 20,334 | 29,710 | 28,401 | 27 | 31 | 31 |
| Campaspe LS |  | 25,050 | 27,519 |  | 33 | 32 |
| Latrobe City Libraries | 36,120 | 38,917 | 26,559 | 24 | 29 | 33 |
| Indigo LS |  | 17,981 | 19,691 |  | 35 | 34 |
| East Gippsland Shire Library | 22,962 | 21,783 | 18,821 | 26 | 34 | 35 |
| Wellington Shire Library | 6,771 | 12,514 | 17,681 | 30 | 36 | 36 |
| Wodonga Library |  | 12,422 | 14,143 |  | 37 | 37 |
| Mitchell Shire L&IS | 638 | 8,805 | 10,740 | 29 | 39 | 38 |
| Swan Hill RLS | 9,039 | 9,270 | 6,777 | 28 | 38 | 39 |
| Gannawarra LS |  | 5,284 | 6,286 |  | 40 | 40 |
| Vision Australia ILS |  | 39,550 |  |  |  |  |
| Glen Eira LS |  |  |  |  |  |  |
| High Country Library Network |  |  |  |  |  |  |
| Maribyrnong LS |  |  |  |  |  |  |
| Murrindindi LS |  |  |  |  |  |  |
| Stonnington L&IS |  |  |  |  |  |  |
| Towong LS |  |  |  |  |  |  |
| **Victoria** | **8927167** | **12273320** | **12894474** |  |  |  |

|  | **Website visits per capita** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Yarra Libraries | 6.9 | 7.2 | 7.0 | 1 | 1 | 1 |
| Geelong RLC | 4.9 | 4.6 | 4.5 | 3 | 2 | 2 |
| City of Boroondara LS | 0.3 | 3.5 | 4.4 | 28 | 5 | 3 |
| Whitehorse Manningham RLC | 3.5 | 4.5 | 4.3 | 4 | 3 | 4 |
| Brimbank Libraries | 2.9 | 3.5 | 3.8 | 5 | 6 | 5 |
| Melbourne LS | 5.6 | 4.5 | 3.6 | 2 | 4 | 6 |
| Moonee Valley LS | 2.0 | 2.2 | 3.0 | 9 | 12 | 7 |
| Darebin Libraries | 1.1 | 2.5 | 2.6 | 17 | 8 | 8 |
| Yarra Plenty RLS |  | 2.1 | 2.5 |  | 13 | 9 |
| Eastern RLC | 2.1 | 2.7 | 2.4 | 8 | 7 | 10 |
| Frankston LS |  | 2.4 | 2.4 |  | 9 | 11 |
| Greater Dandenong Libraries | 2.8 | 2.4 | 2.3 | 6 | 10 | 12 |
| Casey-Cardinia LC | 2.4 | 2.2 | 2.2 | 7 | 11 | 13 |
| West Gippsland RLC | 1.9 | 1.9 | 1.8 | 10 | 15 | 14 |
| Port Phillip LS | 1.5 | 1.5 | 1.7 | 12 | 20 | 15 |
| Goldfields LC | 1.7 | 1.7 | 1.7 | 11 | 16 | 16 |
| Monash PLS | 1.3 | 1.7 | 1.5 | 14 | 17 | 17 |
| Bayside LS |  | 0.9 | 1.5 |  | 25 | 18 |
| Goulburn Valley RLC |  | 1.3 | 1.5 |  | 21 | 19 |
| Hobsons Bay Libraries | 1.0 | 2.0 | 1.5 | 19 | 14 | 20 |
| Glenelg Libraries | 1.1 | 1.6 | 1.4 | 16 | 19 | 21 |
| Central Highlands Libraries |  | 1.6 | 1.4 |  | 18 | 22 |
| Hume Libraries | 1.4 | 1.3 | 1.4 | 13 | 22 | 23 |
| Indigo LS |  | 1.2 | 1.2 |  | 23 | 24 |
| Wyndham City LS | 0.7 | 0.7 | 0.8 | 21 | 27 | 25 |
| Campaspe LS |  | 0.7 | 0.7 |  | 26 | 26 |
| Mornington Peninsula Library | 0.6 | 0.6 | 0.7 | 22 | 29 | 27 |
| Kingston I&LS | 0.6 | 0.6 | 0.7 | 23 | 31 | 28 |
| Wimmera RLC | 1.0 | 1.1 | 0.7 | 18 | 24 | 29 |
| Mildura Rural City Council LS | 1.2 | 0.6 | 0.6 | 15 | 30 | 30 |
| Melton L&IS | 0.8 | 0.7 | 0.6 | 20 | 28 | 31 |
| Gannawarra LS |  | 0.5 | 0.6 |  | 32 | 32 |
| East Gippsland Shire Library | 0.5 | 0.5 | 0.4 | 24 | 34 | 33 |
| Wellington Shire Library | 0.2 | 0.3 | 0.4 | 29 | 39 | 34 |
| Moreland City Libraries |  | 0.5 | 0.4 |  | 35 | 35 |
| Latrobe City Libraries | 0.5 | 0.5 | 0.4 | 25 | 33 | 36 |
| Wodonga Library |  | 0.3 | 0.3 |  | 38 | 37 |
| Swan Hill RLS | 0.4 | 0.4 | 0.3 | 26 | 36 | 38 |
| Corangamite RLC | 0.4 | 0.3 | 0.3 | 27 | 37 | 39 |
| Mitchell Shire L&IS | 0.0 | 0.2 | 0.3 | 30 | 40 | 40 |
| Glen Eira LS |  |  |  |  |  |  |
| High Country Library Network |  |  |  |  |  |  |
| Maribyrnong LS |  |  |  |  |  |  |
| Murrindindi LS |  |  |  |  |  |  |
| Stonnington L&IS |  |  |  |  |  |  |
| Towong LS |  |  |  |  |  |  |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **1.5** | **2.0** | **2.0** |  |  |  |

**5. Collections**

|  | **Total number of physical items** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| City of Boroondara LS | 482,677 | 460,094 | 432,794 | 1 | 1 | 1 |
| Geelong RLC | 433,623 | 416,952 | 404,173 | 2 | 2 | 2 |
| Whitehorse Manningham RLC | 387,957 | 373,378 | 367,128 | 4 | 4 | 3 |
| Yarra Plenty RLS | 398,952 | 384,836 | 359,335 | 3 | 3 | 4 |
| Casey-Cardinia LC | 367,404 | 345,690 | 328,528 | 5 | 5 | 5 |
| Eastern RLC | 354,175 | 323,567 | 318,886 | 6 | 6 | 6 |
| Goldfields LC | 283,896 | 281,921 | 271,208 | 7 | 7 | 7 |
| Monash PLS | 260,101 | 269,375 | 262,312 | 10 | 8 | 8 |
| Central Highlands Libraries | 255,386 | 248,465 | 247,182 | 11 | 10 | 9 |
| Melbourne LS | 267,422 | 269,150 | 243,411 | 8 | 9 | 10 |
| Wyndham City LS | 260,294 | 243,800 | 239,898 | 9 | 11 | 11 |
| Moreland City Libraries | 220,031 | 239,606 | 235,002 | 14 | 12 | 12 |
| Kingston I&LS | 231,095 | 231,484 | 228,320 | 13 | 13 | 13 |
| Brimbank Libraries | 233,327 | 220,280 | 225,946 | 12 | 14 | 14 |
| Port Phillip LS | 208,528 | 208,160 | 211,535 | 16 | 15 | 15 |
| Hume Libraries | 212,180 | 203,292 | 194,588 | 15 | 16 | 16 |
| Moonee Valley LS | 184,111 | 179,785 | 178,383 | 18 | 18 | 17 |
| Darebin Libraries | 179,760 | 179,493 | 174,737 | 19 | 19 | 18 |
| Frankston LS | 167,136 | 156,190 | 170,087 | 23 | 24 | 19 |
| Maribyrnong LS | 172,186 | 167,274 | 166,566 | 22 | 21 | 20 |
| Mornington Peninsula Library | 178,986 | 173,658 | 165,805 | 20 | 20 | 21 |
| Goulburn Valley RLC | 160,596 | 158,589 | 154,420 | 25 | 23 | 22 |
| Bayside LS | 173,496 | 164,195 | 154,369 | 21 | 22 | 23 |
| Glen Eira LS | 160,288 | 151,804 | 153,555 | 26 | 26 | 24 |
| High Country Library Network | 153,613 | 149,879 | 146,841 | 27 | 28 | 25 |
| Hobsons Bay Libraries | 163,948 | 155,008 | 142,553 | 24 | 25 | 26 |
| Yarra Libraries | 151,700 | 150,385 | 141,059 | 28 | 27 | 27 |
| Stonnington L&IS | 191,430 | 184,189 | 140,613 | 17 | 17 | 28 |
| West Gippsland RLC | 125,852 | 127,027 | 135,635 | 33 | 33 | 29 |
| Corangamite RLC | 131,038 | 139,059 | 134,419 | 31 | 30 | 30 |
| Greater Dandenong Libraries | 151,671 | 142,781 | 128,485 | 29 | 29 | 31 |
| Wimmera RLC | 130,498 | 128,071 | 121,093 | 32 | 32 | 32 |
| Campaspe LS | 118,952 | 119,817 | 120,646 | 34 | 34 | 33 |
| Latrobe City Libraries | 118,153 | 117,620 | 118,279 | 35 | 35 | 34 |
| Wellington Shire Library | 116,302 | 111,977 | 111,266 | 36 | 36 | 35 |
| Mildura Rural City Council LS | 97,862 | 94,997 | 99,051 | 37 | 37 | 36 |
| Melton L&IS | 145,979 | 134,422 | 98,368 | 30 | 31 | 37 |
| Swan Hill RLS | 86,963 | 86,599 | 81,822 | 38 | 38 | 38 |
| East Gippsland Shire Library | 77,130 | 69,926 | 73,699 | 39 | 39 | 39 |
| Mitchell Shire L&IS | 55,995 | 56,814 | 52,856 | 40 | 40 | 40 |
| Wodonga Library | 39,340 | 39,579 | 40,049 | 43 | 43 | 41 |
| Glenelg Libraries | 40,111 | 39,866 | 39,805 | 42 | 42 | 42 |
| Gannawarra LS | 45,185 | 40,213 | 39,461 | 41 | 41 | 43 |
| Murrindindi LS | 38,513 | 37,293 | 34,121 | 44 | 44 | 44 |
| Indigo LS | 28,557 | 29,351 | 27,478 | 45 | 45 | 45 |
| Towong LS | 13,368 | 14,251 | 14,334 | 46 | 46 | 46 |
| Vision Australia ILS | 7,895 | 8,054 | 7,982 |  |  |  |
| **Victoria** | **8463662** | **8228216** | **7938083** |  |  |  |

|  | **% of physical items purchased in last 5 years** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Stonnington L&IS | 87% | 82% | 90% | 3 | 5 | 1 |
| Vision Australia ILS | 100% | 81% | 90% |  |  |  |
| Yarra Plenty RLS | 94% | 96% | 89% | 2 | 1 | 2 |
| Greater Dandenong Libraries | 86% | 84% | 87% | 4 | 2 | 3 |
| Melbourne LS | 85% | 83% | 82% | 5 | 4 | 4 |
| Maribyrnong LS | 82% | 79% | 80% | 6 | 6 | 5 |
| Indigo LS | 71% | 74% | 80% | 15 | 10 | 6 |
| Whitehorse Manningham RLC | 77% | 78% | 78% | 7 | 7 | 7 |
| Eastern RLC | 77% | 83% | 77% | 11 | 3 | 8 |
| Monash PLS | 72% | 72% | 73% | 14 | 12 | 9 |
| Geelong RLC | 77% | 72% | 71% | 10 | 11 | 10 |
| Melton L&IS | 61% | 62% | 71% | 26 | 25 | 11 |
| Mornington Peninsula Library | 70% | 69% | 71% | 18 | 15 | 12 |
| Wyndham City LS | 70% | 67% | 69% | 16 | 19 | 13 |
| Moreland City Libraries | 76% | 70% | 68% | 12 | 13 | 14 |
| Corangamite RLC | 77% | 77% | 68% | 8 | 8 | 15 |
| Glen Eira LS | 67% | 68% | 68% | 21 | 17 | 16 |
| Darebin Libraries | 70% | 67% | 68% | 17 | 18 | 17 |
| Casey-Cardinia LC | 69% | 67% | 68% | 19 | 20 | 18 |
| Yarra Libraries | 99% | 66% | 68% | 1 | 21 | 19 |
| Central Highlands Libraries | 66% | 69% | 67% | 22 | 14 | 20 |
| Wodonga Library | 53% | 55% | 66% | 31 | 31 | 21 |
| West Gippsland RLC | 68% | 66% | 66% | 20 | 23 | 22 |
| Moonee Valley LS | 64% | 66% | 65% | 23 | 22 | 23 |
| Bayside LS | 64% | 69% | 65% | 24 | 16 | 24 |
| Brimbank Libraries | 72% | 77% | 63% | 13 | 9 | 25 |
| Hume Libraries | 63% | 61% | 62% | 25 | 26 | 26 |
| East Gippsland Shire Library | 55% | 64% | 61% | 29 | 24 | 27 |
| Frankston LS | 54% | 60% | 56% | 30 | 27 | 28 |
| Kingston I&LS | 57% | 56% | 56% | 28 | 30 | 29 |
| City of Boroondara LS | 53% | 57% | 55% | 33 | 29 | 30 |
| Mitchell Shire L&IS | 51% | 51% | 53% | 38 | 35 | 31 |
| Murrindindi LS | 52% | 47% | 53% | 36 | 39 | 32 |
| Wellington Shire Library | 33% | 39% | 52% | 45 | 43 | 33 |
| Goldfields LC | 52% | 51% | 51% | 34 | 34 | 34 |
| Mildura Rural City Council LS | 52% | 52% | 50% | 35 | 33 | 35 |
| High Country Library Network | 51% | 49% | 48% | 37 | 37 | 36 |
| Glenelg Libraries | 59% | 59% | 48% | 27 | 28 | 37 |
| Hobsons Bay Libraries | 77% | 49% | 47% | 9 | 36 | 38 |
| Port Phillip LS | 47% | 47% | 46% | 39 | 38 | 39 |
| Latrobe City Libraries | 53% | 54% | 46% | 32 | 32 | 40 |
| Goulburn Valley RLC | 41% | 42% | 45% | 41 | 40 | 41 |
| Wimmera RLC | 45% | 41% | 41% | 40 | 41 | 42 |
| Swan Hill RLS | 35% | 36% | 41% | 43 | 45 | 43 |
| Towong LS | 33% | 35% | 38% | 44 | 46 | 44 |
| Campaspe LS | 28% | 39% | 38% | 46 | 42 | 45 |
| Gannawarra LS | 39% | 37% | 36% | 42 | 44 | 46 |
| **Victoria** | **67%** | **66%** | **65%** |  |  |  |

|  | **Turnover rate – physical items** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Vision Australia ILS | 31.5 | 25.6 | 17.6 |  |  |  |
| Eastern RLC | 9.0 | 9.2 | 9.7 | 1 | 1 | 1 |
| Yarra Plenty RLS | 8.1 | 8.0 | 8.5 | 2 | 3 | 2 |
| Glen Eira LS | 8.0 | 8.2 | 7.9 | 3 | 2 | 3 |
| Casey-Cardinia LC | 6.9 | 7.0 | 7.7 | 6 | 6 | 4 |
| Whitehorse Manningham RLC | 7.4 | 7.7 | 7.6 | 4 | 4 | 5 |
| Mornington Peninsula Library | 7.1 | 7.1 | 7.3 | 5 | 5 | 6 |
| Wyndham City LS | 6.3 | 6.6 | 6.6 | 9 | 7 | 7 |
| Greater Dandenong Libraries | 6.2 | 6.0 | 6.5 | 10 | 9 | 8 |
| Geelong RLC | 6.0 | 6.1 | 6.0 | 12 | 8 | 9 |
| Darebin Libraries | 6.1 | 5.9 | 5.9 | 11 | 11 | 10 |
| Melton L&IS | 4.4 | 4.4 | 5.9 | 25 | 25 | 11 |
| Monash PLS | 6.5 | 5.9 | 5.8 | 8 | 10 | 12 |
| Melbourne LS | 4.7 | 4.7 | 5.6 | 23 | 18 | 13 |
| Bayside LS | 5.2 | 5.3 | 5.4 | 15 | 14 | 14 |
| Stonnington L&IS | 4.6 | 4.4 | 5.4 | 24 | 24 | 15 |
| City of Boroondara LS | 4.8 | 4.8 | 5.3 | 19 | 17 | 16 |
| Yarra Libraries | 4.8 | 4.3 | 5.0 | 21 | 26 | 17 |
| West Gippsland RLC | 6.5 | 5.4 | 5.0 | 7 | 13 | 18 |
| Goldfields LC | 5.2 | 5.0 | 5.0 | 16 | 16 | 19 |
| Moonee Valley LS | 5.1 | 5.1 | 4.9 | 17 | 15 | 20 |
| Hume Libraries | 4.7 | 4.6 | 4.7 | 22 | 21 | 21 |
| Central Highlands Libraries | 4.8 | 4.6 | 4.5 | 20 | 19 | 22 |
| Moreland City Libraries | 5.5 | 4.6 | 4.5 | 13 | 20 | 23 |
| Port Phillip LS | 4.8 | 4.6 | 4.5 | 18 | 22 | 24 |
| Frankston LS | 5.4 | 5.4 | 4.3 | 14 | 12 | 25 |
| Brimbank Libraries | 3.9 | 4.4 | 4.2 | 30 | 23 | 26 |
| Wodonga Library | 4.4 | 4.3 | 4.2 | 27 | 27 | 27 |
| Corangamite RLC | 4.4 | 4.2 | 4.0 | 26 | 28 | 28 |
| Hobsons Bay Libraries | 3.6 | 3.7 | 3.9 | 31 | 32 | 29 |
| Maribyrnong LS | 4.2 | 3.9 | 3.8 | 28 | 29 | 30 |
| Kingston I&LS | 4.2 | 3.7 | 3.7 | 29 | 31 | 31 |
| Indigo LS | 3.4 | 3.3 | 3.7 | 33 | 34 | 32 |
| East Gippsland Shire Library | 3.4 | 3.7 | 3.3 | 32 | 30 | 33 |
| Goulburn Valley RLC | 2.8 | 2.8 | 3.0 | 37 | 36 | 34 |
| Glenelg Libraries | 2.5 | 2.6 | 2.9 | 39 | 39 | 35 |
| Mildura Rural City Council LS | 3.2 | 3.3 | 2.8 | 34 | 33 | 36 |
| High Country Library Network | 2.7 | 3.1 | 2.8 | 38 | 35 | 37 |
| Mitchell Shire L&IS | 2.9 | 2.6 | 2.7 | 35 | 38 | 38 |
| Wellington Shire Library | 2.3 | 2.2 | 2.6 | 40 | 40 | 39 |
| Latrobe City Libraries | 2.8 | 2.8 | 2.5 | 36 | 37 | 40 |
| Campaspe LS | 2.0 | 2.1 | 2.2 | 42 | 41 | 41 |
| Murrindindi LS | 2.2 | 2.0 | 2.2 | 41 | 42 | 42 |
| Gannawarra LS | 1.7 | 1.9 | 1.9 | 46 | 43 | 43 |
| Swan Hill RLS | 1.8 | 1.8 | 1.9 | 44 | 45 | 44 |
| Wimmera RLC | 2.0 | 1.8 | 1.9 | 43 | 44 | 45 |
| Towong LS | 1.8 | 1.6 | 1.4 | 45 | 46 | 46 |
| **Victoria** | **5.3** | **5.2** | **5.3** |  |  |  |

|  | **Total number of ebooks** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Yarra Plenty RLS | 76,045 | 75,629 | 100,157 | 1 | 1 | 1 |
| Eastern RLC | 53,801 | 58,290 | 58,550 | 2 | 2 | 2 |
| Vision Australia ILS | 46,457 | 47,829 | 51,866 |  |  |  |
| Moreland City Libraries | 21,949 | 30,638 | 29,998 | 4 | 3 | 3 |
| City of Boroondara LS | 20,786 | 22,363 | 27,986 | 5 | 6 | 4 |
| Kingston I&LS | 20,148 | 24,448 | 27,160 | 6 | 5 | 5 |
| Greater Dandenong Libraries | 7,046 | 12,667 | 25,233 | 29 | 19 | 6 |
| Wyndham City LS | 9,776 | 9,409 | 24,494 | 18 | 30 | 7 |
| Darebin Libraries | 16,664 | 19,241 | 23,177 | 9 | 9 | 8 |
| Wellington Shire Library | 2,010 | 18,675 | 19,104 | 43 | 10 | 9 |
| Melbourne LS | 16,722 | 19,939 | 18,624 | 8 | 8 | 10 |
| Port Phillip LS | 38,181 | 21,482 | 18,061 | 3 | 7 | 11 |
| Bayside LS | 8,429 | 27,658 | 17,698 | 24 | 4 | 12 |
| Geelong RLC | 14,239 | 14,887 | 17,497 | 11 | 13 | 13 |
| Goldfields LC | 12,956 | 15,058 | 17,094 | 12 | 12 | 14 |
| Hume Libraries | 4,507 | 8,032 | 17,071 | 36 | 34 | 15 |
| Frankston LS | 9,857 | 12,702 | 16,009 | 17 | 18 | 16 |
| Brimbank Libraries | 14,388 | 13,747 | 15,818 | 10 | 14 | 17 |
| Melton L&IS | 9,368 | 9,442 | 15,733 | 22 | 29 | 18 |
| Casey-Cardinia LC | 10,183 | 12,361 | 14,836 | 16 | 20 | 19 |
| Swan Hill RLS | 19,775 | 13,516 | 13,536 | 7 | 16 | 20 |
| Stonnington L&IS | 10,339 | 9,857 | 13,441 | 14 | 26 | 21 |
| Whitehorse Manningham RLC | 6,002 | 12,750 | 13,094 | 32 | 17 | 22 |
| Hobsons Bay Libraries | 2,575 | 12,155 | 13,043 | 40 | 21 | 23 |
| Moonee Valley LS | 10,893 | 18,649 | 13,023 | 13 | 11 | 24 |
| Glen Eira LS | 9,743 | 11,735 | 11,916 | 19 | 25 | 25 |
| Monash PLS | 10,223 | 11,826 | 11,557 | 15 | 23 | 26 |
| Mornington Peninsula Library | 7,809 | 9,368 | 11,165 | 26 | 31 | 27 |
| Yarra Libraries | 6,922 | 8,092 | 10,637 | 30 | 33 | 28 |
| Wimmera RLC | 6,582 | 9,018 | 10,593 | 31 | 32 | 29 |
| Central Highlands Libraries | 7,980 | 9,565 | 10,228 | 25 | 27 | 30 |
| West Gippsland RLC | 8,788 | 9,474 | 10,193 | 23 | 28 | 31 |
| High Country Library Network | 7,507 | 7,973 | 8,475 | 27 | 35 | 32 |
| Corangamite RLC | 5,850 | 5,339 | 7,802 | 33 | 40 | 33 |
| Latrobe City Libraries | 7,221 | 5,911 | 7,605 | 28 | 37 | 34 |
| Goulburn Valley RLC | 4,959 | 5,557 | 6,654 | 35 | 38 | 35 |
| East Gippsland Shire Library | 2,865 | 4,310 | 5,959 | 39 | 41 | 36 |
| Mildura Rural City Council LS | 5,683 | 6,480 | 5,924 | 34 | 36 | 37 |
| Maribyrnong LS | 4,325 | 5,359 | 5,839 | 37 | 39 | 38 |
| Campaspe LS | 1,919 | 1,974 | 3,767 | 44 | 45 | 39 |
| Mitchell Shire L&IS | 3,673 | 3,171 | 3,662 | 38 | 42 | 40 |
| Wodonga Library | 9,679 | 13,603 | 3,101 | 21 | 15 | 41 |
| Glenelg Libraries | 2,405 | 2,472 | 1,827 | 42 | 44 | 42 |
| Gannawarra LS | 2,434 | 2,598 | 1,722 | 41 | 43 | 43 |
| Indigo LS | 9,731 | 12,120 | 1,184 | 20 | 22 | 44 |
| Murrindindi LS | 533 | 610 | 797 | 45 | 46 | 45 |
| Towong LS |  | 12,120 |  |  | 23 |  |
| **Victoria** | **589,927** | **700,099** | **711,044** |  |  |  |

