

**PLVN Library Statistics**

**Comparative Performance Report**

**2014-15 to 2016-17**

**Based on data provided by Victoria’s public libraries through the PLVN Annual Statistical Survey**

**I & J Management Services**

**September 2017**

**PLVN Library Statistics Comparative Performance Report, 2014-15 to 2016-17**

Each year Victoria’s 47 public libraries (including Vision Australia ILS) compile annual statistics on library inputs, usage, throughputs and outputs. Data from the annual survey is published through the PLVN website <https://www.publiclibrariesvictoria.net.au/resources>.

Since 2013-14 the overall performance of Victoria’s public libraries has been documented through an annual report that presents data against the following 10 indicators, which represent a mix of input-output and performance information.

|  |  |
| --- | --- |
| *Appropriateness* | 1. Active library members 2. Attendance at library programs per capita |
| *Quality* | 1. Turnover rate – physical items 2. Turnover rate – digital items 3. Physical quality of library collection |
| *Cost* | 1. Cost of library service per capita 2. Cost of library service per visit 3. Staff EFT per capita |
| *Service* | 1. Number of public access devices per capita 2. Customer satisfaction rating. |

The data captured through the annual survey allows for development of a broader view of public library performance over time by looking at a larger set of more than 50 indicators, including a mix of volume-based measures and per capita, usage, efficiency and financial ratios. This comparative performance report documents data and library service rankings from the 2014-15, 2015-16 and 2016-17 annual statistical surveys against the following indicators (which include the 10 measures reported in PLVN’s annual Summary Report – shaded grey).

| **Indicator group** | **Library indicator** |
| --- | --- |
| 1. Service setting | * Population |
|  | * Area serviced (sq. km) |
|  | * Static branches and mobiles |
| 2. Opening hours | * Total opening hours per week |
|  | * Average opening hours per branch |
| 3. Library membership | * Active members |
|  | * Active members as % of population |
| 4. Library visits | * Library visits |
|  | * Library visits per capita |
|  | * Library visits per active member |
|  | * Library visits per $000 expenditure |
|  | * Library visits per staff EFT |
|  | * Library visits per opening hour per week |
| 5. Collections | * Total number of physical items |
|  | * % of physical items purchased in last 5 years |
|  | * Turnover rate – physical items |
|  | * Total number of ebooks |
|  | * Total number of ebook downloads |
|  | * Turnover rate – digital items |
| 6. Loans | * Loans of physical items |
|  | * Loans (physical items) per capita |
|  | * Loans (physical items) per active member |
|  | * Loans (physical items) per $000 expenditure |
|  | * Loans (physical items) per staff EFT |
| 7. Library programs | * Number of program attendees |
|  | * Program attendees per ‘000 population |
| 8. Computers and wifi | * Public access computers |
|  | * PCs per ‘000 population |
|  | * Computer bookings (annual) |
|  | * Computer bookings per active member |
|  | * Wifi sessions (annual) |
|  | * Wifi sessions per active member |
| 9. Library income | * Operating income from Council |
|  | * Operating income from Council per capita |
|  | * Operating income from State Government per capita |
|  | * Other income per capita (incl. user charges) |
|  | * Council income as % of total income |
|  | * Cost of library service per capita (based on income)\* |
| 10. Library expenditure | * Total operating expenditure |
|  | * Operating expenditure per capita \* |
|  | * Cost per opening hour \* (LG income) |
|  | * Cost per visit \* (LG income) |
|  | * Cost per loan \* (LG income) |
|  | * Collections expenditure |
|  | * Collections expenditure per capita # |
|  | * Collections expenditure as % of total expenditure |
|  | * Staff expenditure |
|  | * Staff expenditure per capita # |
|  | * Staff expenditure as % of total expenditure |
| 11. Staffing | * Total staff EFT |
|  | * Staff EFT per ‘000 population # |
| 12. Customer satisfaction | * Customer satisfaction rating |

In the following tables all indicators are ranked from the highest value to the lowest value, except for some cost indicators where the lowest value is ranked No. 1 (marked \*).

Ranking of some other indicators is contestable. For example, very high or very low levels of staff expenditure per capita and staff EFT per capita may represent over- or under-servicing of the municipal/ regional population. In these cases an average or mid-range figure might be seen as a desirable outcome. For presentation purposes, the rankings for these indicators have the highest value ranked as No. 1 (marked #).

**1. Service setting**

| **2016-17** | **Value** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **Population** | **Area**  **sq km** | **Branches (Mobiles)** | **Popn** | **Area** | **Branch (only)** |
| Bayside LS | 102,882 | 37 | 4 | 26 | 42 | 29 |
| Brimbank Libraries | 202,863 | 123 | 5 | 7 | 32 | 18 |
| Campaspe LS | 36,872 | 4,519 | 5 | 40 | 15 | 18 |
| Casey-Cardinia LC | 400,063 | 1,691 | 7 (1) | 2 | 21 | 12 |
| Central Highlands Libraries | 197,683 | 20,157 | 15 (6) | 9 | 4 | 2 |
| City of Boroondara LS | 176,732 | 60 | 5 | 12 | 36 | 18 |
| Corangamite RLC | 86,135 | 13,448 | 11 (1) | 30 | 7 | 4 |
| Darebin Libraries | 153,563 | 54 | 4 | 17 | 37 | 29 |
| East Gippsland Shire Library | 44,542 | 20,940 | 6 (3) | 36 | 3 | 13 |
| Eastern RLC | 423,242 | 2,641 | 13 (2) | 1 | 19 | 3 |
| Frankston LS | 137,424 | 130 | 3 | 20 | 30 | 38 |
| Gannawarra LS | 9,945 | 3,735 | 3 | 45 | 17 | 38 |
| Geelong RLC | 289,606 | 5,513 | 16 (2) | 4 | 14 | 1 |
| Glen Eira LS | 148,846 | 39 | 4 | 18 | 40 | 29 |
| Glenelg Libraries | 19,167 | 6,218 | 3 (1) | 42 | 13 | 38 |
| Goldfields LC | 182,469 | 14,574 | 9 (1) | 11 | 6 | 8 |
| Goulburn Valley RLC | 102,497 | 9,772 | 10 (1) | 27 | 9 | 7 |
| Greater Dandenong Libraries | 155,650 | 130 | 2 | 16 | 30 | 43 |
| High Country LC | 61,311 | 14,630 | 6 | 33 | 5 | 13 |
| Hobsons Bay Libraries | 95,046 | 64 | 5 | 28 | 35 | 18 |
| Hume Libraries | 201,304 | 504 | 5 (1) | 8 | 27 | 18 |
| Indigo LS | 15,574 | 2,040 | 4 | 43 | 20 | 29 |
| Kingston I&LS | 156,754 | 91 | 8 | 15 | 33 | 10 |
| Latrobe City Libraries | 74,026 | 1,426 | 4 | 32 | 22 | 29 |
| Maribyrnong LS | 85,276 | 31 | 5 | 31 | 43 | 18 |
| Melbourne LS | 136,336 | 37 | 6 | 21 | 41 | 13 |
| Melton L&IS | 138,641 | 528 | 2 | 19 | 26 | 43 |
| Mildura Rural City Council LS | 53,326 | 22,083 | 4 (1) | 34 | 2 | 29 |
| Mitchell Shire L&IS | 40,595 | 2,862 | 4 | 38 | 18 | 29 |
| Monash PLS | 190,234 | 82 | 6 | 10 | 34 | 13 |
| Moonee Valley LS | 121,703 | 43 | 5 | 22 | 39 | 18 |
| Moreland City Libraries | 170,615 | 51 | 5 | 13 | 38 | 18 |
| Mornington Peninsula Library | 157,041 | 724 | 4 (1) | 14 | 24 | 29 |
| Murrindindi LS | 13,882 | 3,879 | 3 (1) | 44 | 16 | 38 |
| Port Phillip LS | 108,472 | 21 | 5 | 25 | 45 | 18 |
| Stonnington L&IS | 110,569 | 26 | 4 | 23 | 44 | 29 |
| Swan Hill RLS | 22,600 | 9,155 | 3 (1) | 41 | 10 | 38 |
| Towong LS | 5,805 | 6,675 | 2 | 46 | 12 | 43 |
| Vision Australia ILS | - | - | 1 |  |  |  |
| Wellington Shire Library | 42,266 | 10,817 | 6 | 37 | 8 | 13 |
| West Gippsland RLC | 108,937 | 8,194 | 11 (2) | 24 | 11 | 4 |
| Whitehorse Manningham RLC | 288,649 | 178 | 8 | 5 | 29 | 10 |
| Wimmera RLC | 50,929 | 37,314 | 11 (1) | 35 | 1 | 4 |
| Wodonga Library | 39,249 | 433 | 1 | 39 | 28 | 46 |
| Wyndham City LS | 222,656 | 542 | 5 | 6 | 25 | 18 |
| Yarra Libraries | 91,300 | 20 | 5 | 29 | 46 | 18 |
| Yarra Plenty RLS | 395,592 | 985 | 9 (3) | 26 | 23 | 8 |
| **Victoria** | **6,068,869** | **227,213** | **272 (29)** |  |  |  |

**2. Opening hours**

| **2016-17** | **Value** | | **Rank** | |
| --- | --- | --- | --- | --- |
| **Library Service** | **Opening hours per week** | **Opening hours per branch** | **Opening hours per week** | **Opening hours per branch** |
| Bayside LS | 210 | 53 | 31 | 17 |
| Brimbank Libraries | 278 | 56 | 16 | 11 |
| Campaspe LS | 205 | 41 | 32 | 33 |
| Casey-Cardinia LC | 380 | 54 | 7 | 14 |
| Central Highlands Libraries | 610 | 41 | 3 | 34 |
| City of Boroondara LS | 284 | 57 | 15 | 8 |
| Corangamite RLC | 253 | 23 | 21 | 45 |
| Darebin Libraries | 221 | 55 | 26 | 12 |
| East Gippsland Shire Library | 371 | 62 | 9 | 6 |
| Eastern RLC | 837 | 64 | 1 | 5 |
| Frankston LS | 246 | 82 | 24 | 1 |
| Gannawarra LS | 87 | 29 | 44 | 44 |
| Geelong RLC | 755 | 47 | 2 | 27 |
| Glen Eira LS | 211 | 53 | 30 | 16 |
| Glenelg Libraries | 130 | 43 | 40 | 29 |
| Goldfields LC | 446 | 50 | 5 | 23 |
| Goulburn Valley RLC | 297 | 30 | 14 | 43 |
| Greater Dandenong Libraries | 144 | 72 | 38 | 2 |
| High Country LC | 226 | 38 | 25 | 38 |
| Hobsons Bay Libraries | 330 | 66 | 12 | 3 |
| Hume Libraries | 262 | 52 | 18 | 18 |
| Indigo LS | 142 | 35 | 39 | 40 |
| Kingston I&LS | 302 | 38 | 13 | 37 |
| Latrobe City Libraries | 191 | 48 | 35 | 25 |
| Maribyrnong LS | 249 | 50 | 23 | 22 |
| Melbourne LS | 337 | 56 | 10 | 9 |
| Melton L&IS | 129 | 65 | 41 | 4 |
| Mildura Rural City Council LS | 167 | 42 | 37 | 32 |
| Mitchell Shire L&IS | 171 | 43 | 36 | 31 |
| Monash PLS | 337 | 56 | 10 | 9 |
| Moonee Valley LS | 260 | 52 | 19 | 19 |
| Moreland City Libraries | 253 | 51 | 21 | 21 |
| Mornington Peninsula Library | 212 | 53 | 29 | 15 |
| Murrindindi LS | 128 | 43 | 42 | 30 |
| Port Phillip LS | 218 | 44 | 27 | 28 |
| Stonnington L&IS | 196 | 49 | 33 | 24 |
| Swan Hill RLS | 90 | 30 | 43 | 42 |
| Towong LS | 78 | 39 | 46 | 36 |
| Vision Australia ILS | 87 | 87 |  |  |
| Wellington Shire Library | 195 | 32 | 34 | 41 |
| West Gippsland RLC | 398 | 36 | 6 | 39 |
| Whitehorse Manningham RLC | 380 | 48 | 7 | 26 |
| Wimmera RLC | 212 | 19 | 28 | 46 |
| Wodonga Library | 40 | 40 | 47 | 35 |
| Wyndham City LS | 274 | 55 | 17 | 13 |
| Yarra Libraries | 260 | 52 | 19 | 19 |
| Yarra Plenty RLS | 536 | 60 | 4 | 7 |
| **Victoria** | **12,619** | **46** |  |  |

**3. Library membership**

|  | **Active members** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 22,382 | 23,873 | 22,548 | 22 | 19 | 20 |
| Brimbank Libraries | 32,788 | 28,068 | 32,116 | 12 | 13 | 10 |
| Campaspe LS | 8,464 | 6,415 | 6,292 | 39 | 38 | 37 |
| Casey-Cardinia LC | 62,313 | 42,978 | 41,448 | 3 | 6 | 6 |
| Central Highlands Libraries | 33,511 | 26,634 | 25,308 | 11 | 15 | 16 |
| City of Boroondara LS | 43,620 | 39,440 | 38,637 | 7 | 7 | 7 |
| Corangamite RLC | 12,913 | 12,861 | 12,726 | 33 | 32 | 31 |
| Darebin Libraries | 24,069 | 24,171 | 23,266 | 21 | 18 | 18 |
| East Gippsland Shire Library | 9,959 | 9,987 | 9,511 | 36 | 35 | 34 |
| Eastern RLC | 69,871 | 72,864 | 53,914 | 2 | 1 | 3 |
| Frankston LS | 19,647 | 19,239 | 18,212 | 26 | 25 | 25 |
| Gannawarra LS | 2,194 | 1,949 | 1,930 | 45 | 46 | 46 |
| Geelong RLC | 48,724 | 54,356 | 55,223 | 5 | 3 | 2 |
| Glen Eira LS | 24,938 | 28,643 | 24,396 | 19 | 12 | 17 |
| Glenelg Libraries | 3,301 | 3,290 | 4,330 | 43 | 43 | 42 |
| Goldfields LC | 30,400 | 29,335 | 28,478 | 13 | 11 | 12 |
| Goulburn Valley RLC | 16,994 | 13,086 | 14,357 | 29 | 31 | 30 |
| Greater Dandenong Libraries | 52,414 | 21,180 | 20,023 | 4 | 22 | 23 |
| High Country LC | 14,946 | 13,673 | 11,201 | 32 | 30 | 33 |
| Hobsons Bay Libraries | 20,825 | 20,169 | 17,855 | 25 | 23 | 26 |
| Hume Libraries | 22,272 | 22,072 | 21,180 | 23 | 20 | 21 |
| Indigo LS | 2,023 | 2,186 | 2,664 | 46 | 45 | 45 |
| Kingston I&LS | 26,031 | 27,518 | 27,890 | 16 | 14 | 13 |
| Latrobe City Libraries | 11,820 | 11,653 | 8,581 | 34 | 34 | 35 |
| Maribyrnong LS | 15,021 | 15,345 | 14,789 | 31 | 29 | 28 |
| Melbourne LS | 41,335 | 45,630 | 46,751 | 8 | 4 | 4 |
| Melton L&IS | 25,207 | 15,520 | 14,549 | 17 | 27 | 29 |
| Mildura Rural City Council LS | 9,911 | 9,555 | 7,055 | 37 | 36 | 36 |
| Mitchell Shire L&IS | 7,352 | 4,953 | 4,789 | 40 | 40 | 40 |
| Monash PLS | 36,017 | 35,665 | 35,046 | 10 | 8 | 8 |
| Moonee Valley LS | 21,614 | 21,818 | 23,158 | 24 | 21 | 19 |
| Moreland City Libraries | 25,066 | 25,268 | 26,665 | 18 | 17 | 14 |
| Mornington Peninsula Library | 28,809 | 34,800 | 30,707 | 14 | 9 | 11 |
| Murrindindi LS | 2,915 | 2,972 | 3,026 | 44 | 44 | 43 |
| Port Phillip LS | 36,864 | 20,129 | 20,834 | 9 | 24 | 22 |
| Stonnington L&IS | 19,428 | 18,603 | 19,147 | 27 | 26 | 24 |
| Swan Hill RLS | 5,124 | 3,710 | 2,704 | 42 | 42 | 44 |
| Towong LS | 257 | 533 | 760 | 47 | 47 | 47 |
| Vision Australia ILS | 15,246 | 12,206 | 11,961 |  |  |  |
| Wellington Shire Library | 6,504 | 5,630 | 5,841 | 41 | 39 | 39 |
| West Gippsland RLC | 27,732 | 25,686 | 25,358 | 15 | 16 | 15 |
| Whitehorse Manningham RLC | 44,096 | 44,678 | 43,982 | 6 | 5 | 5 |
| Wimmera RLC | 8,767 | 7,103 | 6,191 | 38 | 37 | 38 |
| Wodonga Library | 11,275 | 4,679 | 4,612 | 35 | 41 | 41 |
| Wyndham City LS | 18,982 | 31,107 | 32,672 | 28 | 10 | 9 |
| Yarra Libraries | 24,616 | 15,501 | 16,270 | 20 | 28 | 27 |
| Yarra Plenty RLS | 70,495 | 70,067 | 73,080 | 1 | 2 | 1 |
| **Victoria** | **1,119,052** | **1,026,798** | **992,033** |  |  |  |

|  | **Active members as % of population** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 22% | 24% | 22% | 12 | 3 | 4 |
| Brimbank Libraries | 17% | 14% | 16% | 35 | 35 | 24 |
| Campaspe LS | 23% | 17% | 17% | 9 | 21 | 22 |
| Casey-Cardinia LC | 17% | 11% | 10% | 32 | 45 | 46 |
| Central Highlands Libraries | 17% | 14% | 13% | 26 | 37 | 37 |
| City of Boroondara LS | 25% | 23% | 22% | 7 | 5 | 5 |
| Corangamite RLC | 15% | 15% | 15% | 41 | 31 | 29 |
| Darebin Libraries | 16% | 16% | 15% | 36 | 27 | 28 |
| East Gippsland Shire Library | 23% | 23% | 21% | 11 | 4 | 7 |
| Eastern RLC | 17% | 17% | 13% | 33 | 22 | 38 |
| Frankston LS | 15% | 14% | 13% | 42 | 34 | 33 |
| Gannawarra LS | 22% | 19% | 19% | 14 | 11 | 9 |
| Geelong RLC | 18% | 19% | 19% | 25 | 12 | 11 |
| Glen Eira LS | 17% | 20% | 16% | 28 | 10 | 23 |
| Glenelg Libraries | 17% | 17% | 23% | 29 | 25 | 3 |
| Goldfields LC | 17% | 16% | 16% | 30 | 26 | 26 |
| Goulburn Valley RLC | 17% | 13% | 14% | 34 | 40 | 31 |
| Greater Dandenong Libraries | 35% | 14% | 13% | 2 | 36 | 36 |
| High Country LC | 25% | 23% | 18% | 8 | 6 | 16 |
| Hobsons Bay Libraries | 23% | 22% | 19% | 10 | 8 | 13 |
| Hume Libraries | 12% | 11% | 11% | 44 | 44 | 44 |
| Indigo LS | 13% | 14% | 17% | 43 | 33 | 21 |
| Kingston I&LS | 17% | 18% | 18% | 31 | 20 | 18 |
| Latrobe City Libraries | 16% | 16% | 12% | 37 | 28 | 43 |
| Maribyrnong LS | 18% | 18% | 17% | 23 | 15 | 19 |
| Melbourne LS | 34% | 35% | 34% | 3 | 1 | 1 |
| Melton L&IS | 20% | 12% | 10% | 16 | 43 | 45 |
| Mildura Rural City Council LS | 19% | 18% | 13% | 21 | 19 | 34 |
| Mitchell Shire L&IS | 19% | 13% | 12% | 18 | 41 | 41 |
| Monash PLS | 19% | 19% | 18% | 17 | 13 | 15 |
| Moonee Valley LS | 18% | 18% | 19% | 22 | 16 | 12 |
| Moreland City Libraries | 15% | 15% | 16% | 40 | 30 | 25 |
| Mornington Peninsula Library | 19% | 22% | 20% | 20 | 7 | 8 |
| Murrindindi LS | 21% | 22% | 22% | 15 | 9 | 6 |
| Port Phillip LS | 35% | 19% | 19% | 1 | 14 | 10 |
| Stonnington L&IS | 18% | 17% | 17% | 24 | 24 | 20 |
| Swan Hill RLS | 22% | 18% | 12% | 13 | 18 | 40 |
| Towong LS | 4% | 9% | 13% | 46 | 46 | 35 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | 15% | 13% | 14% | 39 | 38 | 32 |
| West Gippsland RLC | 26% | 24% | 23% | 6 | 2 | 2 |
| Whitehorse Manningham RLC | 16% | 16% | 15% | 38 | 29 | 27 |
| Wimmera RLC | 17% | 13% | 12% | 27 | 39 | 39 |
| Wodonga Library | 30% | 12% | 12% | 4 | 42 | 42 |
| Wyndham City LS | 10% | 15% | 15% | 45 | 32 | 30 |
| Yarra Libraries | 28% | 17% | 18% | 5 | 23 | 17 |
| Yarra Plenty RLS | 19% | 18% | 18% | 19 | 17 | 14 |
| **Victoria** | **19%** | **17%** | **16%** |  |  |  |

**4. Library visits**

|  | **Library visits** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 658,774 | 678,430 | 670,730 | 20 | 19 | 21 |
| Brimbank Libraries | 1,098,897 | 1,078,676 | 1,310,805 | 8 | 10 | 5 |
| Campaspe LS | 196,279 | 202,289 | 166,066 | 37 | 36 | 39 |
| Casey-Cardinia LC | 1,406,617 | 1,229,021 | 1,166,640 | 4 | 7 | 8 |
| Central Highlands Libraries | 945,083 | 944,325 | 898,616 | 12 | 12 | 13 |
| City of Boroondara LS | 1,032,406 | 1,083,492 | 1,108,137 | 9 | 9 | 10 |
| Corangamite RLC | 333,335 | 325,789 | 349,062 | 32 | 32 | 32 |
| Darebin Libraries | 639,911 | 650,687 | 634,629 | 21 | 22 | 24 |
| East Gippsland Shire Library | 319,743 | 324,565 | 318,053 | 33 | 33 | 33 |
| Eastern RLC | 1,883,536 | 1,969,577 | 2,025,908 | 1 | 1 | 1 |
| Frankston LS | 407,284 | 401,415 | 386,488 | 29 | 29 | 29 |
| Gannawarra LS | 86,521 | 85,685 | 89,363 | 43 | 44 | 44 |
| Geelong RLC | 1,667,490 | 1,789,248 | 1,956,363 | 2 | 2 | 2 |
| Glen Eira LS | 712,524 | 704,141 | 702,747 | 16 | 17 | 15 |
| Glenelg Libraries | 134,908 | 143,309 | 133,364 | 41 | 41 | 41 |
| Goldfields LC | 991,545 | 1,147,700 | 1,143,876 | 11 | 8 | 9 |
| Goulburn Valley RLC | 346,430 | 364,147 | 363,123 | 31 | 30 | 30 |
| Greater Dandenong Libraries | 1,212,611 | 1,242,738 | 1,220,836 | 6 | 6 | 7 |
| High Country LC | 355,115 | 355,352 | 353,714 | 30 | 31 | 31 |
| Hobsons Bay Libraries | 560,622 | 520,307 | 661,687 | 27 | 28 | 22 |
| Hume Libraries | 672,972 | 704,035 | 678,346 | 19 | 18 | 19 |
| Indigo LS | 37,829 | 75,858 | 96,974 | 45 | 45 | 42 |
| Kingston I&LS | 574,678 | 546,129 | 546,627 | 25 | 26 | 28 |
| Latrobe City Libraries | 214,956 | 214,403 | 284,321 | 35 | 35 | 34 |
| Maribyrnong LS | 633,966 | 712,274 | 685,986 | 22 | 16 | 18 |
| Melbourne LS | 1,142,025 | 1,482,920 | 1,499,927 | 7 | 4 | 4 |
| Melton L&IS | 569,628 | 586,251 | 556,363 | 26 | 24 | 27 |
| Mildura Rural City Council LS | 207,002 | 196,971 | 182,966 | 36 | 37 | 37 |
| Mitchell Shire L&IS | 172,441 | 191,191 | 192,240 | 39 | 38 | 36 |
| Monash PLS | 1,018,090 | 1,021,840 | 1,021,950 | 10 | 11 | 12 |
| Moonee Valley LS | 762,644 | 775,935 | 798,339 | 14 | 14 | 14 |
| Moreland City Libraries | 759,471 | 731,325 | 693,977 | 15 | 15 | 16 |
| Mornington Peninsula Library | 687,392 | 668,937 | 672,801 | 17 | 21 | 20 |
| Murrindindi LS | 84,844 | 90,467 | 82,875 | 44 | 43 | 45 |
| Port Phillip LS | 677,194 | 670,179 | 687,565 | 18 | 20 | 17 |
| Stonnington L&IS | 622,447 | 622,948 | 639,333 | 23 | 23 | 23 |
| Swan Hill RLS | 102,940 | 102,560 | 93,321 | 42 | 42 | 43 |
| Towong LS | 10,076 | 18,835 | 25,596 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | 185,020 | 184,834 | 177,798 | 38 | 39 | 38 |
| West Gippsland RLC | 579,324 | 584,037 | 585,995 | 24 | 25 | 25 |
| Whitehorse Manningham RLC | 1,305,997 | 1,294,226 | 1,304,027 | 5 | 5 | 6 |
| Wimmera RLC | 223,316 | 230,168 | 215,838 | 34 | 34 | 35 |
| Wodonga Library | 147,683 | 146,758 | 148,099 | 40 | 40 | 40 |
| Wyndham City LS | 823,223 | 875,870 | 1,035,131 | 13 | 13 | 11 |
| Yarra Libraries | 471,795 | 527,482 | 571,513 | 28 | 27 | 26 |
| Yarra Plenty RLS | 1,414,211 | 1,636,886 | 1,678,885 | 3 | 3 | 3 |
| **Victoria** | **29090795** | **30134212** | **30817000** |  |  |  |

