Consultant’s listing form for PLVN Website – October 2016

Name:

Euan Lockie

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How do you wish to be listed?

Your Name:

Euan Lockie

AND / ~~OR~~

Your organisation / company

ACIG – Australian Continuous Improvement Group

Contact information

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Profile (limit 120 words)

In our twenty-fifth year in business, ACIG is a boutique consulting firm with an excellent reputation. Small enough to listen but large enough to deliver.

Our seasoned team of professionals deliver their insights with a high degree of intellectual rigour and candour.

We understand that it’s all about helping your people deliver the best possible outcomes to the community and your stakeholders. It’s about staff being able to deliver the highest quality services and making the best use of scarce resources. And it’s about providing practical and innovative options.

ACIG’s clients include all three levels of government within Australia, and a range of organisations from the health, education and not-for-profit sectors. We also work with governments around the world.

Areas of expertise (limit 120 words)

ACIG’s core business has two components: evaluation and organisational development. In both areas we focus strongly on helping our clients to improve in practical (and pragmatic) ways, including through:

- Organisational, Program and Project Evaluation

- Evaluation Frameworks

- Monitoring and Evaluation Systems and Processes

- Process Improvement

- Change Management

- Enhanced Governance

ACIG are proud to have worked with the State Library of Victoria and PLVN to develop and pilot the award-winning public libraries best practices framework *Being the Best We Can*.