|  | **Turnover rate – digital items** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Melbourne LS | 9.1 | 9.0 | 10.8 | 5 | 3 | 1 |
| Vision Australia ILS | 10.4 | 11.5 | 10.7 |  |  |  |
| Murrindindi LS | 0.4 | 0.5 | 10.1 | 42 | 43 | 2 |
| Casey-Cardinia LC | 12.3 | 10.3 | 9.5 | 2 | 1 | 3 |
| Mornington Peninsula Library | 9.1 | 8.6 | 8.6 | 4 | 4 | 4 |
| Eastern RLC | 5.7 | 6.8 | 8.5 | 10 | 6 | 5 |
| Glen Eira LS | 7.2 | 5.0 | 8.2 | 7 | 11 | 6 |
| Stonnington L&IS | 6.3 | 9.5 | 8.2 | 8 | 2 | 7 |
| Geelong RLC | 5.9 | 7.2 | 8.0 | 9 | 5 | 8 |
| Goldfields LC | 22.1 | 5.9 | 7.8 | 1 | 8 | 9 |
| Moonee Valley LS | 3.7 | 3.3 | 6.9 | 18 | 21 | 10 |
| West Gippsland RLC | 4.3 | 4.9 | 6.3 | 17 | 12 | 11 |
| Monash PLS | 4.5 | 4.7 | 6.2 | 13 | 13 | 12 |
| Central Highlands Libraries | 5.2 | 5.1 | 6.1 | 11 | 10 | 13 |
| Whitehorse Manningham RLC | 9.3 | 5.2 | 5.6 | 3 | 9 | 14 |
| Corangamite RLC | 4.4 | 6.4 | 5.5 | 14 | 7 | 15 |
| Wodonga Library | 0.8 | 3.8 | 5.5 | 41 | 19 | 16 |
| Indigo LS | 0.3 | 0.4 | 5.0 | 44 | 45 | 17 |
| Port Phillip LS | 1.4 | 3.1 | 4.9 | 37 | 23 | 18 |
| City of Boroondara LS | 2.0 | 3.4 | 4.5 | 29 | 20 | 19 |
| High Country Library Network | 2.7 | 3.1 | 4.1 | 24 | 24 | 20 |
| Darebin Libraries | 4.0 | 4.0 | 4.1 | 17 | 17 | 21 |
| Glenelg Libraries | 2.2 | 2.6 | 3.7 | 28 | 27 | 22 |
| Bayside LS | 4.2 | 1.7 | 3.6 | 16 | 36 | 23 |
| Yarra Libraries | 4.5 | 4.7 | 3.6 | 12 | 14 | 24 |
| East Gippsland Shire Library | 1.6 | 4.7 | 3.6 | 34 | 15 | 25 |
| Brimbank Libraries | 2.0 | 3.0 | 3.2 | 30 | 25 | 26 |
| Goulburn Valley RLC | 1.7 | 2.6 | 3.1 | 32 | 28 | 27 |
| Hobsons Bay Libraries | 7.9 | 2.3 | 3.0 | 6 | 30 | 28 |
| Maribyrnong LS | 2.3 | 1.5 | 2.9 | 27 | 38 | 29 |
| Latrobe City Libraries | 1.4 | 2.6 | 2.9 | 36 | 26 | 30 |
| Campaspe LS | 3.6 | 4.3 | 2.8 | 20 | 16 | 31 |
| Kingston I&LS | 2.5 | 2.5 | 2.8 | 26 | 29 | 32 |
| Moreland City Libraries | 1.9 | 1.9 | 2.6 | 31 | 33 | 33 |
| Frankston LS | 3.6 | 3.1 | 2.6 | 19 | 22 | 34 |
| Wyndham City LS | 2.7 | 3.8 | 2.6 | 23 | 18 | 35 |
| Mildura Rural City Council LS | 1.3 | 1.5 | 2.1 | 38 | 40 | 36 |
| Hume Libraries | 3.5 | 1.9 | 2.1 | 21 | 32 | 37 |
| Yarra Plenty RLS | 1.7 | 1.9 | 2.0 | 33 | 31 | 38 |
| Melton L&IS | 1.2 | 1.8 | 1.8 | 39 | 34 | 39 |
| Mitchell Shire L&IS | 0.9 | 1.5 | 1.8 | 40 | 39 | 40 |
| Wimmera RLC | 1.5 | 1.6 | 1.8 | 35 | 37 | 41 |
| Gannawarra LS | 0.3 | 0.5 | 1.1 | 43 | 44 | 42 |
| Greater Dandenong Libraries | 2.5 | 1.7 | 1.0 | 25 | 35 | 43 |
| Wellington Shire Library | 3.4 | 0.5 | 0.6 | 22 | 41 | 44 |
| Swan Hill RLS | 0.3 | 0.5 | 0.6 | 45 | 42 | 45 |
| Towong LS |  |  |  |  |  |  |
| **Victoria** | **3.5** | **3.7** | **4.3** |  |  |  |

**6. Loans**

|  | **Loans of physical items** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Eastern RLC | 3,187,534 | 2,992,906 | 3,091,715 | 2 | 2 | 1 |
| Yarra Plenty RLS | 3,231,830 | 3,076,193 | 3,041,381 | 1 | 1 | 2 |
| Whitehorse Manningham RLC | 2,868,409 | 2,873,517 | 2,784,472 | 3 | 3 | 3 |
| Casey-Cardinia LC | 2,537,126 | 2,425,258 | 2,523,854 | 5 | 5 | 4 |
| Geelong RLC | 2,603,433 | 2,532,266 | 2,418,604 | 4 | 4 | 5 |
| City of Boroondara LS | 2,319,929 | 2,224,392 | 2,299,922 | 6 | 6 | 6 |
| Wyndham City LS | 1,651,937 | 1,620,402 | 1,574,614 | 8 | 7 | 7 |
| Monash PLS | 1,680,670 | 1,587,318 | 1,515,695 | 7 | 8 | 8 |
| Melbourne LS | 1,257,680 | 1,273,661 | 1,361,245 | 12 | 10 | 9 |
| Goldfields LC | 1,469,535 | 1,418,771 | 1,347,964 | 9 | 9 | 10 |
| Glen Eira LS | 1,287,182 | 1,246,095 | 1,215,287 | 10 | 11 | 11 |
| Mornington Peninsula Library | 1,263,423 | 1,237,863 | 1,204,771 | 11 | 12 | 12 |
| Central Highlands Libraries | 1,220,284 | 1,154,122 | 1,116,909 | 13 | 13 | 13 |
| Moreland City Libraries | 1,200,604 | 1,111,271 | 1,054,179 | 14 | 14 | 14 |
| Darebin Libraries | 1,096,465 | 1,057,298 | 1,036,660 | 15 | 15 | 15 |
| Brimbank Libraries | 915,328 | 975,897 | 957,550 | 21 | 16 | 16 |
| Port Phillip LS | 1,004,054 | 947,351 | 943,968 | 16 | 17 | 17 |
| Hume Libraries | 1,001,002 | 932,877 | 917,011 | 17 | 18 | 18 |
| Moonee Valley LS | 931,342 | 911,537 | 881,427 | 20 | 19 | 19 |
| Kingston I&LS | 959,325 | 854,593 | 850,507 | 18 | 22 | 20 |
| Bayside LS | 905,824 | 874,908 | 831,942 | 22 | 20 | 21 |
| Greater Dandenong Libraries | 940,742 | 861,372 | 831,490 | 19 | 21 | 22 |
| Stonnington L&IS | 873,317 | 813,383 | 756,538 | 24 | 24 | 23 |
| Frankston LS | 896,457 | 846,634 | 730,060 | 23 | 23 | 24 |
| Yarra Libraries | 723,759 | 646,883 | 708,504 | 27 | 27 | 25 |
| West Gippsland RLC | 817,673 | 686,540 | 675,504 | 25 | 25 | 26 |
| Maribyrnong LS | 731,691 | 650,183 | 636,766 | 26 | 26 | 27 |
| Melton L&IS | 648,864 | 588,345 | 580,670 | 28 | 28 | 28 |
| Hobsons Bay Libraries | 596,620 | 568,735 | 553,730 | 29 | 30 | 29 |
| Corangamite RLC | 579,122 | 584,230 | 533,411 | 30 | 29 | 30 |
| Goulburn Valley RLC | 447,472 | 451,938 | 460,034 | 31 | 32 | 31 |
| High Country Library Network | 416,451 | 469,121 | 408,064 | 32 | 31 | 32 |
| Latrobe City Libraries | 332,418 | 323,625 | 291,324 | 33 | 33 | 33 |
| Wellington Shire Library | 265,494 | 250,198 | 285,943 | 35 | 37 | 34 |
| Mildura Rural City Council LS | 312,234 | 311,611 | 275,353 | 34 | 34 | 35 |
| Campaspe LS | 242,605 | 251,829 | 261,660 | 38 | 36 | 36 |
| East Gippsland Shire Library | 260,994 | 258,811 | 240,987 | 36 | 35 | 37 |
| Wimmera RLC | 255,187 | 232,671 | 224,233 | 37 | 38 | 38 |
| Wodonga Library | 172,507 | 170,118 | 167,775 | 39 | 39 | 39 |
| Swan Hill RLS | 159,596 | 152,027 | 154,899 | 41 | 40 | 40 |
| Mitchell Shire L&IS | 162,706 | 149,173 | 141,901 | 40 | 41 | 41 |
| Vision Australia ILS | 248,956 | 205,971 | 140,290 |  |  |  |
| Glenelg Libraries | 101,229 | 101,738 | 114,554 | 42 | 42 | 42 |
| Indigo LS | 96,033 | 96,033 | 102,289 | 43 | 43 | 43 |
| Gannawarra LS | 78,964 | 76,028 | 76,714 | 45 | 44 | 44 |
| Murrindindi LS | 83,865 | 72,815 | 73,772 | 44 | 45 | 45 |
| Towong LS | 24,382 | 22,115 | 20,514 | 46 | 46 | 46 |
| **Victoria** | **45062254** | **43170623** | **42416656** |  |  |  |

|  | **Loans (physical items) per capita** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| City of Boroondara LS | 13.3 | 12.6 | 12.8 | 1 | 1 | 1 |
| Whitehorse Manningham RLC | 10.1 | 10.0 | 9.3 | 2 | 2 | 2 |
| Port Phillip LS | 9.4 | 8.7 | 8.6 | 4 | 5 | 3 |
| Melbourne LS | 9.8 | 9.3 | 8.5 | 3 | 3 | 4 |
| Geelong RLC | 9.2 | 8.7 | 8.0 | 5 | 4 | 5 |
| Glen Eira LS | 8.8 | 8.4 | 8.0 | 8 | 7 | 6 |
| Bayside LS | 8.9 | 8.5 | 8.0 | 7 | 6 | 7 |
| Monash PLS | 9.0 | 8.3 | 7.7 | 6 | 8 | 8 |
| Swan Hill RLS | 7.8 | 6.7 | 7.4 | 17 | 23 | 9 |
| Yarra Plenty RLS | 8.4 | 7.8 | 7.4 | 10 | 10 | 10 |
| Mornington Peninsula Library | 8.2 | 7.9 | 7.4 | 12 | 9 | 11 |
| Yarra Libraries | 8.1 | 7.1 | 7.4 | 13 | 18 | 12 |
| Gannawarra LS | 7.9 | 7.6 | 7.3 | 15 | 13 | 13 |
| Goldfields LC | 8.2 | 7.8 | 7.1 | 11 | 11 | 14 |
| Maribyrnong LS | 8.8 | 7.6 | 7.1 | 9 | 14 | 15 |
| Eastern RLC | 7.6 | 7.1 | 7.1 | 20 | 19 | 16 |
| Moonee Valley LS | 7.8 | 7.5 | 7.0 | 18 | 15 | 17 |
| Campaspe LS | 6.6 | 6.8 | 7.0 | 26 | 21 | 18 |
| Stonnington L&IS | 8.1 | 7.4 | 6.6 | 14 | 16 | 19 |
| Darebin Libraries | 7.3 | 6.9 | 6.5 | 21 | 20 | 20 |
| Wellington Shire Library | 6.3 | 5.9 | 6.5 | 29 | 30 | 21 |
| Wyndham City LS | 7.9 | 7.3 | 6.5 | 16 | 17 | 22 |
| High Country Library Network | 6.9 | 7.7 | 6.4 | 23 | 12 | 23 |
| Indigo LS | 6.2 | 6.2 | 6.3 | 31 | 26 | 24 |
| Corangamite RLC | 6.7 | 6.8 | 6.0 | 24 | 22 | 25 |
| Moreland City Libraries | 7.2 | 6.5 | 6.0 | 22 | 24 | 26 |
| West Gippsland RLC | 7.7 | 6.3 | 5.9 | 19 | 25 | 27 |
| Casey-Cardinia LC | 6.6 | 6.1 | 5.9 | 25 | 28 | 28 |
| Glenelg Libraries | 5.3 | 5.3 | 5.8 | 37 | 36 | 29 |
| Hobsons Bay Libraries | 6.4 | 6.0 | 5.8 | 28 | 29 | 30 |
| Central Highlands Libraries | 6.3 | 5.8 | 5.5 | 30 | 32 | 31 |
| Kingston I&LS | 6.2 | 5.5 | 5.3 | 32 | 35 | 32 |
| East Gippsland Shire Library | 5.9 | 5.8 | 5.2 | 35 | 33 | 33 |
| Murrindindi LS | 6.1 | 5.2 | 5.2 | 34 | 37 | 34 |
| Frankston LS | 6.6 | 6.2 | 5.2 | 27 | 27 | 35 |
| Greater Dandenong Libraries | 6.2 | 5.5 | 5.1 | 33 | 34 | 36 |
| Mildura Rural City Council LS | 5.9 | 5.8 | 5.0 | 36 | 31 | 37 |
| Brimbank Libraries | 4.6 | 4.8 | 4.6 | 41 | 38 | 38 |
| Goulburn Valley RLC | 4.4 | 4.4 | 4.4 | 44 | 41 | 39 |
| Hume Libraries | 5.2 | 4.6 | 4.2 | 38 | 39 | 40 |
| Wimmera RLC | 4.8 | 4.6 | 4.2 | 40 | 40 | 41 |
| Wodonga Library | 4.5 | 4.3 | 4.1 | 43 | 43 | 42 |
| Latrobe City Libraries | 4.5 | 4.4 | 3.9 | 42 | 42 | 43 |
| Melton L&IS | 4.9 | 4.2 | 3.9 | 39 | 44 | 44 |
| Towong LS | 4.2 | 3.8 | 3.4 | 45 | 45 | 45 |
| Mitchell Shire L&IS | 4.2 | 3.7 | 3.3 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **7.6** | **7.1** | **6.7** |  |  |  |

|  | **Loans (physical items) per active member** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Whitehorse Manningham RLC | 64 | 65 | 65 | 1 | 1 | 1 |
| City of Boroondara LS | 59 | 58 | 60 | 3 | 3 | 2 |
| Casey-Cardinia LC | 59 | 59 | 58 | 2 | 2 | 3 |
| Eastern RLC | 44 | 56 | 53 | 24 | 5 | 4 |
| Wyndham City LS | 53 | 50 | 49 | 4 | 8 | 5 |
| Glen Eira LS | 45 | 51 | 49 | 21 | 6 | 6 |
| Wellington Shire Library | 47 | 43 | 47 | 10 | 20 | 7 |
| Yarra Plenty RLS | 46 | 42 | 45 | 15 | 22 | 8 |
| Goldfields LC | 50 | 50 | 45 | 5 | 7 | 9 |
| Geelong RLC | 48 | 46 | 45 | 7 | 11 | 10 |
| Darebin Libraries | 45 | 45 | 45 | 18 | 14 | 11 |
| Central Highlands Libraries | 46 | 46 | 45 | 16 | 12 | 12 |
| Mornington Peninsula Library | 36 | 40 | 44 | 32 | 26 | 13 |
| Monash PLS | 47 | 45 | 44 | 11 | 15 | 14 |
| Corangamite RLC | 45 | 46 | 44 | 20 | 10 | 15 |
| Hume Libraries | 45 | 44 | 44 | 19 | 17 | 16 |
| Frankston LS | 47 | 46 | 44 | 14 | 9 | 17 |
| Maribyrnong LS | 48 | 44 | 43 | 8 | 18 | 18 |
| Greater Dandenong Libraries | 44 | 43 | 43 | 22 | 19 | 19 |
| Campaspe LS | 38 | 40 | 43 | 30 | 27 | 20 |
| Port Phillip LS | 50 | 45 | 42 | 6 | 13 | 21 |
| Swan Hill RLS | 43 | 56 | 41 | 25 | 4 | 22 |
| Mildura Rural City Council LS | 33 | 44 | 41 | 37 | 16 | 23 |
| Moreland City Libraries | 48 | 42 | 40 | 9 | 24 | 24 |
| Moonee Valley LS | 43 | 39 | 40 | 26 | 30 | 25 |
| Melton L&IS | 42 | 40 | 39 | 27 | 25 | 26 |
| Gannawarra LS | 41 | 39 | 39 | 28 | 29 | 27 |
| Stonnington L&IS | 47 | 42 | 39 | 12 | 21 | 28 |
| Latrobe City Libraries | 29 | 38 | 38 | 43 | 32 | 29 |
| Wimmera RLC | 36 | 38 | 38 | 33 | 33 | 30 |
| Bayside LS | 38 | 39 | 37 | 29 | 31 | 31 |
| High Country Library Network | 30 | 42 | 37 | 41 | 23 | 32 |
| Indigo LS | 44 | 36 | 37 | 23 | 35 | 33 |
| Wodonga Library | 37 | 37 | 37 | 31 | 34 | 34 |
| Yarra Libraries | 47 | 40 | 35 | 13 | 28 | 35 |
| Goulburn Valley RLC | 34 | 31 | 35 | 35 | 37 | 36 |
| Glenelg Libraries | 31 | 23 | 33 | 40 | 46 | 37 |
| West Gippsland RLC | 32 | 27 | 32 | 39 | 44 | 38 |
| Kingston I&LS | 35 | 31 | 29 | 34 | 39 | 39 |
| Melbourne LS | 28 | 27 | 29 | 45 | 42 | 40 |
| Towong LS | 46 | 29 | 28 | 17 | 41 | 41 |
| Mitchell Shire L&IS | 33 | 31 | 27 | 36 | 38 | 42 |
| Hobsons Bay Libraries | 30 | 32 | 27 | 42 | 36 | 43 |
| Brimbank Libraries | 33 | 30 | 26 | 38 | 40 | 44 |
| East Gippsland Shire Library | 26 | 27 | 25 | 46 | 43 | 45 |
| Murrindindi LS | 28 | 24 | 25 | 44 | 45 | 46 |
| Vision Australia ILS | 20 | 17 | 11 |  |  |  |
| **Victoria** | **44** | **44** | **43** |  |  |  |

|  | **Loans (physical items) per $000 expenditure** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Eastern RLC | 240 | 198 | 252 | 7 | 4 | 1 |
| Casey-Cardinia LC | 276 | 238 | 236 | 1 | 1 | 2 |
| Whitehorse Manningham RLC | 275 | 210 | 204 | 2 | 2 | 3 |
| Mornington Peninsula Library | 150 | 186 | 186 | 27 | 10 | 4 |
| Monash PLS | 245 | 190 | 184 | 6 | 8 | 5 |
| Port Phillip LS | 208 | 191 | 182 | 9 | 7 | 6 |
| Goldfields LC | 249 | 178 | 179 | 5 | 12 | 7 |
| Yarra Plenty RLS | 250 | 208 | 173 | 4 | 3 | 8 |
| Hume Libraries | 185 | 195 | 173 | 16 | 5 | 9 |
| Corangamite RLC | 190 | 176 | 171 | 14 | 13 | 10 |
| Wyndham City LS | 175 | 192 | 169 | 21 | 6 | 11 |
| Frankston LS | 197 | 176 | 169 | 11 | 14 | 12 |
| Darebin Libraries | 181 | 168 | 168 | 18 | 18 | 13 |
| Glen Eira LS | 198 | 169 | 164 | 10 | 17 | 14 |
| Central Highlands Libraries | 177 | 188 | 160 | 20 | 9 | 15 |
| Indigo LS | 179 | 156 | 159 | 19 | 21 | 16 |
| Bayside LS | 216 | 181 | 153 | 8 | 11 | 17 |
| Geelong RLC | 187 | 158 | 152 | 15 | 20 | 18 |
| High Country Library Network | 135 | 167 | 152 | 33 | 19 | 19 |
| City of Boroondara LS | 261 | 170 | 145 | 3 | 16 | 20 |
| Moonee Valley LS | 154 | 152 | 144 | 26 | 22 | 21 |
| Wodonga Library | 149 | 149 | 144 | 28 | 23 | 22 |
| Moreland City Libraries | 191 | 173 | 142 | 12 | 15 | 23 |
| Melton L&IS | 182 | 147 | 126 | 17 | 24 | 24 |
| Stonnington L&IS | 147 | 139 | 125 | 30 | 25 | 25 |
| Greater Dandenong Libraries | 144 | 120 | 123 | 31 | 29 | 26 |
| West Gippsland RLC | 160 | 111 | 120 | 24 | 32 | 27 |
| Maribyrnong LS | 161 | 126 | 120 | 23 | 26 | 28 |
| Campaspe LS | 132 | 112 | 119 | 36 | 31 | 29 |
| Yarra Libraries | 56 | 44 | 118 | 45 | 46 | 30 |
| Kingston I&LS | 167 | 94 | 117 | 22 | 40 | 31 |
| Swan Hill RLS | 135 | 114 | 113 | 34 | 30 | 32 |
| Brimbank Libraries | 55 | 105 | 111 | 46 | 37 | 33 |
| Goulburn Valley RLC | 122 | 111 | 111 | 39 | 33 | 34 |
| Towong LS | 191 | 120 | 109 | 13 | 28 | 35 |
| East Gippsland Shire Library | 134 | 104 | 106 | 35 | 38 | 36 |
| Latrobe City Libraries | 148 | 125 | 103 | 29 | 27 | 37 |
| Hobsons Bay Libraries | 127 | 110 | 103 | 38 | 34 | 38 |
| Mildura Rural City Council LS | 131 | 106 | 100 | 37 | 35 | 39 |
| Gannawarra LS | 120 | 100 | 96 | 41 | 39 | 40 |
| Melbourne LS | 97 | 92 | 95 | 44 | 41 | 41 |
| Murrindindi LS | 110 | 90 | 91 | 43 | 42 | 42 |
| Mitchell Shire L&IS | 136 | 105 | 90 | 32 | 36 | 43 |
| Wimmera RLC | 113 | 84 | 88 | 42 | 43 | 44 |
| Wellington Shire Library | 155 | 68 | 79 | 25 | 45 | 45 |
| Glenelg Libraries | 121 | 69 | 78 | 40 | 44 | 46 |
| Vision Australia ILS | 70 | 39 | 27 |  |  |  |
| **Victoria** | **173** | **151** | **153** |  |  |  |