|  | **Library visits per capita** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 6.6 | 6.7 | 6.5 | 7 | 7 | 10 |
| Brimbank Libraries | 5.6 | 5.4 | 6.5 | 16 | 21 | 11 |
| Campaspe LS | 5.3 | 5.5 | 4.5 | 21 | 18 | 28 |
| Casey-Cardinia LC | 3.8 | 3.2 | 2.9 | 38 | 44 | 45 |
| Central Highlands Libraries | 4.9 | 4.9 | 4.5 | 23 | 25 | 26 |
| City of Boroondara LS | 6.0 | 6.2 | 6.3 | 13 | 13 | 13 |
| Corangamite RLC | 3.9 | 3.8 | 4.1 | 37 | 38 | 37 |
| Darebin Libraries | 4.3 | 4.3 | 4.1 | 33 | 34 | 34 |
| East Gippsland Shire Library | 7.3 | 7.4 | 7.1 | 5 | 6 | 5 |
| Eastern RLC | 4.5 | 4.7 | 4.8 | 26 | 27 | 22 |
| Frankston LS | 3.0 | 3.0 | 2.8 | 43 | 45 | 46 |
| Gannawarra LS | 8.5 | 8.6 | 9.0 | 2 | 2 | 2 |
| Geelong RLC | 6.0 | 6.3 | 6.8 | 12 | 11 | 8 |
| Glen Eira LS | 4.9 | 4.8 | 4.7 | 22 | 26 | 24 |
| Glenelg Libraries | 7.0 | 7.5 | 7.0 | 6 | 5 | 7 |
| Goldfields LC | 5.6 | 6.4 | 6.3 | 17 | 10 | 14 |
| Goulburn Valley RLC | 3.4 | 3.6 | 3.5 | 42 | 41 | 41 |
| Greater Dandenong Libraries | 8.1 | 8.1 | 7.8 | 3 | 4 | 4 |
| High Country LC | 5.8 | 5.9 | 5.8 | 15 | 15 | 19 |
| Hobsons Bay Libraries | 6.2 | 5.6 | 7.0 | 11 | 17 | 6 |
| Hume Libraries | 3.6 | 3.6 | 3.4 | 41 | 40 | 44 |
| Indigo LS | 2.5 | 4.9 | 6.2 | 45 | 23 | 16 |
| Kingston I&LS | 3.8 | 3.5 | 3.5 | 40 | 42 | 42 |
| Latrobe City Libraries | 2.9 | 2.9 | 3.8 | 44 | 46 | 39 |
| Maribyrnong LS | 7.7 | 8.5 | 8.0 | 4 | 3 | 3 |
| Melbourne LS | 9.3 | 11.5 | 11.0 | 1 | 1 | 1 |
| Melton L&IS | 4.5 | 4.4 | 4.0 | 30 | 29 | 38 |
| Mildura Rural City Council LS | 3.9 | 3.7 | 3.4 | 35 | 39 | 43 |
| Mitchell Shire L&IS | 4.5 | 4.9 | 4.7 | 28 | 24 | 23 |
| Monash PLS | 5.5 | 5.5 | 5.4 | 18 | 20 | 21 |
| Moonee Valley LS | 6.5 | 6.5 | 6.6 | 8 | 9 | 9 |
| Moreland City Libraries | 4.6 | 4.4 | 4.1 | 24 | 31 | 36 |
| Mornington Peninsula Library | 4.5 | 4.3 | 4.3 | 29 | 32 | 30 |
| Murrindindi LS | 6.2 | 6.6 | 6.0 | 10 | 8 | 17 |
| Port Phillip LS | 6.5 | 6.3 | 6.3 | 9 | 12 | 12 |
| Stonnington L&IS | 5.9 | 5.8 | 5.8 | 14 | 16 | 18 |
| Swan Hill RLS | 4.5 | 5.0 | 4.1 | 27 | 22 | 35 |
| Towong LS | 1.7 | 3.3 | 4.4 | 46 | 43 | 29 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | 4.4 | 4.4 | 4.2 | 32 | 30 | 33 |
| West Gippsland RLC | 5.5 | 5.5 | 5.4 | 19 | 19 | 20 |
| Whitehorse Manningham RLC | 4.6 | 4.5 | 4.5 | 25 | 28 | 27 |
| Wimmera RLC | 4.4 | 4.3 | 4.2 | 31 | 33 | 32 |
| Wodonga Library | 3.9 | 3.8 | 3.8 | 36 | 37 | 40 |
| Wyndham City LS | 4.1 | 4.2 | 4.6 | 34 | 36 | 25 |
| Yarra Libraries | 5.5 | 5.9 | 6.3 | 20 | 14 | 15 |
| Yarra Plenty RLS | 3.8 | 4.3 | 4.2 | 39 | 35 | 31 |
| **Victoria** | **5.0** | **5.1** | **5.1** |  |  |  |

|  | **Library visits per active member** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 29.4 | 28.4 | 29.7 | 15 | 29 | 29 |
| Brimbank Libraries | 33.5 | 38.4 | 40.8 | 8 | 7 | 4 |
| Campaspe LS | 23.2 | 31.5 | 26.4 | 31 | 22 | 38 |
| Casey-Cardinia LC | 22.6 | 28.6 | 28.1 | 34 | 28 | 34 |
| Central Highlands Libraries | 28.2 | 35.5 | 35.5 | 20 | 10 | 11 |
| City of Boroondara LS | 23.7 | 27.5 | 28.7 | 29 | 33 | 33 |
| Corangamite RLC | 25.8 | 25.3 | 27.4 | 25 | 38 | 35 |
| Darebin Libraries | 26.6 | 26.9 | 27.3 | 24 | 35 | 37 |
| East Gippsland Shire Library | 32.1 | 32.5 | 33.4 | 10 | 19 | 18 |
| Eastern RLC | 27.0 | 27.0 | 37.6 | 22 | 34 | 8 |
| Frankston LS | 20.7 | 20.9 | 21.2 | 38 | 42 | 45 |
| Gannawarra LS | 39.4 | 44.0 | 46.3 | 4 | 3 | 3 |
| Geelong RLC | 34.2 | 32.9 | 35.4 | 7 | 16 | 12 |
| Glen Eira LS | 28.6 | 24.6 | 28.8 | 17 | 39 | 32 |
| Glenelg Libraries | 40.9 | 43.6 | 30.8 | 3 | 4 | 27 |
| Goldfields LC | 32.6 | 39.1 | 40.2 | 9 | 5 | 5 |
| Goulburn Valley RLC | 20.4 | 27.8 | 25.3 | 39 | 31 | 41 |
| Greater Dandenong Libraries | 23.1 | 58.7 | 61.0 | 32 | 1 | 1 |
| High Country LC | 23.8 | 26.0 | 31.6 | 28 | 36 | 26 |
| Hobsons Bay Libraries | 26.9 | 25.8 | 37.1 | 23 | 37 | 9 |
| Hume Libraries | 30.2 | 31.9 | 32.0 | 13 | 21 | 24 |
| Indigo LS | 18.7 | 34.7 | 36.4 | 43 | 12 | 10 |
| Kingston I&LS | 22.1 | 19.8 | 19.6 | 35 | 44 | 46 |
| Latrobe City Libraries | 18.2 | 18.4 | 33.1 | 45 | 46 | 20 |
| Maribyrnong LS | 42.2 | 46.4 | 46.4 | 2 | 2 | 2 |
| Melbourne LS | 27.6 | 32.5 | 32.1 | 21 | 18 | 23 |
| Melton L&IS | 22.6 | 37.8 | 38.2 | 33 | 8 | 7 |
| Mildura Rural City Council LS | 20.9 | 20.6 | 25.9 | 37 | 43 | 40 |
| Mitchell Shire L&IS | 23.5 | 38.6 | 40.1 | 30 | 6 | 6 |
| Monash PLS | 28.3 | 28.7 | 29.2 | 19 | 27 | 31 |
| Moonee Valley LS | 35.3 | 35.6 | 34.5 | 6 | 9 | 16 |
| Moreland City Libraries | 30.3 | 28.9 | 26.0 | 12 | 26 | 39 |
| Mornington Peninsula Library | 23.9 | 19.2 | 21.9 | 27 | 45 | 44 |
| Murrindindi LS | 29.1 | 30.4 | 27.4 | 16 | 24 | 36 |
| Port Phillip LS | 18.4 | 33.3 | 33.0 | 44 | 15 | 21 |
| Stonnington L&IS | 32.0 | 33.5 | 33.4 | 11 | 14 | 19 |
| Swan Hill RLS | 20.1 | 27.6 | 34.5 | 40 | 32 | 15 |
| Towong LS | 39.2 | 35.3 | 33.7 | 5 | 11 | 17 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | 28.4 | 32.8 | 30.4 | 18 | 17 | 28 |
| West Gippsland RLC | 20.9 | 22.7 | 23.1 | 36 | 41 | 42 |
| Whitehorse Manningham RLC | 29.6 | 29.0 | 29.6 | 14 | 25 | 30 |
| Wimmera RLC | 25.5 | 32.4 | 34.9 | 26 | 20 | 14 |
| Wodonga Library | 13.1 | 31.4 | 32.1 | 46 | 23 | 22 |
| Wyndham City LS | 43.4 | 28.2 | 31.7 | 1 | 30 | 25 |
| Yarra Libraries | 19.2 | 34.0 | 35.1 | 42 | 13 | 13 |
| Yarra Plenty RLS | 20.1 | 23.4 | 23.0 | 41 | 40 | 43 |
| **Victoria** | **26.0** | **29.3** | **31.1** |  |  |  |

|  | **Library visits per $000 expenditure** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 149 | 162 | 138 | 9 | 6 | 9 |
| Brimbank Libraries | 150 | 65 | 140 | 8 | 45 | 6 |
| Campaspe LS | 97 | 110 | 74 | 34 | 30 | 41 |
| Casey-Cardinia LC | 151 | 134 | 115 | 6 | 15 | 23 |
| Central Highlands Libraries | 127 | 137 | 147 | 18 | 14 | 3 |
| City of Boroondara LS | 122 | 122 | 85 | 22 | 23 | 38 |
| Corangamite RLC | 106 | 107 | 105 | 27 | 34 | 29 |
| Darebin Libraries | 112 | 108 | 101 | 24 | 33 | 32 |
| East Gippsland Shire Library | 143 | 167 | 127 | 12 | 4 | 17 |
| Eastern RLC | 134 | 148 | 134 | 15 | 10 | 12 |
| Frankston LS | 93 | 88 | 80 | 35 | 41 | 39 |
| Gannawarra LS | 148 | 131 | 118 | 10 | 16 | 22 |
| Geelong RLC | 139 | 129 | 122 | 13 | 19 | 21 |
| Glen Eira LS | 89 | 109 | 95 | 38 | 31 | 34 |
| Glenelg Libraries | 189 | 172 | 91 | 2 | 3 | 36 |
| Goldfields LC | 165 | 194 | 144 | 4 | 1 | 4 |
| Goulburn Valley RLC | 100 | 99 | 89 | 31 | 37 | 37 |
| Greater Dandenong Libraries | 193 | 190 | 170 | 1 | 2 | 1 |
| High Country LC | 158 | 115 | 126 | 5 | 26 | 18 |
| Hobsons Bay Libraries | 119 | 111 | 129 | 23 | 29 | 16 |
| Hume Libraries | 123 | 130 | 142 | 21 | 17 | 5 |
| Indigo LS | 63 | 142 | 158 | 44 | 12 | 2 |
| Kingston I&LS | 100 | 95 | 60 | 33 | 39 | 44 |
| Latrobe City Libraries | 105 | 95 | 110 | 28 | 38 | 25 |
| Maribyrnong LS | 59 | 157 | 133 | 46 | 8 | 13 |
| Melbourne LS | 67 | 114 | 109 | 43 | 27 | 27 |
| Melton L&IS | 166 | 165 | 139 | 3 | 5 | 8 |
| Mildura Rural City Council LS | 87 | 83 | 62 | 40 | 43 | 43 |
| Mitchell Shire L&IS | 109 | 160 | 136 | 26 | 7 | 11 |
| Monash PLS | 151 | 149 | 122 | 7 | 9 | 20 |
| Moonee Valley LS | 136 | 129 | 133 | 14 | 18 | 14 |
| Moreland City Libraries | 128 | 116 | 108 | 17 | 25 | 28 |
| Mornington Peninsula Library | 100 | 79 | 101 | 32 | 44 | 31 |
| Murrindindi LS | 110 | 119 | 103 | 25 | 24 | 30 |
| Port Phillip LS | 146 | 139 | 138 | 11 | 13 | 10 |
| Stonnington L&IS | 90 | 105 | 109 | 37 | 35 | 26 |
| Swan Hill RLS | 87 | 86 | 70 | 39 | 42 | 42 |
| Towong LS | 62 | 147 | 139 | 45 | 11 | 7 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | 123 | 108 | 48 | 20 | 32 | 45 |
| West Gippsland RLC | 104 | 114 | 95 | 29 | 28 | 35 |
| Whitehorse Manningham RLC | 129 | 124 | 95 | 16 | 22 | 33 |
| Wimmera RLC | 91 | 102 | 78 | 36 | 36 | 40 |
| Wodonga Library | 127 | 127 | 129 | 19 | 20 | 15 |
| Wyndham City LS | 68 | 93 | 123 | 41 | 40 | 19 |
| Yarra Libraries | 67 | 41 | 39 | 42 | 46 | 46 |
| Yarra Plenty RLS | 103 | 126 | 113 | 9 | 21 | 24 |
| **Victoria** | **113** | **116** | **108** |  |  |  |

|  | **Library visits per staff EFT** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 18,299 | 18,845 | 18,631 | 9 | 11 | 12 |
| Brimbank Libraries | 18,125 | 17,800 | 21,098 | 11 | 16 | 7 |
| Campaspe LS | 17,068 | 17,590 | 14,441 | 18 | 20 | 33 |
| Casey-Cardinia LC | 18,057 | 15,787 | 14,609 | 13 | 26 | 31 |
| Central Highlands Libraries | 18,175 | 16,567 | 16,917 | 10 | 22 | 22 |
| City of Boroondara LS | 13,531 | 14,189 | 13,006 | 35 | 32 | 37 |
| Corangamite RLC | 11,905 | 11,753 | 12,928 | 42 | 44 | 38 |
| Darebin Libraries | 13,331 | 13,528 | 13,194 | 38 | 36 | 36 |
| East Gippsland Shire Library | 14,534 | 23,183 | 22,718 | 32 | 3 | 4 |
| Eastern RLC | 18,980 | 19,855 | 22,021 | 7 | 8 | 6 |
| Frankston LS | 12,245 | 11,841 | 11,458 | 40 | 42 | 43 |
| Gannawarra LS | 16,639 | 16,478 | 17,185 | 19 | 23 | 21 |
| Geelong RLC | 21,854 | 18,541 | 20,148 | 3 | 12 | 9 |
| Glen Eira LS | 14,844 | 18,289 | 18,253 | 31 | 13 | 14 |
| Glenelg Libraries | 33,727 | 23,885 | 26,673 | 1 | 2 | 1 |
| Goldfields LC | 18,995 | 22,285 | 22,211 | 6 | 5 | 5 |
| Goulburn Valley RLC | 14,339 | 14,473 | 13,621 | 33 | 31 | 35 |
| Greater Dandenong Libraries | 24,156 | 23,014 | 22,819 | 2 | 4 | 3 |
| High Country LC | 17,756 | 17,768 | 23,581 | 15 | 17 | 2 |
| Hobsons Bay Libraries | 13,348 | 12,388 | 15,792 | 37 | 40 | 28 |
| Hume Libraries | 15,295 | 16,185 | 16,228 | 28 | 24 | 26 |
| Indigo LS | 7,720 | 13,792 | 17,632 | 46 | 35 | 19 |
| Kingston I&LS | 11,948 | 11,354 | 11,364 | 41 | 45 | 44 |
| Latrobe City Libraries | 13,435 | 12,916 | 16,530 | 36 | 38 | 24 |
| Maribyrnong LS | 19,211 | 21,584 | 20,787 | 5 | 6 | 8 |
| Melbourne LS | 15,702 | 19,610 | 19,589 | 25 | 9 | 10 |
| Melton L&IS | 19,987 | 20,356 | 19,318 | 4 | 7 | 11 |
| Mildura Rural City Council LS | 8,625 | 8,207 | 7,624 | 45 | 46 | 46 |
| Mitchell Shire L&IS | 9,271 | 11,766 | 12,565 | 44 | 43 | 40 |
| Monash PLS | 18,115 | 18,182 | 18,184 | 12 | 14 | 16 |
| Moonee Valley LS | 17,736 | 18,045 | 18,144 | 16 | 15 | 17 |
| Moreland City Libraries | 15,186 | 14,627 | 13,880 | 29 | 30 | 34 |
| Mornington Peninsula Library | 14,995 | 14,708 | 17,576 | 30 | 29 | 20 |
| Murrindindi LS | 15,712 | 16,753 | 15,347 | 24 | 21 | 29 |
| Port Phillip LS | 15,749 | 15,586 | 15,990 | 23 | 27 | 27 |
| Stonnington L&IS | 15,960 | 15,973 | 16,393 | 22 | 25 | 25 |
| Swan Hill RLS | 12,387 | 12,357 | 11,243 | 39 | 41 | 45 |
| Towong LS | 18,320 | 31,392 | 12,722 | 8 | 1 | 39 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | 13,555 | 13,492 | 12,442 | 34 | 37 | 41 |
| West Gippsland RLC | 15,670 | 15,178 | 14,473 | 26 | 28 | 32 |
| Whitehorse Manningham RLC | 17,665 | 18,949 | 18,513 | 17 | 10 | 13 |
| Wimmera RLC | 16,066 | 14,121 | 15,094 | 21 | 34 | 30 |
| Wodonga Library | 17,793 | 17,682 | 17,843 | 14 | 18 | 18 |
| Wyndham City LS | 16,142 | 14,127 | 16,696 | 20 | 33 | 23 |
| Yarra Libraries | 11,601 | 12,649 | 12,233 | 43 | 39 | 42 |
| Yarra Plenty RLS | 15,466 | 17,677 | 18,189 | 27 | 19 | 15 |
| **Victoria** | **16,153** | **16,477** | **16,877** |  |  |  |

|  | **Library visits per opening hour per week** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 49 | 50 | 61 | 21 | 23 | 11 |
| Brimbank Libraries | 76 | 75 | 91 | 4 | 5 | 2 |
| Campaspe LS | 18 | 19 | 16 | 41 | 42 | 43 |
| Casey-Cardinia LC | 71 | 62 | 59 | 7 | 10 | 16 |
| Central Highlands Libraries | 29 | 30 | 28 | 30 | 30 | 32 |
| City of Boroondara LS | 72 | 76 | 75 | 6 | 4 | 5 |
| Corangamite RLC | 23 | 23 | 27 | 35 | 34 | 33 |
| Darebin Libraries | 58 | 57 | 55 | 15 | 17 | 18 |
| East Gippsland Shire Library | 20 | 21 | 17 | 40 | 39 | 42 |
| Eastern RLC | 43 | 53 | 47 | 24 | 22 | 24 |
| Frankston LS | 37 | 33 | 30 | 27 | 28 | 28 |
| Gannawarra LS | 22 | 20 | 20 | 37 | 40 | 38 |
| Geelong RLC | 44 | 46 | 50 | 23 | 24 | 22 |
| Glen Eira LS | 68 | 67 | 64 | 8 | 7 | 9 |
| Glenelg Libraries | 21 | 21 | 20 | 38 | 37 | 39 |
| Goldfields LC | 52 | 62 | 49 | 18 | 9 | 23 |
| Goulburn Valley RLC | 24 | 24 | 24 | 34 | 32 | 34 |
| Greater Dandenong Libraries | 162 | 166 | 163 | 1 | 1 | 1 |
| High Country LC | 30 | 31 | 30 | 29 | 29 | 29 |
| Hobsons Bay Libraries | 36 | 33 | 39 | 28 | 27 | 26 |
| Hume Libraries | 51 | 53 | 50 | 19 | 21 | 21 |
| Indigo LS | 7 | 9 | 13 | 45 | 45 | 44 |
| Kingston I&LS | 37 | 35 | 35 | 26 | 26 | 27 |
| Latrobe City Libraries | 25 | 24 | 29 | 32 | 33 | 30 |
| Maribyrnong LS | 50 | 56 | 53 | 20 | 19 | 19 |
| Melbourne LS | 78 | 85 | 86 | 3 | 3 | 3 |
| Melton L&IS | 88 | 90 | 83 | 2 | 2 | 4 |
| Mildura Rural City Council LS | 24 | 23 | 21 | 33 | 35 | 36 |
| Mitchell Shire L&IS | 18 | 20 | 22 | 42 | 41 | 35 |
| Monash PLS | 58 | 58 | 58 | 13 | 15 | 17 |
| Moonee Valley LS | 56 | 57 | 59 | 17 | 16 | 15 |
| Moreland City Libraries | 58 | 56 | 53 | 14 | 20 | 20 |
| Mornington Peninsula Library | 68 | 61 | 61 | 9 | 13 | 12 |
| Murrindindi LS | 13 | 14 | 12 | 44 | 44 | 45 |
| Port Phillip LS | 57 | 59 | 61 | 16 | 14 | 13 |
| Stonnington L&IS | 61 | 61 | 63 | 11 | 12 | 10 |
| Swan Hill RLS | 22 | 22 | 20 | 36 | 36 | 37 |
| Towong LS | 3 | 6 | 6 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | 17 | 17 | 18 | 43 | 43 | 41 |
| West Gippsland RLC | 28 | 28 | 28 | 31 | 31 | 31 |
| Whitehorse Manningham RLC | 66 | 65 | 66 | 10 | 8 | 8 |
| Wimmera RLC | 20 | 21 | 20 | 39 | 38 | 40 |
| Wodonga Library | 60 | 71 | 71 | 12 | 6 | 7 |
| Wyndham City LS | 75 | 62 | 73 | 5 | 11 | 6 |
| Yarra Libraries | 40 | 45 | 42 | 25 | 25 | 25 |
| Yarra Plenty RLS | 48 | 56 | 60 | 22 | 18 | 14 |
| **Victoria** | **46** | **47** | **47** |  |  |  |

**5. Collections**

|  | **Total number of physical items** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 173,105 | 173,496 | 164,195 | 24 | 21 | 22 |
| Brimbank Libraries | 216,107 | 233,327 | 220,280 | 17 | 12 | 14 |
| Campaspe LS | 118,266 | 118,952 | 119,817 | 36 | 34 | 34 |
| Casey-Cardinia LC | 386,686 | 367,404 | 345,690 | 5 | 5 | 5 |
| Central Highlands Libraries | 250,796 | 255,386 | 248,465 | 12 | 11 | 10 |
| City of Boroondara LS | 501,248 | 482,677 | 460,094 | 1 | 1 | 1 |
| Corangamite RLC | 128,014 | 131,038 | 139,059 | 33 | 31 | 30 |
| Darebin Libraries | 190,849 | 179,760 | 179,493 | 21 | 19 | 19 |
| East Gippsland Shire Library | 79,117 | 77,130 | 69,926 | 39 | 39 | 39 |
| Eastern RLC | 389,869 | 354,175 | 323,567 | 3 | 6 | 6 |
| Frankston LS | 182,516 | 167,136 | 156,190 | 22 | 23 | 24 |
| Gannawarra LS | 46,591 | 45,185 | 40,213 | 41 | 41 | 41 |
| Geelong RLC | 389,493 | 433,623 | 416,952 | 4 | 2 | 2 |
| Glen Eira LS | 155,630 | 160,288 | 151,804 | 28 | 26 | 26 |
| Glenelg Libraries | 40,000 | 40,111 | 39,866 | 42 | 42 | 42 |
| Goldfields LC | 304,048 | 283,896 | 281,921 | 7 | 7 | 7 |
| Goulburn Valley RLC | 198,681 | 160,596 | 158,589 | 18 | 25 | 23 |
| Greater Dandenong Libraries | 159,697 | 151,671 | 142,781 | 27 | 29 | 29 |
| High Country LC | 150,471 | 153,613 | 149,879 | 30 | 27 | 28 |
| Hobsons Bay Libraries | 168,446 | 163,948 | 155,008 | 26 | 24 | 25 |
| Hume Libraries | 218,851 | 212,180 | 203,292 | 16 | 15 | 16 |
| Indigo LS | 25,660 | 28,557 | 29,351 | 45 | 45 | 45 |
| Kingston I&LS | 219,388 | 231,095 | 231,484 | 15 | 13 | 13 |
| Latrobe City Libraries | 125,357 | 118,153 | 117,620 | 34 | 35 | 35 |
| Maribyrnong LS | 175,586 | 172,186 | 167,274 | 23 | 22 | 21 |
| Melbourne LS | 284,714 | 267,422 | 269,150 | 8 | 8 | 9 |
| Melton L&IS | 155,542 | 145,979 | 134,422 | 29 | 30 | 31 |
| Mildura Rural City Council LS | 98,678 | 97,862 | 94,997 | 37 | 37 | 37 |
| Mitchell Shire L&IS | 62,290 | 55,995 | 56,814 | 40 | 40 | 40 |
| Monash PLS | 282,006 | 260,101 | 269,375 | 9 | 10 | 8 |
| Moonee Valley LS | 196,323 | 184,111 | 179,785 | 19 | 18 | 18 |
| Moreland City Libraries | 253,674 | 220,031 | 239,606 | 10 | 14 | 12 |
| Mornington Peninsula Library | 193,694 | 178,986 | 173,658 | 20 | 20 | 20 |
| Murrindindi LS | 38,696 | 38,513 | 37,293 | 43 | 44 | 44 |
| Port Phillip LS | 222,663 | 208,528 | 208,160 | 13 | 16 | 15 |
| Stonnington L&IS | 251,158 | 191,430 | 184,189 | 11 | 17 | 17 |
| Swan Hill RLS | 83,592 | 86,963 | 86,599 | 38 | 38 | 38 |
| Towong LS | 11,418 | 13,368 | 14,251 | 46 | 46 | 46 |
| Vision Australia ILS | 10,631 | 7,895 | 8,054 |  |  |  |
| Wellington Shire Library | 119,120 | 116,302 | 111,977 | 35 | 36 | 36 |
| West Gippsland RLC | 140,452 | 125,852 | 127,027 | 31 | 33 | 33 |
| Whitehorse Manningham RLC | 385,623 | 387,957 | 373,378 | 6 | 4 | 4 |
| Wimmera RLC | 130,352 | 130,498 | 128,071 | 32 | 32 | 32 |
| Wodonga Library | 37,216 | 39,340 | 39,579 | 44 | 43 | 43 |
| Wyndham City LS | 220,374 | 260,294 | 243,800 | 14 | 9 | 11 |
| Yarra Libraries | 171,436 | 151,700 | 150,385 | 25 | 28 | 27 |
| Yarra Plenty RLS | 408,639 | 398,952 | 384,836 | 2 | 3 | 3 |
| **Victoria** | **8752763** | **8463662** | **8228216** |  |  |  |

|  | **% of physical items purchased in last 5 years** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 61% | 64% | 69% | 26 | 24 | 16 |
| Brimbank Libraries | 69% | 72% | 77% | 15 | 13 | 9 |
| Campaspe LS | 30% | 28% | 39% | 45 | 46 | 42 |
| Casey-Cardinia LC | 65% | 69% | 67% | 21 | 19 | 20 |
| Central Highlands Libraries | 67% | 66% | 69% | 17 | 22 | 14 |
| City of Boroondara LS | 48% | 53% | 57% | 38 | 33 | 29 |
| Corangamite RLC | 76% | 77% | 77% | 9 | 8 | 8 |
| Darebin Libraries | 69% | 70% | 67% | 14 | 17 | 18 |
| East Gippsland Shire Library | 55% | 55% | 64% | 30 | 29 | 24 |
| Eastern RLC | 88% | 77% | 83% | 3 | 11 | 3 |
| Frankston LS | 64% | 54% | 60% | 23 | 30 | 27 |
| Gannawarra LS | 35% | 39% | 37% | 44 | 42 | 44 |
| Geelong RLC | 80% | 77% | 72% | 7 | 10 | 11 |
| Glen Eira LS | 67% | 67% | 68% | 18 | 21 | 17 |
| Glenelg Libraries | 65% | 59% | 59% | 20 | 27 | 28 |
| Goldfields LC | 53% | 52% | 51% | 33 | 34 | 34 |
| Goulburn Valley RLC | 36% | 41% | 42% | 42 | 41 | 40 |
| Greater Dandenong Libraries | 95% | 86% | 84% | 1 | 4 | 2 |
| High Country LC | 57% | 51% | 49% | 29 | 37 | 37 |
| Hobsons Bay Libraries | 70% | 77% | 49% | 11 | 9 | 36 |
| Hume Libraries | 62% | 63% | 61% | 25 | 25 | 26 |
| Indigo LS | 55% | 71% | 74% | 31 | 15 | 10 |
| Kingston I&LS | 69% | 57% | 56% | 13 | 28 | 30 |
| Latrobe City Libraries | 50% | 53% | 54% | 37 | 32 | 32 |
| Maribyrnong LS | 82% | 82% | 79% | 5 | 6 | 6 |
| Melbourne LS | 81% | 85% | 83% | 6 | 5 | 4 |
| Melton L&IS | 58% | 61% | 62% | 28 | 26 | 25 |
| Mildura Rural City Council LS | 53% | 52% | 52% | 32 | 35 | 33 |
| Mitchell Shire L&IS | 50% | 51% | 51% | 36 | 38 | 35 |
| Monash PLS | 67% | 72% | 72% | 19 | 14 | 12 |
| Moonee Valley LS | 65% | 64% | 66% | 22 | 23 | 22 |
| Moreland City Libraries | 70% | 76% | 70% | 12 | 12 | 13 |
| Mornington Peninsula Library | 69% | 70% | 69% | 16 | 18 | 15 |
| Murrindindi LS | 52% | 52% | 47% | 34 | 36 | 39 |
| Port Phillip LS | 50% | 47% | 47% | 35 | 39 | 38 |
| Stonnington L&IS | 64% | 87% | 82% | 24 | 3 | 5 |
| Swan Hill RLS | 39% | 35% | 36% | 40 | 43 | 45 |
| Towong LS | 38% | 33% | 35% | 41 | 44 | 46 |
| Vision Australia ILS | 20% | 100% | 81% |  |  |  |
| Wellington Shire Library | 36% | 33% | 39% | 43 | 45 | 43 |
| West Gippsland RLC | 60% | 68% | 66% | 27 | 20 | 23 |
| Whitehorse Manningham RLC | 75% | 77% | 78% | 10 | 7 | 7 |
| Wimmera RLC | 44% | 45% | 41% | 39 | 40 | 41 |
| Wodonga Library | 20% | 53% | 55% | 46 | 31 | 31 |
| Wyndham City LS | 78% | 70% | 67% | 8 | 16 | 19 |
| Yarra Libraries | 90% | 99% | 66% | 2 | 1 | 21 |
| Yarra Plenty RLS | 85% | 94% | 96% | 4 | 2 | 1 |
| **Victoria** | **66%** | **67%** | **66%** |  |  |  |

