Libraries Working Together
Enhanced services through a Consortium environment

One Card - Many Libraries
What is Swift?

- Established 2006
- Single LMS (SirsiDynix Symphony) – separate instances for Vic and NSW
- 27 Library Services across Victoria and NSW
- Vic – 700,000 titles; 2.5 million items; 630,000 members
Who is Swift?
Core Principles

- All Libraries are Equal no matter the size
- Equitable access to collections
- One Card principle – members can use their card at any Swift library
- Adhere to agreed Swift standards and protocols developed by the Members
- Local Policies/Procedures should never adversely impact other Swift libraries
Governance of Swift

Contracts
- SirsiDynix/MAV/Libraries

People
- Organisational structure
The Contracts

Acting for and on behalf of Participating libraries

SirsiDynix

System & Services Agreement

MAV

Back to Back Agreement

Participating Libraries
The People

MAV

Participating Libraries

Management Committee

Business Manager

System Administrator

User Group

Subject Matter Specialists

PLVN (Non Voting)

SirsiDynix

Subject Matter Specialists
Consortium Benefits

Financial
- 10%+ reduction in LMS costs
- Other non-LMS contracts and savings

Standardisation
- Cataloguing standards
- RFID
- Reporting

Support
- Enhanced centralised support
- Platinum Premium membership
- Large network of staff to liaise with

Partnerships
- Greater input into product development
- APAC Consortia
- Proscribe/ChiliFresh/DirectComms/etc...

Service
- Enhanced access to collections
- One Card service
Service Benefits

Expanded Collections
- Average collection 100,000 items
- Consortium collection 2.5 million

One Card service
- No need for multiple cards
- Convenience while travelling

Simplicity of ILL
- Requests no different to branch transfers

Reduced costs means more funds to expend on services

Partnerships result in better products for patrons
Swift v LibraryLink

- Swift ILLs 1335% more than LLV
Myth One:

“My Library will lose independence in a Consortium”

All Libraries are Equal

• Equal say in decision making that affect all member libraries

Local Policies

• Circulation rules
• User profiles/classes
• Collection development and arrangement
• Custom branding and identity
Myth Two:

“All our new items will disappear to other libraries!”

- 27% of items added in the last 6 months are currently on loan,
  *but...*
- Only 3% of new items are on ILL

Library Group
Priority

Library Group
Permission

New Items & Swift ILLs

- 3% of New Items
- 97% Total New Items

ILL of New Items
Myth Three:

“One Card means membership will drop”

- Only 6% of member records identified as duplicates
- Membership has grown by 3%
- Online membership for e-resources
Myth Four:

“Swift ILL costs are prohibitive”

- Average cost per item – less than 20 cents
- Minimal handling costs as the records are already on the LMS
- Purchasing items requested would be far more expensive
- Greatly offset by other savings such as LMS costs
Conclusion

Consortia are the “new wave” of library service structure

Break down barriers and facilitate cooperation

Enable savings

Build partnerships and contribute to development – strength in numbers

Service benefits for patrons are huge