|  | **Loans (physical items) per staff EFT** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Whitehorse Manningham RLC | 41,997 | 40,794 | 39,518 | 1 | 1 | 1 |
| Eastern RLC | 32,132 | 32,532 | 33,606 | 6 | 3 | 2 |
| Yarra Plenty RLS | 34,901 | 33,328 | 32,880 | 3 | 2 | 3 |
| Mornington Peninsula Library | 27,780 | 32,337 | 32,213 | 10 | 5 | 4 |
| Casey-Cardinia LC | 32,590 | 30,369 | 32,069 | 5 | 7 | 5 |
| Glen Eira LS | 33,433 | 32,366 | 31,002 | 4 | 4 | 6 |
| Monash PLS | 29,905 | 28,244 | 27,458 | 8 | 8 | 7 |
| City of Boroondara LS | 30,381 | 26,108 | 26,994 | 7 | 11 | 8 |
| Goldfields LC | 28,535 | 27,549 | 25,922 | 9 | 9 | 9 |
| Wyndham City LS | 26,644 | 26,136 | 25,397 | 12 | 10 | 10 |
| Geelong RLC | 26,979 | 26,079 | 24,529 | 11 | 12 | 11 |
| Bayside LS | 25,162 | 24,303 | 23,110 | 14 | 14 | 12 |
| Glenelg Libraries | 16,872 | 20,348 | 22,911 | 38 | 26 | 13 |
| Campaspe LS | 21,096 | 21,898 | 22,753 | 25 | 19 | 14 |
| High Country Library Network | 20,823 | 31,275 | 22,483 | 27 | 6 | 15 |
| Hume Libraries | 23,012 | 22,318 | 21,730 | 17 | 15 | 16 |
| Darebin Libraries | 22,796 | 21,981 | 21,552 | 18 | 18 | 17 |
| Frankston LS | 26,444 | 25,100 | 21,472 | 13 | 13 | 18 |
| Port Phillip LS | 23,350 | 22,031 | 21,454 | 16 | 17 | 19 |
| Central Highlands Libraries | 21,408 | 21,727 | 21,315 | 23 | 20 | 20 |
| Moreland City Libraries | 24,012 | 22,225 | 21,084 | 15 | 16 | 21 |
| Wodonga Library | 20,784 | 20,496 | 20,214 | 28 | 24 | 22 |
| Moonee Valley LS | 21,659 | 20,717 | 20,032 | 22 | 23 | 23 |
| Wellington Shire Library | 19,379 | 17,509 | 19,996 | 31 | 32 | 24 |
| Corangamite RLC | 20,892 | 21,638 | 19,756 | 26 | 21 | 25 |
| Stonnington L&IS | 22,393 | 20,856 | 19,398 | 20 | 22 | 26 |
| Maribyrnong LS | 22,172 | 19,703 | 19,296 | 21 | 27 | 27 |
| Melton L&IS | 22,530 | 20,429 | 18,731 | 19 | 25 | 28 |
| Swan Hill RLS | 19,228 | 18,317 | 18,663 | 32 | 30 | 29 |
| Indigo LS | 17,461 | 17,461 | 18,598 | 35 | 33 | 30 |
| Goulburn Valley RLC | 17,785 | 16,952 | 17,949 | 34 | 35 | 31 |
| Melbourne LS | 16,632 | 16,634 | 17,748 | 39 | 36 | 32 |
| Kingston I&LS | 19,944 | 17,767 | 16,615 | 30 | 31 | 33 |
| East Gippsland Shire Library | 18,642 | 18,487 | 16,283 | 33 | 29 | 34 |
| Brimbank Libraries | 15,104 | 15,707 | 15,419 | 43 | 39 | 35 |
| West Gippsland RLC | 21,249 | 16,956 | 15,335 | 24 | 34 | 36 |
| Greater Dandenong Libraries | 17,421 | 16,100 | 15,082 | 36 | 38 | 37 |
| Latrobe City Libraries | 20,025 | 18,815 | 15,017 | 29 | 28 | 38 |
| Gannawarra LS | 15,185 | 14,621 | 14,753 | 42 | 40 | 39 |
| Yarra Libraries | 17,356 | 13,846 | 14,400 | 37 | 41 | 40 |
| Wimmera RLC | 15,656 | 16,271 | 13,715 | 40 | 37 | 41 |
| Murrindindi LS | 15,531 | 13,484 | 13,661 | 41 | 43 | 42 |
| Hobsons Bay Libraries | 14,205 | 13,574 | 12,877 | 44 | 42 | 43 |
| Mildura Rural City Council LS | 13,010 | 12,984 | 11,473 | 45 | 44 | 44 |
| Towong LS | 40,637 | 10,992 | 10,257 | 2 | 45 | 45 |
| Mitchell Shire L&IS | 10,013 | 9,750 | 9,214 | 46 | 46 | 46 |
| Vision Australia ILS | 10,347 | 8,698 | 7,666 |  |  |  |
| **Victoria** | **24,639** | **23,642** | **23,171** |  |  |  |

|  | **Total number of ebook downloads** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Vision Australia ILS | 481,848 | 552,220 | 552,790 |  |  |  |
| Eastern RLC | 307,359 | 396,654 | 494,815 | 1 | 1 | 1 |
| Melbourne LS | 151,739 | 179,284 | 200,662 | 3 | 2 | 2 |
| Yarra Plenty RLS | 127,357 | 147,188 | 195,805 | 4 | 3 | 3 |
| Casey-Cardinia LC | 124,847 | 127,799 | 141,440 | 5 | 4 | 4 |
| Geelong RLC | 84,079 | 106,953 | 139,435 | 6 | 5 | 5 |
| Goldfields LC | 286,204 | 88,167 | 134,168 | 2 | 7 | 6 |
| City of Boroondara LS | 42,395 | 76,901 | 124,960 | 15 | 10 | 7 |
| Stonnington L&IS | 65,342 | 93,995 | 109,959 | 10 | 6 | 8 |
| Glen Eira LS | 70,313 | 59,140 | 98,107 | 8 | 15 | 9 |
| Mornington Peninsula Library | 71,307 | 80,702 | 95,739 | 7 | 8 | 10 |
| Darebin Libraries | 66,166 | 77,351 | 94,380 | 9 | 9 | 11 |
| Moonee Valley LS | 40,121 | 60,680 | 89,471 | 18 | 14 | 12 |
| Port Phillip LS | 51,930 | 66,090 | 89,162 | 12 | 11 | 13 |
| Moreland City Libraries | 41,200 | 57,124 | 77,956 | 16 | 16 | 14 |
| Kingston I&LS | 49,388 | 62,203 | 75,900 | 13 | 13 | 15 |
| Whitehorse Manningham RLC | 55,836 | 66,051 | 73,898 | 11 | 12 | 16 |
| Monash PLS | 45,517 | 56,149 | 71,933 | 14 | 17 | 17 |
| West Gippsland RLC | 37,883 | 46,757 | 64,675 | 19 | 21 | 18 |
| Bayside LS | 35,077 | 47,608 | 63,716 | 21 | 20 | 19 |
| Wyndham City LS | 26,413 | 36,013 | 62,869 | 24 | 25 | 20 |
| Central Highlands Libraries | 41,112 | 48,639 | 62,047 | 17 | 19 | 21 |
| Brimbank Libraries | 28,386 | 40,640 | 50,450 | 23 | 22 | 22 |
| Corangamite RLC | 25,966 | 34,222 | 43,100 | 25 | 26 | 23 |
| Frankston LS | 35,897 | 39,087 | 41,330 | 20 | 23 | 24 |
| Hobsons Bay Libraries | 20,219 | 28,385 | 38,613 | 26 | 27 | 25 |
| Yarra Libraries | 31,427 | 37,995 | 38,290 | 22 | 24 | 26 |
| Hume Libraries | 15,754 | 15,139 | 35,317 | 29 | 33 | 27 |
| High Country Library Network | 19,993 | 24,521 | 34,616 | 27 | 28 | 28 |
| Melton L&IS | 11,405 | 16,839 | 28,749 | 30 | 31 | 29 |
| Greater Dandenong Libraries | 17,863 | 22,050 | 24,575 | 28 | 29 | 30 |
| Latrobe City Libraries | 10,337 | 15,565 | 22,041 | 31 | 32 | 31 |
| East Gippsland Shire Library | 4,636 | 20,100 | 21,243 | 41 | 30 | 32 |
| Goulburn Valley RLC | 8,484 | 14,294 | 20,389 | 34 | 35 | 33 |
| Wimmera RLC | 9,927 | 14,444 | 18,542 | 32 | 34 | 34 |
| Maribyrnong LS | 9,760 | 8,077 | 17,225 | 33 | 39 | 35 |
| Wodonga Library | 7,721 | 51,895 | 17,039 | 35 | 18 | 36 |
| Mildura Rural City Council LS | 7,615 | 9,403 | 12,269 | 36 | 37 | 37 |
| Wellington Shire Library | 6,842 | 10,085 | 12,257 | 38 | 36 | 38 |
| Campaspe LS | 6,948 | 8,474 | 10,630 | 37 | 38 | 39 |
| Murrindindi LS | 199 | 293 | 8,014 | 45 | 46 | 40 |
| Swan Hill RLS | 5,548 | 6,971 | 7,744 | 39 | 40 | 41 |
| Glenelg Libraries | 5,402 | 6,501 | 6,810 | 40 | 41 | 42 |
| Mitchell Shire L&IS | 3,409 | 4,711 | 6,483 | 42 | 43 | 43 |
| Indigo LS | 2,816 | 5,040 | 5,891 | 43 | 42 | 44 |
| Gannawarra LS | 841 | 1,245 | 1,894 | 44 | 44 | 45 |
| Towong LS |  | 595 |  |  | 45 |  |
| **Victoria** | **2,600,828** | **2,970,239** | **3,637,398** |  |  |  |

|  | **Downloads of ebooks per capita** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Melbourne LS | 1.18 | 1.32 | 1.25 | 2 | 2 | 1 |
| Eastern RLC | 0.73 | 0.94 | 1.14 | 3 | 3 | 2 |
| Stonnington L&IS | 0.61 | 0.85 | 0.96 | 4 | 4 | 3 |
| Port Phillip LS | 0.48 | 0.61 | 0.81 | 5 | 5 | 4 |
| Moonee Valley LS | 0.34 | 0.50 | 0.71 | 12 | 8 | 5 |
| Goldfields LC | 1.60 | 0.48 | 0.71 | 1 | 9 | 6 |
| City of Boroondara LS | 0.24 | 0.44 | 0.70 | 24 | 12 | 7 |
| Glen Eira LS | 0.48 | 0.40 | 0.65 | 6 | 16 | 8 |
| Bayside LS | 0.35 | 0.46 | 0.61 | 11 | 10 | 9 |
| Darebin Libraries | 0.44 | 0.50 | 0.60 | 8 | 7 | 10 |
| Mornington Peninsula Library | 0.46 | 0.51 | 0.59 | 7 | 6 | 11 |
| West Gippsland RLC | 0.36 | 0.43 | 0.57 | 9 | 13 | 12 |
| Murrindindi LS | 0.01 | 0.02 | 0.57 | 45 | 46 | 13 |
| High Country Library Network | 0.33 | 0.40 | 0.54 | 14 | 15 | 14 |
| Corangamite RLC | 0.30 | 0.40 | 0.49 | 17 | 17 | 15 |
| Yarra Plenty RLS | 0.33 | 0.37 | 0.48 | 13 | 19 | 16 |
| Kingston I&LS | 0.32 | 0.40 | 0.47 | 16 | 18 | 17 |
| Geelong RLC | 0.30 | 0.37 | 0.46 | 18 | 20 | 18 |
| East Gippsland Shire Library | 0.11 | 0.45 | 0.46 | 39 | 11 | 19 |
| Moreland City Libraries | 0.25 | 0.33 | 0.44 | 22 | 22 | 20 |
| Wodonga Library | 0.20 | 1.32 | 0.42 | 27 | 1 | 21 |
| Hobsons Bay Libraries | 0.22 | 0.30 | 0.41 | 25 | 26 | 22 |
| Yarra Libraries | 0.35 | 0.42 | 0.40 | 10 | 14 | 23 |
| Swan Hill RLS | 0.27 | 0.31 | 0.37 | 20 | 25 | 24 |
| Monash PLS | 0.24 | 0.30 | 0.37 | 23 | 27 | 25 |
| Indigo LS | 0.18 | 0.32 | 0.36 | 31 | 23 | 26 |
| Glenelg Libraries | 0.28 | 0.34 | 0.35 | 19 | 21 | 27 |
| Wimmera RLC | 0.19 | 0.28 | 0.35 | 30 | 29 | 28 |
| Casey-Cardinia LC | 0.33 | 0.32 | 0.33 | 15 | 24 | 29 |
| Central Highlands Libraries | 0.21 | 0.25 | 0.31 | 26 | 30 | 30 |
| Latrobe City Libraries | 0.14 | 0.21 | 0.30 | 35 | 34 | 31 |
| Frankston LS | 0.26 | 0.28 | 0.29 | 21 | 28 | 32 |
| Campaspe LS | 0.19 | 0.23 | 0.28 | 29 | 32 | 33 |
| Wellington Shire Library | 0.16 | 0.24 | 0.28 | 32 | 31 | 34 |
| Wyndham City LS | 0.13 | 0.16 | 0.26 | 36 | 37 | 35 |
| Whitehorse Manningham RLC | 0.20 | 0.23 | 0.25 | 28 | 33 | 36 |
| Brimbank Libraries | 0.14 | 0.20 | 0.24 | 34 | 35 | 37 |
| Mildura Rural City Council LS | 0.14 | 0.18 | 0.22 | 33 | 36 | 38 |
| Goulburn Valley RLC | 0.08 | 0.14 | 0.19 | 43 | 39 | 39 |
| Melton L&IS | 0.09 | 0.12 | 0.19 | 41 | 41 | 40 |
| Maribyrnong LS | 0.12 | 0.09 | 0.19 | 38 | 44 | 41 |
| Gannawarra LS | 0.08 | 0.13 | 0.18 | 42 | 40 | 42 |
| Hume Libraries | 0.08 | 0.08 | 0.16 | 44 | 45 | 43 |
| Mitchell Shire L&IS | 0.09 | 0.12 | 0.15 | 40 | 42 | 44 |
| Greater Dandenong Libraries | 0.12 | 0.14 | 0.15 | 37 | 38 | 45 |
| Towong LS |  | 0.10 |  | 46 | 43 |  |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **0.36** | **0.40** | **0.49** |  |  |  |

**7. Library programs**

|  | **Number of program attendees** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Yarra Plenty RLS | 188,043 | 207,759 | 197,511 | 1 | 1 | 1 |
| Geelong RLC | 136,464 | 149,815 | 152,251 | 2 | 2 | 2 |
| Eastern RLC | 131,485 | 134,326 | 135,370 | 3 | 3 | 3 |
| Hume Libraries | 122,285 | 103,201 | 100,909 | 4 | 4 | 4 |
| Casey-Cardinia LC | 68,868 | 74,938 | 84,440 | 9 | 6 | 5 |
| Wyndham City LS | 75,204 | 97,021 | 83,098 | 6 | 5 | 6 |
| Glen Eira LS | 77,796 | 74,789 | 76,677 | 5 | 7 | 7 |
| Melbourne LS | 42,285 | 60,004 | 76,060 | 15 | 11 | 8 |
| Whitehorse Manningham RLC | 69,800 | 71,051 | 76,012 | 8 | 9 | 9 |
| Monash PLS | 74,955 | 73,297 | 75,605 | 7 | 8 | 10 |
| Brimbank Libraries | 59,802 | 63,136 | 64,504 | 10 | 10 | 11 |
| Moonee Valley LS | 58,103 | 55,215 | 61,183 | 11 | 12 | 12 |
| Central Highlands Libraries | 55,824 | 53,429 | 53,770 | 12 | 13 | 13 |
| Goldfields LC | 48,654 | 51,776 | 53,425 | 13 | 14 | 14 |
| Mornington Peninsula Library | 26,875 | 30,484 | 49,639 | 23 | 24 | 15 |
| West Gippsland RLC | 40,783 | 41,933 | 45,885 | 16 | 17 | 16 |
| Hobsons Bay Libraries | 35,302 | 43,113 | 45,823 | 21 | 16 | 17 |
| Moreland City Libraries | 44,313 | 45,731 | 44,604 | 14 | 15 | 18 |
| Kingston I&LS | 36,218 | 36,710 | 43,380 | 18 | 20 | 19 |
| Melton L&IS | 24,536 | 23,045 | 43,212 | 28 | 30 | 20 |
| Yarra Libraries | 35,490 | 37,034 | 40,642 | 20 | 19 | 21 |
| City of Boroondara LS | 36,851 | 37,404 | 37,348 | 17 | 18 | 22 |
| Darebin Libraries | 26,088 | 30,179 | 35,850 | 25 | 25 | 23 |
| Greater Dandenong Libraries | 26,441 | 32,324 | 34,855 | 24 | 22 | 24 |
| Frankston LS | 30,092 | 31,891 | 32,933 | 22 | 23 | 25 |
| Port Phillip LS | 35,712 | 33,988 | 32,252 | 19 | 21 | 26 |
| Goulburn Valley RLC | 24,598 | 29,183 | 31,451 | 26 | 26 | 27 |
| Maribyrnong LS | 21,805 | 27,745 | 27,314 | 30 | 27 | 28 |
| Bayside LS | 24,543 | 25,462 | 25,472 | 27 | 28 | 29 |
| Stonnington L&IS | 18,200 | 20,462 | 24,964 | 32 | 31 | 30 |
| Corangamite RLC | 21,462 | 24,204 | 23,095 | 31 | 29 | 31 |
| Wodonga Library | 8,035 | 10,179 | 19,950 | 40 | 41 | 32 |
| Mitchell Shire L&IS | 8,775 | 11,314 | 19,538 | 39 | 36 | 33 |
| Wimmera RLC | 17,104 | 15,739 | 19,031 | 33 | 34 | 34 |
| Wellington Shire Library | 16,125 | 16,319 | 18,801 | 35 | 33 | 35 |
| Campaspe LS | 23,640 | 18,350 | 17,036 | 29 | 32 | 36 |
| High Country Library Network | 16,367 | 13,395 | 15,732 | 34 | 35 | 37 |
| East Gippsland Shire Library | 11,060 | 10,481 | 14,975 | 37 | 39 | 38 |
| Mildura Rural City Council LS | 12,665 | 11,019 | 13,110 | 36 | 37 | 39 |
| Latrobe City Libraries | 9,577 | 10,263 | 11,026 | 38 | 40 | 40 |
| Swan Hill RLS | 7,538 | 7,887 | 8,418 | 42 | 42 | 41 |
| Murrindindi LS | 7,634 | 10,815 | 7,929 | 41 | 38 | 42 |
| Indigo LS | 4,846 | 6,949 | 7,381 | 44 | 43 | 43 |
| Gannawarra LS | 5,318 | 4,708 | 3,718 | 43 | 44 | 44 |
| Vision Australia ILS | 1,797 | 1,528 | 2,301 |  |  |  |
| Towong LS | 1,647 | 1,866 | 1,986 | 46 | 46 | 45 |
| Glenelg Libraries | 2,500 | 2,700 | 1,721 | 45 | 45 | 46 |
| **Victoria** | **1,873,505** | **1,974,161** | **2,092,187** |  |  |  |

|  | **Program attendees per ‘000 population** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Murrindindi LS | 558 | 779 | 560 | 3 | 1 | 1 |
| Glen Eira LS | 532 | 502 | 505 | 4 | 5 | 2 |
| Geelong RLC | 484 | 517 | 505 | 8 | 3 | 3 |
| Wodonga Library | 208 | 259 | 492 | 38 | 30 | 4 |
| Moonee Valley LS | 486 | 454 | 488 | 7 | 8 | 5 |
| Hobsons Bay Libraries | 381 | 454 | 482 | 13 | 9 | 6 |
| Yarra Plenty RLS | 489 | 525 | 481 | 6 | 2 | 7 |
| Melbourne LS | 328 | 440 | 475 | 17 | 11 | 8 |
| Hume Libraries | 630 | 513 | 467 | 2 | 4 | 9 |
| Mitchell Shire L&IS | 224 | 279 | 457 | 35 | 27 | 10 |
| Indigo LS | 314 | 446 | 455 | 20 | 10 | 11 |
| Campaspe LS | 643 | 498 | 455 | 1 | 6 | 12 |
| Wellington Shire Library | 384 | 386 | 430 | 11 | 14 | 13 |
| Yarra Libraries | 398 | 406 | 422 | 10 | 13 | 14 |
| Swan Hill RLS | 369 | 349 | 404 | 14 | 17 | 15 |
| West Gippsland RLC | 383 | 385 | 404 | 12 | 16 | 16 |
| Monash PLS | 400 | 385 | 384 | 9 | 15 | 17 |
| Wimmera RLC | 320 | 309 | 354 | 18 | 23 | 18 |
| Gannawarra LS | 531 | 473 | 352 | 5 | 7 | 19 |
| Wyndham City LS | 358 | 436 | 344 | 15 | 12 | 20 |
| Towong LS | 286 | 321 | 332 | 23 | 19 | 21 |
| East Gippsland Shire Library | 251 | 235 | 326 | 28 | 33 | 22 |
| Eastern RLC | 314 | 317 | 311 | 19 | 20 | 23 |
| Brimbank Libraries | 300 | 311 | 309 | 21 | 22 | 24 |
| Maribyrnong LS | 261 | 325 | 304 | 27 | 18 | 25 |
| Mornington Peninsula Library | 173 | 194 | 304 | 41 | 41 | 26 |
| Goulburn Valley RLC | 241 | 285 | 298 | 32 | 24 | 27 |
| Port Phillip LS | 333 | 313 | 292 | 16 | 21 | 28 |
| Melton L&IS | 185 | 166 | 290 | 39 | 44 | 29 |
| Goldfields LC | 272 | 284 | 283 | 24 | 25 | 30 |
| Kingston I&LS | 234 | 234 | 269 | 34 | 34 | 31 |
| Central Highlands Libraries | 288 | 270 | 265 | 22 | 28 | 32 |
| Corangamite RLC | 250 | 281 | 260 | 29 | 26 | 33 |
| Whitehorse Manningham RLC | 245 | 246 | 255 | 30 | 32 | 34 |
| Moreland City Libraries | 266 | 268 | 253 | 26 | 29 | 35 |
| High Country Library Network | 270 | 218 | 246 | 25 | 36 | 36 |
| Bayside LS | 242 | 247 | 245 | 31 | 31 | 37 |
| Mildura Rural City Council LS | 239 | 207 | 238 | 33 | 39 | 38 |
| Frankston LS | 221 | 232 | 234 | 36 | 35 | 39 |
| Darebin Libraries | 173 | 197 | 226 | 43 | 40 | 40 |
| Stonnington L&IS | 169 | 185 | 219 | 44 | 43 | 41 |
| Greater Dandenong Libraries | 173 | 208 | 212 | 42 | 38 | 42 |
| City of Boroondara LS | 211 | 212 | 208 | 37 | 37 | 43 |
| Casey-Cardinia LC | 180 | 187 | 196 | 40 | 42 | 44 |
| Latrobe City Libraries | 130 | 139 | 148 | 46 | 46 | 45 |
| Glenelg Libraries | 130 | 141 | 88 | 45 | 45 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **316** | **325** | **331** |  |  |  |