|  | **Turnover rate – physical items** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 5.4 | 5.2 | 5.3 | 13 | 15 | 14 |
| Brimbank Libraries | 4.6 | 3.9 | 4.4 | 24 | 30 | 23 |
| Campaspe LS | 2.2 | 2.0 | 2.1 | 42 | 42 | 41 |
| Casey-Cardinia LC | 6.9 | 6.9 | 7.0 | 7 | 6 | 6 |
| Central Highlands Libraries | 5.1 | 4.8 | 4.6 | 15 | 20 | 19 |
| City of Boroondara LS | 4.8 | 4.8 | 4.8 | 21 | 19 | 17 |
| Corangamite RLC | 4.8 | 4.4 | 4.2 | 20 | 26 | 28 |
| Darebin Libraries | 6.1 | 6.1 | 5.9 | 11 | 11 | 11 |
| East Gippsland Shire Library | 3.1 | 3.4 | 3.7 | 34 | 32 | 30 |
| Eastern RLC | 8.2 | 9.0 | 9.2 | 2 | 1 | 1 |
| Frankston LS | 5.1 | 5.4 | 5.4 | 14 | 14 | 12 |
| Gannawarra LS | 1.7 | 1.7 | 1.9 | 46 | 46 | 43 |
| Geelong RLC | 6.4 | 6.0 | 6.1 | 9 | 12 | 8 |
| Glen Eira LS | 8.0 | 8.0 | 8.2 | 3 | 3 | 2 |
| Glenelg Libraries | 2.7 | 2.5 | 2.6 | 36 | 39 | 39 |
| Goldfields LC | 4.8 | 5.2 | 5.0 | 18 | 16 | 16 |
| Goulburn Valley RLC | 2.3 | 2.8 | 2.8 | 41 | 37 | 36 |
| Greater Dandenong Libraries | 6.8 | 6.2 | 6.0 | 8 | 10 | 9 |
| High Country LC | 2.9 | 2.7 | 3.1 | 35 | 38 | 35 |
| Hobsons Bay Libraries | 4.0 | 3.6 | 3.7 | 30 | 31 | 32 |
| Hume Libraries | 4.4 | 4.7 | 4.6 | 26 | 22 | 21 |
| Indigo LS | 2.6 | 3.4 | 3.3 | 38 | 33 | 34 |
| Kingston I&LS | 4.8 | 4.2 | 3.7 | 22 | 29 | 31 |
| Latrobe City Libraries | 2.6 | 2.8 | 2.8 | 37 | 36 | 37 |
| Maribyrnong LS | 4.1 | 4.2 | 3.9 | 29 | 28 | 29 |
| Melbourne LS | 4.8 | 4.7 | 4.7 | 19 | 23 | 18 |
| Melton L&IS | 4.2 | 4.4 | 4.4 | 28 | 25 | 25 |
| Mildura Rural City Council LS | 3.3 | 3.2 | 3.3 | 32 | 34 | 33 |
| Mitchell Shire L&IS | 3.1 | 2.9 | 2.6 | 33 | 35 | 38 |
| Monash PLS | 6.3 | 6.5 | 5.9 | 10 | 8 | 10 |
| Moonee Valley LS | 5.0 | 5.1 | 5.1 | 17 | 17 | 15 |
| Moreland City Libraries | 5.0 | 5.5 | 4.6 | 16 | 13 | 20 |
| Mornington Peninsula Library | 7.4 | 7.1 | 7.1 | 5 | 5 | 5 |
| Murrindindi LS | 1.9 | 2.2 | 2.0 | 45 | 41 | 42 |
| Port Phillip LS | 4.7 | 4.8 | 4.6 | 23 | 18 | 22 |
| Stonnington L&IS | 3.7 | 4.6 | 4.4 | 31 | 24 | 24 |
| Swan Hill RLS | 1.9 | 1.8 | 1.8 | 43 | 44 | 45 |
| Towong LS | 2.4 | 1.8 | 1.6 | 40 | 45 | 46 |
| Vision Australia ILS | 33.2 | 31.5 | 25.6 |  |  |  |
| Wellington Shire Library | 2.5 | 2.3 | 2.2 | 39 | 40 | 40 |
| West Gippsland RLC | 5.8 | 6.5 | 5.4 | 12 | 7 | 13 |
| Whitehorse Manningham RLC | 7.4 | 7.4 | 7.7 | 4 | 4 | 4 |
| Wimmera RLC | 1.9 | 2.0 | 1.8 | 44 | 43 | 44 |
| Wodonga Library | 4.3 | 4.4 | 4.3 | 27 | 27 | 27 |
| Wyndham City LS | 7.1 | 6.3 | 6.6 | 6 | 9 | 7 |
| Yarra Libraries | 4.4 | 4.8 | 4.3 | 25 | 21 | 26 |
| Yarra Plenty RLS | 8.2 | 8.1 | 8.0 | 1 | 2 | 3 |
| **Victoria** | **5.3** | **5.3** | **5.2** |  |  |  |

|  | **Total number of ebooks** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 4,924 | 8,429 | 27,658 | 28 | 24 | 5 |
| Brimbank Libraries | 9,891 | 14,388 | 13,747 | 8 | 10 | 15 |
| Campaspe LS | 2,617 | 1,919 | 1,974 | 40 | 44 | 46 |
| Casey-Cardinia LC | 6,603 | 10,183 | 12,361 | 20 | 16 | 21 |
| Central Highlands Libraries | 5,329 | 7,980 | 9,565 | 26 | 25 | 28 |
| City of Boroondara LS | 18,380 | 20,786 | 22,363 | 3 | 5 | 7 |
| Corangamite RLC | 5,138 | 5,850 | 5,339 | 27 | 33 | 41 |
| Darebin Libraries | 6,781 | 16,664 | 19,241 | 17 | 9 | 10 |
| East Gippsland Shire Library | 2,536 | 2,865 | 4,310 | 41 | 39 | 42 |
| Eastern RLC | 39,849 | 53,801 | 58,290 | 2 | 2 | 2 |
| Frankston LS | 4,480 | 9,857 | 12,702 | 31 | 17 | 19 |
| Gannawarra LS | 2,621 | 2,434 | 2,598 | 39 | 41 | 44 |
| Geelong RLC | 8,934 | 14,239 | 14,887 | 11 | 11 | 14 |
| Glen Eira LS | 5,856 | 9,743 | 11,735 | 23 | 19 | 26 |
| Glenelg Libraries | 1,520 | 2,405 | 2,472 | 43 | 42 | 45 |
| Goldfields LC | 11,030 | 12,956 | 15,058 | 7 | 12 | 13 |
| Goulburn Valley RLC | 3,420 | 4,959 | 5,557 | 35 | 35 | 39 |
| Greater Dandenong Libraries | 8,141 | 7,046 | 12,667 | 13 | 29 | 20 |
| High Country LC | 1,024 | 7,507 | 7,973 | 44 | 27 | 36 |
| Hobsons Bay Libraries | 9,260 | 2,575 | 12,155 | 10 | 40 | 22 |
| Hume Libraries | 7,543 | 4,507 | 8,032 | 15 | 36 | 35 |
| Indigo LS | 6,773 | 9,731 | 12,120 | 18 | 20 | 23 |
| Kingston I&LS | 14,209 | 20,148 | 24,448 | 4 | 6 | 6 |
| Latrobe City Libraries | 3,206 | 7,221 | 5,911 | 37 | 28 | 38 |
| Maribyrnong LS | 3,884 | 4,325 | 5,359 | 34 | 37 | 40 |
| Melbourne LS | 13,242 | 16,722 | 19,939 | 5 | 8 | 9 |
| Melton L&IS | 4,564 | 9,368 | 9,442 | 30 | 22 | 30 |
| Mildura Rural City Council LS | 4,157 | 5,683 | 6,480 | 33 | 34 | 37 |
| Mitchell Shire L&IS | 2,914 | 3,673 | 3,171 | 38 | 38 | 43 |
| Monash PLS | 7,746 | 10,223 | 11,826 | 14 | 15 | 25 |
| Moonee Valley LS | 6,613 | 10,893 | 18,649 | 19 | 13 | 12 |
| Moreland City Libraries | 13,052 | 21,949 | 30,638 | 6 | 4 | 4 |
| Mornington Peninsula Library | 6,115 | 7,809 | 9,368 | 22 | 26 | 32 |
| Murrindindi LS | 335 | 533 | 610 | 46 | 45 | 47 |
| Port Phillip LS | 9,385 | 38,181 | 21,482 | 9 | 3 | 8 |
| Stonnington L&IS | 7,076 | 10,339 | 9,857 | 16 | 14 | 27 |
| Swan Hill RLS | 4,663 | 19,775 | 13,516 | 29 | 7 | 17 |
| Towong LS | 927 |  | 12,120 | 45 |  | 23 |
| Vision Australia ILS | 45,267 | 46,457 | 47,829 |  |  |  |
| Wellington Shire Library | 1,738 | 2,010 | 18,675 | 42 | 43 | 11 |
| West Gippsland RLC | 8,757 | 8,788 | 9,474 | 12 | 23 | 29 |
| Whitehorse Manningham RLC | 3,390 | 6,002 | 12,750 | 36 | 32 | 18 |
| Wimmera RLC | 6,322 | 6,582 | 9,018 | 21 | 31 | 33 |
| Wodonga Library | 5,638 | 9,679 | 13,603 | 25 | 21 | 16 |
| Wyndham City LS | 5,758 | 9,776 | 9,409 | 24 | 18 | 31 |
| Yarra Libraries | 4,244 | 6,922 | 8,092 | 32 | 30 | 34 |
| Yarra Plenty RLS | 52,906 | 76,045 | 75,629 | 1 | 1 | 1 |
| **Victoria** | **408,758** | **589,927** | **700,099** |  |  |  |

|  | **Total number of ebook downloads** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 14,752 | 35,077 | 47,608 | 21 | 21 | 21 |
| Brimbank Libraries | 16,441 | 28,386 | 40,640 | 19 | 23 | 23 |
| Campaspe LS | 3,475 | 6,948 | 8,474 | 36 | 37 | 39 |
| Casey-Cardinia LC | 32,151 | 124,847 | 127,799 | 7 | 5 | 5 |
| Central Highlands Libraries | 23,365 | 41,112 | 48,639 | 13 | 17 | 20 |
| City of Boroondara LS | 40,086 | 42,395 | 76,901 | 4 | 15 | 11 |
| Corangamite RLC | 16,544 | 25,966 | 34,222 | 18 | 25 | 27 |
| Darebin Libraries | 24,833 | 66,166 | 77,351 | 11 | 9 | 10 |
| East Gippsland Shire Library | 3,428 | 4,636 | 20,100 | 38 | 41 | 31 |
| Eastern RLC | 161,203 | 307,359 | 396,654 | 1 | 1 | 2 |
| Frankston LS | 6,730 | 35,897 | 39,087 | 29 | 20 | 24 |
| Gannawarra LS | 723 | 841 | 1,245 | 43 | 44 | 45 |
| Geelong RLC | 38,420 | 84,079 | 106,953 | 5 | 6 | 6 |
| Glen Eira LS | 10,639 | 70,313 | 59,140 | 25 | 8 | 16 |
| Glenelg Libraries | 3,003 | 5,402 | 6,501 | 40 | 40 | 42 |
| Goldfields LC | 31,237 | 286,204 | 88,167 | 8 | 2 | 8 |
| Goulburn Valley RLC | 4,339 | 8,484 | 14,294 | 34 | 34 | 36 |
| Greater Dandenong Libraries | 10,032 | 17,863 | 22,050 | 26 | 28 | 30 |
| High Country LC | 7,259 | 19,993 | 24,521 | 28 | 27 | 29 |
| Hobsons Bay Libraries | 13,365 | 20,219 | 28,385 | 22 | 26 | 28 |
| Hume Libraries | 8,691 | 15,754 | 15,139 | 27 | 29 | 34 |
| Indigo LS | 688 | 2,816 | 5,040 | 44 | 43 | 43 |
| Kingston I&LS | 22,658 | 49,388 | 62,203 | 14 | 13 | 14 |
| Latrobe City Libraries | 2,004 | 10,337 | 15,565 | 41 | 31 | 33 |
| Maribyrnong LS | 5,011 | 9,760 | 8,077 | 32 | 33 | 40 |
| Melbourne LS | 58,661 | 151,739 | 179,284 | 3 | 3 | 3 |
| Melton L&IS | 4,828 | 11,405 | 16,839 | 33 | 30 | 32 |
| Mildura Rural City Council LS | 3,489 | 7,615 | 9,403 | 35 | 36 | 38 |
| Mitchell Shire L&IS | 1,331 | 3,409 | 4,711 | 42 | 42 | 44 |
| Monash PLS | 34,302 | 45,517 | 56,149 | 6 | 14 | 18 |
| Moonee Valley LS | 17,235 | 40,121 | 60,680 | 17 | 18 | 15 |
| Moreland City Libraries | 14,991 | 41,200 | 57,124 | 20 | 16 | 17 |
| Mornington Peninsula Library | 30,269 | 71,307 | 80,702 | 9 | 7 | 9 |
| Murrindindi LS | 182 | 199 | 293 | 45 | 45 | 47 |
| Port Phillip LS | 22,375 | 51,930 | 66,090 | 15 | 12 | 12 |
| Stonnington L&IS | 20,354 | 65,342 | 93,995 | 16 | 10 | 7 |
| Swan Hill RLS | 3,243 | 5,548 | 6,971 | 39 | 39 | 41 |
| Towong LS | 108 |  | 595 | 46 |  | 46 |
| Vision Australia ILS | 454,889 | 481,848 | 552,220 |  |  |  |
| Wellington Shire Library | 3,463 | 6,842 | 10,085 | 37 | 38 | 37 |
| West Gippsland RLC | 27,949 | 37,883 | 46,757 | 10 | 19 | 22 |
| Whitehorse Manningham RLC | 23,468 | 55,836 | 66,051 | 12 | 11 | 13 |
| Wimmera RLC | 6,374 | 9,927 | 14,444 | 30 | 32 | 35 |
| Wodonga Library | 5,214 | 7,721 | 51,895 | 31 | 35 | 19 |
| Wyndham City LS | 11,089 | 26,413 | 36,013 | 24 | 24 | 26 |
| Yarra Libraries | 11,621 | 31,427 | 37,995 | 23 | 22 | 25 |
| Yarra Plenty RLS | 89,308 | 127,357 | 147,188 | 2 | 4 | 4 |
| **Victoria** | **1,345,820** | **2,600,828** | **2,970,239** |  |  |  |

|  | **Turnover rate – digital items** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 3.0 | 4.2 | 1.7 | 13 | 16 | 36 |
| Brimbank Libraries | 1.7 | 2.0 | 3.0 | 25 | 30 | 25 |
| Campaspe LS | 1.3 | 3.6 | 4.3 | 30 | 20 | 16 |
| Casey-Cardinia LC | 4.9 | 12.3 | 10.3 | 4 | 2 | 1 |
| Central Highlands Libraries | 4.4 | 5.2 | 5.1 | 7 | 11 | 10 |
| City of Boroondara LS | 2.2 | 2.0 | 3.4 | 19 | 29 | 20 |
| Corangamite RLC | 3.2 | 4.4 | 6.4 | 11 | 14 | 7 |
| Darebin Libraries | 3.7 | 4.0 | 4.0 | 10 | 17 | 17 |
| East Gippsland Shire Library | 1.4 | 1.6 | 4.7 | 29 | 34 | 15 |
| Eastern RLC | 4.0 | 5.7 | 6.8 | 9 | 10 | 6 |
| Frankston LS | 1.5 | 3.6 | 3.1 | 27 | 19 | 22 |
| Gannawarra LS | 0.3 | 0.3 | 0.5 | 44 | 43 | 44 |
| Geelong RLC | 4.3 | 5.9 | 7.2 | 8 | 9 | 5 |
| Glen Eira LS | 1.8 | 7.2 | 5.0 | 23 | 7 | 11 |
| Glenelg Libraries | 2.0 | 2.2 | 2.6 | 21 | 28 | 27 |
| Goldfields LC | 2.8 | 22.1 | 5.9 | 15 | 1 | 8 |
| Goulburn Valley RLC | 1.3 | 1.7 | 2.6 | 32 | 32 | 28 |
| Greater Dandenong Libraries | 1.2 | 2.5 | 1.7 | 33 | 25 | 35 |
| High Country LC | 7.1 | 2.7 | 3.1 | 1 | 24 | 24 |
| Hobsons Bay Libraries | 1.4 | 7.9 | 2.3 | 28 | 6 | 30 |
| Hume Libraries | 1.2 | 3.5 | 1.9 | 34 | 21 | 32 |
| Indigo LS | 0.1 | 0.3 | 0.4 | 46 | 44 | 45 |
| Kingston I&LS | 1.6 | 2.5 | 2.5 | 26 | 26 | 29 |
| Latrobe City Libraries | 0.6 | 1.4 | 2.6 | 41 | 36 | 26 |
| Maribyrnong LS | 1.3 | 2.3 | 1.5 | 31 | 27 | 38 |
| Melbourne LS | 4.4 | 9.1 | 9.0 | 5 | 5 | 3 |
| Melton L&IS | 1.1 | 1.2 | 1.8 | 36 | 39 | 34 |
| Mildura Rural City Council LS | 0.8 | 1.3 | 1.5 | 39 | 38 | 40 |
| Mitchell Shire L&IS | 0.5 | 0.9 | 1.5 | 43 | 40 | 39 |
| Monash PLS | 4.4 | 4.5 | 4.7 | 6 | 13 | 13 |
| Moonee Valley LS | 2.6 | 3.7 | 3.3 | 17 | 18 | 21 |
| Moreland City Libraries | 1.1 | 1.9 | 1.9 | 35 | 31 | 33 |
| Mornington Peninsula Library | 4.9 | 9.1 | 8.6 | 3 | 4 | 4 |
| Murrindindi LS | 0.5 | 0.4 | 0.5 | 42 | 42 | 43 |
| Port Phillip LS | 2.4 | 1.4 | 3.1 | 18 | 37 | 23 |
| Stonnington L&IS | 2.9 | 6.3 | 9.5 | 14 | 8 | 2 |
| Swan Hill RLS | 0.7 | 0.3 | 0.5 | 40 | 45 | 42 |
| Towong LS | 0.1 |  |  | 46 |  |  |
| Vision Australia ILS | 10.0 | 10.4 | 11.5 |  |  |  |
| Wellington Shire Library | 2.0 | 3.4 | 0.5 | 20 | 22 | 41 |
| West Gippsland RLC | 3.2 | 4.3 | 4.9 | 12 | 17 | 12 |
| Whitehorse Manningham RLC | 6.9 | 9.3 | 5.2 | 2 | 3 | 9 |
| Wimmera RLC | 1.0 | 1.5 | 1.6 | 37 | 35 | 37 |
| Wodonga Library | 0.9 | 0.8 | 3.8 | 38 | 41 | 19 |
| Wyndham City LS | 1.9 | 2.7 | 3.8 | 22 | 23 | 18 |
| Yarra Libraries | 2.7 | 4.5 | 4.7 | 16 | 12 | 14 |
| Yarra Plenty RLS | 1.7 | 1.7 | 1.9 | 24 | 33 | 31 |
| **Victoria** | **2.5** | **3.5** | **3.7** |  |  |  |

**6. Loans**

|  | **Loans of physical items** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 927,161 | 905,824 | 874,908 | 24 | 22 | 20 |
| Brimbank Libraries | 1,004,276 | 915,328 | 975,897 | 19 | 21 | 16 |
| Campaspe LS | 257,273 | 242,605 | 251,829 | 36 | 38 | 36 |
| Casey-Cardinia LC | 2,650,491 | 2,537,126 | 2,425,258 | 4 | 5 | 5 |
| Central Highlands Libraries | 1,270,409 | 1,220,284 | 1,154,122 | 13 | 13 | 13 |
| City of Boroondara LS | 2,383,556 | 2,319,929 | 2,224,392 | 6 | 6 | 6 |
| Corangamite RLC | 615,326 | 579,122 | 584,230 | 30 | 30 | 29 |
| Darebin Libraries | 1,156,622 | 1,096,465 | 1,057,298 | 15 | 15 | 15 |
| East Gippsland Shire Library | 244,617 | 260,994 | 258,811 | 38 | 36 | 35 |
| Eastern RLC | 3,199,448 | 3,187,534 | 2,992,906 | 2 | 2 | 2 |
| Frankston LS | 932,606 | 896,457 | 846,634 | 23 | 23 | 23 |
| Gannawarra LS | 81,519 | 78,964 | 76,028 | 43 | 45 | 44 |
| Geelong RLC | 2,491,370 | 2,603,433 | 2,532,266 | 5 | 4 | 4 |
| Glen Eira LS | 1,244,220 | 1,287,182 | 1,246,095 | 14 | 10 | 11 |
| Glenelg Libraries | 109,178 | 101,229 | 101,738 | 42 | 42 | 42 |
| Goldfields LC | 1,467,344 | 1,469,535 | 1,418,771 | 9 | 9 | 9 |
| Goulburn Valley RLC | 449,893 | 447,472 | 451,938 | 31 | 31 | 32 |
| Greater Dandenong Libraries | 1,086,591 | 940,742 | 861,372 | 16 | 19 | 21 |
| High Country LC | 441,409 | 416,451 | 469,121 | 32 | 32 | 31 |
| Hobsons Bay Libraries | 667,142 | 596,620 | 568,735 | 28 | 29 | 30 |
| Hume Libraries | 955,660 | 1,001,002 | 932,877 | 21 | 17 | 18 |
| Indigo LS | 65,931 | 96,033 | 96,033 | 45 | 43 | 43 |
| Kingston I&LS | 1,043,167 | 959,325 | 854,593 | 18 | 18 | 22 |
| Latrobe City Libraries | 328,414 | 332,418 | 323,625 | 33 | 33 | 33 |
| Maribyrnong LS | 718,740 | 731,691 | 650,183 | 27 | 26 | 26 |
| Melbourne LS | 1,369,418 | 1,257,680 | 1,273,661 | 11 | 12 | 10 |
| Melton L&IS | 652,710 | 648,864 | 588,345 | 29 | 28 | 28 |
| Mildura Rural City Council LS | 327,279 | 312,234 | 311,611 | 34 | 34 | 34 |
| Mitchell Shire L&IS | 193,028 | 162,706 | 149,173 | 39 | 40 | 41 |
| Monash PLS | 1,777,191 | 1,680,670 | 1,587,318 | 7 | 7 | 8 |
| Moonee Valley LS | 983,745 | 931,342 | 911,537 | 20 | 20 | 19 |
| Moreland City Libraries | 1,274,361 | 1,200,604 | 1,111,271 | 12 | 14 | 14 |
| Mornington Peninsula Library | 1,426,672 | 1,263,423 | 1,237,863 | 10 | 11 | 12 |
| Murrindindi LS | 72,749 | 83,865 | 72,815 | 44 | 44 | 45 |
| Port Phillip LS | 1,046,827 | 1,004,054 | 947,351 | 17 | 16 | 17 |
| Stonnington L&IS | 937,707 | 873,317 | 813,383 | 22 | 24 | 24 |
| Swan Hill RLS | 160,094 | 159,596 | 152,027 | 41 | 41 | 40 |
| Towong LS | 27,664 | 24,382 | 22,115 | 46 | 46 | 46 |
| Vision Australia ILS | 353,368 | 248,956 | 205,971 |  |  |  |
| Wellington Shire Library | 293,728 | 265,494 | 250,198 | 35 | 35 | 37 |
| West Gippsland RLC | 821,104 | 817,673 | 686,540 | 25 | 25 | 25 |
| Whitehorse Manningham RLC | 2,864,277 | 2,868,409 | 2,873,517 | 3 | 3 | 3 |
| Wimmera RLC | 246,069 | 255,187 | 232,671 | 37 | 37 | 38 |
| Wodonga Library | 161,726 | 172,507 | 170,118 | 40 | 39 | 39 |
| Wyndham City LS | 1,558,282 | 1,651,937 | 1,620,402 | 8 | 8 | 7 |
| Yarra Libraries | 752,222 | 723,759 | 646,883 | 26 | 27 | 27 |
| Yarra Plenty RLS | 3,368,765 | 3,231,830 | 3,076,193 | 1 | 1 | 1 |
| **Victoria** | **46461349** | **45062254** | **43170623** |  |  |  |

|  | **Loans (physical items) per capita** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 9.3 | 8.9 | 8.5 | 6 | 7 | 6 |
| Brimbank Libraries | 5.1 | 4.6 | 4.8 | 38 | 41 | 38 |
| Campaspe LS | 7.0 | 6.6 | 6.8 | 28 | 26 | 21 |
| Casey-Cardinia LC | 7.2 | 6.6 | 6.1 | 25 | 25 | 28 |
| Central Highlands Libraries | 6.6 | 6.3 | 5.8 | 32 | 30 | 32 |
| City of Boroondara LS | 13.8 | 13.3 | 12.6 | 1 | 1 | 1 |
| Corangamite RLC | 7.1 | 6.7 | 6.8 | 26 | 24 | 22 |
| Darebin Libraries | 7.8 | 7.3 | 6.9 | 20 | 21 | 20 |
| East Gippsland Shire Library | 5.6 | 5.9 | 5.8 | 35 | 35 | 33 |
| Eastern RLC | 7.7 | 7.6 | 7.1 | 21 | 20 | 19 |
| Frankston LS | 6.9 | 6.6 | 6.2 | 30 | 27 | 27 |
| Gannawarra LS | 8.0 | 7.9 | 7.6 | 16 | 15 | 13 |
| Geelong RLC | 9.0 | 9.2 | 8.7 | 8 | 5 | 4 |
| Glen Eira LS | 8.6 | 8.8 | 8.4 | 13 | 8 | 7 |
| Glenelg Libraries | 5.6 | 5.3 | 5.3 | 34 | 37 | 36 |
| Goldfields LC | 8.2 | 8.2 | 7.8 | 15 | 11 | 11 |
| Goulburn Valley RLC | 4.4 | 4.4 | 4.4 | 44 | 44 | 41 |
| Greater Dandenong Libraries | 7.3 | 6.2 | 5.5 | 23 | 33 | 34 |
| High Country LC | 7.2 | 6.9 | 7.7 | 24 | 23 | 12 |
| Hobsons Bay Libraries | 7.3 | 6.4 | 6.0 | 22 | 28 | 29 |
| Hume Libraries | 5.1 | 5.2 | 4.6 | 39 | 38 | 39 |
| Indigo LS | 4.3 | 6.2 | 6.2 | 45 | 31 | 26 |
| Kingston I&LS | 6.8 | 6.2 | 5.5 | 31 | 32 | 35 |
| Latrobe City Libraries | 4.5 | 4.5 | 4.4 | 43 | 42 | 42 |
| Maribyrnong LS | 8.8 | 8.8 | 7.6 | 11 | 9 | 14 |
| Melbourne LS | 11.2 | 9.8 | 9.3 | 2 | 3 | 3 |
| Melton L&IS | 5.1 | 4.9 | 4.2 | 37 | 39 | 44 |
| Mildura Rural City Council LS | 6.2 | 5.9 | 5.8 | 33 | 36 | 31 |
| Mitchell Shire L&IS | 5.0 | 4.2 | 3.7 | 40 | 46 | 46 |
| Monash PLS | 9.6 | 9.0 | 8.3 | 5 | 6 | 8 |
| Moonee Valley LS | 8.4 | 7.8 | 7.5 | 14 | 18 | 15 |
| Moreland City Libraries | 7.8 | 7.2 | 6.5 | 18 | 22 | 24 |
| Mornington Peninsula Library | 9.3 | 8.2 | 7.9 | 7 | 12 | 9 |
| Murrindindi LS | 5.4 | 6.1 | 5.2 | 36 | 34 | 37 |
| Port Phillip LS | 10.0 | 9.4 | 8.7 | 4 | 4 | 5 |
| Stonnington L&IS | 8.9 | 8.1 | 7.4 | 10 | 14 | 16 |
| Swan Hill RLS | 7.0 | 7.8 | 6.7 | 27 | 17 | 23 |
| Towong LS | 4.8 | 4.2 | 3.8 | 42 | 45 | 45 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | 7.0 | 6.3 | 5.9 | 29 | 29 | 30 |
| West Gippsland RLC | 7.8 | 7.7 | 6.3 | 19 | 19 | 25 |
| Whitehorse Manningham RLC | 10.2 | 10.1 | 10.0 | 3 | 2 | 2 |
| Wimmera RLC | 4.9 | 4.8 | 4.6 | 41 | 40 | 40 |
| Wodonga Library | 4.2 | 4.5 | 4.3 | 46 | 43 | 43 |
| Wyndham City LS | 7.8 | 7.9 | 7.3 | 17 | 16 | 17 |
| Yarra Libraries | 8.7 | 8.1 | 7.1 | 12 | 13 | 18 |
| Yarra Plenty RLS | 9.0 | 8.4 | 7.8 | 9 | 10 | 10 |
| **Victoria** | **8.0** | **7.6** | **7.1** |  |  |  |

