Consultant’s listing form for PLVN Website – October 2016

Name:

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How do you wish to be listed? (choose one)

Your Name:

OR

Your organisation / company

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Profile (limit 120 words)

Quest Consulting, established in 1999, has successfully completed more than 200 projects, mostly for local governments. We are passionate about the importance of libraries as highly valued resources that support life-long learning and foster participation in artistic and cultural expression.

We’ve worked on library strategies, planning for library facilities, needs analyses and team building workshops for library staff. We’ve also worked on many arts, culture and events projects. We often work in partnership with architects and economists to deliver comprehensive inputs for major projects.

Client feedback:

*“I love it! So easy to read. I can’t see anything in the report that I would want to change.”*

*“Your work is always spot on, comprehensive with recommendations that can actually be implemented.”*

Areas of expertise (limit 120 words)

Vicki Davidson and the Quest team have extensive experience in:

• Social and Community Planning – including library and cultural planning

• Strategic Planning

• Service Reviews

• Reviews of Structure

• Community and Stakeholders Consultation

• Satisfaction Surveys

• Financial Analysis

We’re expert at meaningful consultation – we can conduct satisfaction surveys and facilitate workshops, listening posts, world cafes and focus groups. We are also expert at data analytics and have conducted numerous benchmarking exercises for our clients.

We know and understand local government, having worked on projects with councillors, CEOs, senior management and all staffing levels. Our expertise and commitment ensure we always meet client expectations.