**8. Computers and wifi**

|  | **Public access computers** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Geelong RLC | 427 | 427 | 429 | 2 | 2 | 1 |
| Brimbank Libraries | 202 | 210 | 210 | 3 | 3 | 2 |
| Yarra Plenty RLS | 453 | 460 | 206 | 1 | 1 | 3 |
| Monash PLS | 196 | 196 | 196 | 4 | 4 | 4 |
| Casey-Cardinia LC | 189 | 162 | 162 | 5 | 5 | 5 |
| Hume Libraries | 141 | 158 | 158 | 8 | 6 | 6 |
| Kingston I&LS | 117 | 117 | 157 | 13 | 14 | 7 |
| Wyndham City LS | 146 | 145 | 145 | 7 | 8 | 8 |
| Eastern RLC | 148 | 155 | 143 | 6 | 7 | 9 |
| Melton L&IS | 140 | 140 | 140 | 9 | 10 | 10 |
| Central Highlands Libraries | 126 | 122 | 133 | 11 | 13 | 11 |
| Goldfields LC | 100 | 116 | 120 | 16 | 15 | 12 |
| Whitehorse Manningham RLC | 91 | 101 | 120 | 18 | 17 | 12 |
| Melbourne LS | 134 | 142 | 117 | 10 | 9 | 14 |
| West Gippsland RLC | 105 | 129 | 113 | 14 | 11 | 15 |
| Moonee Valley LS | 119 | 126 | 110 | 12 | 12 | 16 |
| Greater Dandenong Libraries | 98 | 98 | 98 | 17 | 18 | 17 |
| Hobsons Bay Libraries | 64 | 80 | 80 | 21 | 19 | 18 |
| City of Boroondara LS | 76 | 76 | 76 | 19 | 20 | 19 |
| Darebin Libraries | 63 | 64 | 76 | 23 | 22 | 19 |
| Moreland City Libraries | 102 | 102 | 75 | 15 | 16 | 21 |
| Maribyrnong LS | 73 | 74 | 74 | 20 | 21 | 22 |
| Mornington Peninsula Library | 64 | 62 | 63 | 21 | 23 | 23 |
| East Gippsland Shire Library | 61 | 61 | 61 | 24 | 24 | 24 |
| Yarra Libraries | 36 | 52 | 54 | 34 | 26 | 25 |
| Goulburn Valley RLC | 47 | 51 | 52 | 27 | 27 | 26 |
| Stonnington L&IS | 37 | 46 | 46 | 32 | 30 | 27 |
| Frankston LS | 44 | 45 | 45 | 29 | 31 | 28 |
| Glen Eira LS | 40 | 47 | 43 | 31 | 29 | 29 |
| Bayside LS | 59 | 60 | 41 | 25 | 25 | 30 |
| Mitchell Shire L&IS | 22 | 31 | 41 | 39 | 38 | 30 |
| Port Phillip LS | 41 | 41 | 41 | 30 | 34 | 30 |
| Wellington Shire Library | 35 | 35 | 38 | 35 | 36 | 33 |
| Wimmera RLC | 37 | 37 | 38 | 32 | 35 | 33 |
| Corangamite RLC | 52 | 50 | 34 | 26 | 28 | 35 |
| High Country Library Network | 24 | 43 | 34 | 38 | 32 | 35 |
| Mildura Rural City Council LS | 32 | 34 | 34 | 36 | 37 | 35 |
| Glenelg Libraries | 45 | 42 | 33 | 28 | 33 | 38 |
| Campaspe LS | 19 | 29 | 29 | 40 | 39 | 39 |
| Murrindindi LS | 19 | 24 | 25 | 40 | 41 | 40 |
| Wodonga Library | 25 | 25 | 25 | 37 | 40 | 40 |
| Latrobe City Libraries | 19 | 19 | 19 | 40 | 42 | 42 |
| Indigo LS | 12 | 14 | 13 | 44 | 44 | 43 |
| Gannawarra LS | 11 | 12 | 12 | 45 | 45 | 44 |
| Swan Hill RLS | 17 | 16 | 12 | 43 | 43 | 44 |
| Towong LS | 7 | 7 | 7 | 46 | 46 | 46 |
| Vision Australia ILS | 4 | 3 | 3 |  |  |  |
| **Victoria** | **4,119** | **4,286** | **3,981** |  |  |  |

|  | **PCs per ‘000 population** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Murrindindi LS | 1.39 | 1.73 | 1.76 | 3 | 2 | 1 |
| Glenelg Libraries | 2.35 | 2.19 | 1.68 | 1 | 1 | 2 |
| Geelong RLC | 1.51 | 1.47 | 1.42 | 2 | 3 | 3 |
| East Gippsland Shire Library | 1.39 | 1.37 | 1.33 | 4 | 4 | 4 |
| Towong LS | 1.21 | 1.21 | 1.17 | 5 | 6 | 5 |
| Gannawarra LS | 1.10 | 1.21 | 1.14 | 7 | 5 | 6 |
| Brimbank Libraries | 1.01 | 1.04 | 1.01 | 11 | 11 | 7 |
| Monash PLS | 1.05 | 1.03 | 1.00 | 9 | 12 | 8 |
| West Gippsland RLC | 0.99 | 1.18 | 0.99 | 13 | 7 | 9 |
| Kingston I&LS | 0.76 | 0.75 | 0.97 | 18 | 21 | 10 |
| Mitchell Shire L&IS | 0.56 | 0.76 | 0.96 | 30 | 20 | 11 |
| Melton L&IS | 1.05 | 1.01 | 0.94 | 8 | 13 | 12 |
| Moonee Valley LS | 1.00 | 1.04 | 0.88 | 12 | 10 | 13 |
| Wellington Shire Library | 0.83 | 0.83 | 0.87 | 15 | 17 | 14 |
| Hobsons Bay Libraries | 0.69 | 0.84 | 0.84 | 22 | 16 | 15 |
| Maribyrnong LS | 0.87 | 0.87 | 0.82 | 14 | 15 | 16 |
| Indigo LS | 0.78 | 0.90 | 0.80 | 17 | 14 | 17 |
| Campaspe LS | 0.52 | 0.79 | 0.77 | 32 | 18 | 18 |
| Hume Libraries | 0.73 | 0.78 | 0.73 | 19 | 19 | 19 |
| Melbourne LS | 1.04 | 1.04 | 0.73 | 10 | 9 | 20 |
| Wimmera RLC | 0.69 | 0.73 | 0.71 | 21 | 22 | 21 |
| Central Highlands Libraries | 0.65 | 0.62 | 0.66 | 23 | 30 | 22 |
| Goldfields LC | 0.56 | 0.64 | 0.64 | 31 | 28 | 23 |
| Mildura Rural City Council LS | 0.60 | 0.64 | 0.62 | 28 | 26 | 24 |
| Wodonga Library | 0.65 | 0.64 | 0.62 | 24 | 27 | 25 |
| Wyndham City LS | 0.70 | 0.65 | 0.60 | 20 | 25 | 26 |
| Greater Dandenong Libraries | 0.64 | 0.63 | 0.60 | 25 | 29 | 27 |
| Swan Hill RLS | 0.83 | 0.71 | 0.58 | 16 | 23 | 28 |
| Yarra Libraries | 0.40 | 0.57 | 0.56 | 38 | 34 | 29 |
| High Country Library Network | 0.40 | 0.70 | 0.53 | 39 | 24 | 30 |
| Yarra Plenty RLS | 1.18 | 1.16 | 0.50 | 6 | 8 | 31 |
| Goulburn Valley RLC | 0.46 | 0.50 | 0.49 | 34 | 35 | 32 |
| Darebin Libraries | 0.42 | 0.42 | 0.48 | 36 | 37 | 33 |
| Moreland City Libraries | 0.61 | 0.60 | 0.42 | 26 | 31 | 34 |
| City of Boroondara LS | 0.43 | 0.43 | 0.42 | 35 | 36 | 35 |
| Stonnington L&IS | 0.34 | 0.42 | 0.40 | 42 | 38 | 36 |
| Whitehorse Manningham RLC | 0.32 | 0.35 | 0.40 | 44 | 43 | 37 |
| Bayside LS | 0.58 | 0.58 | 0.39 | 29 | 32 | 38 |
| Mornington Peninsula Library | 0.41 | 0.39 | 0.39 | 37 | 40 | 39 |
| Corangamite RLC | 0.61 | 0.58 | 0.38 | 27 | 33 | 40 |
| Casey-Cardinia LC | 0.49 | 0.40 | 0.38 | 33 | 39 | 41 |
| Port Phillip LS | 0.38 | 0.38 | 0.37 | 40 | 41 | 42 |
| Eastern RLC | 0.35 | 0.37 | 0.33 | 41 | 42 | 43 |
| Frankston LS | 0.32 | 0.33 | 0.32 | 43 | 44 | 44 |
| Glen Eira LS | 0.27 | 0.32 | 0.28 | 45 | 45 | 45 |
| Latrobe City Libraries | 0.26 | 0.26 | 0.25 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **0.69** | **0.71** | **0.63** |  |  |  |

|  | **Computer bookings** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Whitehorse Manningham RLC | 270,787 | 268,541 | 259,908 | 2 | 2 | 1 |
| Brimbank Libraries | 270,426 | 275,670 | 258,010 | 3 | 1 | 2 |
| Yarra Plenty RLS | 295,562 | 223,133 | 242,710 | 1 | 3 | 3 |
| Geelong RLC | 201,558 | 211,743 | 196,135 | 5 | 4 | 4 |
| Eastern RLC | 203,901 | 202,388 | 195,452 | 4 | 5 | 5 |
| Melbourne LS | 164,530 | 176,277 | 178,159 | 6 | 6 | 6 |
| Wyndham City LS | 117,976 | 134,824 | 141,203 | 9 | 8 | 7 |
| Greater Dandenong Libraries | 159,962 | 149,988 | 137,809 | 7 | 7 | 8 |
| Casey-Cardinia LC | 133,860 | 134,817 | 136,678 | 8 | 9 | 9 |
| Moreland City Libraries | 100,543 | 106,092 | 104,578 | 11 | 10 | 10 |
| Moonee Valley LS | 104,476 | 98,909 | 95,366 | 10 | 11 | 11 |
| Stonnington L&IS | 89,806 | 90,604 | 88,529 | 13 | 14 | 12 |
| Darebin Libraries | 85,042 | 90,163 | 87,004 | 17 | 15 | 13 |
| Port Phillip LS | 91,474 | 97,941 | 84,007 | 12 | 12 | 14 |
| Melton L&IS | 87,334 | 83,245 | 81,766 | 16 | 16 | 15 |
| Maribyrnong LS | 67,161 | 78,723 | 81,543 | 22 | 18 | 16 |
| Glen Eira LS | 84,061 | 82,021 | 79,396 | 18 | 17 | 17 |
| Hume Libraries | 87,754 | 74,797 | 78,987 | 15 | 21 | 18 |
| Monash PLS | 89,071 | 91,539 | 78,866 | 14 | 13 | 19 |
| Goldfields LC | 80,183 | 77,140 | 77,885 | 19 | 19 | 20 |
| Mornington Peninsula Library | 70,308 | 73,730 | 73,006 | 21 | 22 | 21 |
| Yarra Libraries | 56,025 | 60,863 | 70,704 | 27 | 26 | 22 |
| Hobsons Bay Libraries | 73,575 | 76,579 | 70,547 | 20 | 20 | 23 |
| Frankston LS | 66,489 | 64,090 | 61,583 | 23 | 24 | 24 |
| West Gippsland RLC | 65,179 | 65,080 | 60,506 | 25 | 23 | 25 |
| Kingston I&LS | 66,120 | 62,098 | 58,892 | 24 | 25 | 26 |
| Central Highlands Libraries | 60,492 | 48,310 | 50,329 | 26 | 27 | 27 |
| Goulburn Valley RLC | 43,080 | 46,120 | 41,695 | 29 | 28 | 28 |
| City of Boroondara LS | 46,297 | 45,774 | 39,653 | 28 | 29 | 29 |
| Bayside LS | 40,020 | 31,119 | 35,759 | 30 | 32 | 30 |
| High Country Library Network | 25,581 | 27,827 | 34,584 | 34 | 34 | 31 |
| East Gippsland Shire Library | 33,553 | 32,608 | 31,046 | 31 | 31 | 32 |
| Corangamite RLC | 33,343 | 33,384 | 29,463 | 32 | 30 | 33 |
| Latrobe City Libraries | 26,220 | 28,476 | 28,194 | 33 | 33 | 34 |
| Mitchell Shire L&IS | 20,277 | 22,221 | 23,307 | 37 | 35 | 35 |
| Wellington Shire Library | 21,830 | 8,350 | 22,066 | 36 | 41 | 36 |
| Mildura Rural City Council LS | 23,356 | 19,707 | 21,089 | 35 | 36 | 37 |
| Wodonga Library | 17,978 | 17,128 | 17,017 | 38 | 38 | 38 |
| Wimmera RLC | 15,206 | 17,279 | 16,154 | 41 | 37 | 39 |
| Campaspe LS | 17,572 | 13,902 | 11,853 | 40 | 39 | 40 |
| Glenelg Libraries | 17,964 | 10,977 | 10,859 | 39 | 40 | 41 |
| Swan Hill RLS | 7,546 | 8,049 | 7,128 | 42 | 42 | 42 |
| Indigo LS | 5,654 | 6,702 | 6,580 | 43 | 43 | 43 |
| Murrindindi LS | 4,188 | 3,775 | 4,021 | 44 | 44 | 44 |
| Gannawarra LS | 3,392 | 3,114 | 3,531 | 45 | 46 | 45 |
| Towong LS | 1,035 | 3,298 | 2,761 | 46 | 45 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **3,647,747** | **3,579,115** | **3,516,318** |  |  |  |

|  | **Computer bookings per capita** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Brimbank Libraries | 1.36 | 1.36 | 1.24 | 1 | 1 | 1 |
| Melbourne LS | 1.28 | 1.29 | 1.11 | 2 | 2 | 2 |
| Maribyrnong LS | 0.80 | 0.92 | 0.91 | 9 | 5 | 3 |
| Whitehorse Manningham RLC | 0.95 | 0.93 | 0.87 | 4 | 4 | 4 |
| Greater Dandenong Libraries | 1.05 | 0.96 | 0.84 | 3 | 3 | 5 |
| Stonnington L&IS | 0.83 | 0.82 | 0.78 | 8 | 7 | 6 |
| Port Phillip LS | 0.85 | 0.90 | 0.76 | 7 | 6 | 7 |
| Moonee Valley LS | 0.87 | 0.81 | 0.76 | 6 | 8 | 8 |
| Hobsons Bay Libraries | 0.79 | 0.81 | 0.74 | 10 | 9 | 9 |
| Yarra Libraries | 0.63 | 0.67 | 0.73 | 15 | 12 | 10 |
| East Gippsland Shire Library | 0.76 | 0.73 | 0.68 | 12 | 10 | 11 |
| Geelong RLC | 0.71 | 0.73 | 0.65 | 13 | 11 | 12 |
| Moreland City Libraries | 0.60 | 0.62 | 0.59 | 17 | 13 | 13 |
| Yarra Plenty RLS | 0.77 | 0.56 | 0.59 | 11 | 20 | 14 |
| Wyndham City LS | 0.56 | 0.61 | 0.58 | 20 | 14 | 15 |
| Glenelg Libraries | 0.94 | 0.57 | 0.55 | 5 | 18 | 16 |
| Melton L&IS | 0.66 | 0.60 | 0.55 | 14 | 15 | 17 |
| Darebin Libraries | 0.56 | 0.59 | 0.55 | 19 | 17 | 18 |
| Mitchell Shire L&IS | 0.52 | 0.55 | 0.54 | 22 | 22 | 19 |
| High Country Library Network | 0.42 | 0.45 | 0.54 | 34 | 27 | 20 |
| West Gippsland RLC | 0.61 | 0.60 | 0.53 | 16 | 16 | 21 |
| Glen Eira LS | 0.57 | 0.55 | 0.52 | 18 | 21 | 22 |
| Wellington Shire Library | 0.52 | 0.20 | 0.50 | 21 | 46 | 23 |
| Towong LS | 0.18 | 0.57 | 0.46 | 46 | 19 | 24 |
| Eastern RLC | 0.49 | 0.48 | 0.45 | 24 | 24 | 25 |
| Mornington Peninsula Library | 0.45 | 0.47 | 0.45 | 28 | 25 | 26 |
| Frankston LS | 0.49 | 0.47 | 0.44 | 23 | 26 | 27 |
| Wodonga Library | 0.47 | 0.44 | 0.42 | 27 | 29 | 28 |
| Goldfields LC | 0.45 | 0.42 | 0.41 | 30 | 31 | 29 |
| Indigo LS | 0.37 | 0.43 | 0.41 | 38 | 30 | 30 |
| Monash PLS | 0.48 | 0.48 | 0.40 | 26 | 23 | 31 |
| Goulburn Valley RLC | 0.42 | 0.45 | 0.40 | 33 | 28 | 32 |
| Mildura Rural City Council LS | 0.44 | 0.37 | 0.38 | 31 | 37 | 33 |
| Latrobe City Libraries | 0.36 | 0.38 | 0.38 | 39 | 34 | 34 |
| Hume Libraries | 0.45 | 0.37 | 0.37 | 29 | 36 | 35 |
| Kingston I&LS | 0.43 | 0.40 | 0.37 | 32 | 32 | 36 |
| Bayside LS | 0.39 | 0.30 | 0.34 | 35 | 42 | 37 |
| Swan Hill RLS | 0.37 | 0.36 | 0.34 | 37 | 38 | 38 |
| Gannawarra LS | 0.34 | 0.31 | 0.33 | 41 | 41 | 39 |
| Corangamite RLC | 0.39 | 0.39 | 0.33 | 36 | 33 | 40 |
| Casey-Cardinia LC | 0.35 | 0.34 | 0.32 | 40 | 40 | 41 |
| Campaspe LS | 0.48 | 0.38 | 0.32 | 25 | 35 | 42 |
| Wimmera RLC | 0.28 | 0.34 | 0.30 | 44 | 39 | 43 |
| Murrindindi LS | 0.31 | 0.27 | 0.28 | 43 | 43 | 44 |
| Central Highlands Libraries | 0.31 | 0.24 | 0.25 | 42 | 45 | 45 |
| City of Boroondara LS | 0.26 | 0.26 | 0.22 | 45 | 44 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** |  | **0.59** | **0.56** |  |  |  |

|  | **Wifi sessions** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Whitehorse Manningham RLC | 483,342 | 629,742 | 673,679 | 3 | 4 | 1 |
| Geelong RLC | 618,949 | 650,534 | 559,754 | 2 | 3 | 2 |
| Melbourne LS | 703,637 | 707,307 | 501,083 | 1 | 2 | 3 |
| Greater Dandenong Libraries | 320,368 | 739,935 | 497,721 | 4 | 1 | 4 |
| Port Phillip LS |  |  | 465,808 |  |  | 5 |
| Eastern RLC | 169,410 | 337,602 | 401,744 | 8 | 5 | 6 |
| Wyndham City LS | 190,029 | 333,413 | 345,710 | 6 | 6 | 7 |
| Hobsons Bay Libraries | 76,069 | 108,056 | 229,415 | 10 | 10 | 8 |
| Casey-Cardinia LC | 221,202 | 205,068 | 202,044 | 5 | 7 | 9 |
| Monash PLS | 174,429 | 192,035 | 198,480 | 7 | 8 | 10 |
| Yarra Plenty RLS | 119,351 | 128,936 | 197,707 | 9 | 9 | 11 |
| Yarra Libraries | 49,651 | 89,439 | 168,320 | 15 | 11 | 12 |
| Goldfields LC | 55,553 | 53,167 | 82,361 | 13 | 14 | 13 |
| Moonee Valley LS | 71,200 | 86,829 | 80,337 | 11 | 12 | 14 |
| Kingston I&LS | 56,062 | 58,790 | 56,300 | 12 | 13 | 15 |
| Darebin Libraries | 46,598 | 44,472 | 54,158 | 16 | 17 | 16 |
| Moreland City Libraries | 32,871 | 41,869 | 47,046 | 17 | 18 | 17 |
| City of Boroondara LS |  |  | 40,737 |  |  | 18 |
| Maribyrnong LS | 24,647 | 26,280 | 36,391 | 19 | 20 | 19 |
| Central Highlands Libraries | 27,635 | 4,451 | 32,898 | 18 | 31 | 20 |
| Mornington Peninsula Library | 21,839 | 27,876 | 28,703 | 22 | 19 | 21 |
| Goulburn Valley RLC | 20,579 | 20,393 | 24,839 | 23 | 22 | 22 |
| Melton L&IS | 23,008 | 21,503 | 22,584 | 21 | 21 | 23 |
| Mildura Rural City Council LS | 23,295 | 45,387 | 19,538 | 20 | 16 | 24 |
| Wimmera RLC | 11,790 | 10,823 | 19,036 | 27 | 25 | 25 |
| East Gippsland Shire Library | 12,525 | 11,492 | 13,736 | 26 | 24 | 26 |
| High Country Library Network | 18,958 | 9,646 | 12,824 | 24 | 27 | 27 |
| Corangamite RLC | 12,656 | 12,126 | 11,790 | 25 | 23 | 28 |
| Glenelg Libraries | 6,000 | 10,128 | 10,704 | 30 | 26 | 29 |
| Wellington Shire Library |  |  | 9,835 |  |  | 30 |
| Murrindindi LS | 4,088 | 9,088 | 8,555 | 33 | 28 | 31 |
| Mitchell Shire L&IS | 7,313 | 7,405 | 7,628 | 28 | 30 | 32 |
| Campaspe LS | 6,943 | 7,735 | 5,486 | 29 | 29 | 33 |
| Swan Hill RLS | 5,236 | 2,826 | 3,069 | 32 | 32 | 34 |
| Indigo LS | 1,282 | 2,048 | 2,279 | 35 | 33 | 35 |
| Gannawarra LS | 1,360 | 1,797 | 2,229 | 34 | 34 | 36 |
| Glen Eira LS | 49,846 | 46,329 |  | 14 | 15 |  |
| Towong LS | 1,259 | 1,364 |  | 36 | 35 |  |
| Latrobe City Libraries | 5,709 |  |  | 31 |  |  |
| Bayside LS |  |  |  |  |  |  |
| Brimbank Libraries |  |  |  |  |  |  |
| Frankston LS |  |  |  |  |  |  |
| Hume Libraries |  |  |  |  |  |  |
| Stonnington L&IS |  |  |  |  |  |  |
| Vision Australia ILS |  |  |  |  |  |  |
| West Gippsland RLC |  |  |  |  |  |  |
| Wodonga Library |  |  |  |  |  |  |
| **Victoria** | **3,674,689** | **4,685,891** | **5,074,528** |  |  |  |

|  | **Wifi sessions per capita** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Port Phillip LS |  |  | 4.22 |  |  | 1 |
| Melbourne LS | 5.46 | 5.19 | 3.13 | 1 | 1 | 2 |
| Greater Dandenong Libraries | 2.10 | 4.75 | 3.03 | 3 | 2 | 3 |
| Hobsons Bay Libraries | 0.82 | 1.14 | 2.42 | 7 | 6 | 4 |
| Whitehorse Manningham RLC | 1.70 | 2.18 | 2.26 | 4 | 4 | 5 |
| Geelong RLC | 2.19 | 2.25 | 1.86 | 2 | 3 | 6 |
| Yarra Libraries | 0.56 | 0.98 | 1.75 | 10 | 8 | 7 |
| Wyndham City LS | 0.91 | 1.50 | 1.43 | 6 | 5 | 8 |
| Monash PLS | 0.93 | 1.01 | 1.01 | 5 | 7 | 9 |
| Eastern RLC | 0.40 | 0.80 | 0.92 | 12 | 10 | 10 |
| Moonee Valley LS | 0.60 | 0.71 | 0.64 | 8 | 11 | 11 |
| Murrindindi LS | 0.30 | 0.65 | 0.60 | 20 | 12 | 12 |
| Glenelg Libraries | 0.31 | 0.53 | 0.54 | 15 | 13 | 13 |
| Yarra Plenty RLS | 0.31 | 0.33 | 0.48 | 17 | 16 | 14 |
| Casey-Cardinia LC | 0.58 | 0.51 | 0.47 | 9 | 14 | 15 |
| Goldfields LC | 0.31 | 0.29 | 0.44 | 18 | 19 | 16 |
| Maribyrnong LS | 0.30 | 0.31 | 0.41 | 21 | 18 | 17 |
| Mildura Rural City Council LS | 0.44 | 0.85 | 0.35 | 11 | 9 | 18 |
| Wimmera RLC | 0.22 | 0.21 | 0.35 | 24 | 24 | 19 |
| Kingston I&LS | 0.36 | 0.38 | 0.35 | 13 | 15 | 20 |
| Darebin Libraries | 0.31 | 0.29 | 0.34 | 19 | 20 | 21 |
| East Gippsland Shire Library | 0.28 | 0.26 | 0.30 | 22 | 21 | 22 |
| Moreland City Libraries | 0.20 | 0.25 | 0.27 | 27 | 22 | 23 |
| Goulburn Valley RLC | 0.20 | 0.20 | 0.24 | 26 | 26 | 24 |
| City of Boroondara LS |  |  | 0.23 |  |  | 25 |
| Wellington Shire Library |  |  | 0.22 |  |  | 26 |
| Gannawarra LS | 0.14 | 0.18 | 0.21 | 34 | 28 | 27 |
| High Country Library Network | 0.31 | 0.16 | 0.20 | 16 | 30 | 28 |
| Mitchell Shire L&IS | 0.19 | 0.18 | 0.18 | 29 | 27 | 29 |
| Mornington Peninsula Library | 0.14 | 0.18 | 0.18 | 33 | 29 | 30 |
| Central Highlands Libraries | 0.14 | 0.02 | 0.16 | 32 | 35 | 31 |
| Melton L&IS | 0.17 | 0.16 | 0.15 | 30 | 31 | 32 |
| Swan Hill RLS | 0.26 | 0.13 | 0.15 | 23 | 34 | 33 |
| Campaspe LS | 0.19 | 0.21 | 0.15 | 28 | 25 | 34 |
| Indigo LS | 0.08 | 0.13 | 0.14 | 35 | 33 | 35 |
| Corangamite RLC | 0.15 | 0.14 | 0.13 | 31 | 32 | 36 |
| Glen Eira LS | 0.34 | 0.31 |  | 14 | 17 |  |
| Towong LS | 0.22 | 0.23 |  | 25 | 23 |  |
| Latrobe City Libraries | 0.08 |  |  | 36 | 36 |  |
| Bayside LS |  |  |  |  |  |  |
| Brimbank Libraries |  |  |  |  |  |  |
| Frankston LS |  |  |  |  |  |  |
| Hume Libraries |  |  |  |  |  |  |
| Stonnington L&IS |  |  |  |  |  |  |
| Vision Australia ILS |  |  |  |  |  |  |
| West Gippsland RLC |  |  |  |  |  |  |
| Wodonga Library |  |  |  |  |  |  |
| **Victoria** | **0.62** | **0.77** | **0.80** |  |  |  |