|  | **Loans (physical items) per active member** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 41 | 38 | 39 | 22 | 29 | 31 |
| Brimbank Libraries | 31 | 33 | 30 | 32 | 38 | 40 |
| Campaspe LS | 30 | 38 | 40 | 34 | 30 | 27 |
| Casey-Cardinia LC | 43 | 59 | 59 | 21 | 2 | 2 |
| Central Highlands Libraries | 38 | 46 | 46 | 24 | 16 | 12 |
| City of Boroondara LS | 55 | 59 | 58 | 4 | 3 | 3 |
| Corangamite RLC | 48 | 45 | 46 | 15 | 20 | 10 |
| Darebin Libraries | 48 | 45 | 45 | 12 | 18 | 14 |
| East Gippsland Shire Library | 25 | 26 | 27 | 44 | 46 | 43 |
| Eastern RLC | 46 | 44 | 56 | 17 | 24 | 5 |
| Frankston LS | 47 | 47 | 46 | 16 | 14 | 9 |
| Gannawarra LS | 37 | 41 | 39 | 25 | 28 | 29 |
| Geelong RLC | 51 | 48 | 46 | 5 | 7 | 11 |
| Glen Eira LS | 50 | 45 | 51 | 7 | 21 | 6 |
| Glenelg Libraries | 33 | 31 | 23 | 27 | 40 | 46 |
| Goldfields LC | 48 | 50 | 50 | 10 | 5 | 7 |
| Goulburn Valley RLC | 26 | 34 | 31 | 40 | 35 | 37 |
| Greater Dandenong Libraries | 21 | 44 | 43 | 45 | 22 | 19 |
| High Country LC | 30 | 30 | 42 | 36 | 41 | 23 |
| Hobsons Bay Libraries | 32 | 30 | 32 | 30 | 42 | 36 |
| Hume Libraries | 43 | 45 | 44 | 20 | 19 | 17 |
| Indigo LS | 33 | 44 | 36 | 29 | 23 | 35 |
| Kingston I&LS | 40 | 35 | 31 | 23 | 34 | 39 |
| Latrobe City Libraries | 28 | 29 | 38 | 39 | 43 | 32 |
| Maribyrnong LS | 48 | 48 | 44 | 13 | 8 | 18 |
| Melbourne LS | 33 | 28 | 27 | 26 | 45 | 42 |
| Melton L&IS | 26 | 42 | 40 | 42 | 27 | 25 |
| Mildura Rural City Council LS | 33 | 33 | 44 | 28 | 37 | 16 |
| Mitchell Shire L&IS | 26 | 33 | 31 | 41 | 36 | 38 |
| Monash PLS | 49 | 47 | 45 | 9 | 11 | 15 |
| Moonee Valley LS | 46 | 43 | 39 | 18 | 26 | 30 |
| Moreland City Libraries | 51 | 48 | 42 | 6 | 9 | 24 |
| Mornington Peninsula Library | 50 | 36 | 40 | 8 | 32 | 26 |
| Murrindindi LS | 25 | 28 | 24 | 43 | 44 | 45 |
| Port Phillip LS | 28 | 50 | 45 | 37 | 6 | 13 |
| Stonnington L&IS | 48 | 47 | 42 | 11 | 12 | 21 |
| Swan Hill RLS | 31 | 43 | 56 | 31 | 25 | 4 |
| Towong LS | 108 | 46 | 29 | 1 | 17 | 41 |
| Vision Australia ILS | 23 | 20 | 17 |  |  |  |
| Wellington Shire Library | 45 | 47 | 43 | 19 | 10 | 20 |
| West Gippsland RLC | 30 | 32 | 27 | 35 | 39 | 44 |
| Whitehorse Manningham RLC | 65 | 64 | 65 | 3 | 1 | 1 |
| Wimmera RLC | 28 | 36 | 38 | 38 | 33 | 33 |
| Wodonga Library | 14 | 37 | 37 | 46 | 31 | 34 |
| Wyndham City LS | 82 | 53 | 50 | 2 | 4 | 8 |
| Yarra Libraries | 31 | 47 | 40 | 33 | 13 | 28 |
| Yarra Plenty RLS | 48 | 46 | 42 | 14 | 15 | 22 |
| **Victoria** | **42** | **44** | **44** |  |  |  |

|  | **Loans (physical items) per $000 expenditure** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 210 | 216 | 181 | 11 | 8 | 11 |
| Brimbank Libraries | 137 | 55 | 105 | 32 | 46 | 37 |
| Campaspe LS | 127 | 132 | 112 | 38 | 36 | 31 |
| Casey-Cardinia LC | 285 | 276 | 238 | 1 | 1 | 1 |
| Central Highlands Libraries | 171 | 177 | 188 | 24 | 20 | 9 |
| City of Boroondara LS | 281 | 261 | 170 | 3 | 3 | 16 |
| Corangamite RLC | 195 | 190 | 176 | 17 | 14 | 13 |
| Darebin Libraries | 202 | 181 | 168 | 14 | 18 | 18 |
| East Gippsland Shire Library | 109 | 134 | 104 | 41 | 35 | 38 |
| Eastern RLC | 227 | 240 | 198 | 7 | 7 | 4 |
| Frankston LS | 214 | 197 | 176 | 10 | 11 | 14 |
| Gannawarra LS | 139 | 120 | 100 | 31 | 41 | 39 |
| Geelong RLC | 208 | 187 | 158 | 12 | 15 | 20 |
| Glen Eira LS | 155 | 198 | 169 | 26 | 10 | 17 |
| Glenelg Libraries | 153 | 121 | 69 | 27 | 40 | 44 |
| Goldfields LC | 244 | 249 | 178 | 6 | 5 | 12 |
| Goulburn Valley RLC | 130 | 122 | 111 | 36 | 39 | 33 |
| Greater Dandenong Libraries | 173 | 144 | 120 | 22 | 31 | 29 |
| High Country LC | 197 | 135 | 167 | 15 | 33 | 19 |
| Hobsons Bay Libraries | 142 | 127 | 110 | 29 | 38 | 34 |
| Hume Libraries | 174 | 185 | 195 | 21 | 16 | 5 |
| Indigo LS | 110 | 179 | 156 | 40 | 19 | 21 |
| Kingston I&LS | 182 | 167 | 94 | 19 | 22 | 40 |
| Latrobe City Libraries | 160 | 148 | 125 | 25 | 29 | 27 |
| Maribyrnong LS | 66 | 161 | 126 | 46 | 23 | 26 |
| Melbourne LS | 80 | 97 | 92 | 45 | 44 | 41 |
| Melton L&IS | 190 | 182 | 147 | 18 | 17 | 24 |
| Mildura Rural City Council LS | 137 | 131 | 106 | 33 | 37 | 35 |
| Mitchell Shire L&IS | 123 | 136 | 105 | 39 | 32 | 36 |
| Monash PLS | 263 | 245 | 190 | 4 | 6 | 8 |
| Moonee Valley LS | 176 | 154 | 152 | 20 | 26 | 22 |
| Moreland City Libraries | 214 | 191 | 173 | 9 | 12 | 15 |
| Mornington Peninsula Library | 208 | 150 | 186 | 13 | 27 | 10 |
| Murrindindi LS | 94 | 110 | 90 | 44 | 43 | 42 |
| Port Phillip LS | 226 | 208 | 191 | 8 | 9 | 7 |
| Stonnington L&IS | 136 | 147 | 139 | 34 | 30 | 25 |
| Swan Hill RLS | 135 | 135 | 114 | 35 | 34 | 30 |
| Towong LS | 172 | 191 | 120 | 23 | 13 | 28 |
| Vision Australia ILS | 94 | 70 | 39 |  |  |  |
| Wellington Shire Library | 195 | 155 | 68 | 16 | 25 | 45 |
| West Gippsland RLC | 147 | 160 | 111 | 28 | 24 | 32 |
| Whitehorse Manningham RLC | 284 | 275 | 210 | 2 | 2 | 2 |
| Wimmera RLC | 101 | 113 | 84 | 43 | 42 | 43 |
| Wodonga Library | 139 | 149 | 149 | 30 | 28 | 23 |
| Wyndham City LS | 129 | 175 | 192 | 37 | 21 | 6 |
| Yarra Libraries | 107 | 56 | 44 | 42 | 45 | 46 |
| Yarra Plenty RLS | 246 | 250 | 208 | 5 | 4 | 3 |
| **Victoria** | **180** | **173** | **151** |  |  |  |

|  | **Loans (physical items) per staff EFT** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 25,754 | 25,162 | 24,303 | 15 | 14 | 14 |
| Brimbank Libraries | 16,565 | 15,104 | 15,707 | 39 | 43 | 39 |
| Campaspe LS | 22,372 | 21,096 | 21,898 | 23 | 25 | 19 |
| Casey-Cardinia LC | 34,024 | 32,590 | 30,369 | 4 | 5 | 7 |
| Central Highlands Libraries | 24,431 | 21,408 | 21,727 | 17 | 23 | 20 |
| City of Boroondara LS | 31,239 | 30,381 | 26,108 | 8 | 7 | 11 |
| Corangamite RLC | 21,976 | 20,892 | 21,638 | 26 | 26 | 21 |
| Darebin Libraries | 24,096 | 22,796 | 21,981 | 19 | 18 | 18 |
| East Gippsland Shire Library | 11,119 | 18,642 | 18,487 | 45 | 33 | 29 |
| Eastern RLC | 32,240 | 32,132 | 32,532 | 6 | 6 | 3 |
| Frankston LS | 28,040 | 26,444 | 25,100 | 12 | 13 | 13 |
| Gannawarra LS | 15,677 | 15,185 | 14,621 | 41 | 42 | 40 |
| Geelong RLC | 32,652 | 26,979 | 26,079 | 5 | 11 | 12 |
| Glen Eira LS | 25,921 | 33,433 | 32,366 | 14 | 4 | 4 |
| Glenelg Libraries | 27,295 | 16,872 | 20,348 | 13 | 38 | 26 |
| Goldfields LC | 28,110 | 28,535 | 27,549 | 11 | 9 | 9 |
| Goulburn Valley RLC | 18,621 | 17,785 | 16,952 | 36 | 34 | 35 |
| Greater Dandenong Libraries | 21,645 | 17,421 | 16,100 | 30 | 36 | 38 |
| High Country LC | 22,070 | 20,823 | 31,275 | 25 | 27 | 6 |
| Hobsons Bay Libraries | 15,884 | 14,205 | 13,574 | 40 | 44 | 42 |
| Hume Libraries | 21,720 | 23,012 | 22,318 | 28 | 17 | 15 |
| Indigo LS | 13,455 | 17,461 | 17,461 | 44 | 35 | 33 |
| Kingston I&LS | 21,687 | 19,944 | 17,767 | 29 | 30 | 31 |
| Latrobe City Libraries | 20,526 | 20,025 | 18,815 | 32 | 29 | 28 |
| Maribyrnong LS | 21,780 | 22,172 | 19,703 | 27 | 21 | 27 |
| Melbourne LS | 18,829 | 16,632 | 16,634 | 35 | 39 | 36 |
| Melton L&IS | 22,902 | 22,530 | 20,429 | 21 | 19 | 25 |
| Mildura Rural City Council LS | 13,637 | 13,010 | 12,984 | 42 | 45 | 44 |
| Mitchell Shire L&IS | 10,378 | 10,013 | 9,750 | 46 | 46 | 46 |
| Monash PLS | 31,623 | 29,905 | 28,244 | 7 | 8 | 8 |
| Moonee Valley LS | 22,878 | 21,659 | 20,717 | 22 | 22 | 23 |
| Moreland City Libraries | 25,482 | 24,012 | 22,225 | 16 | 15 | 16 |
| Mornington Peninsula Library | 31,123 | 27,780 | 32,337 | 9 | 10 | 5 |
| Murrindindi LS | 13,472 | 15,531 | 13,484 | 43 | 41 | 43 |
| Port Phillip LS | 24,345 | 23,350 | 22,031 | 18 | 16 | 17 |
| Stonnington L&IS | 24,044 | 22,393 | 20,856 | 20 | 20 | 22 |
| Swan Hill RLS | 19,265 | 19,228 | 18,317 | 34 | 32 | 30 |
| Towong LS | 50,298 | 40,637 | 10,992 | 1 | 2 | 45 |
| Vision Australia ILS | 15,297 | 10,347 | 8,698 |  |  |  |
| Wellington Shire Library | 21,519 | 19,379 | 17,509 | 31 | 31 | 32 |
| West Gippsland RLC | 22,210 | 21,249 | 16,956 | 24 | 24 | 34 |
| Whitehorse Manningham RLC | 38,743 | 41,997 | 40,794 | 2 | 1 | 1 |
| Wimmera RLC | 17,703 | 15,656 | 16,271 | 38 | 40 | 37 |
| Wodonga Library | 19,485 | 20,784 | 20,496 | 33 | 28 | 24 |
| Wyndham City LS | 30,555 | 26,644 | 26,136 | 10 | 12 | 10 |
| Yarra Libraries | 18,496 | 17,356 | 13,846 | 37 | 37 | 41 |
| Yarra Plenty RLS | 36,841 | 34,901 | 33,328 | 3 | 3 | 2 |
| **Victoria** | **25,798** | **24,639** | **23,642** |  |  |  |

**7. Library programs**

|  | **Number of program attendees** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 22,469 | 24,543 | 25,462 | 28 | 27 | 28 |
| Brimbank Libraries | 66,951 | 59,802 | 63,136 | 9 | 10 | 10 |
| Campaspe LS | 16,788 | 23,640 | 18,350 | 32 | 29 | 32 |
| Casey-Cardinia LC | 68,850 | 68,868 | 74,938 | 7 | 9 | 6 |
| Central Highlands Libraries | 50,056 | 55,824 | 53,429 | 13 | 12 | 13 |
| City of Boroondara LS | 36,116 | 36,851 | 37,404 | 19 | 17 | 18 |
| Corangamite RLC | 17,787 | 21,462 | 24,204 | 30 | 31 | 29 |
| Darebin Libraries | 29,558 | 26,088 | 30,179 | 23 | 25 | 25 |
| East Gippsland Shire Library | 10,873 | 11,060 | 10,481 | 38 | 37 | 39 |
| Eastern RLC | 119,303 | 131,485 | 134,326 | 2 | 3 | 3 |
| Frankston LS | 29,898 | 30,092 | 31,891 | 22 | 22 | 23 |
| Gannawarra LS | 12,686 | 5,318 | 4,708 | 37 | 43 | 44 |
| Geelong RLC | 118,833 | 136,464 | 149,815 | 3 | 2 | 2 |
| Glen Eira LS | 78,881 | 77,796 | 74,789 | 5 | 5 | 7 |
| Glenelg Libraries | 3,400 | 2,500 | 2,700 | 45 | 45 | 45 |
| Goldfields LC | 45,015 | 48,654 | 51,776 | 14 | 13 | 14 |
| Goulburn Valley RLC | 25,204 | 24,598 | 29,183 | 27 | 26 | 26 |
| Greater Dandenong Libraries | 30,823 | 26,441 | 32,324 | 21 | 24 | 22 |
| High Country LC | 16,218 | 16,367 | 13,395 | 35 | 34 | 35 |
| Hobsons Bay Libraries | 42,736 | 35,302 | 43,113 | 16 | 21 | 16 |
| Hume Libraries | 107,212 | 122,285 | 103,201 | 4 | 4 | 4 |
| Indigo LS | 5,952 | 4,846 | 6,949 | 44 | 44 | 43 |
| Kingston I&LS | 29,003 | 36,218 | 36,710 | 24 | 18 | 20 |
| Latrobe City Libraries | 10,428 | 9,577 | 10,263 | 39 | 38 | 40 |
| Maribyrnong LS | 19,210 | 21,805 | 27,745 | 29 | 30 | 27 |
| Melbourne LS | 53,895 | 42,285 | 60,004 | 11 | 15 | 11 |
| Melton L&IS | 25,530 | 24,536 | 23,045 | 26 | 28 | 30 |
| Mildura Rural City Council LS | 15,514 | 12,665 | 11,019 | 36 | 36 | 37 |
| Mitchell Shire L&IS | 9,828 | 8,775 | 11,314 | 40 | 39 | 36 |
| Monash PLS | 68,500 | 74,955 | 73,297 | 8 | 7 | 8 |
| Moonee Valley LS | 53,218 | 58,103 | 55,215 | 12 | 11 | 12 |
| Moreland City Libraries | 42,177 | 44,313 | 45,731 | 17 | 14 | 15 |
| Mornington Peninsula Library | 25,626 | 26,875 | 30,484 | 25 | 23 | 24 |
| Murrindindi LS | 6,153 | 7,634 | 10,815 | 43 | 41 | 38 |
| Port Phillip LS | 43,769 | 35,712 | 33,988 | 15 | 19 | 21 |
| Stonnington L&IS | 16,301 | 18,200 | 20,462 | 34 | 32 | 31 |
| Swan Hill RLS | 7,602 | 7,538 | 7,887 | 42 | 42 | 42 |
| Towong LS | 805 | 1,647 | 1,866 | 46 | 46 | 46 |
| Vision Australia ILS | 1,290 | 1,797 | 1,528 |  |  |  |
| Wellington Shire Library | 17,364 | 16,125 | 16,319 | 31 | 35 | 33 |
| West Gippsland RLC | 39,890 | 40,783 | 41,933 | 18 | 16 | 17 |
| Whitehorse Manningham RLC | 69,765 | 69,800 | 71,051 | 6 | 8 | 9 |
| Wimmera RLC | 16,695 | 17,104 | 15,739 | 33 | 33 | 34 |
| Wodonga Library | 8,777 | 8,035 | 10,179 | 41 | 40 | 41 |
| Wyndham City LS | 63,438 | 75,204 | 97,021 | 10 | 6 | 5 |
| Yarra Libraries | 35,877 | 35,490 | 37,034 | 20 | 20 | 19 |
| Yarra Plenty RLS | 139,787 | 188,043 | 207,759 | 1 | 1 | 1 |
| **Victoria** | **1,776,051** | **1,873,505** | **1,974,161** |  |  |  |

|  | **Program attendees per ‘000 population** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 225 | 242 | 247 | 33 | 31 | 31 |
| Brimbank Libraries | 339 | 300 | 311 | 17 | 21 | 22 |
| Campaspe LS | 455 | 643 | 498 | 5 | 1 | 6 |
| Casey-Cardinia LC | 186 | 180 | 187 | 41 | 40 | 42 |
| Central Highlands Libraries | 260 | 288 | 270 | 24 | 22 | 28 |
| City of Boroondara LS | 209 | 211 | 212 | 35 | 37 | 37 |
| Corangamite RLC | 206 | 250 | 281 | 37 | 29 | 26 |
| Darebin Libraries | 199 | 173 | 197 | 39 | 43 | 40 |
| East Gippsland Shire Library | 249 | 251 | 235 | 28 | 28 | 33 |
| Eastern RLC | 286 | 314 | 317 | 22 | 19 | 20 |
| Frankston LS | 222 | 221 | 232 | 34 | 36 | 35 |
| Gannawarra LS | 1,251 | 531 | 473 | 1 | 5 | 7 |
| Geelong RLC | 429 | 484 | 517 | 9 | 8 | 3 |
| Glen Eira LS | 548 | 532 | 502 | 3 | 4 | 5 |
| Glenelg Libraries | 176 | 130 | 141 | 42 | 45 | 45 |
| Goldfields LC | 252 | 272 | 284 | 27 | 24 | 25 |
| Goulburn Valley RLC | 248 | 241 | 285 | 29 | 32 | 24 |
| Greater Dandenong Libraries | 206 | 173 | 208 | 36 | 42 | 38 |
| High Country LC | 266 | 270 | 218 | 23 | 25 | 36 |
| Hobsons Bay Libraries | 469 | 381 | 454 | 4 | 13 | 9 |
| Hume Libraries | 568 | 630 | 513 | 2 | 2 | 4 |
| Indigo LS | 388 | 314 | 446 | 13 | 20 | 10 |
| Kingston I&LS | 190 | 234 | 234 | 40 | 34 | 34 |
| Latrobe City Libraries | 142 | 130 | 139 | 45 | 46 | 46 |
| Maribyrnong LS | 235 | 261 | 325 | 31 | 27 | 18 |
| Melbourne LS | 441 | 328 | 440 | 8 | 17 | 11 |
| Melton L&IS | 200 | 185 | 166 | 38 | 39 | 44 |
| Mildura Rural City Council LS | 293 | 239 | 207 | 21 | 33 | 39 |
| Mitchell Shire L&IS | 256 | 224 | 279 | 26 | 35 | 27 |
| Monash PLS | 370 | 400 | 385 | 16 | 9 | 15 |
| Moonee Valley LS | 454 | 486 | 454 | 6 | 7 | 8 |
| Moreland City Libraries | 258 | 266 | 268 | 25 | 26 | 29 |
| Mornington Peninsula Library | 167 | 173 | 194 | 43 | 41 | 41 |
| Murrindindi LS | 453 | 558 | 779 | 7 | 3 | 1 |
| Port Phillip LS | 418 | 333 | 313 | 10 | 16 | 21 |
| Stonnington L&IS | 154 | 169 | 185 | 44 | 44 | 43 |
| Swan Hill RLS | 332 | 369 | 349 | 18 | 14 | 17 |
| Towong LS | 139 | 286 | 321 | 46 | 23 | 19 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | 412 | 384 | 386 | 12 | 11 | 14 |
| West Gippsland RLC | 379 | 383 | 385 | 14 | 12 | 16 |
| Whitehorse Manningham RLC | 247 | 245 | 246 | 30 | 30 | 32 |
| Wimmera RLC | 331 | 320 | 309 | 19 | 18 | 23 |
| Wodonga Library | 231 | 208 | 259 | 32 | 38 | 30 |
| Wyndham City LS | 318 | 358 | 436 | 20 | 15 | 12 |
| Yarra Libraries | 415 | 398 | 406 | 11 | 10 | 13 |
| Yarra Plenty RLS | 373 | 489 | 525 | 15 | 6 | 2 |
| **Victoria** | **304** | **316** | **325** |  |  |  |

**8. Computers and wifi**

|  | **Public access computers** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 56 | 59 | 60 | 24 | 25 | 25 |
| Brimbank Libraries | 202 | 202 | 210 | 3 | 3 | 3 |
| Campaspe LS | 19 | 19 | 29 | 40 | 40 | 39 |
| Casey-Cardinia LC | 184 | 189 | 162 | 5 | 5 | 5 |
| Central Highlands Libraries | 136 | 126 | 122 | 8 | 11 | 13 |
| City of Boroondara LS | 76 | 76 | 76 | 17 | 19 | 20 |
| Corangamite RLC | 61 | 52 | 50 | 22 | 26 | 28 |
| Darebin Libraries | 60 | 63 | 64 | 23 | 23 | 22 |
| East Gippsland Shire Library | 45 | 61 | 61 | 28 | 24 | 24 |
| Eastern RLC | 137 | 148 | 155 | 7 | 6 | 7 |
| Frankston LS | 44 | 44 | 45 | 30 | 29 | 31 |
| Gannawarra LS | 11 | 11 | 12 | 45 | 45 | 45 |
| Geelong RLC | 366 | 427 | 427 | 2 | 2 | 2 |
| Glen Eira LS | 41 | 40 | 47 | 31 | 31 | 29 |
| Glenelg Libraries | 45 | 45 | 42 | 28 | 28 | 33 |
| Goldfields LC | 51 | 100 | 116 | 25 | 16 | 15 |
| Goulburn Valley RLC | 47 | 47 | 51 | 26 | 27 | 27 |
| Greater Dandenong Libraries | 92 | 98 | 98 | 14 | 17 | 18 |
| High Country LC | 24 | 24 | 43 | 37 | 38 | 32 |
| Hobsons Bay Libraries | 64 | 64 | 80 | 20 | 21 | 19 |
| Hume Libraries | 87 | 141 | 158 | 16 | 8 | 6 |
| Indigo LS | 12 | 12 | 14 | 44 | 44 | 44 |
| Kingston I&LS | 115 | 117 | 117 | 10 | 13 | 14 |
| Latrobe City Libraries | 19 | 19 | 19 | 40 | 40 | 42 |
| Maribyrnong LS | 73 | 73 | 74 | 18 | 20 | 21 |
| Melbourne LS | 134 | 134 | 142 | 9 | 10 | 9 |
| Melton L&IS | 144 | 140 | 140 | 6 | 9 | 10 |
| Mildura Rural City Council LS | 32 | 32 | 34 | 36 | 36 | 37 |
| Mitchell Shire L&IS | 22 | 22 | 31 | 39 | 39 | 38 |
| Monash PLS | 195 | 196 | 196 | 4 | 4 | 4 |
| Moonee Valley LS | 115 | 119 | 126 | 10 | 12 | 12 |
| Moreland City Libraries | 68 | 102 | 102 | 19 | 15 | 16 |
| Mornington Peninsula Library | 64 | 64 | 62 | 20 | 21 | 23 |
| Murrindindi LS | 24 | 19 | 24 | 37 | 40 | 41 |
| Port Phillip LS | 37 | 41 | 41 | 32 | 30 | 34 |
| Stonnington L&IS | 46 | 37 | 46 | 27 | 32 | 30 |
| Swan Hill RLS | 17 | 17 | 16 | 42 | 43 | 43 |
| Towong LS | 5 | 7 | 7 | 46 | 46 | 46 |
| Vision Australia ILS | 4 | 4 | 3 |  |  |  |
| Wellington Shire Library | 35 | 35 | 35 | 34 | 35 | 36 |
| West Gippsland RLC | 105 | 105 | 129 | 13 | 14 | 11 |
| Whitehorse Manningham RLC | 90 | 91 | 101 | 15 | 18 | 17 |
| Wimmera RLC | 37 | 37 | 37 | 32 | 32 | 35 |
| Wodonga Library | 14 | 25 | 25 | 43 | 37 | 40 |
| Wyndham City LS | 115 | 146 | 145 | 10 | 7 | 8 |
| Yarra Libraries | 35 | 36 | 52 | 34 | 34 | 26 |
| Yarra Plenty RLS | 389 | 453 | 460 | 1 | 1 | 1 |
| **Victoria** | **3,794** | **4,119** | **4,286** |  |  |  |