**9. Library income**

|  | **Income from Council $000** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Melbourne LS | $11,598 | $12,224 | $14,190 | 2 | 1 | 1 |
| Yarra Plenty RLS | $11,828 | $12,095 | $11,681 | 1 | 2 | 2 |
| Geelong RLC | $8,635 | $10,125 | $10,637 | 4 | 3 | 3 |
| Eastern RLC | $10,018 | $9,975 | $10,031 | 3 | 4 | 4 |
| City of Boroondara LS | $8,539 | $8,933 | $9,059 | 5 | 5 | 5 |
| Brimbank Libraries | $6,526 | $7,943 | $8,204 | 8 | 7 | 6 |
| Casey-Cardinia LC | $6,834 | $7,005 | $7,615 | 7 | 8 | 7 |
| Whitehorse Manningham RLC | $8,221 | $8,639 | $7,120 | 6 | 6 | 8 |
| Wyndham City LS | $6,401 | $6,695 | $6,676 | 9 | 9 | 9 |
| Glen Eira LS | $6,399 | $6,312 | $6,453 | 10 | 10 | 10 |
| Greater Dandenong Libraries | $5,574 | $6,090 | $6,068 | 13 | 11 | 11 |
| Monash PLS | $5,412 | $5,486 | $5,389 | 15 | 12 | 12 |
| Moreland City Libraries | $5,036 | $5,091 | $5,233 | 16 | 14 | 13 |
| Port Phillip LS | $4,108 | $4,457 | $5,108 | 25 | 23 | 14 |
| Central Highlands Libraries | $5,777 | $5,016 | $4,984 | 11 | 15 | 15 |
| Goldfields LC | $4,489 | $4,662 | $4,950 | 23 | 20 | 16 |
| West Gippsland RLC | $4,298 | $4,081 | $4,920 | 24 | 27 | 17 |
| Moonee Valley LS | $4,837 | $4,907 | $4,879 | 17 | 16 | 18 |
| Kingston I&LS | $4,660 | $4,627 | $4,786 | 22 | 21 | 19 |
| Mornington Peninsula Library | $4,784 | $5,382 | $4,777 | 18 | 13 | 20 |
| Yarra Libraries | $4,771 | $4,769 | $4,759 | 19 | 18 | 21 |
| Darebin Libraries | $4,736 | $4,751 | $4,731 | 20 | 19 | 22 |
| Maribyrnong LS | $4,712 | $4,400 | $4,620 | 21 | 24 | 23 |
| Stonnington L&IS | $5,699 | $4,370 | $4,587 | 12 | 25 | 24 |
| Hobsons Bay Libraries | $4,084 | $4,471 | $4,522 | 26 | 22 | 25 |
| Bayside LS | $4,076 | $4,103 | $4,145 | 27 | 26 | 26 |
| Hume Libraries | $5,568 | $4,809 | $3,676 | 14 | 17 | 27 |
| Melton L&IS | $2,658 | $3,042 | $3,656 | 29 | 29 | 28 |
| Frankston LS | $3,398 | $3,407 | $3,153 | 28 | 28 | 29 |
| Goulburn Valley RLC | $2,455 | $2,529 | $2,579 | 30 | 30 | 30 |
| Corangamite RLC | $1,778 | $2,180 | $2,280 | 32 | 31 | 31 |
| Mildura Rural City Council LS | $1,914 | $2,024 | $2,095 | 31 | 33 | 32 |
| East Gippsland Shire Library | $1,751 | $2,073 | $1,845 | 33 | 32 | 33 |
| Latrobe City Libraries | $1,347 | $1,510 | $1,806 | 37 | 35 | 34 |
| High Country Library Network | $1,505 | $1,927 | $1,612 | 35 | 34 | 35 |
| Campaspe LS | $1,513 | $1,495 | $1,512 | 34 | 36 | 36 |
| Wimmera RLC | $1,438 | $1,435 | $1,438 | 36 | 37 | 37 |
| Mitchell Shire L&IS | $1,187 | $1,134 | $1,164 | 39 | 39 | 38 |
| Wellington Shire Library | $1,332 | $1,384 | $1,161 | 38 | 38 | 39 |
| Swan Hill RLS | $1,020 | $1,060 | $1,065 | 40 | 40 | 40 |
| Wodonga Library | $787 | $820 | $834 | 41 | 41 | 41 |
| Gannawarra LS | $524 | $613 | $631 | 44 | 44 | 42 |
| Indigo LS | $477 | $551 | $603 | 45 | 45 | 43 |
| Murrindindi LS | $597 | $639 | $600 | 42 | 43 | 44 |
| Glenelg Libraries | $549 | $672 | $472 | 43 | 42 | 45 |
| Towong LS | $0 | $0 | $30 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **$193,847** | **$199,913** | **$202,338** |  |  |  |

|  | **Income from Council per capita** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Melbourne LS | $89.92 | $89.66 | $88.69 | 1 | 1 | 1 |
| Gannawarra LS | $52.31 | $61.61 | $59.73 | 5 | 2 | 2 |
| Maribyrnong LS | $56.42 | $51.60 | $51.50 | 2 | 4 | 3 |
| Swan Hill RLS | $49.98 | $46.92 | $51.10 | 6 | 7 | 4 |
| City of Boroondara LS | $48.85 | $50.55 | $50.48 | 7 | 5 | 5 |
| Yarra Libraries | $53.52 | $52.24 | $49.38 | 3 | 3 | 6 |
| Hobsons Bay Libraries | $44.02 | $47.04 | $47.61 | 8 | 6 | 7 |
| Port Phillip LS | $38.35 | $41.09 | $46.27 | 16 | 11 | 8 |
| West Gippsland RLC | $40.41 | $37.46 | $43.27 | 13 | 19 | 9 |
| Glen Eira LS | $43.74 | $42.41 | $42.53 | 9 | 10 | 10 |
| Murrindindi LS | $43.57 | $46.04 | $42.32 | 10 | 9 | 11 |
| Campaspe LS | $41.18 | $40.55 | $40.36 | 11 | 12 | 12 |
| Stonnington L&IS | $52.79 | $39.52 | $40.19 | 4 | 15 | 13 |
| East Gippsland Shire Library | $39.80 | $46.54 | $40.14 | 15 | 8 | 14 |
| Bayside LS | $40.23 | $39.88 | $39.85 | 14 | 14 | 15 |
| Brimbank Libraries | $32.72 | $39.15 | $39.36 | 19 | 16 | 16 |
| Moonee Valley LS | $40.45 | $40.32 | $38.90 | 12 | 13 | 17 |
| Mildura Rural City Council LS | $36.10 | $37.95 | $38.05 | 18 | 18 | 18 |
| Indigo LS | $30.92 | $35.39 | $37.17 | 22 | 20 | 19 |
| Greater Dandenong Libraries | $36.49 | $39.13 | $36.97 | 17 | 17 | 20 |
| Geelong RLC | $30.60 | $34.96 | $35.28 | 25 | 22 | 21 |
| Darebin Libraries | $31.39 | $30.94 | $29.84 | 21 | 26 | 22 |
| Kingston I&LS | $30.16 | $29.52 | $29.71 | 29 | 31 | 23 |
| Moreland City Libraries | $30.20 | $29.84 | $29.63 | 28 | 30 | 24 |
| Mornington Peninsula Library | $30.86 | $34.27 | $29.28 | 23 | 23 | 25 |
| Yarra Plenty RLS | $30.78 | $30.58 | $28.46 | 24 | 27 | 26 |
| Wyndham City LS | $30.50 | $30.07 | $27.60 | 26 | 28 | 27 |
| Monash PLS | $28.89 | $28.84 | $27.39 | 31 | 32 | 28 |
| Mitchell Shire L&IS | $30.32 | $27.94 | $27.20 | 27 | 34 | 29 |
| Wimmera RLC | $26.94 | $28.17 | $26.78 | 35 | 33 | 30 |
| Wellington Shire Library | $31.75 | $32.75 | $26.54 | 20 | 24 | 31 |
| Goldfields LC | $25.06 | $25.55 | $26.23 | 36 | 35 | 32 |
| Corangamite RLC | $20.72 | $25.31 | $25.67 | 41 | 37 | 33 |
| High Country Library Network | $24.79 | $31.42 | $25.18 | 38 | 25 | 34 |
| Central Highlands Libraries | $29.77 | $25.37 | $24.60 | 30 | 36 | 35 |
| Melton L&IS | $20.02 | $21.94 | $24.56 | 43 | 42 | 36 |
| Goulburn Valley RLC | $24.07 | $24.67 | $24.45 | 39 | 39 | 37 |
| Latrobe City Libraries | $18.31 | $20.40 | $24.20 | 44 | 44 | 38 |
| Glenelg Libraries | $28.66 | $35.04 | $24.02 | 34 | 21 | 39 |
| Whitehorse Manningham RLC | $28.84 | $29.93 | $23.89 | 32 | 29 | 40 |
| Eastern RLC | $23.93 | $23.57 | $23.03 | 40 | 41 | 41 |
| Frankston LS | $24.99 | $24.79 | $22.41 | 37 | 38 | 42 |
| Wodonga Library | $20.40 | $20.89 | $20.55 | 42 | 43 | 43 |
| Casey-Cardinia LC | $17.84 | $17.51 | $17.71 | 45 | 45 | 44 |
| Hume Libraries | $28.70 | $23.89 | $17.02 | 33 | 40 | 45 |
| Towong LS | $0.00 | $0.00 | $4.99 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **$32.65** | **$32.94** | **$32.00** |  |  |  |

|  | **Income from State Government per capita** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Towong LS | $18.81 | $18.98 | $18.75 | 1 | 1 | 1 |
| Wimmera RLC | $13.05 | $14.31 | $13.28 | 3 | 2 | 2 |
| Gannawarra LS | $13.11 | $13.76 | $12.72 | 2 | 3 | 3 |
| Murrindindi LS | $10.94 | $11.21 | $10.97 | 4 | 4 | 4 |
| High Country Library Network | $10.47 | $10.26 | $10.44 | 5 | 5 | 5 |
| Swan Hill RLS | $9.80 | $9.42 | $9.70 | 7 | 8 | 6 |
| Indigo LS | $9.36 | $9.83 | $9.58 | 8 | 6 | 7 |
| Glenelg Libraries | $9.85 | $9.69 | $9.55 | 6 | 7 | 8 |
| Corangamite RLC | $8.68 | $9.05 | $8.89 | 9 | 9 | 9 |
| Central Highlands Libraries | $7.71 | $8.21 | $8.18 | 13 | 11 | 10 |
| Goulburn Valley RLC | $7.89 | $7.95 | $7.82 | 10 | 12 | 11 |
| Campaspe LS | $7.80 | $7.82 | $7.77 | 11 | 13 | 12 |
| East Gippsland Shire Library | $7.63 | $7.81 | $7.57 | 15 | 14 | 13 |
| West Gippsland RLC | $7.72 | $7.67 | $7.54 | 12 | 15 | 14 |
| Wodonga Library | $7.15 | $7.55 | $7.37 | 19 | 16 | 15 |
| Wellington Shire Library | $7.58 | $8.52 | $7.20 | 16 | 10 | 16 |
| Mildura Rural City Council LS | $7.30 | $7.33 | $7.19 | 17 | 18 | 17 |
| Goldfields LC | $7.25 | $7.26 | $7.15 | 18 | 19 | 18 |
| Mitchell Shire L&IS | $7.69 | $7.49 | $7.12 | 14 | 17 | 19 |
| Latrobe City Libraries | $6.78 | $6.79 | $6.82 | 20 | 21 | 20 |
| Hobsons Bay Libraries | $6.26 | $6.42 | $6.60 | 25 | 25 | 21 |
| Geelong RLC | $6.43 | $6.44 | $6.40 | 22 | 24 | 22 |
| Maribyrnong LS | $6.50 | $6.55 | $6.39 | 21 | 23 | 23 |
| Port Phillip LS | $5.63 | $6.29 | $6.28 | 46 | 28 | 24 |
| Bayside LS | $6.14 | $6.34 | $6.27 | 37 | 26 | 25 |
| Moreland City Libraries | $6.10 | $6.13 | $6.24 | 39 | 40 | 26 |
| Moonee Valley LS | $6.24 | $6.29 | $6.24 | 27 | 29 | 27 |
| Frankston LS | $6.34 | $6.29 | $6.22 | 23 | 30 | 28 |
| Yarra Libraries | $6.30 | $6.86 | $6.21 | 24 | 20 | 29 |
| Glen Eira LS | $6.16 | $6.18 | $6.19 | 35 | 38 | 30 |
| Stonnington L&IS | $6.20 | $6.22 | $6.18 | 28 | 33 | 31 |
| Eastern RLC | $6.25 | $6.27 | $6.18 | 26 | 31 | 32 |
| City of Boroondara LS | $6.07 | $6.13 | $6.17 | 41 | 41 | 33 |
| Yarra Plenty RLS | $6.17 | $6.18 | $6.15 | 34 | 37 | 34 |
| Darebin Libraries | $6.18 | $6.21 | $6.14 | 33 | 35 | 35 |
| Whitehorse Manningham RLC | $6.20 | $6.23 | $6.14 | 29 | 32 | 36 |
| Greater Dandenong Libraries | $6.20 | $6.56 | $6.14 | 30 | 22 | 37 |
| Mornington Peninsula Library | $6.19 | $6.21 | $6.08 | 31 | 34 | 38 |
| Monash PLS | $6.09 | $6.31 | $6.03 | 40 | 27 | 39 |
| Kingston I&LS | $6.18 | $6.19 | $6.02 | 32 | 36 | 40 |
| Brimbank Libraries | $6.14 | $6.18 | $5.99 | 36 | 39 | 41 |
| Melton L&IS | $6.11 | $6.12 | $5.97 | 38 | 42 | 42 |
| Hume Libraries | $6.04 | $6.03 | $5.85 | 42 | 43 | 43 |
| Casey-Cardinia LC | $5.99 | $6.01 | $5.83 | 43 | 44 | 44 |
| Wyndham City LS | $5.87 | $5.87 | $5.72 | 45 | 46 | 45 |
| Melbourne LS | $5.92 | $5.94 | $5.36 | 44 | 45 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **$6.85** | **$6.93** | **$6.51** |  |  |  |

|  | **Other income per capita**  **(incl. user charges)** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Swan Hill RLS | $2.92 | $2.48 | $4.72 | 3 | 4 | 1 |
| Geelong RLC | $2.01 | $2.31 | $4.34 | 8 | 7 | 2 |
| High Country Library Network |  | $3.36 | $4.19 |  | 2 | 3 |
| Campaspe LS | $4.39 | $4.27 | $4.00 | 1 | 1 | 4 |
| Wimmera RLC | $2.09 | $2.11 | $3.46 | 5 | 9 | 5 |
| Yarra Libraries | $3.40 | $2.59 | $2.44 | 2 | 3 | 6 |
| Hobsons Bay Libraries | $1.53 | $1.96 | $2.34 | 18 | 11 | 7 |
| Mitchell Shire L&IS | $2.06 | $2.26 | $2.22 | 7 | 8 | 8 |
| Goldfields LC | $2.20 | $2.36 | $1.98 | 4 | 5 | 9 |
| Melbourne LS | $1.95 | $1.96 | $1.67 | 9 | 10 | 10 |
| Stonnington L&IS | $1.66 | $1.62 | $1.67 | 16 | 16 | 11 |
| Whitehorse Manningham RLC | $1.72 | $1.72 | $1.67 | 13 | 14 | 12 |
| East Gippsland Shire Library | $2.07 | $1.74 | $1.66 | 6 | 13 | 13 |
| Yarra Plenty RLS | $1.70 | $1.55 | $1.63 | 15 | 19 | 14 |
| Moonee Valley LS | $1.73 | $1.66 | $1.55 | 12 | 15 | 15 |
| Darebin Libraries | $1.45 | $1.57 | $1.52 | 20 | 17 | 16 |
| Maribyrnong LS | $1.42 | $2.31 | $1.43 | 21 | 6 | 17 |
| West Gippsland RLC | $1.81 | $1.80 | $1.38 | 10 | 12 | 18 |
| Eastern RLC | $1.70 | $1.57 | $1.38 | 14 | 18 | 19 |
| Murrindindi LS | $1.13 | $0.89 | $1.30 | 26 | 32 | 20 |
| Frankston LS | $1.31 | $1.42 | $1.25 | 22 | 21 | 21 |
| Moreland City Libraries | $1.15 | $1.26 | $1.24 | 25 | 22 | 22 |
| Goulburn Valley RLC | $1.50 | $1.51 | $1.17 | 19 | 20 | 23 |
| Greater Dandenong Libraries | $1.16 | $1.24 | $1.13 | 24 | 24 | 24 |
| Wyndham City LS | $1.05 | $1.17 | $1.12 | 29 | 26 | 25 |
| Mildura Rural City Council LS | $0.98 | $1.17 | $1.05 | 32 | 27 | 26 |
| Monash PLS | $1.08 | $1.01 | $1.00 | 27 | 29 | 27 |
| Central Highlands Libraries | $1.05 | $0.98 | $0.97 | 28 | 30 | 28 |
| Casey-Cardinia LC | $1.03 | $1.21 | $0.90 | 31 | 25 | 29 |
| Corangamite RLC | $1.16 | $1.16 | $0.89 | 23 | 28 | 30 |
| Bayside LS | $1.04 | $0.92 | $0.85 | 30 | 31 | 31 |
| Glen Eira LS |  | $0.75 | $0.85 |  | 37 | 32 |
| Mornington Peninsula Library | $0.46 | $0.80 | $0.81 | 39 | 35 | 33 |
| Towong LS | $0.04 | $0.13 | $0.78 | 40 | 43 | 34 |
| Gannawarra LS |  | $0.76 | $0.77 |  | 36 | 35 |
| Wodonga Library | $0.81 | $0.72 | $0.76 | 33 | 38 | 36 |
| Wellington Shire Library | $0.56 | $0.21 | $0.73 | 36 | 42 | 37 |
| Kingston I&LS | $0.76 | $0.88 | $0.73 | 34 | 33 | 38 |
| City of Boroondara LS | $1.61 | $0.69 | $0.69 | 17 | 39 | 39 |
| Port Phillip LS | $0.53 | $0.56 | $0.58 | 38 | 40 | 40 |
| Latrobe City Libraries | $0.53 | $0.80 | $0.45 | 37 | 34 | 41 |
| Melton L&IS | $0.68 | $0.55 | $0.30 | 35 | 41 | 42 |
| Hume Libraries |  |  | $0.21 |  |  | 43 |
| Glenelg Libraries | $1.80 | $1.26 |  | 11 | 23 |  |
| Brimbank Libraries |  |  |  |  |  |  |
| Indigo LS |  |  |  |  |  |  |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **$1.70** | **$1.88** | **$1.38** |  |  |  |

|  | **Library service income per capita\*** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Hume Libraries | $34.74 | $29.92 | $23.09 | 11 | 6 | 1 |
| Casey-Cardinia LC | $24.86 | $24.73 | $24.45 | 2 | 2 | 2 |
| Towong LS | $18.85 | $19.12 | $24.53 | 1 | 1 | 3 |
| Wodonga Library | $28.36 | $29.15 | $28.68 | 5 | 5 | 4 |
| Frankston LS | $32.64 | $32.50 | $29.88 | 8 | 8 | 5 |
| Eastern RLC | $31.89 | $31.40 | $30.59 | 7 | 7 | 6 |
| Melton L&IS | $26.81 | $28.62 | $30.83 | 4 | 4 | 7 |
| Latrobe City Libraries | $25.62 | $28.00 | $31.47 | 3 | 3 | 8 |
| Whitehorse Manningham RLC | $36.77 | $37.88 | $31.70 | 14 | 18 | 9 |
| Goulburn Valley RLC | $33.46 | $34.13 | $33.43 | 9 | 9 | 10 |
| Glenelg Libraries | $40.31 | $45.99 | $33.57 | 27 | 28 | 11 |
| Central Highlands Libraries | $38.53 | $34.56 | $33.76 | 19 | 10 | 12 |
| Monash PLS | $36.07 | $36.16 | $34.42 | 13 | 13 | 13 |
| Wyndham City LS | $37.42 | $37.11 | $34.44 | 16 | 15 | 14 |
| Wellington Shire Library | $39.89 | $41.48 | $34.47 | 24 | 22 | 15 |
| Goldfields LC | $34.50 | $35.16 | $35.35 | 10 | 11 | 16 |
| Corangamite RLC | $30.57 | $35.52 | $35.45 | 6 | 12 | 17 |
| Mornington Peninsula Library | $37.51 | $41.28 | $36.18 | 18 | 21 | 18 |
| Yarra Plenty RLS | $38.65 | $38.31 | $36.24 | 20 | 19 | 19 |
| Kingston I&LS | $37.11 | $36.59 | $36.46 | 15 | 14 | 20 |
| Mitchell Shire L&IS | $40.07 | $37.68 | $36.55 | 25 | 17 | 21 |
| Moreland City Libraries | $37.45 | $37.23 | $37.11 | 17 | 16 | 22 |
| Darebin Libraries | $39.01 | $38.71 | $37.50 | 22 | 20 | 23 |
| High Country LN | $35.26 | $45.04 | $39.81 | 12 | 25 | 24 |
| Wimmera RLC | $42.07 | $44.59 | $43.52 | 28 | 24 | 25 |
| Greater Dandenong Libraries | $43.85 | $46.92 | $44.24 | 29 | 30 | 26 |
| Brimbank Libraries | $38.87 | $45.33 | $45.35 | 21 | 27 | 27 |
| Geelong RLC | $39.04 | $43.70 | $46.02 | 23 | 23 | 28 |
| Mildura Rural City Council LS | $44.38 | $46.45 | $46.29 | 30 | 29 | 29 |
| Moonee Valley LS | $48.42 | $48.27 | $46.68 | 33 | 35 | 30 |
| Indigo LS | $40.28 | $45.23 | $46.75 | 26 | 26 | 31 |
| Bayside LS | $47.41 | $47.14 | $46.96 | 32 | 32 | 32 |
| Stonnington L&IS | $60.66 | $47.36 | $48.05 | 41 | 33 | 33 |
| East Gippsland Shire Library | $49.51 | $56.10 | $49.37 | 34 | 39 | 34 |
| Glen Eira LS | $49.90 | $49.33 | $49.57 | 35 | 36 | 35 |
| Campaspe LS | $53.36 | $52.64 | $52.13 | 38 | 37 | 36 |
| West Gippsland RLC | $49.93 | $46.94 | $52.19 | 36 | 31 | 37 |
| Port Phillip LS | $44.50 | $47.93 | $53.13 | 31 | 34 | 38 |
| Murrindindi LS | $55.64 | $58.14 | $54.60 | 39 | 41 | 39 |
| Hobsons Bay Libraries | $51.81 | $55.42 | $56.55 | 37 | 38 | 40 |
| City of Boroondara LS | $56.53 | $57.36 | $57.33 | 40 | 40 | 41 |
| Yarra Libraries | $63.22 | $61.69 | $58.03 | 43 | 44 | 42 |
| Maribyrnong LS | $64.34 | $60.46 | $59.32 | 44 | 43 | 43 |
| Swan Hill RLS | $62.70 | $58.83 | $65.51 | 42 | 42 | 44 |
| Gannawarra LS | $65.42 | $76.13 | $73.22 | 45 | 45 | 45 |
| Melbourne LS | $97.80 | $97.57 | $95.72 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **$40.51** | **$40.95** | **$39.90** |  |  |  |