|  | **PCs per ‘000 population** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 0.56 | 0.58 | 0.58 | 27 | 29 | 32 |
| Brimbank Libraries | 1.02 | 1.01 | 1.04 | 10 | 11 | 11 |
| Campaspe LS | 0.52 | 0.52 | 0.79 | 28 | 32 | 18 |
| Casey-Cardinia LC | 0.50 | 0.49 | 0.40 | 29 | 33 | 39 |
| Central Highlands Libraries | 0.71 | 0.65 | 0.62 | 21 | 23 | 30 |
| City of Boroondara LS | 0.44 | 0.43 | 0.43 | 32 | 35 | 36 |
| Corangamite RLC | 0.71 | 0.61 | 0.58 | 20 | 27 | 33 |
| Darebin Libraries | 0.40 | 0.42 | 0.42 | 37 | 36 | 37 |
| East Gippsland Shire Library | 1.03 | 1.39 | 1.37 | 9 | 4 | 4 |
| Eastern RLC | 0.33 | 0.35 | 0.37 | 41 | 41 | 42 |
| Frankston LS | 0.33 | 0.32 | 0.33 | 42 | 43 | 44 |
| Gannawarra LS | 1.08 | 1.10 | 1.21 | 6 | 7 | 5 |
| Geelong RLC | 1.32 | 1.51 | 1.47 | 3 | 2 | 3 |
| Glen Eira LS | 0.28 | 0.27 | 0.32 | 45 | 45 | 45 |
| Glenelg Libraries | 2.32 | 2.35 | 2.19 | 1 | 1 | 1 |
| Goldfields LC | 0.29 | 0.56 | 0.64 | 44 | 31 | 28 |
| Goulburn Valley RLC | 0.46 | 0.46 | 0.50 | 30 | 34 | 35 |
| Greater Dandenong Libraries | 0.62 | 0.64 | 0.63 | 23 | 25 | 29 |
| High Country LC | 0.39 | 0.40 | 0.70 | 38 | 39 | 24 |
| Hobsons Bay Libraries | 0.70 | 0.69 | 0.84 | 22 | 22 | 16 |
| Hume Libraries | 0.46 | 0.73 | 0.78 | 31 | 19 | 19 |
| Indigo LS | 0.78 | 0.78 | 0.90 | 16 | 17 | 14 |
| Kingston I&LS | 0.75 | 0.76 | 0.75 | 17 | 18 | 21 |
| Latrobe City Libraries | 0.26 | 0.26 | 0.26 | 46 | 46 | 46 |
| Maribyrnong LS | 0.89 | 0.87 | 0.87 | 13 | 14 | 15 |
| Melbourne LS | 1.10 | 1.04 | 1.04 | 5 | 10 | 9 |
| Melton L&IS | 1.13 | 1.05 | 1.01 | 4 | 8 | 13 |
| Mildura Rural City Council LS | 0.60 | 0.60 | 0.64 | 24 | 28 | 26 |
| Mitchell Shire L&IS | 0.57 | 0.56 | 0.76 | 26 | 30 | 20 |
| Monash PLS | 1.05 | 1.05 | 1.03 | 7 | 9 | 12 |
| Moonee Valley LS | 0.98 | 1.00 | 1.04 | 12 | 12 | 10 |
| Moreland City Libraries | 0.42 | 0.61 | 0.60 | 34 | 26 | 31 |
| Mornington Peninsula Library | 0.42 | 0.41 | 0.39 | 35 | 37 | 40 |
| Murrindindi LS | 1.77 | 1.39 | 1.73 | 2 | 3 | 2 |
| Port Phillip LS | 0.35 | 0.38 | 0.38 | 40 | 40 | 41 |
| Stonnington L&IS | 0.43 | 0.34 | 0.42 | 33 | 42 | 38 |
| Swan Hill RLS | 0.74 | 0.83 | 0.71 | 18 | 16 | 23 |
| Towong LS | 0.86 | 1.21 | 1.21 | 14 | 5 | 6 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | 0.83 | 0.83 | 0.83 | 15 | 15 | 17 |
| West Gippsland RLC | 1.00 | 0.99 | 1.18 | 11 | 13 | 7 |
| Whitehorse Manningham RLC | 0.32 | 0.32 | 0.35 | 43 | 44 | 43 |
| Wimmera RLC | 0.73 | 0.69 | 0.73 | 19 | 21 | 22 |
| Wodonga Library | 0.37 | 0.65 | 0.64 | 39 | 24 | 27 |
| Wyndham City LS | 0.58 | 0.70 | 0.65 | 25 | 20 | 25 |
| Yarra Libraries | 0.41 | 0.40 | 0.57 | 36 | 38 | 34 |
| Yarra Plenty RLS | 1.04 | 1.18 | 1.16 | 8 | 6 | 8 |
| **Victoria** | **0.65** | **0.69** | **0.71** |  |  |  |

|  | **Computer bookings** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 42,912 | 40,020 | 31,119 | 29 | 30 | 32 |
| Brimbank Libraries | 270,586 | 270,426 | 275,670 | 3 | 3 | 1 |
| Campaspe LS | 16,749 | 17,572 | 13,902 | 41 | 40 | 39 |
| Casey-Cardinia LC | 141,316 | 133,860 | 134,817 | 8 | 8 | 9 |
| Central Highlands Libraries | 60,940 | 60,492 | 48,310 | 26 | 26 | 27 |
| City of Boroondara LS | 46,327 | 46,297 | 45,774 | 28 | 28 | 29 |
| Corangamite RLC | 36,232 | 33,343 | 33,384 | 31 | 32 | 30 |
| Darebin Libraries | 75,804 | 85,042 | 90,163 | 21 | 17 | 15 |
| East Gippsland Shire Library | 32,927 | 33,553 | 32,608 | 32 | 31 | 31 |
| Eastern RLC | 221,337 | 203,901 | 202,388 | 4 | 4 | 5 |
| Frankston LS | 66,656 | 66,489 | 64,090 | 24 | 23 | 24 |
| Gannawarra LS | 3,482 | 3,392 | 3,114 | 44 | 45 | 46 |
| Geelong RLC | 191,480 | 201,558 | 211,743 | 5 | 5 | 4 |
| Glen Eira LS | 81,029 | 84,061 | 82,021 | 20 | 18 | 17 |
| Glenelg Libraries | 17,266 | 17,964 | 10,977 | 40 | 39 | 40 |
| Goldfields LC | 84,108 | 80,183 | 77,140 | 18 | 19 | 19 |
| Goulburn Valley RLC | 39,585 | 43,080 | 46,120 | 30 | 29 | 28 |
| Greater Dandenong Libraries | 159,771 | 159,962 | 149,988 | 6 | 7 | 7 |
| High Country LC | 28,230 | 25,581 | 27,827 | 33 | 34 | 34 |
| Hobsons Bay Libraries | 82,269 | 73,575 | 76,579 | 19 | 20 | 20 |
| Hume Libraries | 87,350 | 87,754 | 74,797 | 16 | 15 | 21 |
| Indigo LS | 2,937 | 5,654 | 6,702 | 45 | 43 | 43 |
| Kingston I&LS | 71,128 | 66,120 | 62,098 | 23 | 24 | 25 |
| Latrobe City Libraries | 25,702 | 26,220 | 28,476 | 34 | 33 | 33 |
| Maribyrnong LS | 92,642 | 67,161 | 78,723 | 15 | 22 | 18 |
| Melbourne LS | 151,333 | 164,530 | 176,277 | 7 | 6 | 6 |
| Melton L&IS | 85,598 | 87,334 | 83,245 | 17 | 16 | 16 |
| Mildura Rural City Council LS | 25,611 | 23,356 | 19,707 | 35 | 35 | 36 |
| Mitchell Shire L&IS | 23,707 | 20,277 | 22,221 | 36 | 37 | 35 |
| Monash PLS | 95,000 | 89,071 | 91,539 | 14 | 14 | 13 |
| Moonee Valley LS | 109,463 | 104,476 | 98,909 | 9 | 10 | 11 |
| Moreland City Libraries | 96,649 | 100,543 | 106,092 | 13 | 11 | 10 |
| Mornington Peninsula Library | 74,263 | 70,308 | 73,730 | 22 | 21 | 22 |
| Murrindindi LS | 3,943 | 4,188 | 3,775 | 43 | 44 | 44 |
| Port Phillip LS | 98,518 | 91,474 | 97,941 | 12 | 12 | 12 |
| Stonnington L&IS | 99,841 | 89,806 | 90,604 | 10 | 13 | 14 |
| Swan Hill RLS | 8,187 | 7,546 | 8,049 | 42 | 42 | 42 |
| Towong LS | 882 | 1,035 | 3,298 | 46 | 46 | 45 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | 21,159 | 21,830 | 8,350 | 38 | 36 | 41 |
| West Gippsland RLC | 66,366 | 65,179 | 65,080 | 25 | 25 | 23 |
| Whitehorse Manningham RLC | 279,470 | 270,787 | 268,541 | 2 | 2 | 2 |
| Wimmera RLC | 18,874 | 15,206 | 17,279 | 39 | 41 | 37 |
| Wodonga Library | 21,414 | 17,978 | 17,128 | 37 | 38 | 38 |
| Wyndham City LS | 99,057 | 117,976 | 134,824 | 11 | 9 | 8 |
| Yarra Libraries | 58,441 | 56,025 | 60,863 | 27 | 27 | 26 |
| Yarra Plenty RLS | 320,749 | 295,562 | 223,133 | 1 | 1 | 3 |
| **Victoria** | **3,737,290** | **3,647,747** | **3,579,115** |  |  |  |

|  | **Computer bookings per active member** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 1.9 | 1.7 | 1.4 | 38 | 44 | 44 |
| Brimbank Libraries | 8.3 | 9.6 | 8.6 | 1 | 1 | 1 |
| Campaspe LS | 2.0 | 2.7 | 2.2 | 37 | 28 | 40 |
| Casey-Cardinia LC | 2.3 | 3.1 | 3.3 | 34 | 25 | 25 |
| Central Highlands Libraries | 1.8 | 2.3 | 1.9 | 41 | 36 | 41 |
| City of Boroondara LS | 1.1 | 1.2 | 1.2 | 46 | 46 | 46 |
| Corangamite RLC | 2.8 | 2.6 | 2.6 | 24 | 30 | 32 |
| Darebin Libraries | 3.1 | 3.5 | 3.9 | 22 | 21 | 14 |
| East Gippsland Shire Library | 3.3 | 3.4 | 3.4 | 17 | 23 | 22 |
| Eastern RLC | 3.2 | 2.8 | 3.8 | 21 | 27 | 17 |
| Frankston LS | 3.4 | 3.5 | 3.5 | 16 | 22 | 21 |
| Gannawarra LS | 1.6 | 1.7 | 1.6 | 43 | 43 | 42 |
| Geelong RLC | 3.9 | 3.7 | 3.8 | 10 | 17 | 15 |
| Glen Eira LS | 3.2 | 2.9 | 3.4 | 19 | 26 | 23 |
| Glenelg Libraries | 5.2 | 5.5 | 2.5 | 4 | 5 | 35 |
| Goldfields LC | 2.8 | 2.7 | 2.7 | 25 | 29 | 31 |
| Goulburn Valley RLC | 2.3 | 3.3 | 3.2 | 33 | 24 | 26 |
| Greater Dandenong Libraries | 3.0 | 7.6 | 7.5 | 23 | 2 | 2 |
| High Country LC | 1.9 | 1.9 | 2.5 | 40 | 42 | 37 |
| Hobsons Bay Libraries | 4.0 | 3.6 | 4.3 | 9 | 18 | 10 |
| Hume Libraries | 3.9 | 4.0 | 3.5 | 11 | 13 | 20 |
| Indigo LS | 1.5 | 2.6 | 2.5 | 44 | 31 | 36 |
| Kingston I&LS | 2.7 | 2.4 | 2.2 | 26 | 35 | 39 |
| Latrobe City Libraries | 2.2 | 2.3 | 3.3 | 35 | 37 | 24 |
| Maribyrnong LS | 6.2 | 4.4 | 5.3 | 3 | 9 | 5 |
| Melbourne LS | 3.7 | 3.6 | 3.8 | 13 | 20 | 16 |
| Melton L&IS | 3.4 | 5.6 | 5.7 | 15 | 4 | 4 |
| Mildura Rural City Council LS | 2.6 | 2.4 | 2.8 | 29 | 34 | 29 |
| Mitchell Shire L&IS | 3.2 | 4.1 | 4.6 | 20 | 11 | 8 |
| Monash PLS | 2.6 | 2.5 | 2.6 | 28 | 33 | 33 |
| Moonee Valley LS | 5.1 | 4.8 | 4.3 | 7 | 7 | 11 |
| Moreland City Libraries | 3.9 | 4.0 | 4.0 | 12 | 12 | 13 |
| Mornington Peninsula Library | 2.6 | 2.0 | 2.4 | 30 | 40 | 38 |
| Murrindindi LS | 1.4 | 1.4 | 1.2 | 45 | 45 | 45 |
| Port Phillip LS | 2.7 | 4.5 | 4.7 | 27 | 8 | 7 |
| Stonnington L&IS | 5.1 | 4.8 | 4.7 | 6 | 6 | 6 |
| Swan Hill RLS | 1.6 | 2.0 | 3.0 | 42 | 39 | 28 |
| Towong LS | 3.4 | 1.9 | 4.3 | 14 | 41 | 9 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | 3.3 | 3.9 | 1.4 | 18 | 14 | 43 |
| West Gippsland RLC | 2.4 | 2.5 | 2.6 | 31 | 32 | 34 |
| Whitehorse Manningham RLC | 6.3 | 6.1 | 6.1 | 2 | 3 | 3 |
| Wimmera RLC | 2.2 | 2.1 | 2.8 | 36 | 38 | 30 |
| Wodonga Library | 1.9 | 3.8 | 3.7 | 39 | 15 | 19 |
| Wyndham City LS | 5.2 | 3.8 | 4.1 | 5 | 16 | 12 |
| Yarra Libraries | 2.4 | 3.6 | 3.7 | 32 | 19 | 18 |
| Yarra Plenty RLS | 4.5 | 4.2 | 3.1 | 8 | 10 | 27 |
| **Victoria** | **3.3** | **3.6** | **3.6** |  |  |  |

|  | **Wifi sessions** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS |  |  |  |  |  |  |
| Brimbank Libraries | 460,991 |  |  | 2 |  |  |
| Campaspe LS | 6,746 | 6,943 | 7,735 | 32 | 29 | 29 |
| Casey-Cardinia LC | 94,087 | 221,202 | 205,068 | 9 | 5 | 7 |
| Central Highlands Libraries | 16,712 | 27,635 | 4,451 | 25 | 18 | 31 |
| City of Boroondara LS | 36,371 |  |  | 16 |  |  |
| Corangamite RLC | 10,775 | 12,656 | 12,126 | 28 | 25 | 23 |
| Darebin Libraries | 29,745 | 46,598 | 44,472 | 19 | 16 | 17 |
| East Gippsland Shire Library | 10,736 | 12,525 | 11,492 | 29 | 26 | 24 |
| Eastern RLC | 145,391 | 169,410 | 337,602 | 8 | 8 | 5 |
| Frankston LS |  |  |  |  |  |  |
| Gannawarra LS | 427 | 1,360 | 1,797 | 36 | 34 | 34 |
| Geelong RLC | 371,948 | 618,949 | 650,534 | 4 | 2 | 3 |
| Glen Eira LS | 51,628 | 49,846 | 46,329 | 15 | 14 | 15 |
| Glenelg Libraries |  | 6,000 | 10,128 |  | 30 | 26 |
| Goldfields LC | 52,150 | 55,553 | 53,167 | 14 | 13 | 14 |
| Goulburn Valley RLC | 21,641 | 20,579 | 20,393 | 24 | 23 | 22 |
| Greater Dandenong Libraries | 356,225 | 320,368 | 739,935 | 5 | 4 | 1 |
| High Country LC | 26,332 | 18,958 | 9,646 | 20 | 24 | 27 |
| Hobsons Bay Libraries | 84,123 | 76,069 | 108,056 | 11 | 10 | 10 |
| Hume Libraries | 311,005 |  |  | 6 |  |  |
| Indigo LS | 309 | 1,282 | 2,048 | 37 | 35 | 33 |
| Kingston I&LS | 55,901 | 56,062 | 58,790 | 13 | 12 | 13 |
| Latrobe City Libraries | 7,730 | 5,709 |  | 30 | 31 |  |
| Maribyrnong LS | 23,250 | 24,647 | 26,280 | 21 | 19 | 20 |
| Melbourne LS | 544,212 | 703,637 | 707,307 | 1 | 1 | 2 |
| Melton L&IS | 22,746 | 23,008 | 21,503 | 22 | 21 | 21 |
| Mildura Rural City Council LS | 15,544 | 23,295 | 45,387 | 26 | 20 | 16 |
| Mitchell Shire L&IS | 7,256 | 7,313 | 7,405 | 31 | 28 | 30 |
| Monash PLS | 165,588 | 174,429 | 192,035 | 7 | 7 | 8 |
| Moonee Valley LS | 64,593 | 71,200 | 86,829 | 12 | 11 | 12 |
| Moreland City Libraries | 31,258 | 32,871 | 41,869 | 18 | 17 | 18 |
| Mornington Peninsula Library | 21,839 | 21,839 | 27,876 | 23 | 22 | 19 |
| Murrindindi LS | 2,328 | 4,088 | 9,088 | 34 | 33 | 28 |
| Port Phillip LS |  |  |  |  |  |  |
| Stonnington L&IS |  |  |  |  |  |  |
| Swan Hill RLS | 5,957 | 5,236 | 2,826 | 33 | 32 | 32 |
| Towong LS | 638 | 1,259 | 1,364 | 35 | 36 | 35 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library |  |  |  |  |  |  |
| West Gippsland RLC |  |  |  |  |  |  |
| Whitehorse Manningham RLC | 428,977 | 483,342 | 629,742 | 3 | 3 | 4 |
| Wimmera RLC | 14,060 | 11,790 | 10,823 | 27 | 27 | 25 |
| Wodonga Library |  |  |  |  |  |  |
| Wyndham City LS |  | 190,029 | 333,413 |  | 6 | 6 |
| Yarra Libraries | 32,615 | 49,651 | 89,439 | 17 | 15 | 11 |
| Yarra Plenty RLS | 88,797 | 119,351 | 128,936 | 10 | 9 | 9 |
| **Victoria** | **3,620,631** | **3,674,689** | **4,685,891** |  |  |  |

|  | **Wifi sessions per active member** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS |  |  |  |  |  |  |
| Brimbank Libraries | 14.1 |  |  | 1 |  |  |
| Campaspe LS | 0.8 | 1.1 | 1.2 | 32 | 30 | 27 |
| Casey-Cardinia LC | 1.5 | 5.1 | 4.9 | 19 | 6 | 11 |
| Central Highlands Libraries | 0.5 | 1.0 | 0.2 | 35 | 31 | 35 |
| City of Boroondara LS | 0.8 |  |  | 30 |  |  |
| Corangamite RLC | 0.8 | 1.0 | 1.0 | 29 | 32 | 30 |
| Darebin Libraries | 1.2 | 1.9 | 1.9 | 24 | 15 | 16 |
| East Gippsland Shire Library | 1.1 | 1.3 | 1.2 | 26 | 29 | 28 |
| Eastern RLC | 2.1 | 2.3 | 6.3 | 12 | 13 | 7 |
| Frankston LS |  |  |  |  |  |  |
| Gannawarra LS | 0.2 | 0.7 | 0.9 | 36 | 33 | 31 |
| Geelong RLC | 7.6 | 11.4 | 11.8 | 5 | 3 | 4 |
| Glen Eira LS | 2.1 | 1.7 | 1.9 | 13 | 18 | 17 |
| Glenelg Libraries |  | 1.8 | 2.3 |  | 17 | 14 |
| Goldfields LC | 1.7 | 1.9 | 1.9 | 15 | 16 | 18 |
| Goulburn Valley RLC | 1.3 | 1.6 | 1.4 | 21 | 22 | 26 |
| Greater Dandenong Libraries | 6.8 | 15.1 | 37.0 | 6 | 2 | 1 |
| High Country LC | 1.8 | 1.4 | 0.9 | 14 | 26 | 33 |
| Hobsons Bay Libraries | 4.0 | 3.8 | 6.1 | 8 | 8 | 8 |
| Hume Libraries | 14.0 |  |  | 2 |  |  |
| Indigo LS | 0.2 | 0.6 | 0.8 | 37 | 35 | 34 |
| Kingston I&LS | 2.1 | 2.0 | 2.1 | 11 | 14 | 15 |
| Latrobe City Libraries | 0.7 | 0.5 |  | 34 | 36 |  |
| Maribyrnong LS | 1.5 | 1.6 | 1.8 | 18 | 21 | 20 |
| Melbourne LS | 13.2 | 15.4 | 15.1 | 3 | 1 | 2 |
| Melton L&IS | 0.9 | 1.5 | 1.5 | 28 | 23 | 25 |
| Mildura Rural City Council LS | 1.6 | 2.4 | 6.4 | 17 | 11 | 6 |
| Mitchell Shire L&IS | 1.0 | 1.5 | 1.5 | 27 | 24 | 24 |
| Monash PLS | 4.6 | 4.9 | 5.5 | 7 | 7 | 10 |
| Moonee Valley LS | 3.0 | 3.3 | 3.7 | 9 | 9 | 12 |
| Moreland City Libraries | 1.2 | 1.3 | 1.6 | 23 | 28 | 23 |
| Mornington Peninsula Library | 0.8 | 0.6 | 0.9 | 33 | 34 | 32 |
| Murrindindi LS | 0.8 | 1.4 | 3.0 | 31 | 27 | 13 |
| Port Phillip LS |  |  |  |  |  |  |
| Stonnington L&IS |  |  |  |  |  |  |
| Swan Hill RLS | 1.2 | 1.4 | 1.0 | 25 | 25 | 29 |
| Towong LS | 2.5 | 2.4 | 1.8 | 10 | 12 | 19 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library |  |  |  |  |  |  |
| West Gippsland RLC |  |  |  |  |  |  |
| Whitehorse Manningham RLC | 9.7 | 10.8 | 14.3 | 4 | 4 | 3 |
| Wimmera RLC | 1.6 | 1.7 | 1.7 | 16 | 20 | 22 |
| Wodonga Library |  |  |  |  |  |  |
| Wyndham City LS |  | 6.1 | 10.2 |  | 5 | 5 |
| Yarra Libraries | 1.3 | 3.2 | 5.5 | 20 | 10 | 9 |
| Yarra Plenty RLS | 1.3 | 1.7 | 1.8 | 22 | 19 | 21 |
| **Victoria** | **3.2** | **3.6** | **4.7** |  |  |  |

**10. Library income**

|  | **Operating income from Council $000** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | $3,009 | $4,076 | $4,103 | 28 | 27 | 26 |
| Brimbank Libraries | $6,312 | $6,526 | $7,943 | 8 | 8 | 7 |
| Campaspe LS | $1,654 | $1,513 | $1,495 | 34 | 34 | 36 |
| Casey-Cardinia LC | $6,616 | $6,834 | $7,005 | 7 | 7 | 8 |
| Central Highlands Libraries | $4,807 | $5,777 | $5,016 | 16 | 11 | 15 |
| City of Boroondara LS | $8,265 | $8,539 | $8,933 | 5 | 5 | 5 |
| Corangamite RLC | $1,983 | $1,778 | $2,180 | 31 | 32 | 31 |
| Darebin Libraries | $4,410 | $4,736 | $4,751 | 22 | 20 | 19 |
| East Gippsland Shire Library | $1,793 | $1,751 | $2,073 | 33 | 33 | 32 |
| Eastern RLC | $9,749 | $10,018 | $9,975 | 3 | 3 | 4 |
| Frankston LS | $3,288 | $3,398 | $3,407 | 27 | 28 | 28 |
| Gannawarra LS | $445 | $524 | $613 | 43 | 44 | 44 |
| Geelong RLC | $8,415 | $8,635 | $10,125 | 4 | 4 | 3 |
| Glen Eira LS | $5,834 | $6,399 | $6,312 | 9 | 10 | 10 |
| Glenelg Libraries | $364 | $549 | $672 | 44 | 43 | 42 |
| Goldfields LC | $4,141 | $4,489 | $4,662 | 23 | 23 | 20 |
| Goulburn Valley RLC | $2,384 | $2,455 | $2,529 | 30 | 30 | 30 |
| Greater Dandenong Libraries | $5,098 | $5,574 | $6,090 | 13 | 13 | 11 |
| High Country LC | $1,424 | $1,505 | $1,927 | 37 | 35 | 34 |
| Hobsons Bay Libraries | $3,949 | $4,084 | $4,471 | 24 | 26 | 22 |
| Hume Libraries | $4,844 | $5,568 | $4,809 | 14 | 14 | 17 |
| Indigo LS | $342 | $477 | $551 | 45 | 45 | 45 |
| Kingston I&LS | $4,813 | $4,660 | $4,627 | 15 | 22 | 21 |
| Latrobe City Libraries | $1,495 | $1,347 | $1,510 | 35 | 37 | 35 |
| Maribyrnong LS | $3,634 | $4,712 | $4,400 | 26 | 21 | 24 |
| Melbourne LS | $11,209 | $11,598 | $12,224 | 2 | 2 | 1 |
| Melton L&IS | $2,565 | $2,658 | $3,042 | 29 | 29 | 29 |
| Mildura Rural City Council LS | $1,911 | $1,914 | $2,024 | 32 | 31 | 33 |
| Mitchell Shire L&IS | $1,419 | $1,187 | $1,134 | 38 | 39 | 39 |
| Monash PLS | $5,182 | $5,412 | $5,486 | 12 | 15 | 12 |
| Moonee Valley LS | $4,548 | $4,837 | $4,907 | 19 | 17 | 16 |
| Moreland City Libraries | $4,763 | $5,036 | $5,091 | 17 | 16 | 14 |
| Mornington Peninsula Library | $4,506 | $4,784 | $5,382 | 20 | 18 | 13 |
| Murrindindi LS | $596 | $597 | $639 | 42 | 42 | 43 |
| Port Phillip LS | $4,605 | $4,108 | $4,457 | 18 | 25 | 23 |
| Stonnington L&IS | $5,636 | $5,699 | $4,370 | 10 | 12 | 25 |
| Swan Hill RLS | $940 | $1,020 | $1,060 | 40 | 40 | 40 |
| Towong LS | $54 | $0 | $0 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | $1,064 | $1,332 | $1,384 | 39 | 38 | 38 |
| West Gippsland RLC | $3,824 | $4,298 | $4,081 | 25 | 24 | 27 |
| Whitehorse Manningham RLC | $7,921 | $8,221 | $8,639 | 6 | 6 | 6 |
| Wimmera RLC | $1,447 | $1,438 | $1,435 | 36 | 36 | 37 |
| Wodonga Library | $762 | $787 | $820 | 41 | 41 | 41 |
| Wyndham City LS | $5,570 | $6,401 | $6,695 | 11 | 9 | 9 |
| Yarra Libraries | $4,467 | $4,771 | $4,769 | 21 | 19 | 18 |
| Yarra Plenty RLS | $11,361 | $11,828 | $12,095 | 1 | 1 | 2 |
| **Victoria** | **$183,417** | **$193,847** | **$199,913** |  |  |  |