\* Rankings from lowest to highest.

|  | **Council income as % of total income** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Melbourne LS | 92% | 92% | 93% | 1 | 1 | 1 |
| City of Boroondara LS | 86% | 88% | 88% | 5 | 2 | 2 |
| Port Phillip LS | 86% | 86% | 87% | 6 | 5 | 3 |
| Maribyrnong LS | 88% | 85% | 87% | 3 | 6 | 4 |
| Brimbank Libraries | 84% | 86% | 87% | 10 | 3 | 5 |
| Glen Eira LS | 88% | 86% | 86% | 2 | 4 | 6 |
| Yarra Libraries | 85% | 85% | 85% | 9 | 8 | 7 |
| Bayside LS | 85% | 85% | 85% | 8 | 9 | 8 |
| Hobsons Bay Libraries | 85% | 85% | 84% | 7 | 7 | 9 |
| Stonnington L&IS | 87% | 83% | 84% | 4 | 11 | 10 |
| Moonee Valley LS | 84% | 84% | 83% | 11 | 10 | 11 |
| West Gippsland RLC | 81% | 80% | 83% | 18 | 23 | 12 |
| Greater Dandenong Libraries | 82% | 82% | 82% | 14 | 14 | 13 |
| Mildura Rural City Council LS | 81% | 82% | 82% | 16 | 15 | 14 |
| Gannawarra LS | 80% | 81% | 82% | 23 | 17 | 15 |
| Kingston I&LS | 81% | 81% | 81% | 17 | 18 | 16 |
| East Gippsland Shire Library | 80% | 83% | 81% | 21 | 13 | 17 |
| Mornington Peninsula Library | 82% | 83% | 81% | 13 | 12 | 18 |
| Wyndham City LS | 82% | 81% | 80% | 15 | 16 | 19 |
| Moreland City Libraries | 81% | 80% | 80% | 19 | 19 | 20 |
| Melton L&IS | 75% | 77% | 80% | 36 | 32 | 21 |
| Darebin Libraries | 80% | 80% | 80% | 20 | 21 | 22 |
| Monash PLS | 80% | 80% | 80% | 22 | 25 | 23 |
| Indigo LS | 77% | 78% | 80% | 32 | 30 | 24 |
| Yarra Plenty RLS | 80% | 80% | 79% | 26 | 26 | 25 |
| Swan Hill RLS | 80% | 80% | 78% | 24 | 24 | 26 |
| Murrindindi LS | 78% | 79% | 78% | 29 | 27 | 27 |
| Campaspe LS | 77% | 77% | 77% | 31 | 31 | 28 |
| Wellington Shire Library | 80% | 79% | 77% | 25 | 29 | 29 |
| Latrobe City Libraries | 71% | 73% | 77% | 40 | 38 | 30 |
| Geelong RLC | 78% | 80% | 77% | 28 | 20 | 31 |
| Whitehorse Manningham RLC | 78% | 79% | 75% | 27 | 28 | 32 |
| Eastern RLC | 75% | 75% | 75% | 35 | 35 | 33 |
| Frankston LS | 77% | 76% | 75% | 33 | 33 | 34 |
| Mitchell Shire L&IS | 76% | 74% | 74% | 34 | 36 | 35 |
| Goldfields LC | 73% | 73% | 74% | 37 | 39 | 36 |
| Hume Libraries | 83% | 80% | 74% | 12 | 22 | 37 |
| Goulburn Valley RLC | 72% | 72% | 73% | 38 | 40 | 38 |
| Central Highlands Libraries | 77% | 73% | 73% | 30 | 37 | 39 |
| Corangamite RLC | 68% | 71% | 72% | 44 | 42 | 40 |
| Wodonga Library | 72% | 72% | 72% | 39 | 41 | 41 |
| Glenelg Libraries | 71% | 76% | 72% | 41 | 34 | 42 |
| Casey-Cardinia LC | 71% | 70% | 71% | 42 | 44 | 43 |
| High Country Library Network | 70% | 70% | 63% | 43 | 43 | 44 |
| Wimmera RLC | 64% | 63% | 61% | 45 | 45 | 45 |
| Towong LS | 0% | 0% | 20% | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **79%** | **79%** | **80%** |  |  |  |

**10. Library expenditure**

|  | **Total operating expenditure $000** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Yarra Plenty RLS | $12,734 | $14,635 | $15,681 | 2 | 2 | 1 |
| Geelong RLC | $12,324 | $15,522 | $13,129 | 4 | 1 | 2 |
| Melbourne LS | $12,724 | $13,302 | $12,111 | 3 | 5 | 3 |
| Whitehorse Manningham RLC | $10,125 | $13,464 | $11,824 | 5 | 4 | 4 |
| Casey-Cardinia LC | $8,997 | $9,834 | $10,311 | 6 | 7 | 5 |
| Eastern RLC | $13,179 | $14,248 | $10,297 | 1 | 3 | 6 |
| City of Boroondara LS | $8,563 | $10,138 | $9,845 | 7 | 6 | 7 |
| Brimbank Libraries | $7,650 | $8,280 | $8,618 | 9 | 8 | 8 |
| Wyndham City LS | $7,852 | $8,263 | $7,989 | 8 | 9 | 9 |
| Glen Eira LS | $6,412 | $7,143 | $7,355 | 14 | 13 | 10 |
| Greater Dandenong Libraries | $6,487 | $7,174 | $6,773 | 13 | 12 | 11 |
| Monash PLS | $6,734 | $8,232 | $6,758 | 12 | 10 | 12 |
| Central Highlands Libraries | $6,828 | $6,071 | $6,676 | 11 | 15 | 13 |
| Moreland City Libraries | $6,245 | $6,353 | $6,493 | 15 | 14 | 14 |
| Kingston I&LS | $5,732 | $5,736 | $6,206 | 20 | 19 | 15 |
| Goldfields LC | $5,763 | $7,819 | $6,120 | 19 | 11 | 16 |
| Darebin Libraries | $5,886 | $5,950 | $5,947 | 16 | 16 | 17 |
| Moonee Valley LS | $5,790 | $5,875 | $5,855 | 17 | 18 | 18 |
| Yarra Libraries | $5,272 | $5,678 | $5,714 | 22 | 20 | 19 |
| Stonnington L&IS | $5,771 | $5,248 | $5,496 | 18 | 22 | 20 |
| Hume Libraries | $5,418 | $4,776 | $5,311 | 21 | 26 | 21 |
| Hobsons Bay Libraries | $4,645 | $5,081 | $5,264 | 25 | 24 | 22 |
| Port Phillip LS | $4,814 | $4,956 | $5,142 | 24 | 25 | 23 |
| Maribyrnong LS | $4,547 | $5,156 | $4,912 | 26 | 23 | 24 |
| West Gippsland RLC | $4,924 | $5,600 | $4,801 | 23 | 21 | 25 |
| Vision Australia ILS | $3,531 | $5,341 | $4,647 |  |  |  |
| Mornington Peninsula Library | $7,639 | $5,917 | $4,623 | 10 | 17 | 26 |
| Melton L&IS | $3,560 | $3,968 | $4,555 | 29 | 29 | 27 |
| Bayside LS | $4,128 | $4,667 | $4,378 | 28 | 27 | 28 |
| Frankston LS | $4,438 | $4,466 | $4,204 | 27 | 28 | 29 |
| Goulburn Valley RLC | $3,372 | $3,827 | $3,596 | 30 | 30 | 30 |
| Corangamite RLC | $3,039 | $3,302 | $2,795 | 31 | 31 | 31 |
| High Country Library Network | $2,726 | $2,237 | $2,588 | 32 | 37 | 32 |
| Latrobe City Libraries | $2,248 | $2,584 | $2,568 | 34 | 34 | 33 |
| Mildura Rural City Council LS | $2,353 | $2,655 | $2,519 | 33 | 33 | 34 |
| Wimmera RLC | $2,233 | $2,700 | $2,286 | 35 | 32 | 35 |
| East Gippsland Shire Library | $1,929 | $2,489 | $1,982 | 36 | 35 | 36 |
| Campaspe LS | $1,808 | $2,248 | $1,862 | 37 | 36 | 37 |
| Wellington Shire Library | $1,413 | $1,720 | $1,517 | 38 | 38 | 38 |
| Swan Hill RLS | $1,186 | $1,329 | $1,255 | 40 | 41 | 39 |
| Mitchell Shire L&IS | $1,196 | $1,392 | $1,204 | 39 | 40 | 40 |
| Wodonga Library | $1,094 | $1,123 | $1,145 | 41 | 42 | 41 |
| Glenelg Libraries | $834 | $1,471 | $903 | 42 | 39 | 42 |
| Murrindindi LS | $762 | $762 | $772 | 43 | 43 | 43 |
| Gannawarra LS | $656 | $750 | $667 | 44 | 44 | 44 |
| Indigo LS | $536 | $614 | $586 | 45 | 45 | 45 |
| Towong LS | $128 | $184 | $180 | 46 | 46 | 46 |
| **Victoria** | **$236,225** | **$265,619** | **$245,461** |  |  |  |

|  | **Operating expenditure per capita\*** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Eastern RLC | $31.48 | $33.66 | $23.64 | 8 | 8 | 1 |
| Casey-Cardinia LC | $23.49 | $24.58 | $23.99 | 2 | 2 | 2 |
| Hume Libraries | $27.93 | $23.72 | $24.60 | 4 | 1 | 3 |
| Mitchell Shire L&IS | $30.56 | $34.29 | $28.13 | 7 | 9 | 4 |
| Wodonga Library | $28.36 | $28.62 | $28.22 | 5 | 3 | 5 |
| Mornington Peninsula Library | $49.28 | $37.68 | $28.34 | 38 | 17 | 6 |
| Frankston LS | $32.64 | $32.50 | $29.88 | 10 | 7 | 7 |
| Towong LS | $22.17 | $31.72 | $30.11 | 1 | 6 | 8 |
| Melton L&IS | $26.81 | $28.62 | $30.59 | 3 | 4 | 9 |
| Corangamite RLC | $35.42 | $38.33 | $31.47 | 16 | 18 | 10 |
| Goldfields LC | $32.17 | $42.85 | $32.43 | 9 | 23 | 11 |
| Central Highlands Libraries | $35.19 | $30.71 | $32.95 | 15 | 5 | 12 |
| Wyndham City LS | $37.42 | $37.11 | $33.02 | 20 | 14 | 13 |
| Goulburn Valley RLC | $33.05 | $37.34 | $34.08 | 11 | 16 | 14 |
| Monash PLS | $35.96 | $43.27 | $34.34 | 18 | 24 | 15 |
| Latrobe City Libraries | $30.56 | $34.91 | $34.42 | 6 | 10 | 16 |
| Wellington Shire Library | $33.66 | $40.70 | $34.68 | 13 | 21 | 17 |
| Indigo LS | $34.74 | $39.44 | $36.14 | 14 | 20 | 18 |
| Moreland City Libraries | $37.45 | $37.23 | $36.77 | 21 | 15 | 19 |
| Darebin Libraries | $39.01 | $38.75 | $37.50 | 23 | 19 | 20 |
| Yarra Plenty RLS | $33.14 | $36.99 | $38.20 | 12 | 13 | 21 |
| Kingston I&LS | $37.11 | $36.59 | $38.53 | 19 | 12 | 22 |
| Whitehorse Manningham RLC | $35.53 | $46.65 | $39.67 | 17 | 28 | 23 |
| High Country Library Network | $44.90 | $36.48 | $40.43 | 32 | 11 | 24 |
| Greater Dandenong Libraries | $42.47 | $46.09 | $41.26 | 26 | 27 | 25 |
| Brimbank Libraries | $38.36 | $40.81 | $41.34 | 22 | 22 | 26 |
| Bayside LS | $40.74 | $45.36 | $42.08 | 24 | 25 | 27 |
| West Gippsland RLC | $46.29 | $51.41 | $42.22 | 34 | 33 | 28 |
| Wimmera RLC | $41.84 | $53.02 | $42.57 | 25 | 34 | 29 |
| East Gippsland Shire Library | $43.85 | $55.88 | $43.13 | 30 | 38 | 30 |
| Geelong RLC | $43.67 | $53.60 | $43.54 | 28 | 36 | 31 |
| Mildura Rural City Council LS | $44.38 | $49.78 | $45.74 | 31 | 32 | 32 |
| Glenelg Libraries | $43.51 | $76.77 | $45.96 | 27 | 45 | 33 |
| Port Phillip LS | $44.93 | $45.69 | $46.58 | 33 | 26 | 34 |
| Moonee Valley LS | $48.42 | $48.27 | $46.68 | 35 | 31 | 35 |
| Stonnington L&IS | $53.46 | $47.47 | $48.16 | 40 | 29 | 36 |
| Glen Eira LS | $43.83 | $47.99 | $48.47 | 29 | 30 | 37 |
| Campaspe LS | $49.21 | $60.97 | $49.71 | 37 | 42 | 38 |
| Murrindindi LS | $55.64 | $54.90 | $54.48 | 42 | 37 | 39 |
| Maribyrnong LS | $54.45 | $60.46 | $54.76 | 41 | 41 | 40 |
| City of Boroondara LS | $48.99 | $57.36 | $54.87 | 36 | 39 | 41 |
| Hobsons Bay Libraries | $50.08 | $53.45 | $55.42 | 39 | 35 | 42 |
| Yarra Libraries | $59.14 | $62.19 | $59.29 | 44 | 43 | 43 |
| Swan Hill RLS | $58.10 | $58.83 | $60.20 | 43 | 40 | 44 |
| Gannawarra LS | $65.45 | $75.37 | $63.13 | 45 | 44 | 45 |
| Melbourne LS | $98.65 | $97.57 | $75.70 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **$39.79** | **$42.89** | **$38.09** |  |  |  |

\* Rankings from lowest to highest.

|  | **Cost per visit\* (Total income)** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Glenelg Libraries | $5.39 | $6.61 | $4.75 | 2 | 6 | 1 |
| Goldfields LC | $5.39 | $5.61 | $6.02 | 1 | 2 | 2 |
| Towong LS | $5.77 | $4.34 | $6.24 | 4 | 1 | 3 |
| Wellington Shire Library | $9.06 | $9.86 | $6.32 | 31 | 39 | 4 |
| Eastern RLC | $6.78 | $6.56 | $6.35 | 10 | 5 | 5 |
| Greater Dandenong Libraries | $5.39 | $5.98 | $6.60 | 3 | 3 | 6 |
| Indigo LS | $8.19 | $7.26 | $6.67 | 22 | 11 | 7 |
| Monash PLS | $6.61 | $6.73 | $6.73 | 8 | 7 | 8 |
| Yarra Libraries | $10.69 | $9.85 | $7.10 | 43 | 38 | 9 |
| Central Highlands Libraries | $7.92 | $7.60 | $7.11 | 19 | 16 | 10 |
| East Gippsland Shire Library | $6.71 | $7.86 | $7.18 | 9 | 19 | 11 |
| High Country LN | $6.03 | $7.81 | $7.20 | 5 | 18 | 12 |
| Geelong RLC | $6.16 | $6.47 | $7.27 | 7 | 4 | 13 |
| Whitehorse Manningham RLC | $8.10 | $8.38 | $7.31 | 21 | 24 | 14 |
| Bayside LS | $7.08 | $7.23 | $7.45 | 11 | 10 | 15 |
| Brimbank Libraries | $7.19 | $7.02 | $7.48 | 13 | 8 | 16 |
| Hume Libraries | $9.57 | $8.88 | $7.50 | 37 | 30 | 17 |
| Melton L&IS | $6.07 | $7.13 | $7.64 | 6 | 9 | 18 |
| Moonee Valley LS | $7.46 | $7.36 | $7.65 | 15 | 13 | 19 |
| Maribyrnong LS | $7.54 | $7.52 | $7.85 | 16 | 14 | 20 |
| Casey-Cardinia LC | $7.75 | $8.48 | $7.86 | 18 | 26 | 21 |
| Hobsons Bay Libraries | $9.24 | $7.96 | $7.92 | 35 | 21 | 22 |
| Wodonga Library | $7.45 | $7.73 | $7.99 | 14 | 17 | 23 |
| Mitchell Shire L&IS | $8.20 | $7.96 | $8.10 | 23 | 20 | 24 |
| Wyndham City LS | $8.96 | $7.98 | $8.55 | 29 | 22 | 25 |
| Stonnington L&IS | $10.51 | $8.19 | $8.55 | 42 | 23 | 26 |
| Port Phillip LS | $7.11 | $7.56 | $8.86 | 12 | 15 | 27 |
| Gannawarra LS | $7.65 | $8.47 | $8.88 | 17 | 25 | 28 |
| Kingston I&LS | $10.50 | $10.49 | $8.97 | 41 | 41 | 29 |
| Murrindindi LS | $8.42 | $9.74 | $9.23 | 24 | 37 | 30 |
| Yarra Plenty RLS | $9.07 | $9.03 | $9.26 | 32 | 31 | 31 |
| Mornington Peninsula Library | $8.69 | $9.64 | $9.39 | 27 | 36 | 32 |
| Darebin Libraries | $9.05 | $9.37 | $9.43 | 30 | 34 | 33 |
| City of Boroondara LS | $9.12 | $9.15 | $9.51 | 34 | 32 | 34 |
| Latrobe City Libraries | $8.79 | $7.29 | $9.52 | 28 | 12 | 35 |
| Moreland City Libraries | $8.54 | $9.15 | $9.65 | 26 | 33 | 36 |
| Corangamite RLC | $8.05 | $8.76 | $9.85 | 20 | 28 | 37 |
| Goulburn Valley RLC | $9.37 | $9.63 | $10.05 | 36 | 35 | 38 |
| Melbourne LS | $8.51 | $8.87 | $10.07 | 25 | 29 | 39 |
| West Gippsland RLC | $9.09 | $8.73 | $10.45 | 33 | 27 | 40 |
| Frankston LS | $11.06 | $11.56 | $11.23 | 44 | 43 | 41 |
| Glen Eira LS | $10.37 | $10.45 | $11.56 | 40 | 40 | 42 |
| Wimmera RLC | $9.76 | $10.52 | $11.69 | 39 | 42 | 43 |
| Campaspe LS | $9.69 | $11.69 | $12.61 | 38 | 44 | 44 |
| Mildura Rural City Council LS | $11.94 | $13.54 | $13.84 | 45 | 45 | 45 |
| Swan Hill RLS | $12.48 | $14.25 | $17.29 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **$7.98** | **$8.06** | **$8.19** |  |  |  |

\* Rankings from lowest to highest.

|  | **Cost per opening hour\* (Total income)** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Towong LS | $37 | $28 | $37 | 1 | 1 | 1 |
| Glenelg Libraries | $115 | $130 | $97 | 4 | 5 | 2 |
| Indigo LS | $72 | $96 | $104 | 2 | 2 | 3 |
| Murrindindi LS | $114 | $121 | $115 | 3 | 3 | 4 |
| East Gippsland Shire Library | $139 | $130 | $145 | 5 | 4 | 5 |
| Wellington Shire Library | $153 | $173 | $157 | 6 | 8 | 6 |
| Mitchell Shire L&IS | $162 | $173 | $176 | 8 | 7 | 7 |
| Gannawarra LS | $157 | $167 | $207 | 7 | 6 | 8 |
| Wimmera RLC | $206 | $206 | $215 | 12 | 10 | 9 |
| High Country Library Network | $184 | $236 | $218 | 9 | 15 | 10 |
| Central Highlands Libraries | $237 | $216 | $225 | 15 | 12 | 11 |
| Goulburn Valley RLC | $226 | $227 | $228 | 14 | 13 | 12 |
| Latrobe City Libraries | $211 | $209 | $234 | 13 | 11 | 13 |
| Campaspe LS | $184 | $183 | $238 | 10 | 9 | 14 |
| Corangamite RLC | $188 | $233 | $241 | 11 | 14 | 15 |
| West Gippsland RLC | $257 | $247 | $283 | 16 | 16 | 16 |
| Mildura Rural City Council LS | $271 | $285 | $294 | 17 | 19 | 17 |
| Kingston I&LS | $365 | $365 | $337 | 25 | 24 | 18 |
| Eastern RLC | $358 | $305 | $346 | 23 | 20 | 19 |
| Geelong RLC | $281 | $322 | $353 | 19 | 22 | 20 |
| Hobsons Bay Libraries | $307 | $307 | $360 | 20 | 21 | 21 |
| Hume Libraries | $508 | $443 | $366 | 34 | 29 | 22 |
| Goldfields LC | $336 | $277 | $382 | 21 | 17 | 23 |
| Maribyrnong LS | $420 | $398 | $403 | 27 | 26 | 24 |
| Monash PLS | $385 | $393 | $403 | 26 | 25 | 25 |
| Yarra Libraries | $482 | $417 | $414 | 31 | 27 | 26 |
| Swan Hill RLS | $273 | $284 | $417 | 18 | 18 | 27 |
| Moonee Valley LS | $428 | $435 | $433 | 29 | 28 | 28 |
| Bayside LS | $354 | $444 | $450 | 22 | 30 | 29 |
| Whitehorse Manningham RLC | $530 | $553 | $478 | 38 | 38 | 30 |
| Port Phillip LS | $421 | $459 | $490 | 28 | 31 | 31 |
| Moreland City Libraries | $475 | $483 | $495 | 30 | 32 | 32 |
| Darebin Libraries | $512 | $517 | $513 | 35 | 35 | 33 |
| Casey-Cardinia LC | $486 | $509 | $526 | 32 | 33 | 34 |
| Yarra Plenty RLS | $506 | $544 | $532 | 33 | 36 | 35 |
| Mornington Peninsula Library | $528 | $588 | $535 | 37 | 40 | 36 |
| Stonnington L&IS | $642 | $514 | $538 | 42 | 34 | 37 |
| Frankston LS | $362 | $350 | $539 | 24 | 23 | 38 |
| Wodonga Library | $526 | $550 | $559 | 36 | 37 | 39 |
| Wyndham City LS | $552 | $580 | $585 | 41 | 39 | 40 |
| Brimbank Libraries | $536 | $636 | $654 | 39 | 42 | 41 |
| Glen Eira LS | $695 | $669 | $686 | 44 | 43 | 42 |
| City of Boroondara LS | $690 | $686 | $697 | 43 | 44 | 43 |
| Melton L&IS | $548 | $592 | $698 | 40 | 41 | 44 |
| Melbourne LS | $720 | $759 | $874 | 45 | 45 | 45 |
| Greater Dandenong Libraries | $906 | $987 | $984 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **$378** | **$382** | **$407** |  |  |  |

\* Rankings from lowest to highest.

|  | **Cost per loan\* (Total income)** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Whitehorse Manningham RLC | $3.65 | $3.81 | $3.39 | 1 | 1 | 1 |
| Casey-Cardinia LC | $3.81 | $4.15 | $4.23 | 2 | 2 | 2 |
| Eastern RLC | $4.19 | $4.44 | $4.31 | 4 | 4 | 3 |
| Monash PLS | $4.02 | $4.33 | $4.47 | 3 | 3 | 4 |
| City of Boroondara LS | $4.26 | $4.56 | $4.47 | 7 | 6 | 5 |
| Yarra Plenty RLS | $4.60 | $4.93 | $4.89 | 10 | 7 | 6 |
| Mornington Peninsula Library | $4.60 | $5.24 | $4.90 | 11 | 12 | 7 |
| Goldfields LC | $4.21 | $4.52 | $4.95 | 5 | 5 | 8 |
| Wellington Shire Library | $6.30 | $7.01 | $5.27 | 25 | 28 | 9 |
| Wyndham City LS | $4.75 | $5.10 | $5.29 | 13 | 10 | 10 |
| Hume Libraries | $6.73 | $6.46 | $5.44 | 29 | 24 | 11 |
| Darebin Libraries | $5.37 | $5.62 | $5.74 | 18 | 16 | 12 |
| Geelong RLC | $4.23 | $5.00 | $5.74 | 6 | 8 | 13 |
| Glenelg Libraries | $7.63 | $8.66 | $5.76 | 35 | 36 | 14 |
| Frankston LS | $4.95 | $5.27 | $5.76 | 14 | 13 | 15 |
| Bayside LS | $5.30 | $5.54 | $5.87 | 17 | 15 | 16 |
| Corangamite RLC | $4.53 | $5.24 | $5.91 | 9 | 11 | 17 |
| Central Highlands Libraries | $6.13 | $5.92 | $6.13 | 23 | 20 | 18 |
| Glen Eira LS | $5.67 | $5.89 | $6.19 | 21 | 19 | 19 |
| Port Phillip LS | $4.75 | $5.49 | $6.21 | 12 | 14 | 20 |
| Moreland City Libraries | $5.20 | $5.72 | $6.22 | 16 | 17 | 21 |
| High Country Library Network | $5.14 | $5.89 | $6.25 | 15 | 18 | 22 |
| Moonee Valley LS | $6.22 | $6.45 | $6.64 | 24 | 23 | 23 |
| Kingston I&LS | $5.98 | $6.71 | $6.90 | 22 | 25 | 24 |
| Wodonga Library | $6.34 | $6.73 | $6.94 | 26 | 26 | 25 |
| Towong LS | $4.46 | $5.02 | $7.14 | 8 | 9 | 26 |
| Stonnington L&IS | $7.50 | $6.44 | $7.25 | 32 | 22 | 27 |
| Indigo LS | $6.47 | $7.33 | $7.41 | 27 | 29 | 28 |
| Campaspe LS | $8.08 | $7.71 | $7.46 | 39 | 31 | 29 |
| Goulburn Valley RLC | $7.63 | $7.74 | $7.67 | 34 | 32 | 30 |
| Yarra Libraries | $7.79 | $8.71 | $7.89 | 36 | 37 | 31 |
| Melton L&IS | $5.49 | $6.74 | $7.90 | 19 | 27 | 32 |
| Latrobe City Libraries | $5.67 | $6.40 | $8.06 | 20 | 21 | 33 |
| Maribyrnong LS | $7.35 | $7.93 | $8.36 | 31 | 33 | 34 |
| West Gippsland RLC | $6.50 | $7.45 | $8.79 | 28 | 30 | 35 |
| Swan Hill RLS | $8.02 | $8.75 | $8.82 | 37 | 38 | 36 |
| Greater Dandenong Libraries | $7.22 | $8.58 | $8.86 | 30 | 35 | 37 |
| Mildura Rural City Council LS | $7.53 | $7.95 | $9.26 | 33 | 34 | 38 |
| East Gippsland Shire Library | $8.35 | $9.65 | $9.42 | 41 | 41 | 39 |
| Hobsons Bay Libraries | $8.06 | $9.26 | $9.70 | 38 | 39 | 40 |
| Brimbank Libraries | $8.47 | $9.42 | $9.87 | 42 | 40 | 41 |
| Gannawarra LS | $8.30 | $9.96 | $10.08 | 40 | 43 | 42 |
| Murrindindi LS | $9.08 | $11.09 | $10.48 | 44 | 46 | 43 |
| Wimmera RLC | $8.80 | $9.76 | $10.49 | 43 | 42 | 44 |
| Mitchell Shire L&IS | $9.64 | $10.25 | $11.02 | 45 | 44 | 45 |
| Melbourne LS | $10.03 | $10.44 | $11.25 | 46 | 45 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **$5.37** | **$5.79** | **$6.06** |  |  |  |

\* Rankings from lowest to highest.

|  | **Collections expenditure $000** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Whitehorse Manningham RLC | $1,822 | $1,923 | $2,061 | 3 | 2 | 1 |
| Yarra Plenty RLS | $2,025 | $2,038 | $1,922 | 2 | 1 | 2 |
| Eastern RLC | $2,231 | $1,616 | $1,647 | 1 | 4 | 3 |
| Melbourne LS | $1,702 | $1,770 | $1,601 | 4 | 3 | 4 |
| City of Boroondara LS | $1,381 | $1,417 | $1,457 | 7 | 5 | 5 |
| Casey-Cardinia LC | $1,093 | $1,347 | $1,409 | 10 | 7 | 6 |
| Geelong RLC | $1,508 | $1,376 | $1,323 | 5 | 6 | 7 |
| Greater Dandenong Libraries | $1,072 | $1,317 | $1,287 | 11 | 8 | 8 |
| Monash PLS | $1,218 | $1,244 | $1,257 | 8 | 9 | 9 |
| Goldfields LC | $957 | $1,234 | $1,221 | 12 | 10 | 10 |
| Moreland City Libraries | $1,192 | $1,218 | $1,201 | 9 | 11 | 11 |
| Brimbank Libraries | $920 | $925 | $986 | 13 | 12 | 12 |
| Kingston I&LS | $869 | $898 | $908 | 15 | 14 | 13 |
| Mornington Peninsula Library | $710 | $763 | $858 | 22 | 19 | 14 |
| Moonee Valley LS | $765 | $836 | $851 | 19 | 16 | 15 |
| Central Highlands Libraries | $913 | $634 | $842 | 14 | 25 | 16 |
| Glen Eira LS | $826 | $856 | $827 | 17 | 15 | 17 |
| Port Phillip LS | $834 | $715 | $820 | 16 | 22 | 18 |
| Hume Libraries | $782 | $737 | $807 | 18 | 20 | 19 |
| Wyndham City LS | $1,487 | $720 | $797 | 6 | 21 | 20 |
| Maribyrnong LS | $600 | $627 | $796 | 26 | 26 | 21 |
| Darebin Libraries | $745 | $772 | $794 | 20 | 18 | 22 |
| Hobsons Bay Libraries | $627 | $796 | $722 | 23 | 17 | 23 |
| Yarra Libraries | $723 | $920 | $708 | 21 | 13 | 24 |
| Frankston LS | $626 | $600 | $700 | 24 | 27 | 25 |
| West Gippsland RLC | $525 | $591 | $670 | 28 | 28 | 26 |
| Bayside LS | $595 | $634 | $651 | 27 | 24 | 27 |
| Stonnington L&IS | $618 | $683 | $593 | 25 | 23 | 28 |
| Melton L&IS | $282 | $524 | $587 | 34 | 29 | 29 |
| High Country Library Network | $310 | $342 | $436 | 32 | 33 | 30 |
| Goulburn Valley RLC | $307 | $357 | $422 | 33 | 32 | 31 |
| Latrobe City Libraries | $428 | $462 | $398 | 29 | 30 | 32 |
| Corangamite RLC | $399 | $406 | $396 | 30 | 31 | 33 |
| Vision Australia ILS | $499 | $456 | $384 |  |  |  |
| Wimmera RLC | $348 | $330 | $347 | 31 | 34 | 34 |
| East Gippsland Shire Library | $278 | $299 | $333 | 35 | 35 | 35 |
| Mildura Rural City Council LS | $266 | $242 | $321 | 36 | 37 | 36 |
| Wellington Shire Library | $236 | $293 | $247 | 37 | 36 | 37 |
| Mitchell Shire L&IS | $189 | $184 | $199 | 38 | 38 | 38 |
| Swan Hill RLS | $139 | $154 | $168 | 40 | 39 | 39 |
| Wodonga Library | $177 | $127 | $166 | 39 | 41 | 40 |
| Campaspe LS | $138 | $143 | $150 | 41 | 40 | 41 |
| Glenelg Libraries | $136 | $115 | $104 | 42 | 42 | 42 |
| Murrindindi LS | $116 | $100 | $92 | 43 | 43 | 43 |
| Gannawarra LS | $92 | $89 | $83 | 44 | 44 | 44 |
| Indigo LS | $62 | $80 | $82 | 45 | 45 | 45 |
| Towong LS | $40 | $26 | $30 | 46 | 46 | 46 |
| **Victoria** | **$33,807** | **$34,393** | **$34,659** |  |  |  |

|  | **Collections expenditure per capita#** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Melbourne LS | $13.20 | $12.98 | $10.01 | 1 | 1 | 1 |
| Maribyrnong LS | $7.18 | $7.35 | $8.88 | 7 | 7 | 2 |
| City of Boroondara LS | $7.90 | $8.02 | $8.12 | 5 | 6 | 3 |
| Swan Hill RLS | $6.83 | $6.80 | $8.05 | 13 | 12 | 4 |
| Greater Dandenong Libraries | $7.02 | $8.46 | $7.84 | 11 | 4 | 5 |
| Gannawarra LS | $9.17 | $8.98 | $7.81 | 2 | 3 | 6 |
| Hobsons Bay Libraries | $6.76 | $8.37 | $7.60 | 14 | 5 | 7 |
| Port Phillip LS | $7.79 | $6.59 | $7.42 | 6 | 16 | 8 |
| Yarra Libraries | $8.11 | $10.07 | $7.35 | 4 | 2 | 9 |
| East Gippsland Shire Library | $6.31 | $6.71 | $7.25 | 19 | 14 | 10 |
| Whitehorse Manningham RLC | $6.39 | $6.66 | $6.92 | 18 | 15 | 11 |
| High Country Library Network | $5.11 | $5.58 | $6.81 | 30 | 25 | 12 |
| Moreland City Libraries | $7.15 | $7.14 | $6.80 | 8 | 9 | 13 |
| Moonee Valley LS | $6.39 | $6.87 | $6.79 | 17 | 11 | 14 |
| Murrindindi LS | $8.44 | $7.19 | $6.48 | 3 | 8 | 15 |
| Goldfields LC | $5.34 | $6.76 | $6.47 | 26 | 13 | 16 |
| Wimmera RLC | $6.52 | $6.49 | $6.46 | 15 | 18 | 17 |
| Monash PLS | $6.51 | $6.54 | $6.39 | 16 | 17 | 18 |
| Bayside LS | $5.87 | $6.17 | $6.26 | 20 | 21 | 19 |
| West Gippsland RLC | $4.93 | $5.43 | $5.90 | 33 | 26 | 20 |
| Mildura Rural City Council LS | $5.02 | $4.54 | $5.82 | 31 | 35 | 21 |
| Wellington Shire Library | $5.62 | $6.93 | $5.64 | 25 | 10 | 22 |
| Kingston I&LS | $5.62 | $5.73 | $5.64 | 24 | 24 | 23 |
| Glen Eira LS | $5.64 | $5.75 | $5.45 | 23 | 23 | 24 |
| Latrobe City Libraries | $5.82 | $6.25 | $5.34 | 21 | 19 | 25 |
| Glenelg Libraries | $7.07 | $6.01 | $5.32 | 10 | 22 | 26 |
| Mornington Peninsula Library | $4.58 | $4.86 | $5.26 | 40 | 30 | 27 |
| Stonnington L&IS | $5.73 | $6.18 | $5.19 | 22 | 20 | 28 |
| Indigo LS | $4.00 | $5.13 | $5.03 | 42 | 28 | 29 |
| Darebin Libraries | $4.94 | $5.03 | $5.01 | 32 | 29 | 30 |
| Towong LS | $6.88 | $4.54 | $4.99 | 12 | 34 | 31 |
| Frankston LS | $4.61 | $4.36 | $4.97 | 38 | 37 | 32 |
| Brimbank Libraries | $4.61 | $4.56 | $4.73 | 37 | 33 | 33 |
| Yarra Plenty RLS | $5.27 | $5.15 | $4.68 | 29 | 27 | 34 |
| Mitchell Shire L&IS | $4.84 | $4.53 | $4.64 | 34 | 36 | 35 |
| Corangamite RLC | $4.65 | $4.71 | $4.45 | 36 | 32 | 36 |
| Geelong RLC | $5.34 | $4.75 | $4.39 | 27 | 31 | 37 |
| Central Highlands Libraries | $4.70 | $3.21 | $4.15 | 35 | 46 | 38 |
| Wodonga Library | $4.58 | $3.24 | $4.09 | 39 | 44 | 39 |
| Campaspe LS | $3.75 | $3.89 | $4.00 | 43 | 38 | 40 |
| Goulburn Valley RLC | $3.01 | $3.48 | $4.00 | 44 | 42 | 41 |
| Melton L&IS | $2.13 | $3.78 | $3.94 | 46 | 40 | 42 |
| Eastern RLC | $5.33 | $3.82 | $3.78 | 28 | 39 | 43 |
| Hume Libraries | $4.03 | $3.66 | $3.74 | 41 | 41 | 44 |
| Wyndham City LS | $7.08 | $3.23 | $3.29 | 9 | 45 | 45 |
| Casey-Cardinia LC | $2.85 | $3.37 | $3.28 | 45 | 43 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **$5.69** | **$5.59** | **$5.42** |  |  |  |

|  | **Collections expenditure as % of total expenditure** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Goldfields LC | 17% | 16% | 20% | 10 | 6 | 1 |
| Greater Dandenong Libraries | 17% | 18% | 19% | 11 | 2 | 2 |
| Monash PLS | 18% | 15% | 19% | 5 | 11 | 3 |
| Mornington Peninsula Library | 9% | 13% | 19% | 43 | 28 | 4 |
| Moreland City Libraries | 19% | 19% | 18% | 2 | 1 | 5 |
| Whitehorse Manningham RLC | 18% | 14% | 17% | 6 | 14 | 6 |
| High Country Library Network | 11% | 15% | 17% | 39 | 10 | 7 |
| East Gippsland Shire Library | 14% | 12% | 17% | 22 | 32 | 8 |
| Frankston LS | 14% | 13% | 17% | 23 | 20 | 9 |
| Towong LS | 31% | 14% | 17% | 1 | 13 | 10 |
| Mitchell Shire L&IS | 16% | 13% | 16% | 16 | 23 | 11 |
| Wellington Shire Library | 17% | 17% | 16% | 9 | 4 | 12 |
| Maribyrnong LS | 13% | 12% | 16% | 30 | 31 | 13 |
| Eastern RLC | 17% | 11% | 16% | 8 | 36 | 14 |
| Port Phillip LS | 17% | 14% | 16% | 7 | 12 | 15 |
| Latrobe City Libraries | 19% | 18% | 16% | 3 | 3 | 16 |
| Hume Libraries | 14% | 15% | 15% | 20 | 9 | 17 |
| Wimmera RLC | 16% | 12% | 15% | 17 | 30 | 18 |
| Bayside LS | 14% | 14% | 15% | 21 | 19 | 19 |
| City of Boroondara LS | 16% | 14% | 15% | 14 | 16 | 20 |
| Kingston I&LS | 15% | 16% | 15% | 19 | 8 | 21 |
| Moonee Valley LS | 13% | 14% | 15% | 29 | 15 | 22 |
| Wodonga Library | 16% | 11% | 14% | 13 | 37 | 23 |
| Corangamite RLC | 13% | 12% | 14% | 31 | 29 | 24 |
| West Gippsland RLC | 11% | 11% | 14% | 42 | 39 | 25 |
| Indigo LS | 12% | 13% | 14% | 38 | 26 | 26 |
| Hobsons Bay Libraries | 13% | 16% | 14% | 26 | 7 | 27 |
| Casey-Cardinia LC | 12% | 14% | 14% | 35 | 18 | 28 |
| Swan Hill RLS | 12% | 12% | 13% | 37 | 35 | 29 |
| Darebin Libraries | 13% | 13% | 13% | 33 | 27 | 30 |
| Melbourne LS | 13% | 13% | 13% | 27 | 21 | 31 |
| Melton L&IS | 8% | 13% | 13% | 45 | 22 | 32 |
| Mildura Rural City Council LS | 11% | 9% | 13% | 40 | 42 | 33 |
| Central Highlands Libraries | 13% | 10% | 13% | 28 | 40 | 34 |
| Yarra Libraries | 14% | 16% | 12% | 25 | 5 | 35 |
| Gannawarra LS | 14% | 12% | 12% | 24 | 34 | 36 |
| Yarra Plenty RLS | 16% | 14% | 12% | 15 | 17 | 37 |
| Murrindindi LS | 15% | 13% | 12% | 18 | 24 | 38 |
| Goulburn Valley RLC | 9% | 9% | 12% | 44 | 41 | 39 |
| Glenelg Libraries | 16% | 8% | 12% | 12 | 45 | 40 |
| Brimbank Libraries | 12% | 11% | 11% | 36 | 38 | 41 |
| Glen Eira LS | 13% | 12% | 11% | 32 | 33 | 42 |
| Stonnington L&IS | 11% | 13% | 11% | 41 | 25 | 43 |
| Geelong RLC | 12% | 9% | 10% | 34 | 43 | 44 |
| Wyndham City LS | 19% | 9% | 10% | 4 | 44 | 45 |
| Campaspe LS | 8% | 6% | 8% | 46 | 46 | 46 |
| Vision Australia ILS | 14% | 9% | 8% |  |  |  |
| **Victoria** | **14%** | **13%** | **14%** |  |  |  |

|  | **Staff expenditure $000** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Yarra Plenty RLS | $8,984 | $8,822 | $9,286 | 1 | 2 | 1 |
| Geelong RLC | $8,422 | $9,192 | $9,234 | 2 | 1 | 2 |
| Melbourne LS | $7,805 | $8,388 | $8,511 | 4 | 3 | 3 |
| Eastern RLC | $8,354 | $8,080 | $7,997 | 3 | 4 | 4 |
| Casey-Cardinia LC | $6,434 | $6,788 | $7,613 | 7 | 7 | 5 |
| City of Boroondara LS | $6,533 | $7,108 | $7,399 | 6 | 5 | 6 |
| Whitehorse Manningham RLC | $6,644 | $6,996 | $7,211 | 5 | 6 | 7 |
| Brimbank Libraries | $6,136 | $6,702 | $6,994 | 8 | 8 | 8 |
| Wyndham City LS | $5,119 | $6,024 | $6,172 | 9 | 9 | 9 |
| Greater Dandenong Libraries | $4,808 | $4,923 | $5,068 | 11 | 10 | 10 |
| Monash PLS | $4,689 | $4,887 | $4,813 | 12 | 11 | 11 |
| Moreland City Libraries | $4,574 | $4,689 | $4,733 | 13 | 12 | 12 |
| Kingston I&LS | $4,103 | $4,122 | $4,525 | 16 | 15 | 13 |
| Darebin Libraries | $4,307 | $4,319 | $4,327 | 14 | 13 | 14 |
| Yarra Libraries | $3,905 | $4,098 | $4,315 | 18 | 16 | 15 |
| Goldfields LC | $3,899 | $4,266 | $4,308 | 19 | 14 | 16 |
| Central Highlands Libraries | $4,191 | $3,897 | $4,172 | 15 | 18 | 17 |
| Hobsons Bay Libraries | $3,447 | $3,700 | $4,029 | 23 | 20 | 18 |
| Moonee Valley LS | $3,778 | $3,875 | $3,996 | 20 | 19 | 19 |
| Port Phillip LS | $3,749 | $3,950 | $3,953 | 21 | 17 | 20 |
| Hume Libraries | $3,945 | $3,416 | $3,865 | 17 | 22 | 21 |
| West Gippsland RLC | $3,645 | $3,665 | $3,618 | 22 | 21 | 22 |
| Glen Eira LS | $3,442 | $3,374 | $3,511 | 24 | 24 | 23 |
| Stonnington L&IS | $3,353 | $3,362 | $3,417 | 25 | 25 | 24 |
| Mornington Peninsula Library | $4,996 | $3,377 | $3,351 | 10 | 23 | 25 |
| Maribyrnong LS | $3,122 | $3,182 | $3,327 | 26 | 26 | 26 |
| Bayside LS | $2,886 | $2,922 | $3,060 | 28 | 28 | 27 |
| Frankston LS | $3,006 | $3,008 | $2,969 | 27 | 27 | 28 |
| Melton L&IS | $2,442 | $2,416 | $2,767 | 29 | 29 | 29 |
| Goulburn Valley RLC | $2,193 | $2,193 | $2,369 | 30 | 30 | 30 |
| Corangamite RLC | $1,965 | $1,987 | $2,220 | 31 | 31 | 31 |
| Mildura Rural City Council LS | $1,829 | $1,927 | $1,934 | 33 | 32 | 32 |
| Latrobe City Libraries | $1,205 | $1,407 | $1,692 | 36 | 33 | 33 |
| Vision Australia ILS | $1,521 | $1,620 | $1,437 |  |  |  |
| East Gippsland Shire Library | $1,406 | $1,353 | $1,420 | 34 | 34 | 34 |
| Wimmera RLC | $1,322 | $1,307 | $1,362 | 35 | 35 | 35 |
| High Country Library Network | $1,926 | $1,145 | $1,345 | 32 | 36 | 36 |
| Wellington Shire Library | $1,015 | $1,028 | $1,083 | 37 | 37 | 37 |
| Campaspe LS | $928 | $1,025 | $976 | 38 | 38 | 38 |
| Mitchell Shire L&IS | $818 | $754 | $750 | 39 | 39 | 39 |
| Swan Hill RLS | $689 | $696 | $729 | 40 | 40 | 40 |
| Wodonga Library | $567 | $647 | $626 | 41 | 41 | 41 |
| Glenelg Libraries | $485 | $538 | $564 | 42 | 42 | 42 |
| Murrindindi LS | $481 | $504 | $498 | 43 | 43 | 43 |
| Indigo LS | $411 | $455 | $471 | 45 | 44 | 44 |
| Gannawarra LS | $422 | $422 | $424 | 44 | 45 | 45 |
| Towong LS | $38 | $83 | $90 | 46 | 46 | 46 |
| **Victoria** | **$159,937** | **$162,636** | **$167,094** |  |  |  |