|  | **Operating income from Council per capita** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | $30.11 | $40.23 | $39.88 | 23 | 14 | 14 |
| Brimbank Libraries | $31.94 | $32.72 | $39.15 | 19 | 19 | 16 |
| Campaspe LS | $44.84 | $41.18 | $40.55 | 5 | 11 | 12 |
| Casey-Cardinia LC | $17.87 | $17.84 | $17.51 | 45 | 45 | 45 |
| Central Highlands Libraries | $24.98 | $29.77 | $25.37 | 33 | 30 | 36 |
| City of Boroondara LS | $47.90 | $48.85 | $50.55 | 4 | 7 | 5 |
| Corangamite RLC | $22.99 | $20.72 | $25.31 | 39 | 41 | 37 |
| Darebin Libraries | $29.66 | $31.39 | $30.94 | 24 | 21 | 26 |
| East Gippsland Shire Library | $41.05 | $39.80 | $46.54 | 12 | 15 | 8 |
| Eastern RLC | $23.41 | $23.93 | $23.57 | 36 | 40 | 41 |
| Frankston LS | $24.38 | $24.99 | $24.79 | 34 | 37 | 38 |
| Gannawarra LS | $43.89 | $52.31 | $61.61 | 8 | 5 | 2 |
| Geelong RLC | $30.39 | $30.60 | $34.96 | 21 | 25 | 22 |
| Glen Eira LS | $40.51 | $43.74 | $42.41 | 13 | 9 | 10 |
| Glenelg Libraries | $18.79 | $28.66 | $35.04 | 44 | 34 | 21 |
| Goldfields LC | $23.21 | $25.06 | $25.55 | 38 | 36 | 35 |
| Goulburn Valley RLC | $23.42 | $24.07 | $24.67 | 35 | 39 | 39 |
| Greater Dandenong Libraries | $34.11 | $36.49 | $39.13 | 18 | 17 | 17 |
| High Country LC | $23.36 | $24.79 | $31.42 | 37 | 38 | 25 |
| Hobsons Bay Libraries | $43.34 | $44.02 | $47.04 | 10 | 8 | 6 |
| Hume Libraries | $25.68 | $28.70 | $23.89 | 31 | 33 | 40 |
| Indigo LS | $22.30 | $30.92 | $35.39 | 40 | 22 | 20 |
| Kingston I&LS | $31.45 | $30.16 | $29.52 | 20 | 29 | 31 |
| Latrobe City Libraries | $20.31 | $18.31 | $20.40 | 41 | 44 | 44 |
| Maribyrnong LS | $44.41 | $56.42 | $51.60 | 6 | 2 | 4 |
| Melbourne LS | $91.75 | $89.92 | $89.66 | 1 | 1 | 1 |
| Melton L&IS | $20.09 | $20.02 | $21.94 | 42 | 43 | 42 |
| Mildura Rural City Council LS | $36.05 | $36.10 | $37.95 | 17 | 18 | 18 |
| Mitchell Shire L&IS | $36.95 | $30.32 | $27.94 | 15 | 27 | 34 |
| Monash PLS | $28.01 | $28.89 | $28.84 | 29 | 31 | 32 |
| Moonee Valley LS | $38.77 | $40.45 | $40.32 | 14 | 12 | 13 |
| Moreland City Libraries | $29.16 | $30.20 | $29.84 | 26 | 28 | 30 |
| Mornington Peninsula Library | $29.31 | $30.86 | $34.27 | 25 | 23 | 23 |
| Murrindindi LS | $43.83 | $43.57 | $46.04 | 9 | 10 | 9 |
| Port Phillip LS | $43.93 | $38.35 | $41.09 | 7 | 16 | 11 |
| Stonnington L&IS | $53.20 | $52.79 | $39.52 | 2 | 4 | 15 |
| Swan Hill RLS | $41.08 | $49.98 | $46.92 | 11 | 6 | 7 |
| Towong LS | $9.36 | $0.00 | $0.00 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | $25.24 | $31.75 | $32.75 | 32 | 20 | 24 |
| West Gippsland RLC | $36.30 | $40.41 | $37.46 | 16 | 13 | 19 |
| Whitehorse Manningham RLC | $28.08 | $28.84 | $29.93 | 28 | 32 | 29 |
| Wimmera RLC | $28.66 | $26.94 | $28.17 | 27 | 35 | 33 |
| Wodonga Library | $20.02 | $20.40 | $20.89 | 43 | 42 | 43 |
| Wyndham City LS | $27.90 | $30.50 | $30.07 | 30 | 26 | 28 |
| Yarra Libraries | $51.71 | $53.52 | $52.24 | 3 | 3 | 3 |
| Yarra Plenty RLS | $30.28 | $30.78 | $30.58 | 22 | 24 | 27 |
| **Victoria** | **$31.42** | **$32.65** | **$32.94** |  |  |  |

|  | **Operating income from State Government per capita** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | $6.20 | $6.14 | $6.34 | 28 | 37 | 26 |
| Brimbank Libraries | $5.91 | $6.14 | $6.18 | 45 | 36 | 39 |
| Campaspe LS | $7.58 | $7.80 | $7.82 | 14 | 11 | 13 |
| Casey-Cardinia LC | $6.05 | $5.99 | $6.01 | 39 | 43 | 44 |
| Central Highlands Libraries | $8.04 | $7.71 | $8.21 | 10 | 13 | 11 |
| City of Boroondara LS | $5.99 | $6.07 | $6.13 | 44 | 41 | 41 |
| Corangamite RLC | $8.98 | $8.68 | $9.05 | 8 | 9 | 9 |
| Darebin Libraries | $6.11 | $6.18 | $6.21 | 35 | 33 | 35 |
| East Gippsland Shire Library | $7.66 | $7.63 | $7.81 | 12 | 15 | 14 |
| Eastern RLC | $6.14 | $6.25 | $6.27 | 32 | 26 | 31 |
| Frankston LS | $6.18 | $6.34 | $6.29 | 30 | 23 | 30 |
| Gannawarra LS | $12.73 | $13.11 | $13.76 | 3 | 2 | 3 |
| Geelong RLC | $6.43 | $6.43 | $6.44 | 22 | 22 | 24 |
| Glen Eira LS | $6.35 | $6.16 | $6.18 | 23 | 35 | 38 |
| Glenelg Libraries | $9.53 | $9.85 | $9.69 | 7 | 6 | 7 |
| Goldfields LC | $7.10 | $7.25 | $7.26 | 18 | 18 | 19 |
| Goulburn Valley RLC | $7.72 | $7.89 | $7.95 | 11 | 10 | 12 |
| Greater Dandenong Libraries | $6.14 | $6.20 | $6.56 | 33 | 30 | 22 |
| High Country LC | $10.20 | $10.47 | $10.26 | 6 | 5 | 5 |
| Hobsons Bay Libraries | $6.29 | $6.26 | $6.42 | 24 | 25 | 25 |
| Hume Libraries | $6.02 | $6.04 | $6.03 | 42 | 42 | 43 |
| Indigo LS | $10.93 | $9.36 | $9.83 | 4 | 8 | 6 |
| Kingston I&LS | $6.10 | $6.18 | $6.19 | 37 | 32 | 36 |
| Latrobe City Libraries | $6.72 | $6.78 | $6.79 | 20 | 20 | 21 |
| Maribyrnong LS | $6.44 | $6.50 | $6.55 | 21 | 21 | 23 |
| Melbourne LS | $6.23 | $5.92 | $5.94 | 27 | 44 | 45 |
| Melton L&IS | $6.23 | $6.11 | $6.12 | 26 | 38 | 42 |
| Mildura Rural City Council LS | $7.13 | $7.30 | $7.33 | 17 | 17 | 18 |
| Mitchell Shire L&IS | $7.52 | $7.69 | $7.49 | 15 | 14 | 17 |
| Monash PLS | $6.00 | $6.09 | $6.31 | 43 | 40 | 27 |
| Moonee Valley LS | $6.16 | $6.24 | $6.29 | 31 | 27 | 29 |
| Moreland City Libraries | $6.04 | $6.10 | $6.13 | 40 | 39 | 40 |
| Mornington Peninsula Library | $6.24 | $6.19 | $6.21 | 25 | 31 | 34 |
| Murrindindi LS | $10.76 | $10.94 | $11.21 | 5 | 4 | 4 |
| Port Phillip LS | $5.61 | $5.63 | $6.29 | 46 | 46 | 28 |
| Stonnington L&IS | $6.11 | $6.20 | $6.22 | 34 | 28 | 33 |
| Swan Hill RLS | $8.73 | $9.80 | $9.42 | 9 | 7 | 8 |
| Towong LS | $18.31 | $18.81 | $18.98 | 1 | 1 | 1 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | $7.40 | $7.58 | $8.52 | 16 | 16 | 10 |
| West Gippsland RLC | $7.61 | $7.72 | $7.67 | 13 | 12 | 15 |
| Whitehorse Manningham RLC | $6.10 | $6.20 | $6.23 | 36 | 29 | 32 |
| Wimmera RLC | $13.97 | $13.05 | $14.31 | 2 | 3 | 2 |
| Wodonga Library | $7.04 | $7.15 | $7.55 | 19 | 19 | 16 |
| Wyndham City LS | $6.10 | $5.87 | $5.87 | 38 | 45 | 46 |
| Yarra Libraries | $6.02 | $6.30 | $6.86 | 41 | 24 | 20 |
| Yarra Plenty RLS | $6.19 | $6.17 | $6.18 | 29 | 34 | 37 |
| **Victoria** | **$6.83** | **$6.85** | **$6.93** |  |  |  |

|  | **Other income per capita**  **(incl. user charges)** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | $7.40 | $1.04 | $0.92 | 2 | 30 | 31 |
| Brimbank Libraries | - | - | - | 43 | 41 | 44 |
| Campaspe LS | $3.65 | $4.39 | $4.27 | 5 | 1 | 1 |
| Casey-Cardinia LC | $1.05 | $1.03 | $1.21 | 32 | 31 | 25 |
| Central Highlands Libraries | $0.65 | $1.05 | $0.98 | 37 | 28 | 30 |
| City of Boroondara LS | $1.69 | $1.61 | $0.69 | 16 | 17 | 39 |
| Corangamite RLC | $1.40 | $1.16 | $1.16 | 22 | 23 | 28 |
| Darebin Libraries | $1.53 | $1.45 | $1.57 | 18 | 20 | 17 |
| East Gippsland Shire Library | $2.61 | $2.07 | $1.74 | 8 | 6 | 13 |
| Eastern RLC | $1.22 | $1.70 | $1.57 | 27 | 14 | 18 |
| Frankston LS | $1.46 | $1.31 | $1.42 | 21 | 22 | 21 |
| Gannawarra LS | $1.12 | - | $0.76 | 28 | 41 | 36 |
| Geelong RLC | $1.63 | $2.01 | $2.31 | 17 | 8 | 7 |
| Glen Eira LS | - | - | $0.75 | 43 | 41 | 37 |
| Glenelg Libraries | $2.73 | $1.80 | $1.26 | 7 | 11 | 23 |
| Goldfields LC | $4.23 | $2.20 | $2.36 | 4 | 4 | 5 |
| Goulburn Valley RLC | $1.11 | $1.50 | $1.51 | 29 | 19 | 20 |
| Greater Dandenong Libraries | $1.07 | $1.16 | $1.24 | 31 | 24 | 24 |
| High Country LC | $5.06 | - | $3.36 | 3 | 41 | 2 |
| Hobsons Bay Libraries | $8.22 | $1.53 | $1.96 | 1 | 18 | 11 |
| Hume Libraries | - | - | - | 43 | 41 | 44 |
| Indigo LS | - | - | - | 43 | 41 | 44 |
| Kingston I&LS | $0.84 | $0.76 | $0.88 | 35 | 34 | 33 |
| Latrobe City Libraries | $0.79 | $0.53 | $0.80 | 36 | 37 | 34 |
| Maribyrnong LS | $1.24 | $1.42 | $2.31 | 26 | 21 | 6 |
| Melbourne LS | $2.02 | $1.95 | $1.96 | 12 | 9 | 10 |
| Melton L&IS | $0.54 | $0.68 | $0.55 | 39 | 35 | 41 |
| Mildura Rural City Council LS | $1.50 | $0.98 | $1.17 | 19 | 32 | 27 |
| Mitchell Shire L&IS | $2.05 | $2.06 | $2.26 | 11 | 7 | 8 |
| Monash PLS | $1.08 | $1.08 | $1.01 | 30 | 27 | 29 |
| Moonee Valley LS | $1.74 | $1.73 | $1.66 | 15 | 12 | 15 |
| Moreland City Libraries | $1.26 | $1.15 | $1.26 | 25 | 25 | 22 |
| Mornington Peninsula Library | $0.87 | $0.46 | $0.80 | 34 | 39 | 35 |
| Murrindindi LS | $0.63 | $1.13 | $0.89 | 38 | 26 | 32 |
| Port Phillip LS | $0.53 | $0.53 | $0.56 | 40 | 38 | 40 |
| Stonnington L&IS | $1.46 | $1.66 | $1.62 | 20 | 16 | 16 |
| Swan Hill RLS | $1.93 | $2.92 | $2.48 | 13 | 3 | 4 |
| Towong LS | $0.11 | $0.04 | $0.13 | 42 | 40 | 43 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | $0.53 | $0.56 | $0.21 | 41 | 36 | 42 |
| West Gippsland RLC | $1.40 | $1.81 | $1.80 | 23 | 10 | 12 |
| Whitehorse Manningham RLC | $2.09 | $1.72 | $1.72 | 10 | 13 | 14 |
| Wimmera RLC | $2.36 | $2.09 | $2.11 | 9 | 5 | 9 |
| Wodonga Library | $0.93 | $0.81 | $0.72 | 33 | 33 | 38 |
| Wyndham City LS | $1.37 | $1.05 | $1.17 | 24 | 29 | 26 |
| Yarra Libraries | $3.50 | $3.40 | $2.59 | 6 | 2 | 3 |
| Yarra Plenty RLS | $1.85 | $1.70 | $1.55 | 14 | 15 | 19 |
| **Victoria** | **$1.98** | **$1.70** | **$1.88** |  |  |  |

|  | **Council income as % of total income** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 69% | 85% | 85% | 39 | 8 | 9 |
| Brimbank Libraries | 84% | 84% | 86% | 8 | 10 | 3 |
| Campaspe LS | 80% | 77% | 77% | 17 | 31 | 31 |
| Casey-Cardinia LC | 70% | 71% | 70% | 38 | 42 | 44 |
| Central Highlands Libraries | 73% | 77% | 73% | 36 | 30 | 37 |
| City of Boroondara LS | 86% | 86% | 88% | 5 | 5 | 2 |
| Corangamite RLC | 69% | 68% | 71% | 40 | 44 | 42 |
| Darebin Libraries | 80% | 80% | 80% | 20 | 20 | 21 |
| East Gippsland Shire Library | 80% | 80% | 83% | 18 | 21 | 13 |
| Eastern RLC | 76% | 75% | 75% | 30 | 35 | 35 |
| Frankston LS | 76% | 77% | 76% | 28 | 33 | 33 |
| Gannawarra LS | 76% | 80% | 81% | 31 | 23 | 17 |
| Geelong RLC | 79% | 78% | 80% | 24 | 28 | 20 |
| Glen Eira LS | 86% | 88% | 86% | 4 | 2 | 4 |
| Glenelg Libraries | 61% | 71% | 76% | 44 | 41 | 34 |
| Goldfields LC | 67% | 73% | 73% | 41 | 37 | 39 |
| Goulburn Valley RLC | 73% | 72% | 72% | 35 | 38 | 40 |
| Greater Dandenong Libraries | 82% | 82% | 82% | 11 | 14 | 14 |
| High Country LC | 60% | 70% | 70% | 45 | 43 | 43 |
| Hobsons Bay Libraries | 75% | 85% | 85% | 32 | 7 | 7 |
| Hume Libraries | 81% | 83% | 80% | 12 | 12 | 22 |
| Indigo LS | 67% | 77% | 78% | 42 | 32 | 30 |
| Kingston I&LS | 82% | 81% | 81% | 10 | 17 | 18 |
| Latrobe City Libraries | 73% | 71% | 73% | 34 | 40 | 38 |
| Maribyrnong LS | 85% | 88% | 85% | 6 | 3 | 6 |
| Melbourne LS | 92% | 92% | 92% | 1 | 1 | 1 |
| Melton L&IS | 75% | 75% | 77% | 33 | 36 | 32 |
| Mildura Rural City Council LS | 81% | 81% | 82% | 13 | 16 | 15 |
| Mitchell Shire L&IS | 79% | 76% | 74% | 21 | 34 | 36 |
| Monash PLS | 80% | 80% | 80% | 19 | 22 | 25 |
| Moonee Valley LS | 83% | 84% | 84% | 9 | 11 | 10 |
| Moreland City Libraries | 80% | 81% | 80% | 16 | 19 | 19 |
| Mornington Peninsula Library | 80% | 82% | 83% | 14 | 13 | 12 |
| Murrindindi LS | 79% | 78% | 79% | 23 | 29 | 27 |
| Port Phillip LS | 88% | 86% | 86% | 2 | 6 | 5 |
| Stonnington L&IS | 88% | 87% | 83% | 3 | 4 | 11 |
| Swan Hill RLS | 79% | 80% | 80% | 22 | 24 | 24 |
| Towong LS | 34% | 0% | 0% | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | 76% | 80% | 79% | 29 | 25 | 29 |
| West Gippsland RLC | 80% | 81% | 80% | 15 | 18 | 23 |
| Whitehorse Manningham RLC | 77% | 78% | 79% | 27 | 27 | 28 |
| Wimmera RLC | 64% | 64% | 63% | 43 | 45 | 45 |
| Wodonga Library | 72% | 72% | 72% | 37 | 39 | 41 |
| Wyndham City LS | 79% | 82% | 81% | 25 | 15 | 16 |
| Yarra Libraries | 84% | 85% | 85% | 7 | 9 | 8 |
| Yarra Plenty RLS | 78% | 80% | 80% | 26 | 26 | 26 |
| **Victoria** | **78%** | **79%** | **79%** |  |  |  |

|  | **Cost of library service per capita (based on income)\*** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | $43.72 | $47.41 | $47.14 | 28 | 32 | 32 |
| Brimbank Libraries | $37.85 | $38.87 | $45.33 | 22 | 21 | 27 |
| Campaspe LS | $56.08 | $53.36 | $52.64 | 41 | 38 | 37 |
| Casey-Cardinia LC | $24.97 | $24.86 | $24.73 | 1 | 2 | 2 |
| Central Highlands Libraries | $33.67 | $38.53 | $34.56 | 14 | 19 | 10 |
| City of Boroondara LS | $55.58 | $56.53 | $57.36 | 40 | 40 | 40 |
| Corangamite RLC | $33.37 | $30.57 | $35.52 | 13 | 6 | 12 |
| Darebin Libraries | $37.30 | $39.01 | $38.71 | 21 | 22 | 20 |
| East Gippsland Shire Library | $51.32 | $49.51 | $56.10 | 36 | 34 | 39 |
| Eastern RLC | $30.77 | $31.89 | $31.40 | 6 | 7 | 7 |
| Frankston LS | $32.01 | $32.64 | $32.50 | 9 | 8 | 8 |
| Gannawarra LS | $57.73 | $65.42 | $76.13 | 42 | 45 | 45 |
| Geelong RLC | $38.44 | $39.04 | $43.70 | 25 | 23 | 23 |
| Glen Eira LS | $46.86 | $49.90 | $49.33 | 34 | 35 | 36 |
| Glenelg Libraries | $31.05 | $40.31 | $45.99 | 7 | 27 | 28 |
| Goldfields LC | $34.55 | $34.50 | $35.16 | 15 | 10 | 11 |
| Goulburn Valley RLC | $32.25 | $33.46 | $34.13 | 10 | 9 | 9 |
| Greater Dandenong Libraries | $41.32 | $43.85 | $46.92 | 27 | 29 | 30 |
| High Country LC | $38.62 | $35.26 | $45.04 | 26 | 12 | 25 |
| Hobsons Bay Libraries | $57.86 | $51.81 | $55.42 | 43 | 37 | 38 |
| Hume Libraries | $31.69 | $34.74 | $29.92 | 8 | 11 | 6 |
| Indigo LS | $33.23 | $40.28 | $45.23 | 12 | 26 | 26 |
| Kingston I&LS | $38.39 | $37.11 | $36.59 | 24 | 15 | 14 |
| Latrobe City Libraries | $27.81 | $25.62 | $28.00 | 4 | 3 | 3 |
| Maribyrnong LS | $52.08 | $64.34 | $60.46 | 38 | 44 | 43 |
| Melbourne LS | $100.00 | $97.80 | $97.57 | 46 | 46 | 46 |
| Melton L&IS | $26.87 | $26.81 | $28.62 | 2 | 4 | 4 |
| Mildura Rural City Council LS | $44.67 | $44.38 | $46.45 | 29 | 30 | 29 |
| Mitchell Shire L&IS | $46.52 | $40.07 | $37.68 | 32 | 25 | 17 |
| Monash PLS | $35.10 | $36.07 | $36.16 | 16 | 13 | 13 |
| Moonee Valley LS | $46.67 | $48.42 | $48.27 | 33 | 33 | 35 |
| Moreland City Libraries | $36.46 | $37.45 | $37.23 | 20 | 17 | 16 |
| Mornington Peninsula Library | $36.41 | $37.51 | $41.28 | 19 | 18 | 21 |
| Murrindindi LS | $55.22 | $55.64 | $58.14 | 39 | 39 | 41 |
| Port Phillip LS | $50.07 | $44.50 | $47.93 | 35 | 31 | 34 |
| Stonnington L&IS | $60.77 | $60.66 | $47.36 | 44 | 41 | 33 |
| Swan Hill RLS | $51.74 | $62.70 | $58.83 | 37 | 42 | 42 |
| Towong LS | $27.79 | $18.85 | $19.12 | 3 | 1 | 1 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | $33.16 | $39.89 | $41.48 | 11 | 24 | 22 |
| West Gippsland RLC | $45.31 | $49.93 | $46.94 | 31 | 36 | 31 |
| Whitehorse Manningham RLC | $36.27 | $36.77 | $37.88 | 18 | 14 | 18 |
| Wimmera RLC | $44.99 | $42.07 | $44.59 | 30 | 28 | 24 |
| Wodonga Library | $27.99 | $28.36 | $29.15 | 5 | 5 | 5 |
| Wyndham City LS | $35.37 | $37.42 | $37.11 | 17 | 16 | 15 |
| Yarra Libraries | $61.23 | $63.22 | $61.69 | 45 | 43 | 44 |
| Yarra Plenty RLS | $38.33 | $38.65 | $38.31 | 23 | 20 | 19 |
| **Victoria** | **$39.57** | **$40.51** | **$40.95** |  |  |  |

\* Rankings from lowest to highest.

**10. Library expenditure**

|  | **Total operating expenditure $000** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | $4,329 | $4,128 | $4,667 | 27 | 28 | 27 |
| Brimbank Libraries | $7,313 | $7,650 | $8,280 | 9 | 9 | 8 |
| Campaspe LS | $2,001 | $1,808 | $2,248 | 37 | 37 | 36 |
| Casey-Cardinia LC | $8,867 | $8,997 | $9,834 | 6 | 6 | 7 |
| Central Highlands Libraries | $6,552 | $6,828 | $6,071 | 11 | 11 | 15 |
| City of Boroondara LS | $8,399 | $8,563 | $10,138 | 7 | 7 | 6 |
| Corangamite RLC | $3,038 | $3,039 | $3,302 | 31 | 31 | 31 |
| Darebin Libraries | $5,521 | $5,886 | $5,950 | 21 | 16 | 16 |
| East Gippsland Shire Library | $2,234 | $1,929 | $2,489 | 34 | 36 | 35 |
| Eastern RLC | $14,045 | $13,179 | $14,248 | 1 | 1 | 3 |
| Frankston LS | $4,313 | $4,438 | $4,466 | 28 | 27 | 28 |
| Gannawarra LS | $586 | $656 | $750 | 45 | 44 | 44 |
| Geelong RLC | $11,108 | $12,324 | $15,522 | 4 | 4 | 1 |
| Glen Eira LS | $7,433 | $6,412 | $7,143 | 8 | 14 | 13 |
| Glenelg Libraries | $715 | $834 | $1,471 | 43 | 42 | 39 |
| Goldfields LC | $5,709 | $5,763 | $7,819 | 19 | 19 | 11 |
| Goulburn Valley RLC | $3,341 | $3,372 | $3,827 | 30 | 30 | 30 |
| Greater Dandenong Libraries | $6,263 | $6,487 | $7,174 | 15 | 13 | 12 |
| High Country LC | $2,205 | $2,726 | $2,237 | 35 | 32 | 37 |
| Hobsons Bay Libraries | $4,700 | $4,645 | $5,081 | 25 | 25 | 24 |
| Hume Libraries | $5,484 | $5,418 | $4,776 | 22 | 21 | 26 |
| Indigo LS | $602 | $536 | $614 | 44 | 45 | 45 |
| Kingston I&LS | $5,746 | $5,732 | $5,736 | 18 | 20 | 19 |
| Latrobe City Libraries | $2,048 | $2,248 | $2,584 | 36 | 34 | 34 |
| Maribyrnong LS | $5,814 | $4,547 | $5,156 | 17 | 26 | 23 |
| Melbourne LS | $11,798 | $12,724 | $13,302 | 3 | 3 | 5 |
| Melton L&IS | $3,430 | $3,560 | $3,968 | 29 | 29 | 29 |
| Mildura Rural City Council LS | $2,374 | $2,353 | $2,655 | 33 | 33 | 33 |
| Mitchell Shire L&IS | $1,575 | $1,196 | $1,392 | 38 | 39 | 40 |
| Monash PLS | $6,472 | $6,734 | $8,232 | 13 | 12 | 10 |
| Moonee Valley LS | $5,475 | $5,790 | $5,875 | 23 | 17 | 18 |
| Moreland City Libraries | $5,956 | $6,245 | $6,353 | 16 | 15 | 14 |
| Mornington Peninsula Library | $6,494 | $7,639 | $5,917 | 12 | 10 | 17 |
| Murrindindi LS | $750 | $762 | $762 | 42 | 43 | 43 |
| Port Phillip LS | $4,615 | $4,814 | $4,956 | 26 | 24 | 25 |
| Stonnington L&IS | $6,319 | $5,771 | $5,248 | 14 | 18 | 22 |
| Swan Hill RLS | $1,181 | $1,186 | $1,329 | 40 | 40 | 41 |
| Towong LS | $161 | $128 | $184 | 46 | 46 | 46 |
| Vision Australia ILS | $3,739 | $3,531 | $5,341 |  |  |  |
| Wellington Shire Library | $1,398 | $1,413 | $1,720 | 39 | 38 | 38 |
| West Gippsland RLC | $5,216 | $4,924 | $5,600 | 24 | 23 | 21 |
| Whitehorse Manningham RLC | $9,783 | $10,125 | $13,464 | 5 | 5 | 4 |
| Wimmera RLC | $2,381 | $2,233 | $2,700 | 32 | 35 | 32 |
| Wodonga Library | $1,049 | $1,094 | $1,123 | 41 | 41 | 42 |
| Wyndham City LS | $7,061 | $7,852 | $8,263 | 10 | 8 | 9 |
| Yarra Libraries | $5,539 | $5,272 | $5,678 | 20 | 22 | 20 |
| Yarra Plenty RLS | $13,336 | $12,734 | $14,635 | 2 | 2 | 2 |
| **Victoria** | **$234,469** | **$236,225** | **$265,619** |  |  |  |

|  | **Operating expenditure per capita\*** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | $43.33 | $40.74 | $45.36 | 29 | 24 | 25 |
| Brimbank Libraries | $37.00 | $38.36 | $40.81 | 21 | 22 | 22 |
| Campaspe LS | $54.25 | $49.21 | $60.97 | 40 | 37 | 42 |
| Casey-Cardinia LC | $23.95 | $23.49 | $24.58 | 1 | 2 | 2 |
| Central Highlands Libraries | $34.04 | $35.19 | $30.71 | 12 | 15 | 5 |
| City of Boroondara LS | $48.67 | $48.99 | $57.36 | 34 | 36 | 39 |
| Corangamite RLC | $35.21 | $35.42 | $38.33 | 15 | 16 | 18 |
| Darebin Libraries | $37.14 | $39.01 | $38.75 | 22 | 23 | 19 |
| East Gippsland Shire Library | $51.15 | $43.85 | $55.88 | 36 | 30 | 38 |
| Eastern RLC | $33.72 | $31.48 | $33.66 | 11 | 8 | 8 |
| Frankston LS | $31.97 | $32.64 | $32.50 | 7 | 10 | 7 |
| Gannawarra LS | $57.77 | $65.45 | $75.37 | 42 | 45 | 44 |
| Geelong RLC | $40.11 | $43.67 | $53.60 | 25 | 28 | 36 |
| Glen Eira LS | $51.62 | $43.83 | $47.99 | 39 | 29 | 30 |
| Glenelg Libraries | $36.96 | $43.51 | $76.77 | 20 | 27 | 45 |
| Goldfields LC | $32.00 | $32.17 | $42.85 | 8 | 9 | 23 |
| Goulburn Valley RLC | $32.83 | $33.05 | $37.34 | 9 | 11 | 16 |
| Greater Dandenong Libraries | $41.90 | $42.47 | $46.09 | 27 | 26 | 27 |
| High Country LC | $36.18 | $44.90 | $36.48 | 18 | 32 | 11 |
| Hobsons Bay Libraries | $51.58 | $50.08 | $53.45 | 37 | 39 | 35 |
| Hume Libraries | $29.06 | $27.93 | $23.72 | 6 | 4 | 1 |
| Indigo LS | $39.21 | $34.74 | $39.44 | 24 | 14 | 20 |
| Kingston I&LS | $37.55 | $37.11 | $36.59 | 23 | 19 | 12 |
| Latrobe City Libraries | $27.81 | $30.56 | $34.91 | 4 | 6 | 10 |
| Maribyrnong LS | $71.05 | $54.45 | $60.46 | 45 | 41 | 41 |
| Melbourne LS | $96.57 | $98.65 | $97.57 | 46 | 46 | 46 |
| Melton L&IS | $26.87 | $26.81 | $28.62 | 2 | 3 | 4 |
| Mildura Rural City Council LS | $44.77 | $44.38 | $49.78 | 31 | 31 | 32 |
| Mitchell Shire L&IS | $41.02 | $30.56 | $34.29 | 26 | 7 | 9 |
| Monash PLS | $34.99 | $35.96 | $43.27 | 14 | 18 | 24 |
| Moonee Valley LS | $46.67 | $48.42 | $48.27 | 32 | 35 | 31 |
| Moreland City Libraries | $36.46 | $37.45 | $37.23 | 19 | 21 | 15 |
| Mornington Peninsula Library | $42.24 | $49.28 | $37.68 | 28 | 38 | 17 |
| Murrindindi LS | $55.22 | $55.64 | $54.90 | 41 | 42 | 37 |
| Port Phillip LS | $44.03 | $44.93 | $45.69 | 30 | 33 | 26 |
| Stonnington L&IS | $59.64 | $53.46 | $47.47 | 43 | 40 | 29 |
| Swan Hill RLS | $51.61 | $58.10 | $58.83 | 38 | 43 | 40 |
| Towong LS | $27.83 | $22.17 | $31.72 | 5 | 1 | 6 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | $33.16 | $33.66 | $40.70 | 10 | 13 | 21 |
| West Gippsland RLC | $49.50 | $46.29 | $51.41 | 35 | 34 | 33 |
| Whitehorse Manningham RLC | $34.68 | $35.53 | $46.65 | 13 | 17 | 28 |
| Wimmera RLC | $47.18 | $41.84 | $53.02 | 33 | 25 | 34 |
| Wodonga Library | $27.56 | $28.36 | $28.62 | 3 | 5 | 3 |
| Wyndham City LS | $35.37 | $37.42 | $37.11 | 16 | 20 | 14 |
| Yarra Libraries | $64.12 | $59.14 | $62.19 | 44 | 44 | 43 |
| Yarra Plenty RLS | $35.55 | $33.14 | $36.99 | 17 | 12 | 13 |
| **Victoria** | **$40.16** | **$39.79** | **$42.89** |  |  |  |