|  | **Staff expenditure per capita#** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Melbourne LS | $60.52 | $61.52 | $53.20 | 1 | 1 | 1 |
| Yarra Libraries | $43.80 | $44.88 | $44.77 | 2 | 2 | 2 |
| Hobsons Bay Libraries | $37.15 | $38.93 | $42.41 | 6 | 5 | 3 |
| City of Boroondara LS | $37.38 | $40.22 | $41.23 | 5 | 4 | 4 |
| Gannawarra LS | $42.13 | $42.46 | $40.19 | 3 | 3 | 5 |
| Maribyrnong LS | $37.38 | $37.31 | $37.09 | 4 | 6 | 6 |
| Port Phillip LS | $35.00 | $36.42 | $35.81 | 8 | 7 | 7 |
| Murrindindi LS | $35.10 | $36.29 | $35.17 | 7 | 8 | 8 |
| Mildura Rural City Council LS | $34.50 | $36.14 | $35.12 | 9 | 9 | 9 |
| Swan Hill RLS | $33.78 | $30.78 | $34.96 | 11 | 15 | 10 |
| Brimbank Libraries | $30.77 | $33.04 | $33.55 | 18 | 11 | 11 |
| Moonee Valley LS | $31.59 | $31.84 | $31.86 | 15 | 12 | 12 |
| West Gippsland RLC | $34.26 | $33.64 | $31.81 | 10 | 10 | 13 |
| East Gippsland Shire Library | $31.95 | $30.38 | $30.90 | 13 | 17 | 14 |
| Greater Dandenong Libraries | $31.48 | $31.63 | $30.88 | 16 | 14 | 15 |
| Geelong RLC | $29.84 | $31.74 | $30.62 | 19 | 13 | 16 |
| Stonnington L&IS | $31.06 | $30.41 | $29.93 | 17 | 16 | 17 |
| Bayside LS | $28.48 | $28.40 | $29.42 | 21 | 19 | 18 |
| Indigo LS | $26.61 | $29.21 | $29.06 | 23 | 18 | 19 |
| Glenelg Libraries | $25.32 | $28.07 | $28.74 | 25 | 21 | 20 |
| Kingston I&LS | $26.56 | $26.30 | $28.09 | 24 | 25 | 21 |
| Darebin Libraries | $28.54 | $28.12 | $27.29 | 20 | 20 | 22 |
| Moreland City Libraries | $27.43 | $27.48 | $26.80 | 22 | 23 | 23 |
| Campaspe LS | $25.26 | $27.80 | $26.06 | 26 | 22 | 24 |
| Wyndham City LS | $24.39 | $27.05 | $25.51 | 29 | 24 | 25 |
| Wimmera RLC | $24.77 | $25.67 | $25.37 | 28 | 27 | 26 |
| Corangamite RLC | $22.90 | $23.07 | $25.00 | 34 | 31 | 27 |
| Wellington Shire Library | $24.19 | $24.33 | $24.75 | 30 | 28 | 28 |
| Monash PLS | $25.04 | $25.69 | $24.46 | 27 | 26 | 29 |
| Whitehorse Manningham RLC | $23.31 | $24.24 | $24.19 | 33 | 29 | 30 |
| Glen Eira LS | $23.52 | $22.67 | $23.14 | 31 | 32 | 31 |
| Goldfields LC | $21.76 | $23.38 | $22.82 | 36 | 30 | 32 |
| Latrobe City Libraries | $16.38 | $19.01 | $22.68 | 44 | 39 | 33 |
| Yarra Plenty RLS | $23.38 | $22.30 | $22.62 | 32 | 33 | 34 |
| Goulburn Valley RLC | $21.50 | $21.40 | $22.45 | 38 | 36 | 35 |
| Frankston LS | $22.11 | $21.89 | $21.10 | 35 | 34 | 36 |
| High Country Library Network | $31.72 | $18.67 | $21.00 | 14 | 40 | 37 |
| Central Highlands Libraries | $21.60 | $19.71 | $20.59 | 37 | 37 | 38 |
| Mornington Peninsula Library | $32.23 | $21.50 | $20.54 | 12 | 35 | 39 |
| Melton L&IS | $18.39 | $17.42 | $18.58 | 42 | 42 | 40 |
| Eastern RLC | $19.95 | $19.09 | $18.36 | 41 | 38 | 41 |
| Hume Libraries | $20.33 | $16.97 | $17.90 | 40 | 43 | 42 |
| Casey-Cardinia LC | $16.79 | $16.97 | $17.71 | 43 | 44 | 43 |
| Mitchell Shire L&IS | $20.90 | $18.57 | $17.52 | 39 | 41 | 44 |
| Wodonga Library | $14.69 | $16.47 | $15.44 | 45 | 45 | 45 |
| Towong LS | $6.66 | $14.24 | $15.11 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **$26.94** | **$26.80** | **$26.43** |  |  |  |

|  | **Staff expenditure as % of total expenditure** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Brimbank Libraries | 80% | 81% | 81% | 1 | 1 | 1 |
| Indigo LS | 77% | 74% | 80% | 4 | 3 | 2 |
| Corangamite RLC | 65% | 60% | 79% | 32 | 26 | 3 |
| Eastern RLC | 63% | 57% | 78% | 34 | 33 | 4 |
| Wyndham City LS | 65% | 73% | 77% | 30 | 5 | 5 |
| Port Phillip LS | 78% | 80% | 77% | 2 | 2 | 6 |
| Mildura Rural City Council LS | 78% | 73% | 77% | 3 | 7 | 7 |
| Hobsons Bay Libraries | 74% | 73% | 77% | 6 | 6 | 8 |
| Yarra Libraries | 74% | 72% | 76% | 8 | 9 | 9 |
| West Gippsland RLC | 74% | 65% | 75% | 9 | 18 | 10 |
| City of Boroondara LS | 76% | 70% | 75% | 5 | 12 | 11 |
| Greater Dandenong Libraries | 74% | 69% | 75% | 7 | 14 | 12 |
| Casey-Cardinia LC | 72% | 69% | 74% | 16 | 13 | 13 |
| Kingston I&LS | 72% | 72% | 73% | 15 | 10 | 14 |
| Moreland City Libraries | 73% | 74% | 73% | 10 | 4 | 15 |
| Hume Libraries | 73% | 72% | 73% | 13 | 11 | 16 |
| Darebin Libraries | 73% | 73% | 73% | 11 | 8 | 17 |
| Mornington Peninsula Library | 65% | 57% | 72% | 28 | 32 | 18 |
| East Gippsland Shire Library | 73% | 54% | 72% | 12 | 37 | 19 |
| Wellington Shire Library | 72% | 60% | 71% | 14 | 27 | 20 |
| Monash PLS | 70% | 59% | 71% | 20 | 28 | 21 |
| Frankston LS | 68% | 67% | 71% | 25 | 15 | 22 |
| Goldfields LC | 68% | 55% | 70% | 26 | 35 | 23 |
| Geelong RLC | 68% | 59% | 70% | 24 | 29 | 24 |
| Melbourne LS | 61% | 63% | 70% | 37 | 21 | 25 |
| Bayside LS | 70% | 63% | 70% | 19 | 22 | 26 |
| Moonee Valley LS | 65% | 66% | 68% | 29 | 17 | 27 |
| Maribyrnong LS | 69% | 62% | 68% | 21 | 23 | 28 |
| Latrobe City Libraries | 54% | 54% | 66% | 43 | 36 | 29 |
| Goulburn Valley RLC | 65% | 57% | 66% | 31 | 31 | 30 |
| Murrindindi LS | 63% | 66% | 65% | 35 | 16 | 31 |
| Gannawarra LS | 64% | 56% | 64% | 33 | 34 | 32 |
| Glenelg Libraries | 58% | 37% | 63% | 39 | 46 | 33 |
| Central Highlands Libraries | 61% | 64% | 62% | 36 | 19 | 34 |
| Mitchell Shire L&IS | 68% | 54% | 62% | 23 | 38 | 35 |
| Stonnington L&IS | 58% | 64% | 62% | 41 | 20 | 36 |
| Whitehorse Manningham RLC | 66% | 52% | 61% | 27 | 40 | 37 |
| Melton L&IS | 69% | 61% | 61% | 22 | 24 | 38 |
| Wimmera RLC | 59% | 48% | 60% | 38 | 42 | 39 |
| Yarra Plenty RLS | 71% | 60% | 59% | 18 | 25 | 40 |
| Swan Hill RLS | 58% | 52% | 58% | 40 | 39 | 41 |
| Wodonga Library | 52% | 58% | 55% | 44 | 30 | 42 |
| Campaspe LS | 51% | 46% | 52% | 45 | 44 | 43 |
| High Country Library Network | 71% | 51% | 52% | 17 | 41 | 44 |
| Towong LS | 30% | 45% | 50% | 46 | 45 | 45 |
| Glen Eira LS | 54% | 47% | 48% | 42 | 43 | 46 |
| Vision Australia ILS | 43% | 30% | 31% |  |  |  |
| **Victoria** | **68%** | **62%** | **69%** |  |  |  |

**11. Staffing**

|  | **Total staff EFT** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Geelong RLC | 97 | 97 | 99 | 2 | 1 | 1 |
| Yarra Plenty RLS | 93 | 92 | 93 | 3 | 2 | 2 |
| Eastern RLC | 99 | 92 | 92 | 1 | 3 | 3 |
| City of Boroondara LS | 76 | 85 | 85 | 5 | 4 | 4 |
| Casey-Cardinia LC | 78 | 80 | 79 | 4 | 5 | 5 |
| Melbourne LS | 76 | 77 | 77 | 6 | 6 | 6 |
| Whitehorse Manningham RLC | 68 | 70 | 71 | 7 | 7 | 7 |
| Brimbank Libraries | 62 | 62 | 62 | 9 | 8 | 8 |
| Wyndham City LS | 62 | 62 | 62 | 8 | 9 | 9 |
| Monash PLS | 56 | 56 | 55 | 11 | 10 | 10 |
| Greater Dandenong Libraries | 54 | 54 | 55 | 12 | 11 | 11 |
| Central Highlands Libraries | 57 | 53 | 52 | 10 | 12 | 12 |
| Goldfields LC | 52 | 52 | 52 | 13 | 13 | 13 |
| Kingston I&LS | 48 | 48 | 51 | 15 | 15 | 14 |
| Moreland City Libraries | 50 | 50 | 50 | 14 | 14 | 15 |
| Yarra Libraries | 42 | 47 | 49 | 22 | 17 | 16 |
| Darebin Libraries | 48 | 48 | 48 | 15 | 15 | 17 |
| West Gippsland RLC | 39 | 41 | 44 | 25 | 22 | 18 |
| Moonee Valley LS | 43 | 44 | 44 | 19 | 18 | 19 |
| Port Phillip LS | 43 | 43 | 44 | 19 | 19 | 19 |
| Hobsons Bay Libraries | 42 | 42 | 43 | 21 | 20 | 21 |
| Hume Libraries | 44 | 42 | 42 | 18 | 21 | 22 |
| Glen Eira LS | 39 | 39 | 39 | 24 | 24 | 23 |
| Stonnington L&IS | 39 | 39 | 39 | 23 | 23 | 24 |
| Mornington Peninsula Library | 46 | 38 | 37 | 17 | 25 | 25 |
| Bayside LS | 36 | 36 | 36 | 26 | 26 | 26 |
| Frankston LS | 34 | 34 | 34 | 27 | 27 | 27 |
| Maribyrnong LS | 33 | 33 | 33 | 28 | 28 | 28 |
| Melton L&IS | 29 | 29 | 31 | 29 | 29 | 29 |
| Corangamite RLC | 28 | 27 | 27 | 30 | 30 | 30 |
| Goulburn Valley RLC | 25 | 27 | 26 | 31 | 31 | 31 |
| Mildura Rural City Council LS | 24 | 24 | 24 | 32 | 32 | 32 |
| Latrobe City Libraries | 17 | 17 | 19 | 34 | 33 | 33 |
| Vision Australia ILS | 24 | 24 | 18 |  |  |  |
| High Country Library Network | 20 | 15 | 18 | 33 | 35 | 34 |
| Wimmera RLC | 16 | 14 | 16 | 35 | 36 | 35 |
| Mitchell Shire L&IS | 16 | 15 | 15 | 36 | 34 | 36 |
| East Gippsland Shire Library | 14 | 14 | 15 | 37 | 38 | 37 |
| Wellington Shire Library | 14 | 14 | 14 | 38 | 37 | 38 |
| Campaspe LS | 12 | 12 | 12 | 39 | 39 | 39 |
| Swan Hill RLS | 8 | 8 | 8 | 40 | 40 | 40 |
| Wodonga Library | 8 | 8 | 8 | 41 | 41 | 40 |
| Indigo LS | 6 | 6 | 6 | 43 | 42 | 42 |
| Murrindindi LS | 5 | 5 | 5 | 44 | 43 | 43 |
| Gannawarra LS | 5 | 5 | 5 | 45 | 44 | 44 |
| Glenelg Libraries | 6 | 5 | 5 | 41 | 45 | 45 |
| Towong LS | 1 | 2 | 2 | 46 | 46 | 46 |
| **Victoria** | **1,829** | **1,826** | **1,843** |  |  |  |

|  | **Staff EFT per ‘000 population#** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Yarra Libraries | 0.47 | 0.51 | 0.51 | 3 | 3 | 1 |
| Gannawarra LS | 0.52 | 0.52 | 0.49 | 2 | 2 | 2 |
| Melbourne LS | 0.59 | 0.56 | 0.48 | 1 | 1 | 3 |
| City of Boroondara LS | 0.44 | 0.48 | 0.47 | 6 | 4 | 4 |
| Hobsons Bay Libraries | 0.45 | 0.44 | 0.45 | 4 | 6 | 5 |
| Mildura Rural City Council LS | 0.45 | 0.45 | 0.44 | 5 | 5 | 6 |
| Port Phillip LS | 0.40 | 0.40 | 0.40 | 9 | 7 | 7 |
| Swan Hill RLS | 0.41 | 0.37 | 0.40 | 8 | 12 | 8 |
| West Gippsland RLC | 0.36 | 0.37 | 0.39 | 12 | 11 | 9 |
| Murrindindi LS | 0.39 | 0.39 | 0.38 | 11 | 8 | 10 |
| Maribyrnong LS | 0.40 | 0.39 | 0.37 | 10 | 9 | 11 |
| Mitchell Shire L&IS | 0.42 | 0.38 | 0.36 | 7 | 10 | 12 |
| Moonee Valley LS | 0.36 | 0.36 | 0.35 | 14 | 13 | 13 |
| Bayside LS | 0.36 | 0.35 | 0.35 | 16 | 16 | 14 |
| Stonnington L&IS | 0.36 | 0.35 | 0.34 | 13 | 15 | 15 |
| Indigo LS | 0.36 | 0.35 | 0.34 | 15 | 14 | 16 |
| Greater Dandenong Libraries | 0.35 | 0.34 | 0.34 | 17 | 18 | 17 |
| Towong LS | 0.10 | 0.35 | 0.33 | 46 | 17 | 18 |
| Geelong RLC | 0.34 | 0.34 | 0.33 | 18 | 20 | 19 |
| Wellington Shire Library | 0.33 | 0.34 | 0.33 | 20 | 19 | 20 |
| East Gippsland Shire Library | 0.32 | 0.31 | 0.32 | 23 | 21 | 21 |
| Kingston I&LS | 0.31 | 0.31 | 0.32 | 26 | 25 | 22 |
| Campaspe LS | 0.31 | 0.31 | 0.31 | 25 | 24 | 23 |
| Wimmera RLC | 0.31 | 0.28 | 0.30 | 27 | 30 | 24 |
| Corangamite RLC | 0.32 | 0.31 | 0.30 | 21 | 22 | 25 |
| Darebin Libraries | 0.32 | 0.31 | 0.30 | 22 | 23 | 26 |
| Brimbank Libraries | 0.30 | 0.31 | 0.30 | 28 | 26 | 27 |
| High Country Library Network | 0.33 | 0.24 | 0.28 | 19 | 37 | 28 |
| Moreland City Libraries | 0.30 | 0.29 | 0.28 | 30 | 28 | 29 |
| Monash PLS | 0.30 | 0.30 | 0.28 | 29 | 27 | 30 |
| Goldfields LC | 0.29 | 0.28 | 0.28 | 34 | 29 | 31 |
| Latrobe City Libraries | 0.23 | 0.23 | 0.26 | 41 | 41 | 32 |
| Central Highlands Libraries | 0.29 | 0.27 | 0.26 | 32 | 32 | 33 |
| Glen Eira LS | 0.26 | 0.26 | 0.26 | 35 | 35 | 34 |
| Wyndham City LS | 0.30 | 0.28 | 0.26 | 31 | 31 | 35 |
| Glenelg Libraries | 0.31 | 0.26 | 0.25 | 24 | 33 | 36 |
| Goulburn Valley RLC | 0.25 | 0.26 | 0.24 | 37 | 34 | 37 |
| Frankston LS | 0.25 | 0.25 | 0.24 | 36 | 36 | 38 |
| Whitehorse Manningham RLC | 0.24 | 0.24 | 0.24 | 39 | 38 | 39 |
| Mornington Peninsula Library | 0.29 | 0.24 | 0.23 | 33 | 39 | 40 |
| Yarra Plenty RLS | 0.24 | 0.23 | 0.23 | 38 | 40 | 41 |
| Eastern RLC | 0.24 | 0.22 | 0.21 | 40 | 42 | 42 |
| Melton L&IS | 0.22 | 0.21 | 0.21 | 43 | 44 | 43 |
| Wodonga Library | 0.22 | 0.21 | 0.20 | 44 | 43 | 44 |
| Hume Libraries | 0.22 | 0.21 | 0.20 | 42 | 45 | 45 |
| Casey-Cardinia LC | 0.20 | 0.20 | 0.18 | 45 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **0.31** | **0.30** | **0.29** |  |  |  |

**12. Customer satisfaction**

|  | **Customer satisfaction\*** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2015-16** | **2016-17** | **2017-18** | **2015-16** | **2016-17** | **2017-18** |
| Port Phillip LS | 9.60 | 9.90 | 9.90 | 3 | 1 | 1 |
| Wimmera RLC | 9.80 | 9.70 | 9.90 | 1 | 3 | 1 |
| Moreland City Libraries | 9.77 | 9.72 | 9.80 | 2 | 2 | 3 |
| Frankston LS | 9.50 | 9.30 | 9.54 | 5 | 7 | 4 |
| Geelong RLC | 9.46 | 9.50 | 9.50 | 8 | 4 | 5 |
| Mildura Rural City Council LS | 9.50 | 9.50 | 9.30 | 5 | 4 | 6 |
| Darebin Libraries | 8.90 | 9.16 | 9.20 | 12 | 8 | 7 |
| Greater Dandenong Libraries | 9.08 | 9.09 | 9.10 | 10 | 9 | 8 |
| Yarra Plenty RLS | 8.65 | 9.02 | 9.00 | 18 | 10 | 9 |
| Goulburn Valley RLC | 8.93 | 8.93 | 8.90 | 11 | 11 | 10 |
| Corangamite RLC | 8.76 | 8.76 | 8.80 | 15 | 16 | 11 |
| Bayside LS | 7.40 | 8.84 | 8.78 | 31 | 12 | 12 |
| Kingston I&LS | 8.78 | 8.78 | 8.78 | 14 | 15 | 12 |
| Yarra Libraries | 8.87 | 8.51 | 8.77 | 13 | 20 | 14 |
| Central Highlands Libraries |  | 8.57 | 8.60 |  | 18 | 15 |
| Wyndham City LS | 8.32 | 8.54 | 8.53 | 25 | 19 | 16 |
| Monash PLS | 7.60 | 7.60 | 8.52 | 30 | 31 | 17 |
| Melbourne LS | 8.14 | 8.14 | 8.50 | 28 | 27 | 18 |
| Stonnington L&IS | 8.49 | 8.49 | 8.50 | 22 | 23 | 18 |
| Whitehorse Manningham RLC | 8.20 | 8.50 | 8.50 | 27 | 22 | 18 |
| Eastern RLC | 8.42 | 8.42 | 8.45 | 24 | 25 | 21 |
| Maribyrnong LS | 8.22 | 8.28 | 8.45 | 26 | 26 | 21 |
| Melton L&IS | 8.70 | 8.83 | 8.40 | 17 | 13 | 23 |
| West Gippsland RLC | 8.43 | 8.43 | 8.40 | 23 | 24 | 23 |
| Moonee Valley LS | 9.60 | 7.70 | 8.20 | 3 | 30 | 25 |
| City of Boroondara LS | 8.51 | 8.51 | 7.90 | 21 | 20 | 26 |
| Wellington Shire Library | 7.40 | 7.40 | 7.90 | 31 | 35 | 26 |
| High Country Library Network |  | 7.87 | 7.80 |  | 28 | 28 |
| Gannawarra LS | 7.60 | 7.60 | 7.70 | 29 | 31 | 29 |
| Mornington Peninsula Library | 7.10 | 7.50 | 7.70 | 34 | 34 | 29 |
| Wodonga Library | 8.60 | 7.80 | 7.70 | 19 | 29 | 29 |
| East Gippsland Shire Library | 7.40 | 7.40 | 7.40 | 31 | 35 | 32 |
| Glen Eira LS |  | 7.60 | 7.40 |  | 31 | 32 |
| Hobsons Bay Libraries | 8.75 | 8.80 | 7.20 | 16 | 14 | 34 |
| Latrobe City Libraries | 9.20 | 9.50 | 7.10 | 9 | 4 | 35 |
| Mitchell Shire L&IS |  | 5.00 | 7.00 |  | 38 | 36 |
| Towong LS | 6.80 | 6.80 | 6.80 | 35 | 37 | 37 |
| Casey-Cardinia LC | 8.59 | 8.59 |  | 20 | 17 |  |
| Goldfields LC | 9.50 |  |  | 5 |  |  |
| Brimbank Libraries |  |  |  |  |  |  |
| Campaspe LS |  |  |  |  |  |  |
| Glenelg Libraries |  |  |  |  |  |  |
| Hume Libraries |  |  |  |  |  |  |
| Indigo LS |  |  |  |  |  |  |
| Murrindindi LS |  |  |  |  |  |  |
| Swan Hill RLS |  |  |  |  |  |  |
| Vision Australia ILS |  |  |  |  |  |  |
| **Victoria** | **8.59** | **8.44** | **8.43** |  |  |  |