\* Rankings from lowest to highest.

|  | **Cost per opening hour\*** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | $222 | $300 | $376 | 20 | 26 | 31 |
| Brimbank Libraries | $437 | $451 | $549 | 39 | 42 | 42 |
| Campaspe LS | $155 | $142 | $141 | 13 | 13 | 10 |
| Casey-Cardinia LC | $333 | $344 | $355 | 29 | 28 | 29 |
| Central Highlands Libraries | $149 | $183 | $158 | 12 | 16 | 12 |
| City of Boroondara LS | $576 | $596 | $605 | 44 | 44 | 44 |
| Corangamite RLC | $136 | $128 | $166 | 10 | 10 | 15 |
| Darebin Libraries | $396 | $412 | $413 | 37 | 37 | 35 |
| East Gippsland Shire Library | $114 | $112 | $108 | 7 | 6 | 5 |
| Eastern RLC | $225 | $269 | $229 | 22 | 23 | 19 |
| Frankston LS | $295 | $277 | $267 | 25 | 24 | 23 |
| Gannawarra LS | $112 | $125 | $135 | 6 | 9 | 8 |
| Geelong RLC | $223 | $220 | $258 | 21 | 19 | 21 |
| Glen Eira LS | $555 | $609 | $575 | 43 | 45 | 43 |
| Glenelg Libraries | $56 | $82 | $99 | 2 | 4 | 4 |
| Goldfields LC | $219 | $244 | $201 | 18 | 21 | 17 |
| Goulburn Valley RLC | $162 | $162 | $164 | 14 | 15 | 13 |
| Greater Dandenong Libraries | $681 | $744 | $813 | 45 | 47 | 46 |
| High Country LC | $122 | $129 | $164 | 8 | 11 | 14 |
| Hobsons Bay Libraries | $252 | $261 | $261 | 23 | 22 | 22 |
| Hume Libraries | $365 | $420 | $354 | 32 | 39 | 28 |
| Indigo LS | $60 | $55 | $75 | 3 | 3 | 2 |
| Kingston I&LS | $307 | $297 | $295 | 27 | 25 | 24 |
| Latrobe City Libraries | $172 | $151 | $152 | 15 | 14 | 11 |
| Maribyrnong LS | $284 | $368 | $340 | 24 | 31 | 26 |
| Melbourne LS | $767 | $662 | $698 | 46 | 46 | 45 |
| Melton L&IS | $395 | $409 | $454 | 36 | 36 | 39 |
| Mildura Rural City Council LS | $221 | $220 | $233 | 19 | 20 | 20 |
| Mitchell Shire L&IS | $147 | $123 | $128 | 11 | 8 | 6 |
| Monash PLS | $296 | $309 | $313 | 26 | 27 | 25 |
| Moonee Valley LS | $336 | $358 | $363 | 30 | 29 | 30 |
| Moreland City Libraries | $362 | $383 | $387 | 31 | 33 | 32 |
| Mornington Peninsula Library | $444 | $435 | $488 | 40 | 40 | 41 |
| Murrindindi LS | $89 | $90 | $96 | 4 | 5 | 3 |
| Port Phillip LS | $388 | $362 | $393 | 34 | 30 | 33 |
| Stonnington L&IS | $553 | $559 | $429 | 42 | 43 | 36 |
| Swan Hill RLS | $202 | $218 | $227 | 17 | 18 | 18 |
| Towong LS | $19 | $0 | $0 | 1 | 1 | 1 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | $97 | $122 | $137 | 5 | 7 | 9 |
| West Gippsland RLC | $184 | $208 | $197 | 16 | 17 | 16 |
| Whitehorse Manningham RLC | $401 | $416 | $437 | 38 | 38 | 38 |
| Wimmera RLC | $132 | $132 | $130 | 9 | 12 | 7 |
| Wodonga Library | $312 | $378 | $394 | 28 | 32 | 34 |
| Wyndham City LS | $508 | $450 | $470 | 41 | 41 | 40 |
| Yarra Libraries | $382 | $408 | $353 | 33 | 35 | 27 |
| Yarra Plenty RLS | $389 | $403 | $434 | 35 | 34 | 37 |
| **Victoria** | **$290** | **$304** | **$305** |  |  |  |

\* Rankings from lowest to highest.

|  | **Cost per visit\*** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | $4.57 | $6.01 | $6.12 | 6 | 14 | 17 |
| Brimbank Libraries | $5.74 | $6.05 | $6.06 | 17 | 15 | 16 |
| Campaspe LS | $8.43 | $7.48 | $9.00 | 40 | 35 | 44 |
| Casey-Cardinia LC | $4.70 | $5.56 | $6.00 | 7 | 13 | 15 |
| Central Highlands Libraries | $5.09 | $6.12 | $5.58 | 9 | 17 | 12 |
| City of Boroondara LS | $8.01 | $7.88 | $8.06 | 34 | 38 | 38 |
| Corangamite RLC | $5.95 | $5.46 | $6.25 | 19 | 12 | 19 |
| Darebin Libraries | $6.89 | $7.28 | $7.49 | 29 | 32 | 34 |
| East Gippsland Shire Library | $5.61 | $5.40 | $6.52 | 15 | 11 | 23 |
| Eastern RLC | $5.18 | $5.09 | $4.92 | 13 | 8 | 3 |
| Frankston LS | $8.07 | $8.46 | $8.82 | 36 | 40 | 42 |
| Gannawarra LS | $5.14 | $6.12 | $6.86 | 11 | 16 | 28 |
| Geelong RLC | $5.05 | $4.83 | $5.18 | 8 | 7 | 6 |
| Glen Eira LS | $8.19 | $9.09 | $8.98 | 37 | 43 | 43 |
| Glenelg Libraries | $2.70 | $3.83 | $5.04 | 1 | 2 | 5 |
| Goldfields LC | $4.18 | $3.91 | $4.08 | 3 | 3 | 2 |
| Goulburn Valley RLC | $6.88 | $6.74 | $6.96 | 28 | 27 | 29 |
| Greater Dandenong Libraries | $4.20 | $4.48 | $4.99 | 4 | 5 | 4 |
| High Country LC | $4.01 | $4.24 | $5.45 | 2 | 4 | 9 |
| Hobsons Bay Libraries | $7.04 | $7.85 | $6.76 | 32 | 37 | 26 |
| Hume Libraries | $7.20 | $7.91 | $7.09 | 33 | 39 | 31 |
| Indigo LS | $9.04 | $6.29 | $5.68 | 41 | 23 | 13 |
| Kingston I&LS | $8.37 | $8.53 | $8.46 | 39 | 41 | 41 |
| Latrobe City Libraries | $6.96 | $6.28 | $5.31 | 30 | 22 | 7 |
| Maribyrnong LS | $5.73 | $6.62 | $6.41 | 16 | 26 | 20 |
| Melbourne LS | $9.81 | $7.82 | $8.15 | 46 | 36 | 39 |
| Melton L&IS | $4.50 | $4.53 | $5.47 | 5 | 6 | 10 |
| Mildura Rural City Council LS | $9.23 | $9.72 | $11.06 | 44 | 45 | 45 |
| Mitchell Shire L&IS | $8.23 | $6.21 | $5.90 | 38 | 19 | 14 |
| Monash PLS | $5.09 | $5.30 | $5.37 | 10 | 9 | 8 |
| Moonee Valley LS | $5.96 | $6.23 | $6.15 | 20 | 20 | 18 |
| Moreland City Libraries | $6.27 | $6.89 | $7.34 | 22 | 28 | 33 |
| Mornington Peninsula Library | $6.55 | $7.15 | $8.00 | 24 | 29 | 37 |
| Murrindindi LS | $7.02 | $6.59 | $7.71 | 31 | 25 | 35 |
| Port Phillip LS | $6.80 | $6.13 | $6.48 | 27 | 18 | 22 |
| Stonnington L&IS | $9.05 | $9.15 | $6.84 | 42 | 44 | 27 |
| Swan Hill RLS | $9.13 | $9.95 | $11.36 | 43 | 46 | 46 |
| Towong LS | $5.38 | $0.00 | $0.00 | 14 | 1 | 1 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | $5.75 | $7.21 | $7.79 | 18 | 30 | 36 |
| West Gippsland RLC | $6.60 | $7.36 | $6.96 | 25 | 34 | 30 |
| Whitehorse Manningham RLC | $6.07 | $6.35 | $6.62 | 21 | 24 | 24 |
| Wimmera RLC | $6.48 | $6.25 | $6.65 | 23 | 21 | 25 |
| Wodonga Library | $5.16 | $5.36 | $5.54 | 12 | 10 | 11 |
| Wyndham City LS | $6.77 | $7.31 | $6.47 | 26 | 33 | 21 |
| Yarra Libraries | $9.47 | $9.05 | $8.35 | 45 | 42 | 40 |
| Yarra Plenty RLS | $8.03 | $7.23 | $7.20 | 35 | 31 | 32 |
| **Victoria** | **$6.30** | **$6.43** | **$6.49** |  |  |  |

\* Rankings from lowest to highest.

|  | **Cost per loan\*** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | $3.25 | $4.50 | $4.69 | 10 | 21 | 19 |
| Brimbank Libraries | $6.28 | $7.13 | $8.14 | 41 | 45 | 44 |
| Campaspe LS | $6.43 | $6.24 | $5.94 | 42 | 36 | 31 |
| Casey-Cardinia LC | $2.50 | $2.69 | $2.89 | 2 | 3 | 2 |
| Central Highlands Libraries | $3.78 | $4.73 | $4.35 | 19 | 23 | 14 |
| City of Boroondara LS | $3.47 | $3.68 | $4.02 | 14 | 12 | 10 |
| Corangamite RLC | $3.22 | $3.07 | $3.73 | 8 | 6 | 7 |
| Darebin Libraries | $3.81 | $4.32 | $4.49 | 20 | 20 | 16 |
| East Gippsland Shire Library | $7.33 | $6.71 | $8.01 | 43 | 42 | 42 |
| Eastern RLC | $3.05 | $3.14 | $3.33 | 6 | 7 | 5 |
| Frankston LS | $3.53 | $3.79 | $4.02 | 15 | 14 | 11 |
| Gannawarra LS | $5.46 | $6.64 | $8.06 | 34 | 41 | 43 |
| Geelong RLC | $3.38 | $3.32 | $4.00 | 13 | 9 | 9 |
| Glen Eira LS | $4.69 | $4.97 | $5.07 | 27 | 26 | 22 |
| Glenelg Libraries | $3.33 | $5.42 | $6.60 | 11 | 30 | 35 |
| Goldfields LC | $2.82 | $3.05 | $3.29 | 4 | 5 | 4 |
| Goulburn Valley RLC | $5.30 | $5.49 | $5.60 | 33 | 31 | 29 |
| Greater Dandenong Libraries | $4.69 | $5.92 | $7.07 | 28 | 34 | 38 |
| High Country LC | $3.23 | $3.61 | $4.11 | 9 | 10 | 12 |
| Hobsons Bay Libraries | $5.92 | $6.84 | $7.86 | 38 | 43 | 41 |
| Hume Libraries | $5.07 | $5.56 | $5.16 | 31 | 32 | 23 |
| Indigo LS | $5.19 | $4.97 | $5.74 | 32 | 25 | 30 |
| Kingston I&LS | $4.61 | $4.86 | $5.41 | 24 | 24 | 27 |
| Latrobe City Libraries | $4.55 | $4.05 | $4.67 | 23 | 16 | 18 |
| Maribyrnong LS | $5.06 | $6.44 | $6.77 | 30 | 38 | 36 |
| Melbourne LS | $8.18 | $9.22 | $9.60 | 45 | 47 | 46 |
| Melton L&IS | $3.93 | $4.10 | $5.17 | 21 | 18 | 24 |
| Mildura Rural City Council LS | $5.84 | $6.13 | $6.49 | 35 | 35 | 34 |
| Mitchell Shire L&IS | $7.35 | $7.29 | $7.60 | 44 | 46 | 40 |
| Monash PLS | $2.92 | $3.22 | $3.46 | 5 | 8 | 6 |
| Moonee Valley LS | $4.62 | $5.19 | $5.38 | 25 | 28 | 26 |
| Moreland City Libraries | $3.74 | $4.19 | $4.58 | 18 | 19 | 17 |
| Mornington Peninsula Library | $3.16 | $3.79 | $4.35 | 7 | 13 | 15 |
| Murrindindi LS | $8.19 | $7.11 | $8.78 | 46 | 44 | 45 |
| Port Phillip LS | $4.40 | $4.09 | $4.70 | 22 | 17 | 20 |
| Stonnington L&IS | $6.01 | $6.53 | $5.37 | 40 | 39 | 25 |
| Swan Hill RLS | $5.87 | $6.39 | $6.98 | 36 | 37 | 37 |
| Towong LS | $1.96 | $0.00 | $0.00 | 1 | 1 | 1 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | $3.62 | $5.02 | $5.53 | 17 | 27 | 28 |
| West Gippsland RLC | $4.66 | $5.26 | $5.94 | 26 | 29 | 32 |
| Whitehorse Manningham RLC | $2.77 | $2.87 | $3.01 | 3 | 4 | 3 |
| Wimmera RLC | $5.88 | $5.63 | $6.17 | 37 | 33 | 33 |
| Wodonga Library | $4.71 | $4.56 | $4.82 | 29 | 22 | 21 |
| Wyndham City LS | $3.57 | $3.87 | $4.13 | 16 | 15 | 13 |
| Yarra Libraries | $5.94 | $6.59 | $7.37 | 39 | 40 | 39 |
| Yarra Plenty RLS | $3.37 | $3.66 | $3.93 | 12 | 11 | 8 |
| **Victoria** | **$3.95** | **$4.30** | **$4.63** |  |  |  |

\* Rankings from lowest to highest.

|  | **Collections expenditure $000** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | $782 | $595 | $634 | 20 | 27 | 24 |
| Brimbank Libraries | $894 | $920 | $925 | 16 | 13 | 12 |
| Campaspe LS | $138 | $138 | $143 | 42 | 41 | 40 |
| Casey-Cardinia LC | $1,227 | $1,093 | $1,347 | 7 | 10 | 7 |
| Central Highlands Libraries | $1,060 | $913 | $634 | 12 | 14 | 25 |
| City of Boroondara LS | $1,036 | $1,381 | $1,417 | 13 | 7 | 5 |
| Corangamite RLC | $402 | $399 | $406 | 30 | 30 | 31 |
| Darebin Libraries | $724 | $745 | $772 | 21 | 20 | 18 |
| East Gippsland Shire Library | $316 | $278 | $299 | 35 | 35 | 35 |
| Eastern RLC | $1,962 | $2,231 | $1,616 | 2 | 1 | 4 |
| Frankston LS | $527 | $626 | $600 | 28 | 24 | 27 |
| Gannawarra LS | $64 | $92 | $89 | 45 | 44 | 44 |
| Geelong RLC | $2,155 | $1,508 | $1,376 | 1 | 5 | 6 |
| Glen Eira LS | $800 | $826 | $856 | 19 | 17 | 15 |
| Glenelg Libraries | $140 | $136 | $115 | 41 | 42 | 42 |
| Goldfields LC | $1,107 | $957 | $1,234 | 10 | 12 | 10 |
| Goulburn Valley RLC | $273 | $307 | $357 | 36 | 33 | 32 |
| Greater Dandenong Libraries | $980 | $1,072 | $1,317 | 14 | 11 | 8 |
| High Country LC | $375 | $310 | $342 | 32 | 32 | 33 |
| Hobsons Bay Libraries | $550 | $627 | $796 | 26 | 23 | 17 |
| Hume Libraries | $816 | $782 | $737 | 18 | 18 | 20 |
| Indigo LS | $117 | $62 | $80 | 43 | 45 | 45 |
| Kingston I&LS | $909 | $869 | $898 | 15 | 15 | 14 |
| Latrobe City Libraries | $391 | $428 | $462 | 31 | 29 | 30 |
| Maribyrnong LS | $1,087 | $600 | $627 | 11 | 26 | 26 |
| Melbourne LS | $1,584 | $1,702 | $1,770 | 5 | 4 | 3 |
| Melton L&IS | $444 | $282 | $524 | 29 | 34 | 29 |
| Mildura Rural City Council LS | $321 | $266 | $242 | 34 | 36 | 37 |
| Mitchell Shire L&IS | $179 | $189 | $184 | 38 | 38 | 38 |
| Monash PLS | $1,140 | $1,218 | $1,244 | 8 | 8 | 9 |
| Moonee Valley LS | $717 | $765 | $836 | 23 | 19 | 16 |
| Moreland City Libraries | $1,132 | $1,192 | $1,218 | 9 | 9 | 11 |
| Mornington Peninsula Library | $720 | $710 | $763 | 22 | 22 | 19 |
| Murrindindi LS | $85 | $116 | $100 | 44 | 43 | 43 |
| Port Phillip LS | $818 | $834 | $715 | 17 | 16 | 22 |
| Stonnington L&IS | $683 | $618 | $683 | 24 | 25 | 23 |
| Swan Hill RLS | $154 | $139 | $154 | 40 | 40 | 39 |
| Towong LS | $56 | $40 | $26 | 46 | 46 | 46 |
| Vision Australia ILS | $516 | $499 | $456 |  |  |  |
| Wellington Shire Library | $240 | $236 | $293 | 37 | 37 | 36 |
| West Gippsland RLC | $548 | $525 | $591 | 27 | 28 | 28 |
| Whitehorse Manningham RLC | $1,681 | $1,822 | $1,923 | 4 | 3 | 2 |
| Wimmera RLC | $336 | $348 | $330 | 33 | 31 | 34 |
| Wodonga Library | $178 | $177 | $127 | 39 | 39 | 41 |
| Wyndham City LS | $1,545 | $1,487 | $720 | 6 | 6 | 21 |
| Yarra Libraries | $675 | $723 | $920 | 25 | 21 | 13 |
| Yarra Plenty RLS | $1,805 | $2,025 | $2,038 | 3 | 2 | 1 |
| **Victoria** | **$34,388** | **$33,807** | **$34,393** |  |  |  |

|  | **Collections expenditure per capita#** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | $7.82 | $5.87 | $6.17 | 4 | 20 | 21 |
| Brimbank Libraries | $4.52 | $4.61 | $4.56 | 40 | 37 | 33 |
| Campaspe LS | $3.73 | $3.75 | $3.89 | 43 | 43 | 38 |
| Casey-Cardinia LC | $3.31 | $2.85 | $3.37 | 45 | 45 | 43 |
| Central Highlands Libraries | $5.50 | $4.70 | $3.21 | 30 | 35 | 46 |
| City of Boroondara LS | $6.01 | $7.90 | $8.02 | 25 | 5 | 6 |
| Corangamite RLC | $4.66 | $4.65 | $4.71 | 39 | 36 | 32 |
| Darebin Libraries | $4.87 | $4.94 | $5.03 | 33 | 32 | 29 |
| East Gippsland Shire Library | $7.24 | $6.31 | $6.71 | 10 | 19 | 14 |
| Eastern RLC | $4.71 | $5.33 | $3.82 | 35 | 28 | 39 |
| Frankston LS | $3.91 | $4.61 | $4.36 | 42 | 38 | 37 |
| Gannawarra LS | $6.33 | $9.17 | $8.98 | 17 | 2 | 3 |
| Geelong RLC | $7.78 | $5.34 | $4.75 | 7 | 27 | 31 |
| Glen Eira LS | $5.55 | $5.64 | $5.75 | 29 | 23 | 23 |
| Glenelg Libraries | $7.23 | $7.07 | $6.01 | 11 | 10 | 22 |
| Goldfields LC | $6.20 | $5.34 | $6.76 | 19 | 26 | 13 |
| Goulburn Valley RLC | $2.69 | $3.01 | $3.48 | 46 | 44 | 42 |
| Greater Dandenong Libraries | $6.56 | $7.02 | $8.46 | 15 | 11 | 4 |
| High Country LC | $6.15 | $5.11 | $5.58 | 21 | 30 | 25 |
| Hobsons Bay Libraries | $6.04 | $6.76 | $8.37 | 24 | 14 | 5 |
| Hume Libraries | $4.32 | $4.03 | $3.66 | 41 | 41 | 41 |
| Indigo LS | $7.61 | $4.00 | $5.13 | 9 | 42 | 28 |
| Kingston I&LS | $5.94 | $5.62 | $5.73 | 27 | 24 | 24 |
| Latrobe City Libraries | $5.31 | $5.82 | $6.25 | 31 | 21 | 19 |
| Maribyrnong LS | $13.29 | $7.18 | $7.35 | 1 | 7 | 7 |
| Melbourne LS | $12.97 | $13.20 | $12.98 | 2 | 1 | 1 |
| Melton L&IS | $3.48 | $2.13 | $3.78 | 44 | 46 | 40 |
| Mildura Rural City Council LS | $6.06 | $5.02 | $4.54 | 23 | 31 | 35 |
| Mitchell Shire L&IS | $4.66 | $4.84 | $4.53 | 38 | 34 | 36 |
| Monash PLS | $6.17 | $6.51 | $6.54 | 20 | 16 | 17 |
| Moonee Valley LS | $6.11 | $6.39 | $6.87 | 22 | 17 | 11 |
| Moreland City Libraries | $6.93 | $7.15 | $7.14 | 12 | 8 | 9 |
| Mornington Peninsula Library | $4.68 | $4.58 | $4.86 | 36 | 40 | 30 |
| Murrindindi LS | $6.22 | $8.44 | $7.19 | 18 | 3 | 8 |
| Port Phillip LS | $7.81 | $7.79 | $6.59 | 6 | 6 | 16 |
| Stonnington L&IS | $6.45 | $5.73 | $6.18 | 16 | 22 | 20 |
| Swan Hill RLS | $6.73 | $6.83 | $6.80 | 13 | 13 | 12 |
| Towong LS | $9.67 | $6.88 | $4.54 | 3 | 12 | 34 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | $5.70 | $5.62 | $6.93 | 28 | 25 | 10 |
| West Gippsland RLC | $5.20 | $4.93 | $5.43 | 32 | 33 | 26 |
| Whitehorse Manningham RLC | $5.96 | $6.39 | $6.66 | 26 | 18 | 15 |
| Wimmera RLC | $6.65 | $6.52 | $6.49 | 14 | 15 | 18 |
| Wodonga Library | $4.68 | $4.58 | $3.24 | 37 | 39 | 44 |
| Wyndham City LS | $7.74 | $7.08 | $3.23 | 8 | 9 | 45 |
| Yarra Libraries | $7.82 | $8.11 | $10.07 | 5 | 4 | 2 |
| Yarra Plenty RLS | $4.81 | $5.27 | $5.15 | 34 | 29 | 27 |
| **Victoria** | **$5.89** | **$5.69** | **$5.59** |  |  |  |

|  | **Collections expenditure as % of total expenditure** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 18% | 14% | 14% | 10 | 21 | 19 |
| Brimbank Libraries | 12% | 12% | 11% | 34 | 36 | 38 |
| Campaspe LS | 7% | 8% | 6% | 46 | 46 | 46 |
| Casey-Cardinia LC | 14% | 12% | 14% | 24 | 35 | 18 |
| Central Highlands Libraries | 16% | 13% | 10% | 17 | 28 | 40 |
| City of Boroondara LS | 12% | 16% | 14% | 33 | 14 | 16 |
| Corangamite RLC | 13% | 13% | 12% | 28 | 31 | 29 |
| Darebin Libraries | 13% | 13% | 13% | 29 | 33 | 27 |
| East Gippsland Shire Library | 14% | 14% | 12% | 21 | 22 | 32 |
| Eastern RLC | 14% | 17% | 11% | 23 | 8 | 36 |
| Frankston LS | 12% | 14% | 13% | 35 | 23 | 20 |
| Gannawarra LS | 11% | 14% | 12% | 41 | 24 | 34 |
| Geelong RLC | 19% | 12% | 9% | 5 | 34 | 43 |
| Glen Eira LS | 11% | 13% | 12% | 43 | 32 | 33 |
| Glenelg Libraries | 20% | 16% | 8% | 3 | 12 | 45 |
| Goldfields LC | 19% | 17% | 16% | 6 | 10 | 6 |
| Goulburn Valley RLC | 8% | 9% | 9% | 45 | 44 | 41 |
| Greater Dandenong Libraries | 16% | 17% | 18% | 19 | 11 | 2 |
| High Country LC | 17% | 11% | 15% | 15 | 39 | 10 |
| Hobsons Bay Libraries | 12% | 13% | 16% | 37 | 26 | 7 |
| Hume Libraries | 15% | 14% | 15% | 20 | 20 | 9 |
| Indigo LS | 19% | 12% | 13% | 4 | 38 | 26 |
| Kingston I&LS | 16% | 15% | 16% | 18 | 19 | 8 |
| Latrobe City Libraries | 19% | 19% | 18% | 7 | 3 | 3 |
| Maribyrnong LS | 19% | 13% | 12% | 9 | 30 | 31 |
| Melbourne LS | 13% | 13% | 13% | 27 | 27 | 21 |
| Melton L&IS | 13% | 8% | 13% | 32 | 45 | 22 |
| Mildura Rural City Council LS | 14% | 11% | 9% | 26 | 40 | 42 |
| Mitchell Shire L&IS | 11% | 16% | 13% | 38 | 16 | 23 |
| Monash PLS | 18% | 18% | 15% | 12 | 5 | 11 |
| Moonee Valley LS | 13% | 13% | 14% | 30 | 29 | 15 |
| Moreland City Libraries | 19% | 19% | 19% | 8 | 2 | 1 |
| Mornington Peninsula Library | 11% | 9% | 13% | 40 | 43 | 28 |
| Murrindindi LS | 11% | 15% | 13% | 39 | 18 | 24 |
| Port Phillip LS | 18% | 17% | 14% | 11 | 7 | 12 |
| Stonnington L&IS | 11% | 11% | 13% | 42 | 41 | 25 |
| Swan Hill RLS | 13% | 12% | 12% | 31 | 37 | 35 |
| Towong LS | 35% | 31% | 14% | 1 | 1 | 13 |
| Vision Australia ILS | 14% | 14% | 9% |  |  |  |
| Wellington Shire Library | 17% | 17% | 17% | 13 | 9 | 4 |
| West Gippsland RLC | 11% | 11% | 11% | 44 | 42 | 39 |
| Whitehorse Manningham RLC | 17% | 18% | 14% | 14 | 6 | 14 |
| Wimmera RLC | 14% | 16% | 12% | 22 | 17 | 30 |
| Wodonga Library | 17% | 16% | 11% | 16 | 13 | 37 |
| Wyndham City LS | 22% | 19% | 9% | 2 | 4 | 44 |
| Yarra Libraries | 12% | 14% | 16% | 36 | 25 | 5 |
| Yarra Plenty RLS | 14% | 16% | 14% | 25 | 15 | 17 |
| **Victoria** | **15%** | **14%** | **13%** |  |  |  |

|  | **Staff expenditure $000** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | $2,917 | $2,886 | $2,922 | 26 | 28 | 28 |
| Brimbank Libraries | $5,759 | $6,136 | $6,702 | 8 | 8 | 8 |
| Campaspe LS | $893 | $928 | $1,025 | 39 | 38 | 38 |
| Casey-Cardinia LC | $6,298 | $6,434 | $6,788 | 6 | 7 | 7 |
| Central Highlands Libraries | $3,746 | $4,191 | $3,897 | 19 | 15 | 18 |
| City of Boroondara LS | $6,166 | $6,533 | $7,108 | 7 | 6 | 5 |
| Corangamite RLC | $1,984 | $1,965 | $1,987 | 31 | 31 | 31 |
| Darebin Libraries | $3,937 | $4,307 | $4,319 | 15 | 14 | 13 |
| East Gippsland Shire Library | $1,740 | $1,406 | $1,353 | 33 | 34 | 34 |
| Eastern RLC | $8,211 | $8,354 | $8,080 | 2 | 3 | 4 |
| Frankston LS | $2,907 | $3,006 | $3,008 | 27 | 27 | 27 |
| Gannawarra LS | $400 | $422 | $422 | 44 | 44 | 45 |
| Geelong RLC | $6,780 | $8,422 | $9,192 | 4 | 2 | 1 |
| Glen Eira LS | $3,479 | $3,442 | $3,374 | 23 | 24 | 24 |
| Glenelg Libraries | $454 | $485 | $538 | 43 | 42 | 42 |
| Goldfields LC | $3,849 | $3,899 | $4,266 | 17 | 19 | 14 |
| Goulburn Valley RLC | $2,058 | $2,193 | $2,193 | 30 | 30 | 30 |
| Greater Dandenong Libraries | $4,688 | $4,808 | $4,923 | 9 | 11 | 10 |
| High Country LC | $1,470 | $1,926 | $1,145 | 34 | 32 | 36 |
| Hobsons Bay Libraries | $3,575 | $3,447 | $3,700 | 20 | 23 | 20 |
| Hume Libraries | $3,792 | $3,945 | $3,416 | 18 | 17 | 22 |
| Indigo LS | $356 | $411 | $455 | 45 | 45 | 44 |
| Kingston I&LS | $4,065 | $4,103 | $4,122 | 13 | 16 | 15 |
| Latrobe City Libraries | $1,145 | $1,205 | $1,407 | 37 | 36 | 33 |
| Maribyrnong LS | $2,727 | $3,122 | $3,182 | 28 | 26 | 26 |
| Melbourne LS | $7,187 | $7,805 | $8,388 | 3 | 4 | 3 |
| Melton L&IS | $2,325 | $2,442 | $2,416 | 29 | 29 | 29 |
| Mildura Rural City Council LS | $1,811 | $1,829 | $1,927 | 32 | 33 | 32 |
| Mitchell Shire L&IS | $1,167 | $818 | $754 | 36 | 39 | 39 |
| Monash PLS | $4,450 | $4,689 | $4,887 | 10 | 12 | 11 |
| Moonee Valley LS | $3,565 | $3,778 | $3,875 | 21 | 20 | 19 |
| Moreland City Libraries | $4,144 | $4,574 | $4,689 | 12 | 13 | 12 |
| Mornington Peninsula Library | $3,877 | $4,996 | $3,377 | 16 | 10 | 23 |
| Murrindindi LS | $478 | $481 | $504 | 42 | 43 | 43 |
| Port Phillip LS | $3,561 | $3,749 | $3,950 | 22 | 21 | 17 |
| Stonnington L&IS | $3,163 | $3,353 | $3,362 | 25 | 25 | 25 |
| Swan Hill RLS | $695 | $689 | $696 | 40 | 40 | 40 |
| Towong LS | $39 | $38 | $83 | 46 | 46 | 46 |
| Vision Australia ILS | $1,464 | $1,521 | $1,620 |  |  |  |
| Wellington Shire Library | $969 | $1,015 | $1,028 | 38 | 37 | 37 |
| West Gippsland RLC | $3,317 | $3,645 | $3,665 | 24 | 22 | 21 |
| Whitehorse Manningham RLC | $6,363 | $6,644 | $6,996 | 5 | 5 | 6 |
| Wimmera RLC | $1,245 | $1,322 | $1,307 | 35 | 35 | 35 |
| Wodonga Library | $540 | $567 | $647 | 41 | 41 | 41 |
| Wyndham City LS | $4,411 | $5,119 | $6,024 | 11 | 9 | 9 |
| Yarra Libraries | $4,005 | $3,905 | $4,098 | 14 | 18 | 16 |
| Yarra Plenty RLS | $8,371 | $8,984 | $8,822 | 1 | 1 | 2 |
| **Victoria** | **$150,545** | **$159,937** | **$162,636** |  |  |  |

|  | **Staff expenditure per capita#** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | $29.20 | $28.48 | $28.40 | 17 | 21 | 19 |
| Brimbank Libraries | $29.14 | $30.77 | $33.04 | 18 | 18 | 11 |
| Campaspe LS | $24.22 | $25.26 | $27.80 | 25 | 26 | 22 |
| Casey-Cardinia LC | $17.01 | $16.79 | $16.97 | 43 | 43 | 44 |
| Central Highlands Libraries | $19.46 | $21.60 | $19.71 | 41 | 37 | 37 |
| City of Boroondara LS | $35.73 | $37.38 | $40.22 | 6 | 5 | 4 |
| Corangamite RLC | $23.00 | $22.90 | $23.07 | 31 | 34 | 31 |
| Darebin Libraries | $26.48 | $28.54 | $28.12 | 20 | 20 | 20 |
| East Gippsland Shire Library | $39.85 | $31.95 | $30.38 | 3 | 13 | 17 |
| Eastern RLC | $19.71 | $19.95 | $19.09 | 40 | 41 | 38 |
| Frankston LS | $21.55 | $22.11 | $21.89 | 37 | 35 | 34 |
| Gannawarra LS | $39.44 | $42.13 | $42.46 | 4 | 3 | 3 |
| Geelong RLC | $24.48 | $29.84 | $31.74 | 24 | 19 | 13 |
| Glen Eira LS | $24.16 | $23.52 | $22.67 | 26 | 31 | 32 |
| Glenelg Libraries | $23.43 | $25.32 | $28.07 | 29 | 25 | 21 |
| Goldfields LC | $21.57 | $21.76 | $23.38 | 36 | 36 | 30 |
| Goulburn Valley RLC | $20.22 | $21.50 | $21.40 | 38 | 38 | 36 |
| Greater Dandenong Libraries | $31.37 | $31.48 | $31.63 | 12 | 16 | 14 |
| High Country LC | $24.12 | $31.72 | $18.67 | 27 | 14 | 40 |
| Hobsons Bay Libraries | $39.24 | $37.15 | $38.93 | 5 | 6 | 5 |
| Hume Libraries | $20.10 | $20.33 | $16.97 | 39 | 40 | 43 |
| Indigo LS | $23.23 | $26.61 | $29.21 | 30 | 23 | 18 |
| Kingston I&LS | $26.56 | $26.56 | $26.30 | 19 | 24 | 25 |
| Latrobe City Libraries | $15.56 | $16.38 | $19.01 | 44 | 44 | 39 |
| Maribyrnong LS | $33.32 | $37.38 | $37.31 | 10 | 4 | 6 |
| Melbourne LS | $58.83 | $60.52 | $61.52 | 1 | 1 | 1 |
| Melton L&IS | $18.21 | $18.39 | $17.42 | 42 | 42 | 42 |
| Mildura Rural City Council LS | $34.15 | $34.50 | $36.14 | 8 | 9 | 9 |
| Mitchell Shire L&IS | $30.40 | $20.90 | $18.57 | 13 | 39 | 41 |
| Monash PLS | $24.06 | $25.04 | $25.69 | 28 | 27 | 26 |
| Moonee Valley LS | $30.39 | $31.59 | $31.84 | 14 | 15 | 12 |
| Moreland City Libraries | $25.37 | $27.43 | $27.48 | 21 | 22 | 23 |
| Mornington Peninsula Library | $25.22 | $32.23 | $21.50 | 22 | 12 | 35 |
| Murrindindi LS | $35.19 | $35.10 | $36.29 | 7 | 7 | 8 |
| Port Phillip LS | $33.97 | $35.00 | $36.42 | 9 | 8 | 7 |
| Stonnington L&IS | $29.85 | $31.06 | $30.41 | 16 | 17 | 16 |
| Swan Hill RLS | $30.35 | $33.78 | $30.78 | 15 | 11 | 15 |
| Towong LS | $6.72 | $6.66 | $14.24 | 46 | 46 | 46 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | $22.99 | $24.19 | $24.33 | 32 | 30 | 28 |
| West Gippsland RLC | $31.49 | $34.26 | $33.64 | 11 | 10 | 10 |
| Whitehorse Manningham RLC | $22.55 | $23.31 | $24.24 | 33 | 33 | 29 |
| Wimmera RLC | $24.66 | $24.77 | $25.67 | 23 | 28 | 27 |
| Wodonga Library | $14.19 | $14.69 | $16.47 | 45 | 45 | 45 |
| Wyndham City LS | $22.09 | $24.39 | $27.05 | 35 | 29 | 24 |
| Yarra Libraries | $46.36 | $43.80 | $44.88 | 2 | 2 | 2 |
| Yarra Plenty RLS | $22.32 | $23.38 | $22.30 | 34 | 32 | 33 |
| **Victoria** | **$25.79** | **$26.94** | **$26.80** |  |  |  |

|  | **Staff expenditure as % of total expenditure** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 67% | 70% | 63% | 21 | 19 | 22 |
| Brimbank Libraries | 79% | 80% | 81% | 1 | 1 | 1 |
| Campaspe LS | 45% | 51% | 46% | 45 | 45 | 44 |
| Casey-Cardinia LC | 71% | 72% | 69% | 11 | 16 | 13 |
| Central Highlands Libraries | 57% | 61% | 64% | 38 | 36 | 19 |
| City of Boroondara LS | 73% | 76% | 70% | 8 | 5 | 12 |
| Corangamite RLC | 65% | 65% | 60% | 23 | 32 | 26 |
| Darebin Libraries | 71% | 73% | 73% | 10 | 11 | 8 |
| East Gippsland Shire Library | 78% | 73% | 54% | 2 | 12 | 37 |
| Eastern RLC | 58% | 63% | 57% | 37 | 34 | 33 |
| Frankston LS | 67% | 68% | 67% | 20 | 25 | 15 |
| Gannawarra LS | 68% | 64% | 56% | 17 | 33 | 34 |
| Geelong RLC | 61% | 68% | 59% | 32 | 24 | 29 |
| Glen Eira LS | 47% | 54% | 47% | 44 | 42 | 43 |
| Glenelg Libraries | 63% | 58% | 37% | 28 | 39 | 46 |
| Goldfields LC | 67% | 68% | 55% | 19 | 26 | 35 |
| Goulburn Valley RLC | 62% | 65% | 57% | 31 | 31 | 31 |
| Greater Dandenong Libraries | 75% | 74% | 69% | 6 | 7 | 14 |
| High Country LC | 67% | 71% | 51% | 22 | 17 | 41 |
| Hobsons Bay Libraries | 76% | 74% | 73% | 5 | 6 | 6 |
| Hume Libraries | 69% | 73% | 72% | 15 | 13 | 11 |
| Indigo LS | 59% | 77% | 74% | 35 | 4 | 3 |
| Kingston I&LS | 71% | 72% | 72% | 12 | 15 | 10 |
| Latrobe City Libraries | 56% | 54% | 54% | 39 | 43 | 36 |
| Maribyrnong LS | 47% | 69% | 62% | 43 | 21 | 23 |
| Melbourne LS | 61% | 61% | 63% | 33 | 37 | 21 |
| Melton L&IS | 68% | 69% | 61% | 18 | 22 | 24 |
| Mildura Rural City Council LS | 76% | 78% | 73% | 4 | 3 | 7 |
| Mitchell Shire L&IS | 74% | 68% | 54% | 7 | 23 | 38 |
| Monash PLS | 69% | 70% | 59% | 16 | 20 | 28 |
| Moonee Valley LS | 65% | 65% | 66% | 24 | 29 | 17 |
| Moreland City Libraries | 70% | 73% | 74% | 13 | 10 | 4 |
| Mornington Peninsula Library | 60% | 65% | 57% | 34 | 28 | 32 |
| Murrindindi LS | 64% | 63% | 66% | 26 | 35 | 16 |
| Port Phillip LS | 77% | 78% | 80% | 3 | 2 | 2 |
| Stonnington L&IS | 50% | 58% | 64% | 42 | 41 | 20 |
| Swan Hill RLS | 59% | 58% | 52% | 36 | 40 | 39 |
| Towong LS | 24% | 30% | 45% | 46 | 46 | 45 |
| Vision Australia ILS | 39% | 43% | 30% |  |  |  |
| Wellington Shire Library | 69% | 72% | 60% | 14 | 14 | 27 |
| West Gippsland RLC | 64% | 74% | 65% | 27 | 9 | 18 |
| Whitehorse Manningham RLC | 65% | 66% | 52% | 25 | 27 | 40 |
| Wimmera RLC | 52% | 59% | 48% | 40 | 38 | 42 |
| Wodonga Library | 51% | 52% | 58% | 41 | 44 | 30 |
| Wyndham City LS | 62% | 65% | 73% | 30 | 30 | 5 |
| Yarra Libraries | 72% | 74% | 72% | 9 | 8 | 9 |
| Yarra Plenty RLS | 63% | 71% | 60% | 29 | 18 | 25 |
| **Victoria** | **64%** | **68%** | **62%** |  |  |  |

**11. Staffing**

|  | **Total staff EFT** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 36 | 36 | 36 | 26 | 26 | 26 |
| Brimbank Libraries | 61 | 62 | 62 | 8 | 9 | 8 |
| Campaspe LS | 12 | 12 | 12 | 39 | 39 | 39 |
| Casey-Cardinia LC | 78 | 78 | 80 | 3 | 4 | 5 |
| Central Highlands Libraries | 52 | 57 | 53 | 11 | 10 | 12 |
| City of Boroondara LS | 76 | 76 | 85 | 4 | 5 | 4 |
| Corangamite RLC | 28 | 28 | 27 | 30 | 30 | 30 |
| Darebin Libraries | 48 | 48 | 48 | 16 | 15 | 15 |
| East Gippsland Shire Library | 22 | 14 | 14 | 33 | 37 | 38 |
| Eastern RLC | 99 | 99 | 92 | 1 | 1 | 3 |
| Frankston LS | 33 | 34 | 34 | 27 | 27 | 27 |
| Gannawarra LS | 5 | 5 | 5 | 43 | 45 | 44 |
| Geelong RLC | 76 | 97 | 97 | 4 | 2 | 1 |
| Glen Eira LS | 48 | 39 | 39 | 16 | 24 | 24 |
| Glenelg Libraries | 4 | 6 | 5 | 45 | 41 | 45 |
| Goldfields LC | 52 | 52 | 52 | 10 | 13 | 13 |
| Goulburn Valley RLC | 24 | 25 | 27 | 31 | 31 | 31 |
| Greater Dandenong Libraries | 50 | 54 | 54 | 13 | 12 | 11 |
| High Country LC | 20 | 20 | 15 | 34 | 33 | 35 |
| Hobsons Bay Libraries | 42 | 42 | 42 | 22 | 21 | 20 |
| Hume Libraries | 44 | 44 | 42 | 19 | 18 | 21 |
| Indigo LS | 5 | 6 | 6 | 44 | 43 | 42 |
| Kingston I&LS | 48 | 48 | 48 | 15 | 15 | 15 |
| Latrobe City Libraries | 16 | 17 | 17 | 36 | 34 | 33 |
| Maribyrnong LS | 33 | 33 | 33 | 28 | 28 | 28 |
| Melbourne LS | 73 | 76 | 77 | 7 | 6 | 6 |
| Melton L&IS | 29 | 29 | 29 | 29 | 29 | 29 |
| Mildura Rural City Council LS | 24 | 24 | 24 | 32 | 32 | 32 |
| Mitchell Shire L&IS | 19 | 16 | 15 | 35 | 36 | 34 |
| Monash PLS | 56 | 56 | 56 | 9 | 11 | 10 |
| Moonee Valley LS | 43 | 43 | 44 | 20 | 19 | 18 |
| Moreland City Libraries | 50 | 50 | 50 | 14 | 14 | 14 |
| Mornington Peninsula Library | 46 | 46 | 38 | 18 | 17 | 25 |
| Murrindindi LS | 5 | 5 | 5 | 42 | 44 | 43 |
| Port Phillip LS | 43 | 43 | 43 | 20 | 19 | 19 |
| Stonnington L&IS | 39 | 39 | 39 | 24 | 23 | 23 |
| Swan Hill RLS | 8 | 8 | 8 | 40 | 40 | 40 |
| Towong LS | 1 | 1 | 2 | 46 | 46 | 46 |
| Vision Australia ILS | 23 | 24 | 24 |  |  |  |
| Wellington Shire Library | 14 | 14 | 14 | 38 | 38 | 37 |
| West Gippsland RLC | 37 | 39 | 41 | 25 | 25 | 22 |
| Whitehorse Manningham RLC | 74 | 68 | 70 | 6 | 7 | 7 |
| Wimmera RLC | 14 | 16 | 14 | 37 | 35 | 36 |
| Wodonga Library | 8 | 8 | 8 | 41 | 41 | 41 |
| Wyndham City LS | 51 | 62 | 62 | 12 | 8 | 9 |
| Yarra Libraries | 41 | 42 | 4 | 23 | 22 | 17 |
| Yarra Plenty RLS | 91 | 93 | 92 | 2 | 3 | 2 |
| **Victoria** | **1,801** | **1,829** | **1,826** |  |  |  |

|  | **Staff EFT per ‘000 population#** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 0.36 | 0.36 | 0.35 | 15 | 16 | 16 |
| Brimbank Libraries | 0.31 | 0.30 | 0.31 | 26 | 28 | 26 |
| Campaspe LS | 0.31 | 0.31 | 0.31 | 25 | 25 | 24 |
| Casey-Cardinia LC | 0.21 | 0.20 | 0.20 | 44 | 45 | 46 |
| Central Highlands Libraries | 0.27 | 0.29 | 0.27 | 33 | 32 | 32 |
| City of Boroondara LS | 0.44 | 0.44 | 0.48 | 8 | 6 | 4 |
| Corangamite RLC | 0.32 | 0.32 | 0.31 | 20 | 21 | 22 |
| Darebin Libraries | 0.32 | 0.32 | 0.31 | 22 | 22 | 23 |
| East Gippsland Shire Library | 0.50 | 0.32 | 0.31 | 3 | 23 | 21 |
| Eastern RLC | 0.24 | 0.24 | 0.22 | 38 | 40 | 42 |
| Frankston LS | 0.25 | 0.25 | 0.25 | 36 | 36 | 36 |
| Gannawarra LS | 0.51 | 0.52 | 0.52 | 2 | 2 | 2 |
| Geelong RLC | 0.28 | 0.34 | 0.34 | 31 | 18 | 20 |
| Glen Eira LS | 0.33 | 0.26 | 0.26 | 18 | 35 | 35 |
| Glenelg Libraries | 0.21 | 0.31 | 0.26 | 45 | 24 | 33 |
| Goldfields LC | 0.29 | 0.29 | 0.28 | 30 | 34 | 29 |
| Goulburn Valley RLC | 0.24 | 0.25 | 0.26 | 39 | 37 | 34 |
| Greater Dandenong Libraries | 0.34 | 0.35 | 0.34 | 17 | 17 | 18 |
| High Country LC | 0.33 | 0.33 | 0.24 | 19 | 19 | 37 |
| Hobsons Bay Libraries | 0.46 | 0.45 | 0.44 | 6 | 4 | 6 |
| Hume Libraries | 0.23 | 0.22 | 0.21 | 40 | 42 | 45 |
| Indigo LS | 0.32 | 0.36 | 0.35 | 23 | 15 | 14 |
| Kingston I&LS | 0.31 | 0.31 | 0.31 | 24 | 26 | 25 |
| Latrobe City Libraries | 0.22 | 0.23 | 0.23 | 43 | 41 | 41 |
| Maribyrnong LS | 0.40 | 0.40 | 0.39 | 10 | 10 | 9 |
| Melbourne LS | 0.60 | 0.59 | 0.56 | 1 | 1 | 1 |
| Melton L&IS | 0.22 | 0.22 | 0.21 | 41 | 43 | 44 |
| Mildura Rural City Council LS | 0.45 | 0.45 | 0.45 | 7 | 5 | 5 |
| Mitchell Shire L&IS | 0.48 | 0.42 | 0.38 | 4 | 7 | 10 |
| Monash PLS | 0.30 | 0.30 | 0.30 | 28 | 29 | 27 |
| Moonee Valley LS | 0.37 | 0.36 | 0.36 | 13 | 14 | 13 |
| Moreland City Libraries | 0.31 | 0.30 | 0.29 | 27 | 30 | 28 |
| Mornington Peninsula Library | 0.30 | 0.29 | 0.24 | 29 | 33 | 39 |
| Murrindindi LS | 0.40 | 0.39 | 0.39 | 11 | 11 | 8 |
| Port Phillip LS | 0.41 | 0.40 | 0.40 | 9 | 9 | 7 |
| Stonnington L&IS | 0.37 | 0.36 | 0.35 | 12 | 13 | 15 |
| Swan Hill RLS | 0.36 | 0.41 | 0.37 | 14 | 8 | 12 |
| Towong LS | 0.09 | 0.10 | 0.35 | 46 | 46 | 17 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | 0.32 | 0.33 | 0.34 | 21 | 20 | 19 |
| West Gippsland RLC | 0.35 | 0.36 | 0.37 | 16 | 12 | 11 |
| Whitehorse Manningham RLC | 0.26 | 0.24 | 0.24 | 34 | 39 | 38 |
| Wimmera RLC | 0.28 | 0.31 | 0.28 | 32 | 27 | 30 |
| Wodonga Library | 0.22 | 0.22 | 0.21 | 42 | 44 | 43 |
| Wyndham City LS | 0.26 | 0.30 | 0.28 | 35 | 31 | 31 |
| Yarra Libraries | 0.47 | 0.47 | 0.51 | 5 | 3 | 3 |
| Yarra Plenty RLS | 0.24 | 0.24 | 0.23 | 37 | 38 | 40 |
| **Victoria** | **0.30** | **0.31** | **0.30** |  |  |  |

**12. Customer satisfaction**

|  | **Customer satisfaction\*** | | | **Rank** | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Library Service** | **2014-15** | **2015-16** | **2016-17** | **2014-15** | **2015-16** | **2016-17** |
| Bayside LS | 7.60 | 7.40 | 8.84 | 23 | 28 | 12 |
| Brimbank Libraries |  |  |  |  |  |  |
| Campaspe LS |  |  |  |  |  |  |
| Casey-Cardinia LC | 8.30 | 8.59 | 8.59 | 17 | 17 | 17 |
| Central Highlands Libraries |  |  | 8.57 |  |  | 18 |
| City of Boroondara LS | 8.65 | 8.51 | 8.51 | 13 | 18 | 20 |
| Corangamite RLC | 9.97 | 8.76 | 8.76 | 2 | 13 | 16 |
| Darebin Libraries | 8.90 | 8.90 | 9.16 | 12 | 10 | 8 |
| East Gippsland Shire Library |  | 7.40 | 7.40 |  | 28 | 35 |
| Eastern RLC | 8.42 | 8.42 | 8.42 | 16 | 21 | 25 |
| Frankston LS |  | 9.50 | 9.30 |  | 5 | 7 |
| Gannawarra LS | 7.90 | 7.60 | 7.60 | 21 | 26 | 31 |
| Geelong RLC | 9.46 | 9.46 | 9.50 | 7 | 7 | 4 |
| Glen Eira LS |  |  | 7.60 |  |  | 31 |
| Glenelg Libraries |  |  |  |  |  |  |
| Goldfields LC | 9.50 |  |  | 6 |  |  |
| Goulburn Valley RLC | 9.29 | 8.93 | 8.93 | 9 | 9 | 11 |
| Greater Dandenong Libraries |  | 9.08 | 9.09 |  | 8 | 9 |
| High Country LC |  |  | 7.87 |  |  | 28 |
| Hobsons Bay Libraries |  | 8.75 | 8.80 |  | 14 | 14 |
| Hume Libraries |  |  |  |  |  |  |
| Indigo LS |  |  |  |  |  |  |
| Kingston I&LS | 7.70 | 8.78 | 8.78 | 22 | 12 | 15 |
| Latrobe City Libraries | 9.20 |  | 9.50 | 10 |  | 4 |
| Maribyrnong LS | 8.10 | 8.22 | 8.28 | 19 | 23 | 26 |
| Melbourne LS | 9.80 | 8.14 | 8.14 | 4 | 25 | 27 |
| Melton L&IS | 9.00 | 8.70 | 8.83 | 11 | 15 | 13 |
| Mildura Rural City Council LS |  | 9.50 | 9.50 |  | 5 | 4 |
| Mitchell Shire L&IS |  |  | 5.00 |  |  | 38 |
| Monash PLS | 7.50 | 7.60 | 7.60 | 24 | 26 | 31 |
| Moonee Valley LS | 8.00 | 9.60 | 7.70 | 20 | 3 | 30 |
| Moreland City Libraries | 9.30 | 9.77 | 9.72 | 8 | 2 | 2 |
| Mornington Peninsula Library | 7.10 |  | 7.50 | 26 |  | 34 |
| Murrindindi LS |  |  |  |  |  |  |
| Port Phillip LS | 9.90 | 9.60 | 9.90 | 3 | 3 | 1 |
| Stonnington L&IS |  | 8.49 | 8.49 |  | 19 | 23 |
| Swan Hill RLS |  |  |  |  |  |  |
| Towong LS | 6.40 | 6.80 | 6.80 | 27 | 31 | 37 |
| Vision Australia ILS |  |  |  |  |  |  |
| Wellington Shire Library | 7.40 | 7.40 | 7.40 | 25 | 28 | 35 |
| West Gippsland RLC |  | 8.43 | 8.43 |  | 20 | 24 |
| Whitehorse Manningham RLC | 8.20 | 8.20 | 8.50 | 18 | 24 | 22 |
| Wimmera RLC | 9.70 | 9.80 | 9.70 | 5 | 1 | 3 |
| Wodonga Library | 8.60 |  | 7.80 | 14 |  | 29 |
| Wyndham City LS |  | 8.32 | 8.54 |  | 22 | 19 |
| Yarra Libraries | 10.00 | 8.87 | 8.51 | 1 | 11 | 20 |
| Yarra Plenty RLS | 8.50 | 8.65 | 9.02 | 15 | 16 | 10 |
| **Victoria** | **8.65** | **8.59** | **8.44** |  |  |  |